2016 **EDGE** Owner's Manual

owner.ford.com

ford.ca

October 2015
First Printing
Owner's Manual
Edge
Litho in U.S.A.

GT4J 19A321 AA

DEP
DEALER E-PROCESS

The information contained in this publication was correct at the time of going to print. In the interest of continuous development, we reserve the right to change specifications, design or equipment at any time without notice or obligation. No part of this publication may be reproduced, transmitted, stored in a retrieval system or translated into any language in any form by any means without our written permission. Errors and omissions excepted.

© Ford Motor Company 2015

All rights reserved.

Part Number: 20150903182520

DEP
DEALER E-PROCESS

Table of Contents

Introduction

About This Manual....7
Symbols Glossary....7
Data Recording....9
California Proposition 65....11
Perchlorate....11
Ford Credit....11
Replacement Parts Recommendation....11
Special Notices....12
Mobile Communications Equipment....12
Export Unique Options....13

Environment

Protecting the Environment....14

Child Safety

General Information....15
Installing Child Restraints....16
Booster Seats....24
Child Restraint Positioning....26
Child Safety Locks....27

Seatbelts

Principle of Operation....29
Fastening the Seatbelts....30
Seatbelt Height Adjustment....34
Seatbelt Warning Lamp and Indicator Chime....34
Seatbelt Reminder....35
Child Restraint and Seatbelt Maintenance....36

Personal Safety System™

Personal Safety System™....37

Supplementary Restraints System

Principle of Operation....38
Driver and Passenger Airbags....39
Front Passenger Sensing System....40
Side Airbags....42
Driver and Passenger Knee Airbags....43
Safety Canopy™....44
Crash Sensors and Airbag Indicator....45
Airbag Disposal....46

Keys and Remote Controls

General Information on Radio Frequencies....47
Remote Control....47
Replacing a Lost Key or Remote Control....51

MyKey™

Principle of Operation....52
Creating a MyKey....53
Clearing All MyKeys....54
Checking MyKey System Status....55
Using MyKey With Remote Start Systems....56
MyKey Troubleshooting....56

Locks

Locking and Unlocking....58
Manual Liftgate....62
Power Liftgate....63
Keyless Entry....66

Security

Passive Anti-Theft System....69
Anti-Theft Alarm....70

Steering Wheel

Adjusting the Steering Wheel - Vehicles With: Manual Adjustable Steering Column....72
Adjusting the Steering Wheel - Vehicles With: Power Adjustable Steering Column....72

DEP AUTOMOTIVE PROCESS

Table of Contents

Audio Control - Vehicles Without: Voice Control....73
Audio Control - Vehicles With: Voice Control....74
Voice Control....74
Cruise Control....74
Information Display Control....75
Heated Steering Wheel....75

Wipers and Washers

Windshield Wipers....76
Autowipers....76
Windshield Washers....77
Rear Window Wiper and Washers....78

Lighting

General Information....79
Lighting Control....79
Autolamps....80
Instrument Lighting Dimmer....81
Headlamp Exit Delay....81
Daytime Running Lamps....81
Automatic High Beam Control....82
Direction Indicators....83
Interior Lamps....83
Ambient Lighting....85

Windows and Mirrors

Power Windows....86
Global Opening....87
Exterior Mirrors....87
Interior Mirror....89
Sun Visors....89
Moonroof....89

Instrument Cluster

Gauges....91
Warning Lamps and Indicators....94
Audible Warnings and Indicators....97

Information Displays

General Information....98
Information Messages....108

Climate Control

Manual Climate Control - Vehicles With: Electronic Manual Temperature Control (EMTC)....123
Automatic Climate Control - Vehicles With: Dual Automatic Temperature Control (DATC)/Premium AM/FM/CD....125
Automatic Climate Control - Vehicles With: Dual Automatic Temperature Control (DATC)/Sony Audio System....126
Hints on Controlling the Interior Climate....128
Heated Windows and Mirrors....130
Cabin Air Filter....130
Remote Start....130

Seats

Sitting in the Correct Position....132
Head Restraints....132
Manual Seats....134
Power Seats....134
Memory Function....136
Rear Seats....138
Heated Seats....139
Climate Controlled Seats....140
Rear Seat Armrest....141

Universal Garage Door Opener

Universal Garage Door Opener....142

Auxiliary Power Points

Auxiliary Power Points....147

DEP DESIGNER E-PROCESS

Table of Contents

Storage Compartments
Center Console....149
Overhead Console....149

Starting and Stopping the Engine
General Information....150
Keyless Starting - Vehicles With: Push Button Start....150
Starting a Gasoline Engine....151
Engine Block Heater....154

Unique Driving Characteristics
Auto-Start-Stop....156

Fuel and Refueling
Safety Precautions....158
Fuel Quality....159
Fuel Filler Funnel Location....159
Running Out of Fuel....159
Refueling....160
Fuel Consumption....162
Emission Control System....163

Transmission
Automatic Transmission....166

All-Wheel Drive
Using All-Wheel Drive....170

Brakes
General Information....175
Hints on Driving With Anti-Lock Brakes....175
Electric Parking Brake....176
Hill Start Assist....178

Traction Control
Principle of Operation....180
Using Traction Control....180

Stability Control
Principle of Operation....181
Using Stability Control....182

Parking Aids
Principle of Operation....183
Rear Parking Aid....183
Front Parking Aid....184
Side Sensing System....185
Active Park Assist....187
Rear View Camera....192
180 Degree Camera....195

Cruise Control
Principle of Operation....197
Using Cruise Control....197
Using Adaptive Cruise Control....198

Driving Aids
Driver Alert....204
Lane Keeping System....205
Blind Spot Information System....209
Cross Traffic Alert....211
Steering....214
Collision Warning System....216
Drive Control....218

Load Carrying
Rear Under Floor Storage....219
Cargo Nets....219
Roof Racks and Load Carriers....219
Load Limit....220

Towing
Towing a Trailer....227
Trailer Sway Control....228
Recommended Towing Weights....228

DEP AUTOMOTIVE PROCESS

Table of Contents

Essential Towing Checks.....230
Transporting the Vehicle.....232
Towing the Vehicle on Four Wheels - 6-Speed Automatic Transmission - 6F35.....232
Towing the Vehicle on Four Wheels - 6-Speed Automatic Transmission - 6F50/6F55.....233

Driving Hints

Breaking-In.....235
Economical Driving.....235
Cold Weather Precautions.....235
Driving Through Water.....235
Floor Mats.....236

Roadside Emergencies

Roadside Assistance.....238
Hazard Warning Flashers.....239
Fuel Shutoff.....239
Jump Starting the Vehicle.....240
Post-Crash Alert System.....242

Customer Assistance

Getting the Services You Need.....243
In California (U.S. Only).....244
The Better Business Bureau (BBB) Auto Line Program (U.S. Only).....245
Utilizing the Mediation/Arbitration Program (Canada Only).....246
Getting Assistance Outside the U.S. and Canada.....246
Ordering Additional Owner's Literature.....247
Reporting Safety Defects (U.S. Only).....248
Reporting Safety Defects (Canada Only).....248

Fuses

Fuse Specification Chart.....250
Changing a Fuse.....260

Maintenance

General Information.....261
Opening and Closing the Hood.....261
Under Hood Overview - 2.0L EcoBoost™.....263
Under Hood Overview - 2.7L EcoBoost™.....264
Under Hood Overview - 3.5L.....265
Engine Oil Dipstick - 2.0L EcoBoost™.....266
Engine Oil Dipstick - 2.7L EcoBoost™/3.5L.....266
Engine Oil Check.....266
Oil Change Indicator Reset.....267
Engine Coolant Check.....267
Automatic Transmission Fluid Check - 2.0L EcoBoost™.....270
Automatic Transmission Fluid Check - 2.7L EcoBoost™/3.5L.....271
Brake Fluid Check.....272
Power Steering Fluid Check.....273
Washer Fluid Check.....273
Fuel Filter.....273
Changing the 12V Battery.....274
Checking the Wiper Blades.....275
Changing the Wiper Blades.....275
Adjusting the Headlamps.....276
Removing a Headlamp.....278
Changing a Bulb.....278
Bulb Specification Chart.....280
Changing the Engine Air Filter.....282

Vehicle Care

General Information.....283
Cleaning Products.....283
Cleaning the Exterior.....283
Waxing.....284
Cleaning the Engine.....285
Cleaning the Windows and Wiper Blades.....285
Cleaning the Interior.....286

DEP DEALER E-PROCESS

Cleaning the Instrument Panel and Instrument Cluster Lens....286
Cleaning Leather Seats....287
Repairing Minor Paint Damage....287
Cleaning the Alloy Wheels....287
Vehicle Storage....288

Wheels and Tires

General Information....290
Tire Sealant and Inflator Kit....292
Tire Care....298
Using Summer Tires....315
Using Snow Chains....315
Tire Pressure Monitoring System....316
Changing a Road Wheel....319
Technical Specifications....323

Capacities and Specifications

Engine Specifications - 2.0L EcoBoost™....325
Engine Specifications - 2.7L EcoBoost™....325
Engine Specifications - 3.5L....326
Motorcraft Parts - 2.0L EcoBoost™....327
Motorcraft Parts - 2.7L EcoBoost™....328
Motorcraft Parts - 3.5L....329
Vehicle Identification Number....330
Vehicle Certification Label....331
Transmission Code Designation....331
Capacities and Specifications - 2.0L EcoBoost™....332
Capacities and Specifications - 2.7L EcoBoost™....335
Capacities and Specifications - 3.5L....339

Audio System

General Information....343
Audio Unit - Vehicles With: AM/FM/CD/SYNC....344
Audio Unit - Vehicles With: Premium AM/FM/CD....347
Audio Unit - Vehicles With: Sony AM/FM/CD....348
Digital Radio....351
Satellite Radio....353
USB Port....356
Media Hub....356

SYNC™

General Information....357
Using Voice Recognition....359
Using SYNC™ With Your Phone....361
SYNC™ Applications and Services....373
Using SYNC™ With Your Media Player....378
SYNC™ Troubleshooting....387

Accessories

Accessories....395

Extended Service Plan (ESP)

Extended Service Plan (ESP)....397

Scheduled Maintenance

General Maintenance Information....399
Normal Scheduled Maintenance....402
Special Operating Conditions Scheduled Maintenance....405
Scheduled Maintenance Record....407

Appendices

End User License Agreement....418
Type Approvals....434

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

DEP DEALER E-PROCESS

ABOUT THIS MANUAL

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle by reading this manual. The more that you know about your vehicle, the greater the safety and pleasure you will get from driving it.

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

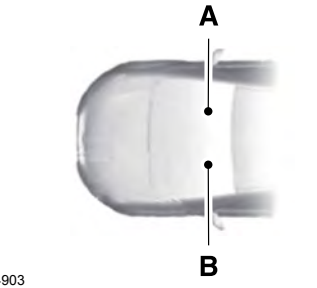
Note: *This manual describes product features and options available throughout the range of available models, sometimes even before they are generally available. It may describe options not fitted to the vehicle you have purchased.*

Note: *Some of the illustrations in this manual may show features as used in different models, so they may appear different to you on your vehicle.*

Note: *Always use and operate your vehicle in line with all applicable laws and regulations.*

Note: *Pass on this manual when selling your vehicle. It is an integral part of your vehicle.*

This manual may qualify the location of a component as left-hand side or right-hand side. The side is determined when facing forward in the seat.



E154903

A Right-hand side.

B Left-hand side.

SYMBOLS GLOSSARY

These are some of the symbols you may see on your vehicle.

Safety alert

See Owner's Manual

Air conditioning system

Anti-lock braking system

Avoid smoking, flames or sparks

Battery

Battery acid

Brake fluid - non petroleum based

DEP
DIGITAL EXPERIENCE PROCESS

Brake system

Cabin air filter

Check fuel cap

Child safety door lock or unlock

Child seat lower anchor

Child seat tether anchor

Cruise control

Do not open when hot

Engine air filter

Engine coolant

Engine coolant temperature

Engine oil

Explosive gas

Fan warning

Fasten seatbelt

Front airbag

Front fog lamps

Fuel pump reset

Fuse compartment

Hazard warning flashers

Heated rear window

Heated windshield

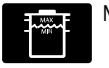
Interior luggage compartment release

Jack

Keep out of reach of children

Lighting control

Low tire pressure warning


Maintain correct fluid level

Note operating instructions

Panic alarm

DEP
DEALER E-PROCESS

Parking aid

Parking brake

Power steering fluid

Power windows front/rear

Power window lockout

Service engine soon

Side airbag

Shield the eyes

Stability control

Windshield wash and wipe

DATA RECORDING

Service Data Recording

Service data recorders in your vehicle are capable of collecting and storing diagnostic information about your vehicle. This potentially includes information about the performance or status of various systems and modules in the vehicle, such as engine, throttle, steering or brake systems. In order to properly diagnose and service your vehicle, Ford Motor Company, Ford of Canada, and service and repair facilities may access or share among them vehicle diagnostic information received through a direct connection to your vehicle when diagnosing or servicing your vehicle. Additionally, when your vehicle is in for service or repair, Ford Motor Company, Ford of Canada, and service and repair facilities may access or share among them data for vehicle improvement purposes. For U.S. only (if equipped), if you choose to use the SYNC Vehicle Health Report, you consent that certain diagnostic information may also be accessed electronically by Ford Motor Company and Ford authorized service facilities, and that the diagnostic information may be used for any purpose. See **SYNC™** (page 357).

Event Data Recording

This vehicle is equipped with an event data recorder. The main purpose of an event data recorder is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle; this data will assist in understanding how a vehicle's systems performed. The event data recorder is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The event data recorder in this vehicle is designed to record such data as:

- **How various systems in your vehicle were operating;**
- **Whether or not the driver and passenger safety belts were buckled/fastened;**
- **How far (if at all) the driver was depressing the accelerator and/or the brake pedal; and**
- **How fast the vehicle was traveling; and**
- **Where the driver was positioning the steering wheel.**

DEP AUTOMOTIVE PROCESS

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

Note: *Event data recorder data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the event data recorder under normal driving conditions and no personal data or information (e.g., name, gender, age, and crash location) is recorded (see limitations regarding 911 Assist and Traffic, directions and Information privacy below). However, parties, such as law enforcement, could combine the event data recorder data with the type of personally identifying data routinely acquired during a crash investigation.*

To read data recorded by an event data recorder, special equipment is required, and access to the vehicle or the event data recorder is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have such special equipment, can read the information if they have access to the vehicle or the event data recorder. Ford Motor Company and Ford of Canada do not access event data recorder information without obtaining consent, unless pursuant to court order or where required by law enforcement, other government authorities or other third parties acting with lawful authority. Other parties may seek to access the information independently of Ford Motor Company and Ford of Canada.

Note: *Including to the extent that any law pertaining to Event Data Recorders applies to SYNC or its features, please note the following: Once 911 Assist (if equipped) is enabled (set ON), 911 Assist may, through any paired and connected cell phone, disclose to emergency services that the vehicle has been in a crash involving the deployment of an airbag or, in certain vehicles, the activation of the fuel pump shut-off. Certain versions or updates to 911 Assist may also be capable of being used to electronically or verbally provide to 911 operators the vehicle location (such as latitude and longitude), and/or other details about the vehicle or crash or personal information about the occupants to assist 911 operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not activate the 911 Assist feature.* *See* ***SYNC™*** *(page 357).*

Additionally, when you connect to Traffic, Directions and Information (if equipped, U.S. only), the service uses GPS technology and advanced vehicle sensors to collect the vehicle's current location, travel direction, and speed ("vehicle travel information"), only to help provide you with the directions, traffic reports, or business searches that you request. If you do not want Ford or its vendors to receive this information, do not activate the service. For more information, see Traffic, Directions and Information, Terms and Conditions. See **SYNC™** (page 357).

DEP
DEALER E-PROCESS

CALIFORNIA PROPOSITION 65

WARNINGS

Some constituents of engine exhaust, certain vehicle components, certain fluids contained in vehicles and certain products of component wear contain or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Battery posts, terminals and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm. Batteries also contain other chemicals known to the State of California to cause cancer. Wash your hands after handling.

PERCHLORATE

Certain components in your vehicle such as airbag modules, safety belt pretensioners and remote control batteries may contain perchlorate material. Special handling may apply for service or vehicle end of life disposal.

For more information visit:

Web Address
www.dtsc.ca.gov/hazardouswaste/perchlorate

FORD CREDIT

(U.S. Only)

Ford Credit offers a full range of financing and lease plans to help you acquire your vehicle. If you have financed or leased your vehicle through Ford Credit, thank you for your business.

For your convenience we offer a number of ways to contact us, as well as to help manage your account.

Phone: 1-800-727-7000

For more information regarding Ford Credit, as well as to access Account Manager, please go to www.fordcredit.com.

REPLACEMENT PARTS RECOMMENDATION

Your vehicle has been built to the highest standards using quality parts. We recommend that you demand the use of genuine Ford and Motorcraft parts whenever your vehicle requires scheduled maintenance or repair. You can clearly identify genuine Ford and Motorcraft parts by looking for the Ford, FoMoCo or Motorcraft branding on the parts or their packaging.

Scheduled Maintenance and Mechanical Repairs

One of the best ways for you to make sure that your vehicle provides years of service is to have it maintained in line with our recommendations using parts that conform to the specifications detailed in this Owner's Manual. Genuine Ford and Motorcraft parts meet or exceed these specifications.

Collision Repairs

We hope that you never experience a collision, but accidents do happen. Genuine Ford replacement collision parts meet our stringent requirements for fit, finish, structural integrity, corrosion protection and dent resistance. During vehicle

DEP
DEARBORN E-PROCESS

development we validate these parts deliver the intended level of protection as a whole system. A great way to know for sure you are getting this level of protection is to use genuine Ford replacement collision parts.

Warranty on Replacement Parts

Genuine Ford and Motorcraft replacement parts are the only replacement parts that benefit from a Ford Warranty. Damage caused to your vehicle as a result of the failure of non-Ford parts may not be covered by the Ford Warranty. For additional information, refer to the terms and conditions of the Ford Warranty.

SPECIAL NOTICES

New Vehicle Limited Warranty

For a detailed description of what is covered and what is not covered by your vehicle's New Vehicle Limited Warranty, refer to the Warranty Manual that is provided to you along with your Owner's Manual.

Special Instructions

For your added safety, your vehicle is fitted with sophisticated electronic controls.

WARNINGS

You risk death or serious injury to yourself and others if you do not follow the instruction highlighted by the warning symbol. Failure to follow the specific warnings and instructions could result in personal injury.

Front seat mounted rear-facing child or infant seats should **NEVER** be placed in front of an active passenger airbag.

On-board Diagnostics (OBD-II)

Your vehicle's On-board Diagnostics (OBD-II) system has a data port for diagnostics, repair and reprogramming services with diagnostic scan tools. Installing a non-Ford-approved aftermarket OBD plug-in device that uses the port during normal driving, for example remote insurance company monitoring, remote vehicle diagnostics, telematics or engine reprogramming, may cause interference or damage to vehicle systems. We do not recommend or endorse the use of any non-Ford-approved aftermarket OBD plug-in devices. The vehicle Warranty may not cover damage caused by any non-Ford-approved aftermarket OBD plug-in device.

MOBILE COMMUNICATIONS EQUIPMENT

Using mobile communications equipment is becoming increasingly important in the conduct of business and personal affairs. However, you must not compromise your own or others' safety when using such equipment. Mobile communications can enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits. Mobile communication equipment includes, but is not limited to, cellular phones, pagers, portable email devices, text messaging devices and portable two-way radios.

DEP DESIGNER E-PROCESS

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

EXPORT UNIQUE OPTIONS

For your particular global region, your vehicle may be equipped with features and options that are different from the features and options that are described in this Owner's Manual. A market unique supplement may be supplied that complements this book. By referring to the market unique supplement, if provided, you can properly identify those features, recommendations and specifications that are unique to your vehicle. This Owner's Manual is written primarily for the U.S. and Canadian Markets. Features or equipment listed as standard may be different on units built for Export. **Refer to this Owner's Manual for all other required information and warnings.**

DEP
DIGITAL EXPERIENCE PROCESS

PROTECTING THE ENVIRONMENT

You must play your part in protecting the environment. Correct vehicle usage and the authorized disposal of waste, cleaning and lubrication materials are significant steps toward this aim.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

GENERAL INFORMATION

See the following sections for directions on how to properly use safety restraints for children.

WARNINGS

Always make sure your child is secured properly in a device that is appropriate for their height, age and weight. Child safety restraints must be bought separately from your vehicle. Failure to follow these instructions and guidelines may result in an increased risk of serious injury or death to your child.

All children are shaped differently. The recommendations for safety restraints are based on probable child height, age and weight thresholds from the National Highway Traffic Safety Administration and other safety organizations, or are the minimum requirements of law. We recommend checking with a NHTSA Certified Child Passenger Safety Technician (CPST) and consult your pediatrician to make sure your child seat is appropriate for your child, and is compatible with and properly installed in your vehicle. To locate a child seat fitting station and CPST, contact NHTSA toll free at 1-888-327-4236 or go to http://www.nhtsa.dot.gov. In Canada, contact Transport Canada toll free at 1-800-333-0371 or go to www.tc.gc.ca to find a Child Car Seat Clinic in your area. Failure to properly restrain children in safety seats made especially for their height, age, and weight may result in an increased risk of serious injury or death to your child.

Do not leave children or animals unattended in the vehicle. On hot days, the temperature in the trunk or vehicle interior can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat-related injuries, including brain damage. Small children are particularly at risk.

DEP AUTOMOTIVE-PROCESS

Recommendations for Safety Restraints for Children

Child	Child size, height, weight, or age	Recommended restraint type
Infants or toddlers	Children weighing 40 lb (18 kg) or less (generally age four or younger).	Use a child safety seat (sometimes called an infant carrier, convertible seat, or toddler seat).
Small children	Children who have outgrown or no longer properly fit in a child safety seat (generally children who are less than 4 ft. 9 in. (1.45 m) tall, are greater than age four and less than age 12, and between 40 lb (18 kg) and 80 lb (36 kg) and upward to 100 lb (45 kg) if recommended by your child restraint manufacturer).	Use a belt-positioning booster seat.
Larger children	Children who have outgrown or no longer properly fit in a belt-positioning booster seat (generally children who are at least 4 ft. 9 in. (1.45 m) tall or greater than 80 lb (36 kg) or 100 lb (45 kg) if recommended by child restraint manufacturer).	Use a vehicle safety belt having the lap belt snug and low across the hips, shoulder belt centered across the shoulder and chest, and seat back upright.

- You are required by law to properly use safety seats for infants and toddlers in the United States and Canada.
- Many states and provinces require that small children use approved booster seats until they reach age eight, a height of 4 feet 9 inches (1.45 meters) tall, or 80 pounds (36 kilograms). Check your local and state or provincial laws for specific requirements about the safety of children in your vehicle.
- When possible, always properly restrain children 12 years of age and under in a rear seating position of your vehicle. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in a front seating position. See **Front Passenger Sensing System** (page 40).

INSTALLING CHILD RESTRAINTS

Child Seats

E142594

DEP DEARBORN E-PROCESS

Use a child safety seat (sometimes called an infant carrier, convertible seat, or toddler seat) for infants, toddlers, or children weighing 40 pounds (18 kilograms) or less (generally age four or younger).

Using Lap and Shoulder Belts

WARNINGS

Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the seat upon which the child seat is installed all the way back.

Airbags can kill or injure a child in a child seat. Children 12 and under should be properly restrained in the rear seat whenever possible.

Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain safety belt buckle assemblies and LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, occupants should only use seating positions where they are able to be properly restrained.

When installing a child safety seat with combination lap and shoulder belts:

- Use the correct safety belt buckle for that seating position.
- Insert the belt tongue into the proper buckle until you hear a snap and feel it latch. Make sure the tongue is securely fastened in the buckle.
- Keep the buckle release button pointing up and away from the safety seat, with the tongue between the child seat and the release button, to prevent accidental unbuckling.
- Place the vehicle seat upon which the child seat will be installed in the upright position.
- Put the safety belt in the automatic locking mode. See Step 5. This vehicle does not require the use of a locking clip.

Perform the following steps when installing the child seat with combination lap and shoulder belts:

Note: *Although the child seat illustrated is a forward facing child seat, the steps are the same for installing a rear facing child seat.*

Standard safety belts

E142528

1. Position the child safety seat in a seat with a combination lap and shoulder belt.

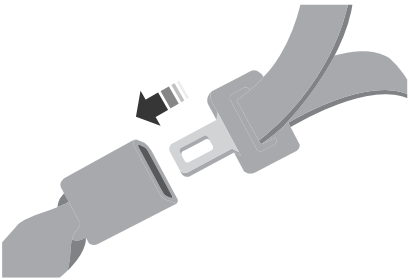
E142529

DEP AUTOMOTIVE-PROCESS

2. After positioning the child safety seat in the proper seating position, pull down on the shoulder belt and then grasp the shoulder belt and lap belt together behind the belt tongue.

E142530

3. While holding the shoulder and lap belt portions together, route the tongue through the child seat according to the child seat manufacturer's instructions. Be sure the belt webbing is not twisted.



E142531

4. Insert the belt tongue into the proper buckle (the buckle closest to the direction the tongue is coming from) for that seating position until you hear a snap and feel the latch engage. Make sure the tongue is latched securely by pulling on it.

E142875

5. To put the retractor in the automatic locking mode, grasp the shoulder portion of the belt and pull downward until all of the belt is pulled out.

Note: *The automatic locking mode is available on the front passenger and rear seats.*

6. Allow the belt to retract to remove slack. The belt will click as it retracts to indicate it is in the automatic locking mode.
7. Try to pull the belt out of the retractor to make sure the retractor is in the automatic locking mode (you should not be able to pull more belt out). If the retractor is not locked, unbuckle the belt and repeat Steps 5 and 6.

E142533

DEP DEARBORN E-PROCESS

8. Remove remaining slack from the belt. Force the seat down with extra weight, for example, by pressing down or kneeling on the child restraint while pulling up on the shoulder belt in order to force slack from the belt. This is necessary to remove the remaining slack that will exist once the extra weight of the child is added to the child restraint. It also helps to achieve the proper snugness of the child seat to your vehicle. Sometimes, a slight lean toward the buckle will provide extra help to remove remaining slack from the belt.
9. Attach the tether strap (if the child seat is equipped).

E142534

10. Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place. To check this, grab the seat at the belt path and attempt to move it side to side and forward and back. There should be no more than 1 inch (2.5 centimeters) of movement for proper installation.

We recommend checking with a NHTSA Certified Child Passenger Safety Technician to make certain the child restraint is properly installed. In Canada, check with Transport Canada for referral to a Child Car Seat Clinic.

Inflatable safety belts

E142528

1. Position the child safety seat in a seat with a combination lap and shoulder belt.

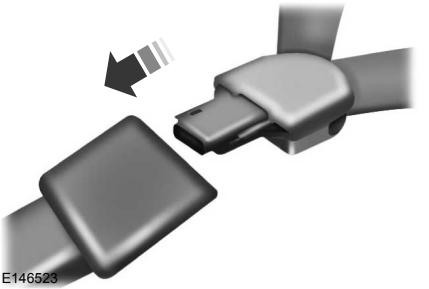
E146522

2. After positioning the child safety seat in the proper seating position, grasp the shoulder belt and lap belt together behind the belt tongue.

DEP
DEALER E-PROCESS

E142530

3. While holding the shoulder and lap belt portions together, route the tongue through the child seat according to the child seat manufacturer's instructions. Be sure the belt webbing is not twisted.



E146523

4. Insert the belt tongue into the proper buckle (the buckle closest to the direction the tongue is coming from) for that seating position until you hear a snap and feel the latch engage. Make sure the tongue is latched securely by pulling on it.

E146524

5. To put the retractor in the automatic locking mode, grasp the lap portion of the inflatable safety belt and pull upward until all of the belt is pulled out.

Note: *The automatic locking mode is available on the front passenger and rear seats.*

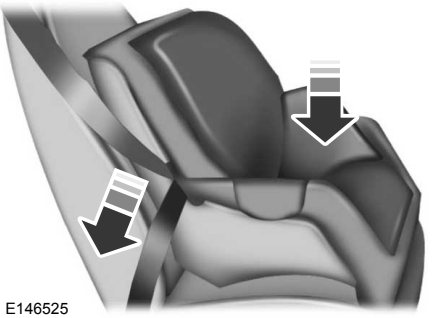
Note: *Unlike the standard safety belt, the inflatable safety belt's unique lap portion locks the child seat for installation. The ability for the shoulder portion of the belt to move freely is normal, even after the lap belt has been put into the automatic locking mode.*

Note: *The lock-off device on some child restraints may not accommodate the shoulder portion of the inflatable safety belt. Follow all instructions provided by the manufacturer of the child restraint regarding the necessary and proper use of the lock-off device. In some instances, these devices have been provided only for use in vehicles with safety belt systems that would otherwise require a locking clip.*

6. Allow the belt to retract to remove slack. The belt will click as it retracts to indicate it is in the automatic locking mode.

DEP DESIGNER E-PROCESS

7. Try to pull the belt out of the retractor to make sure the retractor is in the automatic locking mode (you should not be able to pull more belt out). If the retractor is not locked, unbuckle the belt and repeat Steps 5 and 6.


E146525

8. Remove remaining slack from the belt. Force the seat down with extra weight, for example, by pressing down or kneeling on the child restraint while pulling down on the lap belt in order to force slack from the belt. This is necessary to remove the remaining slack that will exist once the extra weight of the child is added to the child restraint. It also helps to achieve the proper snugness of the child seat to your vehicle. Sometimes, a slight lean toward the buckle will additionally help to remove remaining slack from the belt.
9. Attach the tether strap (if the child seat is equipped).

E142534

10. Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place. To check this, grab the seat at the belt path and attempt to move it side to side and forward and back. There should be no more than 1 inch (2.5 centimeters) of movement for proper installation.

We recommend checking with a NHTSA Certified Child Passenger Safety Technician to make certain the child restraint is properly installed. In Canada, check with Transport Canada for referral to a Child Car Seat Clinic.

Using Lower Anchors and Tethers for CHildren (LATCH)

WARNINGS

Never attach two child safety seats to the same anchor. In a collision, one anchor may not be strong enough to hold two child safety seat attachments and may break, causing serious injury or death.

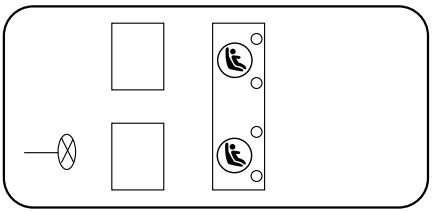
DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

WARNINGS

Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain safety belt buckle assemblies or LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, occupants should only use seating positions where they are able to be properly restrained.

The LATCH system is composed of three vehicle anchor points: two lower anchors located where seat back and seat cushion meet (called the seat bight) and one top tether anchor located behind that seating position.

LATCH compatible child safety seats have two rigid or webbing mounted attachments that connect to the two lower anchors at the LATCH equipped seating positions in your vehicle. This type of attachment method eliminates the need to use safety belts to attach the child seat, however the safety belt can still be used to attach the child seat. For forward-facing child seats, the top tether strap must also be attached to the proper top tether anchor, if a top tether strap has been provided with your child seat.



E142535

Your vehicle has LATCH lower anchors for child seat installation at the seating positions marked with the child seat symbol.

E144054

The LATCH anchors are located at the rear section of the rear seat between the cushion and seat back below the symbols as shown. Follow the child seat manufacturer's instructions to properly install a child seat with LATCH attachments. Follow the instructions on attaching child safety seats with tether straps.

Attach LATCH lower attachments of the child seat only to the anchors shown.

Use of Inboard Lower Anchors from the Outboard Seating Positions (Center Seating Use)

WARNING

The standardized spacing for LATCH lower anchors is 11 inches (28 centimeters) center to center. Do not use LATCH lower anchors for the center seating position unless the child seat manufacturer's instructions permit and specify using anchors spaced at least as far apart as those in this vehicle.

DEP DESIGNER E-PROCESS

The lower anchors at the center of the second row rear seat are spaced 20 inches (51 centimeters) apart. A child seat with rigid LATCH attachments cannot be installed at the center seating position. LATCH compatible child seats (with attachments on belt webbing) can only be used at this seating position provided that the child seat manufacturer's instructions permit use with the anchor spacing stated. Do not attach a child seat to any lower anchor if an adjacent child seat is attached to that anchor.

Each time you use the safety seat, check that the seat is properly attached to the lower anchors and tether anchor, if applicable. Tug the child seat from side to side and forward and back where it is secured to your vehicle. The seat should move less than one inch when you do this for a proper installation.

If the safety seat is not anchored properly, the risk of a child being injured in a crash greatly increases.

Combining Safety Belt and LATCH Lower Anchors for Attaching Child Safety Seats

When used in combination, either the safety belt or the LATCH lower anchors may be attached first, provided a proper installation is achieved. Attach the tether strap afterward, if included with the child seat.

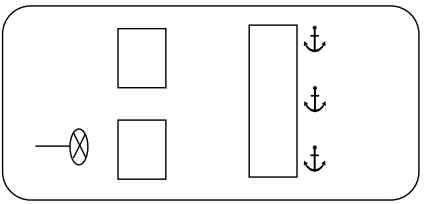
Using Tether Straps

Many forward-facing child safety seats include a tether strap which extends from the back of the child safety seat and hooks to an anchoring point called the top tether anchor. Tether straps are available as an accessory for many older safety seats.

Contact the manufacturer of your child seat for information about ordering a tether strap, or to obtain a longer tether strap if the tether strap on your safety seat does not reach the appropriate top tether anchor in your vehicle.

Once the child safety seat has been installed using either the safety belt, the lower anchors of the LATCH system, or both, you can attach the top tether strap.

The tether strap anchors in your vehicle are in the following positions (shown from top view):



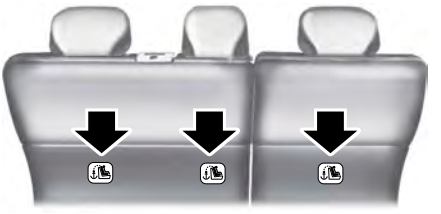
E142537

Perform the following steps to install a child safety seat with tether anchors:

Note: *If you install a child seat with rigid LATCH attachments, do not tighten the tether strap enough to lift the child seat off your vehicle seat cushion when the child is seated in it. Keep the tether strap just snug without lifting the front of the child seat. Keeping the child seat just touching your vehicle seat gives the best protection in a severe crash.*

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

1. Route the child safety seat tether strap over the back of the seat. For outboard seating positions, route the tether strap under the head restraint and between the head restraint posts. For the center seating positions, route the tether strap over the top of the head restraint. If needed, the head restraints can also be removed.



E193589

2. Locate the correct anchor for the selected seating position.

E142539

3. Clip the tether strap to the anchor as shown.
4. Tighten the child safety seat tether strap according to the manufacturer's instructions.

If your child restraint system is equipped with a tether strap, and the child restraint manufacturer recommends its use, Ford also recommends its use.

BOOSTER SEATS

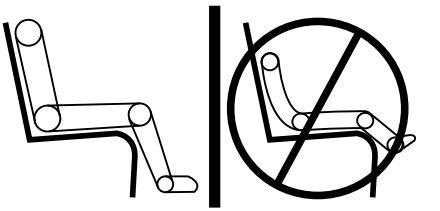
WARNING

Never place, or allow a child to place, the shoulder belt under a child's arm or behind the back because it reduces the protection for the upper part of the body and may increase the risk of injury or death in a crash.

Note: *Some booster seat safety belt guides may not accommodate the shoulder portion of the inflatable safety belt.*

Use a belt-positioning booster seat for children who have outgrown or no longer properly fit in a child safety seat (generally children who are less than 4 feet 9 inches (1.45 meters) tall, are greater than age four (4) and less than age twelve (12), and between 40 pounds (18 kilograms) and 80 pounds (36 kilograms) and upward to 100 pounds (45 kilograms) if recommended by your child restraint manufacturer). Many state and provincial laws require that children use approved booster seats until they reach age eight, a height of 4 feet 9 inches (1.45 meters) tall, or 80 pounds (36 kilograms).

Booster seats should be used until you can answer YES to ALL of these questions when seated without a booster seat:



E142595

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

- Can the child sit all the way back against their vehicle seat back with knees bent comfortably at the edge of the seat cushion?
- Can the child sit without slouching?
- Does the lap belt rest low across the hips?
- Is the shoulder belt centered on the shoulder and chest?
- Can the child stay seated like this for the whole trip?

Always use booster seats in conjunction with your vehicle lap and shoulder belt.

Types of Booster Seats

E68924

- Backless booster seats

If your backless booster seat has a removable shield, remove the shield. If a vehicle seating position has a low seat back or no head restraint, a backless booster seat may place your child's head (as measured at the tops of the ears) above the top of the seat. In this case, move the backless booster to another seating position with a higher seat back or head restraint and lap and shoulder belts, or consider using a high back booster seat.

E70710

- High back booster seats

If, with a backless booster seat, you cannot find a seating position that adequately supports your child's head, a high back booster seat would be a better choice.

Children and booster seats vary in size and shape. Choose a booster that keeps the lap belt low and snug across the hips, never up across the stomach, and lets you adjust the shoulder belt to cross the chest and rest snugly near the center of the shoulder. The following drawings compare the ideal fit (center) to a shoulder belt uncomfortably close to the neck and a shoulder belt that could slip off the shoulder. The drawings also show how the lap belt should be low and snug across the child's hips.

DEP
DEALER E-PROCESS

E142596

E142597

If the booster seat slides on the vehicle seat upon which it is being used, placing a rubberized mesh sold as shelf or carpet liner under the booster seat may improve this condition. Do not introduce any item thicker than this under the booster seat. Check with the booster seat manufacturer's instructions.

CHILD RESTRAINT POSITIONING

WARNINGS

Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the vehicle seat upon which the child seat is installed all the way back. When possible, all children age 12 and under should be properly restrained in a rear seating position. If all children cannot be seated and restrained properly in a rear seating position, properly restrain the largest child in the front seat.

WARNINGS

Always carefully follow the instructions and warnings provided by the manufacturer of any child restraint to determine if the restraint device is appropriate for your child's size, height, weight, or age. Follow the child restraint manufacturer's instructions and warnings provided for installation and use in conjunction with the instructions and warnings provided by your vehicle

DEP DEALER E-PROCESS

WARNINGS

manufacturer. A safety seat that is improperly installed or utilized, is inappropriate for your child's height, age, or weight or does not properly fit the child may increase the risk of serious injury or death.

Never let a passenger hold a child on his or her lap while your vehicle is moving. The passenger cannot protect the child from injury in a crash, which may result in serious injury or death.

Never use pillows, books, or towels to boost a child. They can slide around and increase the likelihood of injury or death in a crash.

WARNINGS

Always restrain an unoccupied child seat or booster seat. These objects may become projectiles in a crash or sudden stop, which may increase the risk of serious injury.

Never place, or allow a child to place, the shoulder belt under a child's arm or behind the back because it reduces the protection for the upper part of the body and may increase the risk of injury or death in a crash.

To avoid risk of injury, do not leave children or pets unattended in your vehicle.

Recommendations for attaching child safety restraints for children

Restraint Type	Combined weight of child and child seat	Use any attachment method as indicated below by X				
		LATCH (lower anchors and top tether anchor)	LATCH (lower anchors only)	Safety belt and top tether anchor	Safety belt and LATCH (lower anchors and top tether anchor)	Safety belt only
Rear facing child seat	Up to 65 lb (29.5 kg)		X			X
Rear facing child seat	Over 65 lb (29.5 kg)					X
Forward facing child seat	Up to 65 lb (29.5 kg)	X		X	X	
Forward facing child seat	Over 65 lb (29.5 kg)			X	X	

Note: *The child seat must rest tightly against the vehicle seat upon which it is installed. It may be necessary to lift or remove the head restraint. See* ***Seats*** *(page 132).*

CHILD SAFETY LOCKS

When these locks are set, the rear doors cannot be opened from the inside.

DEP AUTOMOTIVE PROCESS

E112197

The childproof locks are located on the rear edge of each rear door and must be set separately for each door.

Left-Hand Side

Turn counterclockwise to lock and clockwise to unlock.

Right-Hand Side

Turn clockwise to lock and counterclockwise to unlock.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

PRINCIPLE OF OPERATION

WARNINGS

Always drive and ride with your seatback upright and the lap belt snug and low across the hips.

To reduce the risk of injury, make sure children sit where they can be properly restrained.

Never let a passenger hold a child on his or her lap while your vehicle is moving. The passenger cannot protect the child from injury in a crash.

All occupants of your vehicle, including the driver, should always properly wear their safety belts, even when an airbag supplemental restraint system is provided. Failure to properly wear your safety belt could seriously increase the risk of injury or death.

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and safety belts. Be sure everyone in your vehicle is in a seat and using a safety belt properly.

In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a safety belt.

Each seating position in your vehicle has a specific safety belt assembly which is made up of one buckle and one tongue that are designed to be used as a pair. 1) Use the shoulder belt on the outside shoulder only. Never wear the shoulder belt under the arm. 2) Never swing the safety belt around your neck over the inside shoulder. 3) Never use a single belt for more than one person.

WARNINGS

When possible, all children 12 years old and under should be properly restrained in a rear seating position. Failure to follow this could seriously increase the risk of injury or death.

Safety belts and seats can become hot in a vehicle that has been closed up in sunny weather; they could burn a small child. Check seat covers and buckles before you place a child anywhere near them.

Front and rear seat occupants, including pregnant women, should wear safety belts for optimum protection in an accident.

All seating positions in your vehicle have lap and shoulder safety belts. All occupants of the vehicle should always properly wear their safety belts, even when an airbag supplemental restraint system is provided.

The safety belt system consists of:

- Lap and shoulder safety belts.
- Shoulder safety belt with automatic locking mode, (except driver safety belt).
- Height adjuster at the front outboard seating positions.
- Safety belt pretensioner at the front outboard seating positions.
- Belt tension sensor at the front outboard passenger seating position.

- Safety belt warning light and chime.

- Crash sensors and monitoring system with readiness indicator.

DEP
DEARBORN E-PROCESS

The safety belt pretensioners at the front seating positions are designed to tighten the safety belts when activated. In frontal and near-frontal crashes, the safety belt pretensioners may be activated alone or, if the crash is of sufficient severity, together with the front airbags. The pretensioners may also activate when a Safety Canopy airbag is deployed.

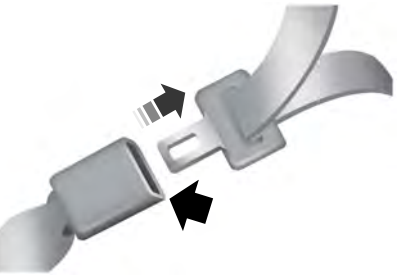
FASTENING THE SEATBELTS

Standard belts shown, inflatable belts similar

The front outboard and rear safety restraints in the vehicle are combination lap and shoulder belts.

E142587

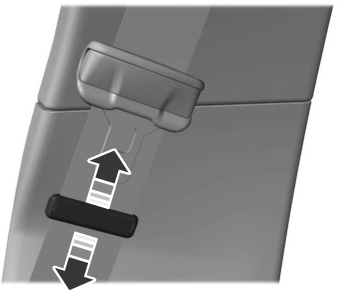
1. Insert the belt tongue into the proper buckle (the buckle closest to the direction the tongue is coming from) until you hear a snap and feel it latch. Make sure you securely fasten the tongue in the buckle.



E142588

2. To unfasten, press the release button and remove the tongue from the buckle.

Using the Sliding Clip (If Equipped)



E200788

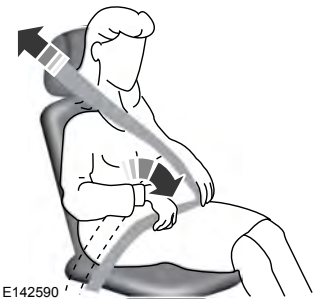
Slide the clip away from the tongue so there is no loose webbing when an occupant or child seat is buckled up. You can also use the sliding clip to raise the tongue and prevent it from rattling or to ease access to the tongue.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Using Safety Belts During Pregnancy

WARNING

Always ride and drive with your seatback upright and the safety belt properly fastened. The lap portion of the safety belt should fit snug and be positioned low across the hips. The shoulder portion of the safety belt should be positioned across the chest. Pregnant women should also follow this practice. See the following figure.


E142590

Pregnant women should always wear their safety belt. The lap belt portion of a combination lap and shoulder belt should be positioned low across the hips below the belly and worn as tight as comfort will allow. The shoulder belt should be positioned to cross the middle of the shoulder and the center of the chest.

Safety Belt Locking Modes

WARNINGS

After any vehicle crash, the safety belt system at all passenger seating positions must be checked by an authorized dealer to verify that the automatic locking retractor feature for child seats is still functioning properly. In addition, all safety belts should be checked for proper function.

WARNINGS

Belt and retractor assembly must be replaced if the safety belt assembly automatic locking retractor feature or any other safety belt function is not operating properly when checked by an authorized dealer. Failure to replace the belt and retractor assembly could increase the risk of injury in crashes.

All safety restraints in the vehicle are combination lap and shoulder belts. The driver safety belt has the vehicle sensitive locking mode. The front outboard passenger and rear seat safety belts have both the vehicle sensitive locking mode and the automatic locking mode.

Vehicle Sensitive Mode

This is the normal retractor mode, which allows free shoulder belt length adjustment to your movements and locking in response to vehicle movement. For example, if the driver brakes suddenly or turns a corner sharply, or the vehicle receives an impact of about 5 mph (8 km/h) or more, the combination safety belts will lock to help reduce forward movement of the driver and passengers.

In addition, the retractor is designed to lock if the webbing is pulled out too quickly. If this occurs, let the belt retract slightly and pull webbing out again in a slow and controlled manner.

Automatic Locking Mode

In this mode, the shoulder belt is automatically pre-locked. The belt will still retract to remove any slack in the shoulder belt. The automatic locking mode is not available on the driver safety belt.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

When to Use the Automatic Locking Mode

This mode should be used any time a child safety seat, except a booster, is installed in passenger front or rear seating positions. Children 12 years old and under should be properly restrained in a rear seating position whenever possible. See **Child Safety** (page 15).

How to Use the Automatic Locking Mode

Non-inflatable safety belts

E142591

1. Buckle the combination lap and shoulder belt.
2. Grasp the shoulder portion and pull downward until the entire belt is pulled out. As the belt retracts, you will hear a clicking sound. This indicates the safety belt is now in the automatic locking mode.

Rear outboard inflatable safety belts (second row only—if equipped)

E146363

1. Buckle the combination lap and shoulder belt.
2. Grasp the lap portion of the belt and pull upward until the entire belt is pulled out.
3. Allow the belt to retract. As the belt retracts, you will hear a clicking sound. This indicates the safety belt is now in the automatic locking mode.

How to Disengage the Automatic Locking Mode

Unbuckle the combination lap and shoulder belt and allow it to retract completely to disengage the automatic locking mode and activate the vehicle sensitive (emergency) locking mode.

Rear Inflatable Safety Belt (If Equipped)

WARNING

Do not attempt to service, repair, or modify the rear inflatable safety belt.

The rear inflatable safety belts are fitted in the shoulder portion of the safety belts of the second-row outboard seating positions.

DEP DEALER E-PROCESS

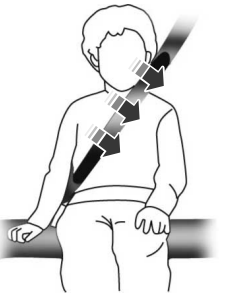
Note: *The rear inflatable safety belts are compatible with most infant and child safety car seats and belt positioning booster seats when properly installed. This is because they are designed to fill with a cooled gas at a lower pressure and at a slower rate than traditional airbags. After inflation, the shoulder portion of the safety belt remains cool to the touch.*

The rear inflatable safety belt consists of the following:

- An inflatable bag located in the shoulder safety belt webbing.
- Lap safety belt webbing with automatic locking mode.
- The same warning light, electronic control and diagnostic unit as used for the front safety belts.
- Impact sensors located in various parts of the vehicle.

How does the rear inflatable safety belt system work?

The rear inflatable safety belts will function like standard restraints in everyday usage.



E146364

During a crash of sufficient force, the inflatable belt will inflate from inside the webbing.

E146365

The fully inflated belt's increased diameter more effectively holds the occupant in the appropriate seating position, and spreads crash forces over more area of the body than regular safety belts. This helps reduce pressure on the chest and helps control head and neck motion for passengers.

WARNING

If the rear inflatable safety belt has deployed, it will not function again. The rear inflatable safety belt system must be replaced by an authorized dealer.

The rear inflatable safety belts are designed to inflate in frontal or near-frontal crashes and some side impact crashes and rollovers. The fact that the rear inflatable safety belt did not inflate in a crash does not mean that something is wrong with the system. Rather, it means the forces were not of the type sufficient to cause activation.

Safety Belt Extension Assembly

WARNINGS

Do not use extensions to change the fit of the shoulder belt across the torso.

Do not use extensions with an inflatable safety belt.

DEP
DIGITAL EXPERIENCE PROCESS

If the safety belt is too short when fully extended, a safety belt extension assembly can be obtained from an authorized dealer.

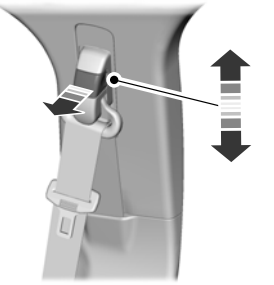
Use only extensions manufactured by the same supplier as the safety belt. Manufacturer identification is on a label located either at the end of the webbing or on the retractor behind the trim. Also, use the safety belt extension only if the safety belt is too short for you when fully extended.

SEATBELT HEIGHT ADJUSTMENT

WARNING

Position the safety belt height adjuster so that the belt rests across the middle of your shoulder. Failure to adjust the safety belt properly could reduce the effectiveness of the safety belt and increase the risk of injury in a crash.

Adjust the height of the shoulder belt so the belt rests across the middle of your shoulder.



E145664

To adjust the shoulder belt height:

1. Pull the button and slide the height adjuster up or down.
2. Release the button and pull down on the height adjuster to make sure it is locked in place.

SEATBELT WARNING LAMP AND INDICATOR CHIME

This lamp illuminates and an audible warning will sound if the driver's safety belt has not been fastened when the vehicle's ignition is turned on.

Conditions of operation

If...	Then...
The driver's safety belt is not buckled before the ignition switch is turned to the on position...	The safety belt warning light illuminates 1-2 minutes and the warning chime sounds 4-8 seconds.
The driver's safety belt is buckled while the indicator light is illuminated and the warning chime is sounding...	The safety belt warning light and warning chime turn off.
The driver's safety belt is buckled before the ignition switch is turned to the on position...	The safety belt warning light and indicator chime remain off.

DEP DEALER E-PROCESS

SEATBELT REMINDER

Belt-Minder™

This feature supplements the safety belt warning function by providing additional reminders that intermittently sound a tone and illuminate the safety belt warning light when you are in the driver seat or you have a front seat passenger and a safety belt is unbuckled.

The system uses information from the front passenger sensing system to determine if a front seat passenger is present and therefore potentially in need of a warning. To avoid the system turning on the Belt-Minder feature for objects you place on the front passenger seat, only the front seat passengers receive warnings as determined by the front passenger sensing system.

If the Belt-Minder warnings expire (warnings for about five minutes) for one passenger (driver or front passenger), the other passenger can still cause the Belt-Minder feature to turn on.

If...	Then...
You and the front seat passenger buckle your safety belts before you switch the ignition on or less than 1–2 minutes elapse after you switch the ignition on...	The Belt-Minder feature will not activate.
You or the front seat passenger do not buckle your safety belts before your vehicle reaches at least 6 mph (9.7 km/h) and 1–2 minutes elapse after you switch the ignition on...	The Belt-Minder feature activates, the safety belt warning light illuminates and a warning tone sounds for 6 seconds every 25 seconds, repeating for about 5 minutes or until you and the front seat passenger buckle your safety belts.
The safety belt for the driver or front passenger is unbuckled for about 1 minute while the vehicle is traveling at least 6 mph (9.7 km/h) and more than 1–2 minutes elapse after you switch the ignition on...	The Belt-Minder feature activates, the safety belt warning light illuminates and a warning tone sounds for 6 seconds every 25 seconds, repeating for about 5 minutes or until you and the front seat passenger buckle your safety belts.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Deactivating and Activating the Belt-Minder Feature

WARNING

While the system allows you to switch this feature off, the intent of the system is to remind you to wear your safety belt to improve your chance to survive an accident. We recommend you leave the system switched on for yourself and others who may use the vehicle.

Note: *The driver and front passenger warnings switch on and off independently. When you perform this procedure for one seating position, do not buckle the other position as this will terminate the process.*

Read Steps 1–4 thoroughly before proceeding with the programming procedure.

Before following the procedure, make sure that:

- The parking brake is set.
- The transmission is in park (P) or neutral (N).
- The ignition is off.
- The driver and front passenger safety belts are unbuckled.

1. Switch the ignition on. Do not start the vehicle.
2. Wait until the safety belt warning light turns off (about 1 minute). After Step 2, wait an additional 5 seconds before proceeding with Step 3. Once you start Step 3, you must complete the procedure within 30 seconds.
3. For the seating position you are switching off, buckle then unbuckle the safety belt three times at a moderate speed, ending in the unbuckled state. After Step 3, the safety belt warning light turns on.
4. While the safety belt warning light is on, buckle and then unbuckle the safety belt. After Step 4, the safety belt warning light flashes for confirmation.
   - This will switch the feature off for that seating position if it is currently on.
   - This will switch the feature on for that seating position if it is currently off.

CHILD RESTRAINT AND SEATBELT MAINTENANCE

Inspect the vehicle safety belts and child safety seat systems periodically to make sure they work properly and are not damaged. Inspect the vehicle and child seat safety belts to make sure there are no nicks, tears or cuts. Replace if necessary. All vehicle safety belt assemblies, including retractors, buckles, front safety belt buckle assemblies, buckle support assemblies (slide bar-if equipped), shoulder belt height adjusters (if equipped), shoulder belt guide on seat back (if equipped), child safety seat LATCH and tether anchors, and attaching hardware, should be inspected after a crash. Read the child restraint manufacturer's instructions for additional inspection and maintenance information specific to the child restraint.

Ford Motor Company recommends that all safety belt assemblies in use in vehicles involved in a crash be replaced. However, if the crash was minor and an authorized dealer finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Safety belt assemblies not in use during a crash should also be inspected and replaced if either damage or improper operation is noted.

Properly care for safety belts. See **Vehicle Care** (page 283).

DEP DEALER E-PROCESS

The Personal Safety System provides an improved overall level of frontal crash protection to front seat occupants and is designed to help further reduce the risk of airbag-related injuries. The system is able to analyze different occupant conditions and crash severity before activating the appropriate safety devices to help better protect a range of occupants in a variety of frontal crash situations.

The Vehicle Personal Safety System consists of:

- Driver and passenger dual-stage airbag supplemental restraints.
- Front seat outboard safety belts with pretensioners, energy management retractors and safety belt usage sensors.
- Driver seat position sensor.
- Front passenger sensing system.
- Passenger airbag off and on indicator lamp.
- Front crash severity sensors.
- Restraints control module with impact and safing sensors.
- Restraint system warning light and backup tone.
- The electrical wiring for the airbags, crash sensors, safety belt pretensioners, front safety belt usage sensors, driver seat position sensor, front passenger sensing system and indicator lights.

How Does the Personal Safety System Work?

The Personal Safety System can adapt the deployment strategy of the safety devices according to crash severity and occupant conditions. A collection of crash and occupant sensors provides information to the restraints control module. During a crash, the restraints control module may deploy the safety belt pretensioners, one or both stages of the dual-stage airbags based on crash severity and occupant conditions.

DEP
DEARBORN E-PROCESS

PRINCIPLE OF OPERATION

WARNINGS

Airbags do not inflate slowly or gently, and the risk of injury from a deploying airbag is the greatest close to the trim covering the airbag module.

All occupants of your vehicle, including the driver, should always properly wear their safety belts, even when an airbag supplemental restraint system is provided. Failure to properly wear your safety belt could seriously increase the risk of injury or death.

Always transport children 12 years old and under in the back seat and always properly use appropriate child restraints. Failure to follow this could seriously increase the risk of injury or death.

Never place your arm over the airbag module as a deploying airbag can result in serious arm fractures or other injuries.

Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the seat upon which the child seat is installed all the way back.

Do not attempt to service, repair, or modify the airbag supplemental restraint systems or its fuses as you could be seriously injured or killed. Contact your authorized dealer as soon as possible.

Several airbag system components get hot after inflation. To reduce the risk of injury, do not touch them after inflation.

If the airbag has deployed, the airbag will not function again and must be replaced immediately. If the airbag is not replaced, the unrepaired area will increase the risk of injury in a crash.

The airbags are a supplemental restraint system and are designed to work with the safety belts to help protect the driver and right front passenger from certain upper body injuries. Airbags do not inflate slowly; there is a risk of injury from a deploying airbag.

Note: *You will hear a loud bang and see a cloud of harmless powdery residue if an airbag deploys. This is normal.*

The airbags inflate and deflate rapidly upon activation. After airbag deployment, it is normal to notice a smoke-like, powdery residue or smell the burnt propellant. This may consist of cornstarch, talcum powder (to lubricate the bag) or sodium compounds (for example, baking soda) that result from the combustion process that inflates the airbag. Small amounts of sodium hydroxide may be present which may irritate the skin and eyes, but none of the residue is toxic.

While the system is designed to help reduce serious injuries, contact with a deploying airbag may also cause abrasions or swelling. Temporary hearing loss is also a possibility as a result of the noise associated with a deploying airbag. Because airbags must inflate rapidly and with considerable force, there is the risk of death or serious injuries such as fractures, facial and eye injuries or internal injuries, particularly to occupants who are not properly restrained or are otherwise out of position at the time of airbag deployment. Thus, it is extremely important that occupants be properly restrained as far away from the airbag module as possible while maintaining vehicle control.

Routine maintenance of the airbags is not required.

DEP DEALER E-PROCESS

DRIVER AND PASSENGER AIRBAGS

WARNINGS

Never place your arm or any objects over an airbag module. Placing your arm over a deploying airbag can result in serious arm fractures or other injuries. Objects placed on or over the airbag inflation area may cause those objects to be propelled by the airbag into your face and torso causing serious injury.

Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the seat upon which the child seat is installed all the way back.

E151127

The driver and front passenger airbags will deploy during significant frontal and near frontal crashes.

The driver and passenger front airbag system consists of:

- Driver and passenger airbag modules.
- Front passenger sensing system.

· Crash sensors and monitoring system with readiness indicator. See **Crash Sensors and Airbag Indicator** (page 45).

Proper Driver and Front Passenger Seating Adjustment

WARNING

National Highway Traffic Safety Administration (NHTSA) recommends a minimum distance of at least 10 inches (25 centimeters) between an occupant's chest and the driver airbag module.

To properly position yourself away from the airbag:

- Move your seat to the rear as far as you can while still reaching the pedals comfortably.
- Recline the seat slightly (one or two degrees) from the upright position.

After all occupants have adjusted their seats and put on safety belts, it is very important that they continue to sit properly. A properly seated occupant sits upright, leaning against the seat back, and centered on the seat cushion, with their feet comfortably extended on the floor. Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash is greatly increased.

Children and Airbags

WARNING

Airbags can kill or injure a child in a child seat. Never place a rear-facing child seat in front of an active airbag. If you must use a forward-facing child seat in the front seat, move the seat upon which the child seat is installed all the way back.

DEP AUTOMOTIVE-PROCESS

E142846

Children must always be properly restrained. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in the front seating position. Failure to follow these instructions may increase the risk of injury in a crash.

FRONT PASSENGER SENSING SYSTEM

WARNINGS

Even with Advanced Restraints Systems, children 12 and under should be properly restrained in a rear seating position. Failure to follow this could seriously increase the risk of injury or death.

Sitting improperly out of position or with the seatback reclined too far can take off weight from the seat cushion and affect the decision of the front passenger sensing system, resulting in serious injury or death in a crash. Always sit upright against your seat back, with your feet on the floor.

Any alteration or modification to the front passenger seat may affect the performance of the front passenger sensing system.

This system works with sensors that are part of the front passenger's seat and safety belt to detect the presence of a properly-seated occupant and determine if the front passenger's frontal airbag should be enabled (may inflate) or not.

E196510

The front passenger sensing system uses a passenger airbag status indicator that will illuminate indicating that the front passenger frontal airbag is either ON (enabled) or OFF (disabled).

The indicator lamp is located at the top center of the instrument panel.

Note: *The passenger airbag status indicator OFF and ON indicator lamps will illuminate for a short period of time when the ignition is first turned on to confirm it is functional.*

The front passenger sensing system is designed to disable (will not inflate) the front passenger's frontal airbag when a rear facing infant seat, a forward-facing child restraint, or a booster seat is detected. Even with this technology, parents are **strongly** encouraged to always properly restrain children in the rear seat. The sensor also turns off the passenger front airbag and seat-mounted side airbag when the passenger seat is empty.

DEP DEALER E-PROCESS

- When the front passenger sensing system disables (will not inflate) the front passenger frontal airbag, the passenger airbag status indicator will illuminate the OFF lamp and stay lit to remind you that the front passenger frontal airbag is disabled.
- If the child restraint has been installed and the passenger airbag status indicator illuminates the ON lamp, then turn the vehicle off, remove the child restraint from the vehicle and reinstall the restraint following the child restraint manufacturer's instructions.

The front passenger sensing system is designed to enable (may inflate) the front passenger's frontal airbag anytime the system senses that a person of adult size is sitting properly in the front passenger seat.

- When the front passenger sensing system enables the front passenger frontal airbag (may inflate), the passenger airbag status indicator will illuminate the ON lamp and remain illuminated.

If a person of adult size is sitting in the front passenger's seat, but the airbag off indicator lamp is lit, it is possible that the person is not sitting properly in the seat. If this happens:

- Turn the vehicle off and ask the person to place the seatback in the full upright position.
- Have the person sit upright in the seat, centered on the seat cushion, with the person's legs comfortably extended.
- Restart the vehicle and have the person remain in this position for about two minutes. This will allow the system to detect that person and enable the passenger's frontal airbag.
- If the indicator OFF lamp remains lit even after this, the person should be advised to ride in the rear seat.

Occupant	Passenger airbag status indicator	Passenger airbag
Empty	OFF: Lit	Disabled
	ON: Unlit	
Child	OFF: Lit	Disabled
	ON: Unlit	
Adult	OFF: Unlit	Enabled
	ON: Lit	

Note: *When the passenger airbag status indicator OFF off light is illuminated, the passenger (seat mounted) side airbag may be disabled to avoid the risk of airbag deployment injuries.*

After all occupants have adjusted their seats and put on safety belts, it is very important that they continue to sit properly. A properly seated occupant sits upright, leaning against the seatback, and centered on the seat cushion, with their

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

feet comfortably extended on the floor. Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash is greatly increased.

If you think that the status of the passenger airbag off indicator lamp is incorrect, check for the following:

- Objects lodged underneath the seat
- Objects between the seat cushion and the center console
- Objects hanging off the seat back
- Objects stowed in the seat back map pocket
- Objects placed on the occupant's lap
- Cargo interference with the seat
- Other passengers pushing or pulling on the seat
- Rear passenger feet and knees resting or pushing on the seat

The conditions listed above may cause the weight of a properly seated occupant to be incorrectly interpreted by the front passenger sensing system. The person in the front passenger seat may appear heavier or lighter due to the conditions described in the list above.

Make sure the front passenger sensing system is operating properly. See **Crash Sensors and Airbag Indicator** (page 45).

If the airbag readiness light is lit, do the following:

The driver and adult passengers should check for objects lodged underneath the front passenger seat, or cargo interfering with the seat.

If there are lodged objects, or cargo is interfering with the seat, take the following steps to remove the obstruction:

- Pull the vehicle over.
- Turn the vehicle off.
- Driver and adult passengers should check for any objects lodged underneath the front passenger seat or cargo interfering with the seat.
- Remove the obstruction(s) (if found).
- Restart the vehicle.
- Wait at least two minutes and verify that the airbag readiness light is no longer illuminated.
- If the airbag readiness light remains illuminated, this may or may not be a problem due to the front passenger sensing system.

Do not attempt to repair or service the system. Take your vehicle immediately to an authorized dealer.

If it is necessary to modify an advanced front airbag system to accommodate a person with disabilities, contact the Ford Customer Relationship Center. See **Getting the Services You Need** (page 243).

SIDE AIRBAGS

WARNINGS

Do not place objects or mount equipment on or near the airbag cover, on the side of the seatbacks (of the front seats), or in front seat areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

DEP DEALER E-PROCESS

WARNINGS

Do not use accessory seat covers. The use of accessory seat covers may prevent the deployment of the side airbags and increase the risk of injury in an accident.

Do not lean your head on the door. The side airbag could injure you as it deploys from the side of the seatback.

Do not attempt to service, repair, or modify the airbag, its fuses or the seat cover on a seat containing an airbag as you could be seriously injured or killed. Contact your authorized dealer as soon as possible.

If the side airbag has deployed, the airbag will not function again. The side airbag system (including the seat) must be inspected and serviced by an authorized dealer. If the airbag is not replaced, the unrepaired area will increase the risk of injury in a crash.

The side airbags are located on the outboard side of the seatbacks of the front seats. In certain sideways crashes, the airbag on the side affected by the crash will be inflated. The airbag was designed to inflate between the door panel and occupant to further enhance the protection provided occupants in side impact crashes.

E152533

The system consists of the following:

- A label or embossed side panel indicating that side airbags are fitted to your vehicle.
- Side airbags located inside the driver and front passenger seatbacks.
- Front passenger sensing system.

- Crash sensors and monitoring system with readiness indicator. See **Crash Sensors and Airbag Indicator** (page 45).

Note: *The passenger sensing system will deactivate the passenger seat-mounted side airbag if it detects an empty passenger seat.*

The design and development of the side airbag system included recommended testing procedures that were developed by a group of automotive safety experts known as the Side Airbag Technical Working Group. These recommended testing procedures help reduce the risk of injuries related to the deployment of side airbags.

DRIVER AND PASSENGER KNEE AIRBAGS

WARNINGS

Keep the glove box door closed while driving for optimal performance of the passenger knee airbag during a crash.

To reduce risk of injury, do not obstruct or place objects in the deployment path of the knee airbag.

DEP AUTOMOTIVE-PROCESS

A driver knee airbag is located under or within the instrument panel. A passenger knee airbag is located within the glove box door. During a crash, the restraints control module may activate the driver and passenger knee airbags based on crash severity and occupant conditions. Under certain crash and occupant conditions, the driver and passenger knee airbag may deploy but the driver front airbag may not activate. As with front and side airbags, it is important to be properly seated and restrained to reduce the risk of death or serious injury.

Make sure the knee airbags are operating properly. See **Crash Sensors and Airbag Indicator** (page 45).

SAFETY CANOPY™

WARNINGS

Do not place objects or mount equipment on or near the headliner at the siderail that may come into contact with a deploying curtain airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

Do not lean your head on the door. The curtain airbag could injure you as it deploys from the headliner.

Do not attempt to service, repair, or modify the curtain airbags, its fuses, the A, B, or C pillar trim, or the headliner on a vehicle containing curtain airbags as you could be seriously injured or killed. Contact your authorized dealer as soon as possible.

WARNINGS

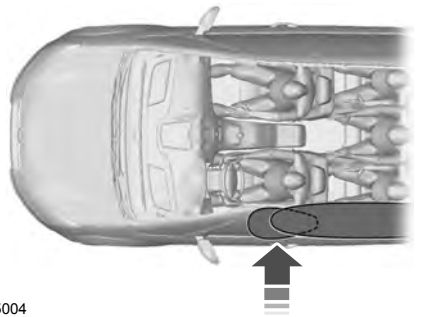
All occupants of your vehicle including the driver should always wear their safety belts even when an airbag supplemental restraint system and curtain airbag is provided. Failure to properly wear your safety belt could seriously increase the risk of injury or death.

To reduce risk of injury, do not obstruct or place objects in the deployment path of the curtain airbag.

If the curtain airbags have deployed, the curtain airbags will not function again. The curtain airbags (including the A, B and C pillar trim and headliner) must be inspected and serviced by an authorized dealer. If the curtain airbag is not replaced, the unrepaired area will increase the risk of injury in a crash.

The Safety Canopy will deploy during significant side crashes or when a certain likelihood of a rollover event is detected by the rollover sensor. The Safety Canopy is mounted to the roof side-rail sheet metal, behind the headliner, above each row of seats. In certain sideways crashes or rollover events, the Safety Canopy will be activated, regardless of which seats are occupied. The Safety Canopy is designed to inflate between the side window area and occupants to further enhance protection provided in side impact crashes and rollover events.

DEP DESIGNER E-PROCESS



E75004

The system consists of the following:

- Safety canopy curtain airbags located above the trim panels over the front and rear side windows identified by a label or wording on the headliner or roof-pillar trim.
- A flexible headliner which opens above the side doors to allow air curtain deployment

· Crash sensors and monitoring system with a readiness indicator. See **Crash Sensors and Airbag Indicator** (page 45).

Children 12 years old and under should always be properly restrained in the rear seats. The Safety Canopy will not interfere with children restrained using a properly installed child or booster seat because it is designed to inflate downward from the headliner above the doors along the side window opening.

The design and development of the Safety Canopy included recommended testing procedures that were developed by a group of automotive safety experts known as the Side Airbag Technical Working Group. These recommended testing procedures help reduce the risk of injuries related to the deployment of side airbags (including the Safety Canopy).

CRASH SENSORS AND AIRBAG INDICATOR

WARNING

Modifying or adding equipment to the front end of the vehicle (including frame, bumper, front end body structure and tow hooks) may affect the performance of the airbag system, increasing the risk of injury. Do not modify the front end of the vehicle.

Your vehicle has a collection of crash and occupant sensors which provide information to the restraints control module. The restraints control module deploys (activates) the front safety belt pretensioners, driver airbag, passenger airbag, knee airbag(s), seat mounted side airbags, the Safety Canopy and optional rear inflatable safety belts. Based on the type of crash (frontal impact or side impact), the restraints control module will deploy the appropriate safety devices.

The restraints control module also monitors the readiness of the above safety devices plus the crash and occupant sensors. The readiness of the safety system is indicated by a warning indicator light in the instrument cluster or by a backup tone if the warning light is not working. Routine maintenance of the airbag is not required.

A difficulty with the system is indicated by one or more of the following:

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

- The readiness light will not illuminate immediately after the ignition is turned on.
- The readiness light will either flash or stay lit.
- A series of five beeps will be heard. The tone pattern will repeat periodically until the problem, the light or both are repaired.

If any of these things happen, even intermittently, have the supplemental restraint system serviced at an authorized dealer immediately. Unless serviced, the system may not function properly in the event of a crash.

The safety belt pretensioners and the front airbag supplemental restraint system are designed to activate when the vehicle sustains frontal deceleration sufficient to cause the restraints control module to deploy a safety device.

The fact that the safety belt pretensioners or front airbags did not activate for both front seat occupants in a crash does not mean that something is wrong with the system. Rather, it means the restraints control module determined the accident conditions (crash severity, belt usage) were not appropriate to activate these safety devices.

- The design of the front airbags is to activate only in frontal and near-frontal crashes (not rollovers, side impacts or rear impacts) unless the crash causes sufficient frontal deceleration.
- The design of the safety belt pretensioners and optional rear inflatable safety belts is to activate in frontal, near-frontal and side crashes, and in rollovers.
- The knee airbag(s) may deploy based on crash severity and occupant conditions.
- The design of the side airbags is to inflate in certain side impact crashes. Side airbags may activate in other types of crashes if the vehicles experiences sufficient sideways motion or deformation.
- The design of the Safety Canopy is to inflate in certain side impact crashes or rollover events. The Safety Canopy may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation, or a certain likelihood of rollover.

AIRBAG DISPOSAL

Contact your authorized dealer as soon as possible. Airbags must be disposed of by qualified personnel.

DEP DEALER E-PROCESS

GENERAL INFORMATION ON RADIO FREQUENCIES

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: *Changes or modifications not expressively approved by the party responsible for compliance could void the user's authority to operate the equipment. The term* ***IC*** *before the radio certification number only signifies that Industry Canada technical specifications were met.*

The typical operating range for your transmitter is approximately 33 ft (10 m). Vehicles with the remote start feature will have a greater range.

One of the following could cause a decrease in operating range:

- Weather conditions.
- Nearby radio towers.
- Structures around the vehicle.
- Other vehicles parked next to your vehicle.

The radio frequency used by your remote control can also be used by other radio transmitters, for example amateur radios, medical equipment, wireless headphones, wireless remote controls, cell phones, battery chargers and alarm systems. If the frequencies are jammed, you will not be able to use your remote control. You can lock and unlock the doors with the key.

Note: *Make sure to lock your vehicle before leaving it unattended.*

Note: *If you are in range, the remote control will operate if you press any button unintentionally.*

Intelligent Access (If Equipped)

The system uses a radio frequency signal to communicate with your vehicle and authorize your vehicle to unlock when one of the following conditions are met:

- You activate the front exterior door handle switch.
- You press the luggage compartment button.
- You press a button on the transmitter.

If excessive radio frequency interference is present in the area or if the transmitter battery is low, you may need to mechanically unlock your door. You can use the mechanical key blade in your intelligent access key to open the driver door in this situation. See **Remote Control** (page 47).

REMOTE CONTROL

Intelligent Access Key

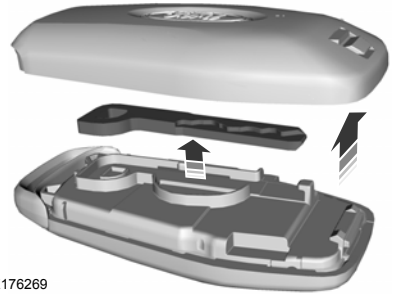
E144506

Your intelligent access keys operate the power locks and the remote start system. The key must be in your vehicle to activate the push-button start system.

DEP AUTOMOTIVE-PROCESS

Removable Key Blade

The intelligent access key also contains a removable mechanical key blade that you can use to unlock the driver door.



E176269

Slide the release on the back of the remote control and pivot the cover off to access the key blade.

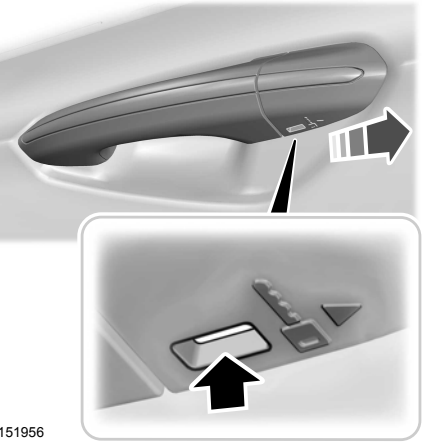
E151795

Note: *Your vehicle's backup keys came with a security tag that provides important vehicle key cut information. Keep the tag in a safe place for future reference.*

Using the Key Blade

The key cylinder is under a cap on the driver door handle.

To remove the cap:



E151956

1. Insert the key blade into the slot on the bottom of the handle and press up.
2. While maintaining upward pressure, move the cap rearward to release it. Gently remove the key while doing so.

To install the cap:

E151957

1. Place the cap just forward of the key cylinder.
2. While applying pressure to the cap, move it forward until it is in place. You may hear a snap as it engages.

Make sure you have properly installed the cap by trying to move it rearward.

DEP DEALER E-PROCESS

Replacing the Battery

Note: *Refer to local regulations when disposing of transmitter batteries.*

Note: *Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.*

Note: *Replacing the battery will not delete the transmitter from the vehicle. The transmitter should operate normally.*

A message will appear in the information display when the remote control battery is low. See **Information Messages** (page 108).

Intelligent Access Transmitter

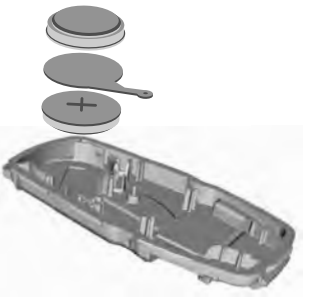
The remote control uses two coin-type three-volt lithium batteries CR2025 or equivalent.

E151796

1. Slide the release on the back of the remote control and pivot the cover off.

E153890

2. Insert a coin into the slot and twist to separate the housing.



E176226

3. Remove the batteries.
4. Install new batteries with the **+** facing each other.

Note: *Make sure to replace the label between the two batteries.*

5. Reinstall the housing and cover.

Car Finder

Press the button twice within three seconds. The horn will sound and the turn signals will flash. We recommend you use this method to locate your vehicle, rather than using the panic alarm.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Sounding a Panic Alarm

Note: *The panic alarm will only operate when the ignition is off.*

Press the button to activate the alarm. Press the button again or switch the ignition on to deactivate.

Remote Start

WARNING

To avoid exhaust fumes, do not use remote start if your vehicle is parked indoors or in areas that are not well ventilated.

Note: *Do not use remote start if your vehicle is low on fuel.*

The remote start button is on the transmitter.

This feature allows you to start your vehicle from outside the vehicle. The transmitter has an extended operating range.

Vehicles with automatic climate control can be configured to operate when the vehicle is remote started. See **Climate Control** (page 123). A manual climate control system will run at the setting it was set to when you switched the vehicle off.

Many states and provinces have restrictions for the use of remote start. Check your local and state or provincial laws for specific requirements regarding remote start systems.

The remote start system will not work if:

- the ignition is on
- the alarm system is triggered
- you disable the feature
- the hood is open
- the transmission is not in **P**
- the vehicle battery voltage is too low
- the service engine soon light is on.

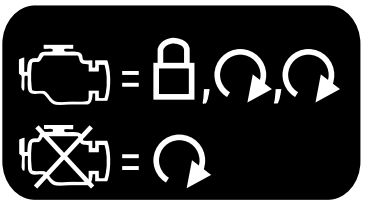
Remote Control Feedback

An LED on the remote control provides status feedback of remote start or stop commands.

LED	Status
Solid green	Remote start or extension successful
Solid red	Remote stop successful; engine off
Blinking red	Remote start or stop failed
Blinking green	Waiting for status update

Remote Starting the Vehicle

Note: *You must press each button within three seconds of each other. Your vehicle will not remote start if you do not follow this sequence.*



E138626

The tag with your transmitter details the starting procedure.

To remote start your vehicle:

1. Press the lock button to lock all the doors.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

2. Press the remote start button twice. The exterior lamps will flash twice.

The horn will sound if the system fails to start, unless quiet start is on. Quiet start will run the blower fan at a slower speed to reduce noise. It can be switched on or off in the information display. See **General Information** (page 98).

Note: *You must press the **START/STOP** button on the instrument panel once while applying the brake pedal before driving your vehicle.*

The power windows will not work during the remote start and the radio will not turn on automatically.

The parking lamps will remain on and the vehicle will run for 5, 10, or 15 minutes, depending on the setting.

Extending the Vehicle Run Time

Repeat Steps 1 and 2 with the vehicle still running to extend the run time for another remote start duration. If you programmed the duration to last 10 minutes, the second 10 minutes will begin after what is left of the first activation time. For example, if the vehicle had been running from the first remote start for five minutes, the vehicle will continue to run now for a total of 15 minutes. You can extend the remote start up to a maximum of 35 minutes.

Wait at least five seconds before remote starting after a vehicle shutdown.

Turning the Vehicle Off After Remote Starting

Press the button once. The parking lamps will turn off.

You may have to be closer to the vehicle than when starting due to ground reflection and the added noise of the running vehicle.

You can disable or enable the remote start system through the information display. See **General Information** (page 98).

Memory Feature (If Equipped)

You can use the remote control to recall memory positions. If programmed to a pre-set position, the remote control recalls memory positions when you unlock your vehicle. See **Memory Function** (page 136).

REPLACING A LOST KEY OR REMOTE CONTROL

Replacement keys or remote controls can be purchased from an authorized dealer. Authorized dealers can program remote controls for your vehicle. See **Passive Anti-Theft System** (page 69).

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

PRINCIPLE OF OPERATION

MyKey allows you to program keys with restricted driving modes to promote good driving habits. All but one of the keys can be activated with these restricted modes.

Any keys that remain unprogrammed are referred to as administrator keys or admin keys. They can be used to:

- Create a MyKey.
- Program configurable MyKey settings.
- Clear all MyKey features.

When you have created a MyKey, you can access the following information by using the information display to determine:

- How many admin keys and MyKeys are programmed to your vehicle.
- The total distance your vehicle traveled with a MyKey.

Note: *Switch the vehicle on to use the system.*

Note: *All MyKeys are programmed to the same settings. You cannot program them individually.*

Note: *For vehicles equipped with push-button start, when both a MyKey and an admin remote transmitter are present, the admin remote transmitter will be recognized by the vehicle while switching the vehicle on to start the vehicle.*

Non-configurable Settings

The following settings cannot be changed by an admin key user:

- Safety belt reminder. You cannot disable this feature. The audio system will mute when the front seat passengers' safety belts are not fastened.
- Early low fuel or charge. The low-fuel or low charge warning activates earlier, giving the MyKey user more time to refuel or recharge.
- Driver assist features, if equipped on your vehicle, are forced on: parking aid and Blind Spot Information System (BLIS) with cross traffic alert.
- Satellite radio adult content restrictions, if equipped on your vehicle.

Configurable Settings

With an admin key, you can configure certain MyKey settings when you first create a MyKey and before you recycle the key or restart the vehicle. You can also change the settings afterward with an admin key.

- A vehicle speed limit can be set. Warnings will be shown in the display followed by an audible tone when your vehicle reaches the set speed. You cannot override the set speed by fully depressing the accelerator pedal or by setting cruise control.

WARNING

Do not set MyKey maximum speed limit to a limit that will prevent the driver from maintaining a safe speed considering posted speed limits and prevailing road conditions. The driver is always responsible to drive in accordance with local laws and prevailing conditions. Failure to do so could result in accident or injury.

DEP DEALER E-PROCESS

- Various vehicle speed minders can be set. Once you select a speed, it will be shown in the display, followed by an audible tone when the preselected vehicle speed is exceeded.
- Audio system maximum volume of 45%. A message will be shown in the display when you attempt to exceed the limited volume. Also, the speed-sensitive or compensated automatic volume control will be disabled.
- Always on setting. When this is selected, you will not be able to switch off AdvanceTrac™ or traction control, 911 Assist or Emergency Assistance, or the do not disturb feature (if your vehicle is equipped with these features).

CREATING A MYKEY

Use the information display to create a MyKey:

1. Insert the key you want to program into the ignition. If your vehicle is equipped with a push-button start, place the remote control into the backup position. The location of your backup position is in another chapter. See **Starting a Gasoline Engine** (page 151).
2. Switch the ignition on.
3. Access the main menu on the information display controls. Use the arrow keys to get to the following menu selections:

Message	Action and Description
Settings	Press the **OK** button or the right arrow key.
MyKey	Press the **OK** button or the right arrow key.
Create MyKey	Press the **OK** button or the right arrow key.

When prompted, hold the **OK** button until you see a message informing you to label this key as a MyKey. The key will be restricted at the next start.

MyKey is successfully created. Make sure you label it so you can distinguish it from the admin keys.

You can also program configurable settings for the key(s). See **Programming/Changing Configurable Settings**.

Programming/Changing Configurable Settings

Use the information display to access your configurable MyKey settings.

1. Switch the ignition on using an admin key or remote control.
2. Access the main menu on the information display controls. Use the arrow keys to get to the following menu selections:

Message	Action and Description
Settings	Press the **OK** button or the right arrow key.
MyKey	Press the **OK** button or the right arrow key.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Note: *You can clear or change your MyKey settings at any time during the same key cycle as you created the MyKey. Once you have switched the vehicle off, however, you will need an admin key to change or clear your MyKey settings.*

CLEARING ALL MYKEYS

You can clear or change your MyKey settings using the information display control on the steering wheel. See **Information Displays** (page 98).

Switch the ignition on using an admin key or remote control.

To clear all MyKeys of all MyKey settings, press the left arrow button to access the main menu and scroll to:

Message	Action and Description
Settings	Press the **OK** button.
MyKey	Press the **OK** button.
Clear MyKey	Press and hold the **OK** button until the following message displays.
All MyKeys Cleared	

Note: *When you clear your MyKeys, you remove all restrictions and return all MyKeys to their original admin key status.*

DEP DESIGNER E-PROCESS

CHECKING MYKEY SYSTEM STATUS

You can find information on programmed MyKey(s) using the information display control on the steering wheel. See **Information Displays** (page 98).

To find information on programmed MyKey(s), press the left arrow button to access the main menu and scroll to:

Message	Description
Settings	Press the **OK** button.
MyKey	Press the **OK** button.
Select one of the following:	
MyKey Dist.	Tracks the distance when drivers use a MyKey. The only way to delete the accumulated distance is by using an admin key to clear your MyKeys. If the distance does not accumulate as expected, then the intended user is not using the MyKey, or an admin key user recently cleared and then recreated a MyKey.
{0} MyKeys	Indicates the number of MyKeys programmed to your vehicle. Use this feature to detect how many MyKeys you have for your vehicle and determine when a MyKey has been deleted.
{0} Admin Keys	Indicates how many admin keys are programmed to your vehicle. Use this feature to determine how many unrestricted keys you have for your vehicle, and detect if an additional MyKey has been programmed.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

USING MYKEY WITH REMOTE START SYSTEMS

MyKey is not compatible with non Ford-approved, aftermarket remote start systems. If you choose to install a remote start system, see an authorized dealer for a Ford-approved remote start system.

MYKEY TROUBLESHOOTING

Condition	Potential Causes
I cannot create a MyKey.	• The key or transmitter used to start the vehicle does not have admin privileges. • The key or transmitter used to start the vehicle is the only admin key (there always has to be at least one admin key). • Vehicles with keyless start: The keyless start transmitter is not placed in the backup position. See **Starting a Gasoline Engine** (page 151). • SecuriLock passive anti-theft system is disabled or in unlimited mode.
I cannot program the configurable settings.	• The key or transmitter used to start your vehicle does not have admin privileges. • No MyKeys are created. See **Creating a MyKey** (page 53).
I cannot clear the MyKeys.	• The key or transmitter used to start your vehicle does not have admin privileges. • No MyKeys are created. See **Creating a MyKey** (page 53).
I lost the only admin key.	Purchase a new key from an authorized dealer.

DEP DEALER E-PROCESS

Condition	Potential Causes
I lost a key.	Program a spare key. See **Passive Anti-Theft System** (page 69).
MyKey distances do not accumulate.	• The MyKey user is not using the MyKey. • An admin key holder cleared the MyKeys and created new MyKeys. • The key system has been reset.
No MyKey functions with the keyless entry transmitter.	• An admin transmitter is present at vehicle start. • No MyKeys are created. See **Creating a MyKey** (page 53).

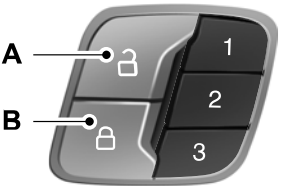
DEP
DIGITAL-PROCESS

LOCKING AND UNLOCKING

You can use the power door lock control or the remote control to lock and unlock your vehicle.

Power Door Locks

The power door lock control is on the driver and front passenger door panels.



E138628

A Unlock.

B Lock.

Door Lock Indicator

An LED on each door window trim illuminates when you lock the door. It remains on for up to 10 minutes after you switch the ignition off.

Door Lock Switch Inhibitor

When you electronically lock your vehicle, the power door lock switch no longer operates after 20 seconds. You must unlock your vehicle with the remote control or keyless keypad, or switch the ignition on, to restore function to these switches. You can switch this feature on or off in the information display. See **Information Displays** (page 98).

Rear Door Unlocking and Opening

Pull the interior door handle twice to unlock and open a rear door. The first pull unlocks the door and the second pull unlatches the door.

Remote Control

You can use the remote control at any time. The luggage compartment release button only operates when your vehicle's speed is less than 5 mph (8 km/h).

Unlocking the Doors (Two-Stage Unlock)

Press the button to unlock the driver door.

Press the button again within three seconds to unlock all doors. The direction indicators flash.

Note: *If the system does not function, use the key blade to lock and unlock your vehicle.*

Press and hold both the lock and unlock buttons on the remote control for three seconds to change between driver door or all doors unlock mode. The direction indicators flash twice to indicate a change to the unlocking mode. Driver door unlock mode only unlocks the driver door when the unlock button is pressed once. All door unlock mode unlocks all doors when the unlock button is pressed once. The unlocking mode applies to the remote control, keyless entry keypad and intelligent access. You can also change the mode in the information display. See **Information Displays** (page 98).

Reprogramming the Unlocking Function

Note: *When you press the unlock button, either all the doors are unlocked or only the driver door is unlocked. Pressing the unlock button again unlocks all the doors.*

Press and hold the unlock and lock buttons on the remote control simultaneously for at least four seconds with the ignition off. The direction indicators flash twice to confirm the change.

To return to the original unlocking function, repeat the process.

DEP
DEALER E-PROCESS

Locking the Doors

Press the button to lock all doors. The direction indicators flash.

Press the button again within three seconds to confirm that all the doors are closed. The doors lock again, the horn sounds and the direction indicators flash if all the doors and the luggage compartment are closed.

Note: *If the system does not function, use the key blade to lock and unlock your vehicle.*

Mislock

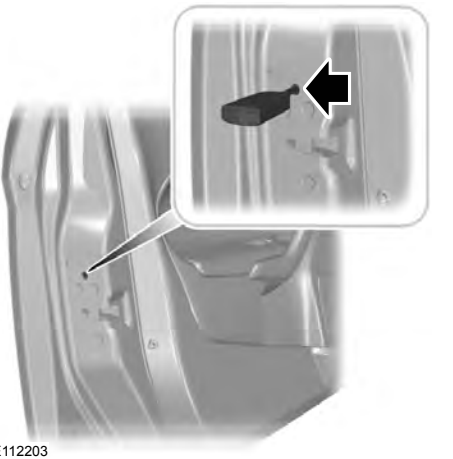
If any door or the luggage compartment is open, or if the hood is open on vehicles with an anti-theft alarm or remote start, the horn sounds twice and the direction indicators do not flash. You can switch this feature on or off in the information display. See **Information Displays** (page 98).

Opening the Luggage Compartment

Press twice within three seconds to open the luggage compartment.

Locking and Unlocking the Doors with the Key Blade

Locking the Doors



E112203

If the central locking function does not operate, lock the doors individually using the key in the position shown.

Left-Hand Side

Turn clockwise to lock.

Right-Hand Side

Turn counterclockwise to lock.

Unlocking the Doors

If the central locking function fails to operate, unlock the driver door and then unlock all other doors individually by pulling the interior door handles.

Note: *If the doors have been unlocked using this method, the doors must be locked individually until the central locking function has been repaired.*

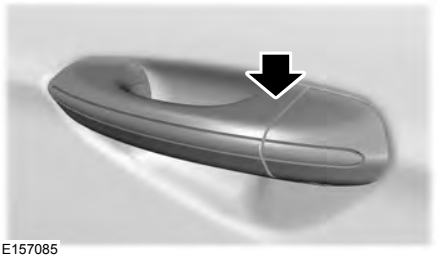
DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Activating Intelligent Access (If Equipped)

You must have the intelligent access key within 3.3 ft (1 m) of your vehicle.

At a Door

Pull an exterior door handle to unlock and open the door. Make sure not to touch the lock sensor area on the front of the handle.

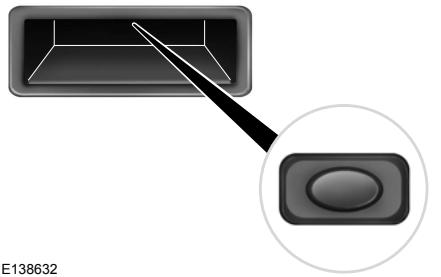


E157085

Touch the top of the door handle to lock your vehicle. There will be a brief delay before you can unlock your vehicle again.

Note: *Keep the door handle clean to make sure the system operates correctly.*

At the Luggage Compartment



E138632

Press the button located in the top of the liftgate pull cup handle to unlatch the liftgate, and then pull on the outside handle.

Smart Unlocks for Intelligent Access Keys

This helps to prevent you from locking your key inside the passenger compartment or rear cargo area.

When you electronically lock your vehicle with any door open, transmission in park (P) and the ignition off, the system searches for an intelligent access key in the passenger compartment after you close the last door. If the system finds a key, all of the doors immediately unlock and the horn sounds twice, indicating that a key is inside.

You can override the smart unlock feature and intentionally lock the intelligent access key inside your vehicle. To do this, lock your vehicle after you have closed all the doors by:

- Using the keyless entry keypad.
- Pressing the lock button on another intelligent access key.
- Touching the locking area on the handle with another intelligent access key in your hand.

When you open one of the front doors and lock your vehicle using the power door lock control, all doors lock then unlock if:

- The ignition is on.
- The ignition is off and the transmission is not in park (P).

Auto Relock

If you press the unlock button on the remote control and do not open a door within 45 seconds, your vehicle locks and the alarm arms. You can switch this feature on or off in the information display. See **Information Displays** (page 98).

DEP DESIGNER E-PROCESS

Autolock

Autolock locks all the doors when all of the following occur:

- All doors are closed.
- The ignition is on.
- You shift into any gear putting your vehicle in motion.
- Your vehicle's speed is greater than 12 mph (20 km/h).

Autolock repeats when:

- You open then close any door while the ignition is on and your vehicle's speed is less than 9 mph (15 km/h).
- Your vehicle's speed is greater than 12 mph (20 km/h).

Enabling or Disabling

To enable or disable the autolock feature, contact an authorized dealer.

Autounlock

Autounlock unlocks all the doors when all of the following occur:

- The ignition is on, all the doors are closed and your vehicle's speed is greater than 12 mph (20 km/h).
- You stop your vehicle and switch the ignition off or to accessory.
- You open the driver door within 10 minutes of switching the ignition off or to accessory.

Note: *The doors do not autounlock if you electronically lock your vehicle after you switch the ignition off and before you open the driver door.*

Enabling or Disabling

You can enable or disable the autounlock feature in the information display or an authorized dealer can do it for you. See **General Information** (page 98).

Illuminated Entry

The interior lamps and some exterior lamps illuminate when you unlock the doors with the remote control.

The lamps turn off if:

- The ignition is on.
- You press the remote control lock button.
- 25 seconds have elapsed.

The lamps do not turn off if:

- You turn them on with the lamp control.
- Any door is open.

Illuminated Exit

The interior lamps and some exterior lamps illuminate when all doors are closed, you switch the ignition off and you remove the key from the ignition.

The lamps turn off if all the doors remain closed and:

- 25 seconds have elapsed.
- You press the **START/STOP** button.

Battery Saver

If you leave the courtesy lamps, dome lamps or headlamps on, the battery saver shuts them off 10 minutes after you switch the ignition off.

Accessory Mode Battery Saver for Intelligent Access Keys

If you leave the ignition switched on, it shuts off once it detects a certain amount of battery drain, or after 45 minutes.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

MANUAL LIFTGATE

WARNINGS

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Be sure everyone in your vehicle is in a seat and using a seatbelt properly. Failure to follow this warning could result in serious personal injury or death.

Make sure to close and latch the liftgate to prevent drawing exhaust fumes into your vehicle. This will also prevent passengers and cargo from falling out. If you must drive with the liftgate open, keep the vents or windows open so outside air comes into your vehicle. Failure to follow this warning could result in serious personal injury.

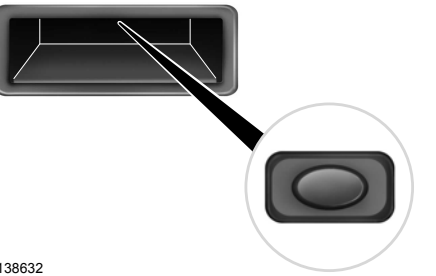
Note: *Be careful when opening or closing the liftgate in a garage or other enclosed area to avoid damaging the liftgate.*

Note: *Do not hang anything, for example a bike rack, from the glass or liftgate. This could damage the liftgate and its components.*

Note: *Do not leave the liftgate open while driving. This could damage the liftgate and its components.*

Opening the Liftgate

Manually



E138632

Press the button located in the top of the liftgate pull cup handle to unlatch the liftgate, and then pull on the outside handle.

With the Remote Control

Press the button twice within three seconds.

Closing the Liftgate

E155976

A handle is located inside the liftgate to help with closing.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

POWER LIFTGATE (If Equipped)

WARNINGS

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

Make sure to close and latch the liftgate to prevent drawing exhaust fumes into your vehicle. This will also prevent passengers and cargo from falling out. If you must drive with the liftgate open, keep the vents or windows open so outside air comes into your vehicle. Failure to follow this warning could result in serious personal injury.

Keep keys out of reach of children. Do not allow children to operate or play near an open or moving power liftgate. You should supervise the operation of the power liftgate at all times.

Note: *Make sure that you close the liftgate before operating or moving your vehicle, especially in an enclosure, like a garage or a parking structure. This could damage the liftgate and its components.*

Note: *Do not hang anything, for example a bike rack, from the glass or liftgate. This could damage the liftgate and its components.*

The liftgate only operates with the transmission in park (P).

If there is a problem with the open or close request, a tone will sound for one of the following reasons:

- The ignition is on and the transmission is not in park (P).
- The battery voltage is below the minimum operating voltage.
- The liftgate is not fully closed and your vehicle speed is at or above 3 mph (5 km/h).

If the liftgate starts to close after it has fully opened, this indicates there may be excessive weight on the liftgate or a possible gas strut failure. A repetitive tone sounds and the liftgate closes under control. Remove any excessive weight from the liftgate. If the liftgate continues to close after opening, have the system checked by an authorized dealer.

Opening and Closing the Liftgate

WARNING

Make sure all persons are clear of the power liftgate area before using the power liftgate control.

Note: *Be careful when opening or closing the liftgate in a garage or other enclosed area to avoid damaging the liftgate.*

Note: *Do not leave the liftgate open while driving. This could damage the liftgate and its components.*

From the Instrument Panel

Press the button on the instrument panel.

With the Remote Control

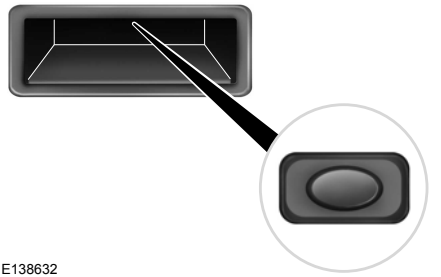
Press the button twice within three seconds.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

With the Outside Control Button

Opening the Liftgate

1. Unlock the liftgate with the remote control or power door unlock control. If an intelligent access key is within 3 ft (1 m) of the liftgate, the liftgate unlocks when you press the liftgate release button.



E138632

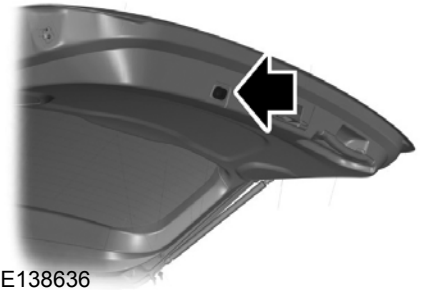
2. Press the control button located in the top of the liftgate pull-cup handle.

Note: *Allow the power system to open the liftgate. Manually pushing or pulling the liftgate may activate the system's obstacle detection feature and stop the power operation or reverse its direction. Manually interfering with the liftgate motion may also replicate a gas strut failure.*

Closing the Liftgate

WARNING

Keep clear of the liftgate when activating the rear switch.



E138636

Press and release the liftgate control button.

Stopping the Liftgate Movement

Note: *Do not apply sudden excessive force to the liftgate while it is in motion. This could damage the power liftgate and its components.*

You can stop the liftgate movement by doing any of the following:

- Pressing the liftgate control button.
- Pressing the liftgate button on the remote control twice.
- Pressing the liftgate button on the instrument panel.
- Activating the obstacle detection feature.
- Moving your foot under and away from the center rear bumper in a single-kick motion.*

*This method only works for vehicles with the hands-free liftgate feature.

Setting the Liftgate Open Height

1. Open the liftgate.
2. Stop the liftgate movement by pressing the control button on the liftgate when it reaches the desired height.

DEP DEALER E-PROCESS

Note: *Once the liftgate has stopped moving, you can also manually move it to the desired height.*

3. Press and hold the liftgate control button on the liftgate until you hear a tone, indicating programming is complete.

Note: *You can only use the liftgate control button to program the height.*

Note: *You cannot program the height if the liftgate position is too low.*

The new open liftgate height is recalled when the power liftgate is opened. To change the programmed height, repeat the above procedure. Once you open the power liftgate, you can manually move it to a different height.

Note: *The system recalls the new programmed height until you reprogram it, even if you disconnect the battery.*

When operating the power liftgate after you have programmed a lower height than fully open, you can fully open the liftgate by manually pushing it upward to the maximum open position.

Obstacle Detection

When Closing

The system stops when it detects an obstacle. A tone sounds and the system reverses to open. Once you remove the obstacle, you can power close the liftgate.

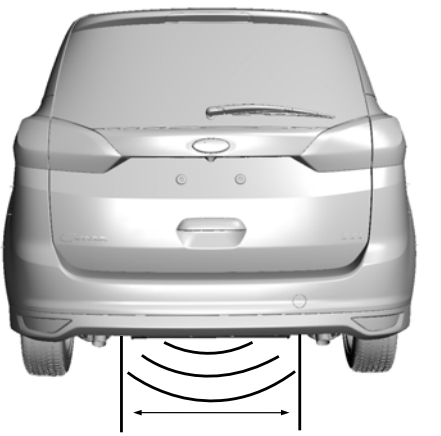
Note: *Entering your vehicle while the liftgate is closing can cause your vehicle to bounce and activate obstacle detection. To prevent this, let the power liftgate close completely before you enter your vehicle. Before driving off, check the instrument cluster for a liftgate or door ajar message or warning indicator. Failure to do this could result in unintentionally leaving the liftgate open while driving.*

When Opening

The system stops when it detects an obstacle and a tone sounds. Once you remove the obstacle, you can continue to operate the liftgate.

Hands-Free Feature (If Equipped)

Make sure you have an intelligent access transmitter within 3 ft (1 m) of the liftgate.



E174120

1. Move your foot under and away from the rear bumper detection area in a single-kick motion. Do not move your foot sideways or the sensors may not detect the motion.
2. The liftgate powers open or close.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Note: *Allow the power system to open the liftgate. Manually pushing or pulling the liftgate may activate the system's obstacle detection feature and stop the power operation or reverse its direction. Manually interfering with the liftgate motion may also replicate a gas strut failure.*

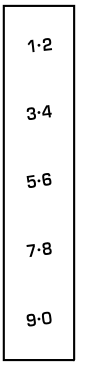
Note: *Splashing water may cause the hands-free liftgate to open. Keep the intelligent access key away from the rear bumper detection area when washing your vehicle.*

KEYLESS ENTRY (If Equipped)

SECURICODE™ KEYLESS ENTRY KEYPAD

The keypad is near the driver window. It illuminates when touched.

Note: *If you enter your entry code too fast on the keypad, the unlock function may not work. Enter your entry code again more slowly.*



E138637

You can use the keypad to do the following:

- Lock or unlock the doors.
- Recall memory seat and mirror positions.
- Program and erase user codes.
- Arm and disarm the anti-theft alarm.

You can operate the keypad with the factory-set five-digit entry code. The code is on the owner's wallet card in the glove box and is available from an authorized dealer. You can also program up to five of your own five-digit personal entry codes.

Programming a Personal Entry Code

1. Enter the factory-set five-digit code.
2. Press **1·2** on the keypad within five seconds.
3. Enter your personal five-digit code. You must do this within five seconds of completing step 2.
4. Press **1·2** on the keypad to save personal code 1.

The doors lock then unlock to confirm that programming was successful.

To program additional personal entry codes, repeat steps 1 through 3, then for step 4:

- Press **3·4** to save personal code 2.
- Press **5·6** to save personal code 3.
- Press **7·8** to save personal code 4.
- Press **9·0** to save personal code 5.

If your vehicle is fitted with MyFord Touch, you can also program the system with a personal entry code.

DEP DESIGNER E-PROCESS

Hints:

- Do not set a code that uses five of the same number.
- Do not use five numbers in sequential order.
- The factory-set code works even if you have set your own personal code.

Recalling Memory Positions (If Equipped)

The programmed entry codes recall driver memory positions as follows:

- Entry code 1 recalls driver 1 memory positions.
- Entry code 2 recalls driver 2 memory positions.
- Entry code 3 recalls driver 3 memory positions.

Note: *Personal entry codes 4 and 5 do not recall memory positions.*

Erasing a Personal Code

1. Enter the factory-set five-digit code.
2. Press and release **1•2** on the keypad within five seconds.
3. Press and hold **1•2** for two seconds. You must do this within five seconds of completing Step 2.

All personal codes erase and only the factory-set five-digit code works.

Anti-Scan Feature

The keypad goes into an anti-scan mode if you enter the wrong code seven times. This mode turns off the keypad for one minute and the keypad lamp flashes.

The anti-scan feature turns off after:

- One minute of keypad inactivity.
- You press the unlock button on the remote control.
- You switch the ignition on.
- You unlock your vehicle using intelligent access.

Locking and Unlocking the Doors

Locking All Doors

Press and hold **7•8** and **9•0** simultaneously with the driver door closed. You do not need to enter the keypad code first.

Unlocking the Driver Door

Enter the factory-set or your personal five-digit code. You must press each number within five seconds of each other. The interior lamps illuminate.

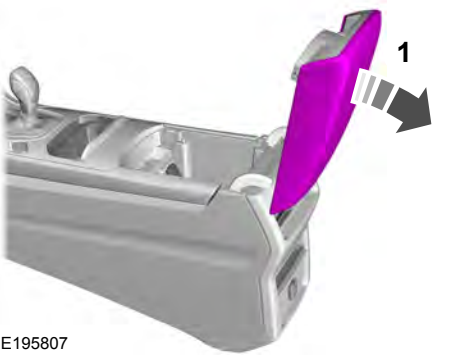
Note: *All doors unlock if you enable the all-door unlocking mode. See* ***Locking and Unlocking*** *(page 58).*

Unlocking All Doors

Enter the factory-set or your personal five-digit code, then press **3•4** within five seconds.

Displaying the Factory-Set Code

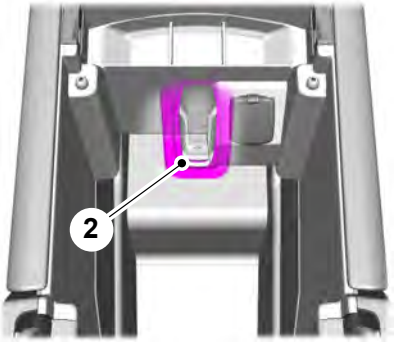
Note: *You need to have two programmed intelligent access keys for this procedure.*



E195807

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

1. Open the floor console storage compartment lid.



E195808

2. With the buttons facing the rear of your vehicle and the key ring up, place the first intelligent access key into the backup slot inside the center console.
3. Press the **START/STOP** button once and wait a few seconds.
4. Press the **START/STOP** button again and remove the key.
5. Insert the second programmed key into the backup slot, then press the **START/STOP** button.

The factory-set code appears in the information display for a few seconds.

Note: *The code may not display until after any other warning messages first display.*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

PASSIVE ANTI-THEFT SYSTEM

Note: *The system is not compatible with non-Ford aftermarket remote start systems. Use of these systems may result in engine starting problems and a loss of security protection.*

Note: *Metallic objects, electronic devices or a second coded key on the same key chain may result in vehicle starting problems, especially if they are too close to the key when starting your vehicle. Prevent these objects from touching the coded key when starting your vehicle. Switch the ignition off, move all objects on the key chain away from the coded key and restart your vehicle if a problem occurs.*

Note: *Do not leave a duplicate coded key in your vehicle. Always take your keys and lock all doors when leaving your vehicle.*

SecuriLock®

The system helps prevent the engine from starting unless you use a coded key programmed to your vehicle. Using the wrong key may prevent your vehicle from starting. A message may appear in the information display.

If you are unable to start your vehicle with a coded key, it is not operating correctly. A message may appear in the information display.

Automatic Arming

The system arms when you switch the ignition off.

Automatic Disarming

The system disarms when you switch the ignition on with a coded key.

Replacement Keys

The intelligent access key functions as a programmed key that operates the driver door lock and activates the intelligent access with push button start system, as well as a remote control.

If your coded keys are lost or stolen and you do not have an extra coded key, you need to erase the key codes from your vehicle and program new coded keys. Contact an authorized dealer.

Store an extra programmed key away from your vehicle in a safe place. You can purchase replacement keys or remote controls from an authorized dealer.

Programming a Spare Intelligent Access Key

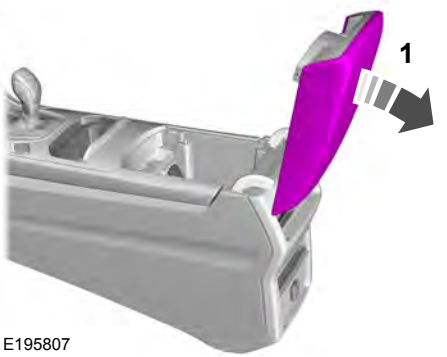
Note: *You can program a maximum of four intelligent access keys to your vehicle.*

You must have two previously programmed intelligent access keys inside your vehicle and the new unprogrammed intelligent access keys readily accessible. If two previously programmed coded keys are not available, contact an authorized dealer.

Make sure that the ignition is switched off before beginning this procedure. Make sure that you close all the doors before beginning and that they remain closed throughout the procedure. Carry out all steps within 30 seconds of starting the sequence. Stop and wait for at least one minute before starting again if you carry out any steps out of sequence.

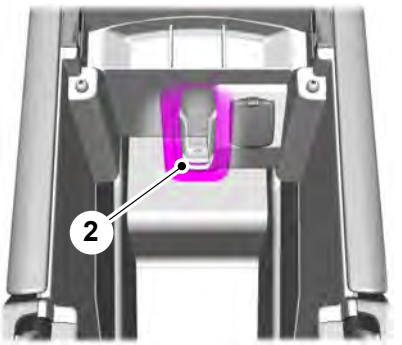
Read and understand the entire procedure before you begin.

DEP DIGITAL E-PROCESS



E195807

1. Open the floor console storage compartment lid.



E195808

2. With the buttons facing the rear of your vehicle and the key ring up, place the intelligent access key into the backup slot.
3. Press the push button ignition switch.
4. Wait five seconds and then press the push button ignition switch again.
5. Remove the intelligent access key.
6. Within 10 seconds, place a second programmed intelligent access key in the backup slot and press the push button ignition switch.
7. Wait five seconds and then press the push button ignition switch again.
8. Remove the intelligent access key.
9. Wait five seconds, then place the unprogrammed intelligent access key in the backup slot and press the push button ignition switch.

Programming is now complete. Check that the remote control functions operate and your vehicle starts with the new intelligent access key.

If programming was unsuccessful, wait 10 seconds and repeat Steps 1 through 7. If programming remains unsuccessful, contact an authorized dealer.

ANTI-THEFT ALARM

The system will warn you of an unauthorized entry to your vehicle. It will be triggered if any door, the luggage compartment or the hood is opened without using the key, remote control or keyless entry keypad.

The direction indicators will flash and the horn will sound if unauthorized entry is attempted while the alarm is armed.

Take all remote controls to an authorized dealer if there is any potential alarm problem with your vehicle.

Arming the Alarm

The alarm is ready to arm when there is not a key in your vehicle. Electronically lock your vehicle to arm the alarm.

Disarming the Alarm

Disarm the alarm by any of the following actions:

DEP DEALER E-PROCESS

- Unlock the doors or luggage compartment with the remote control or keyless entry keypad.
- Switch your vehicle on or start your vehicle.
- Use a key in the driver door to unlock your vehicle, then switch your vehicle on within 12 seconds.

Note: *Pressing the panic button on the remote control will stop the horn and signal indicators, but will not disarm the system.*

DEP
DIGITAL EXCELLENCE PROCESS

ADJUSTING THE STEERING WHEEL - VEHICLES WITH: MANUAL ADJUSTABLE STEERING COLUMN

WARNING

Do not adjust the steering wheel when your vehicle is moving.

Note: *Make sure that you are sitting in the correct position. See* ***Sitting in the Correct Position*** *(page 132).*

E191039

1. Unlock the steering column.
2. Adjust the steering wheel to the desired position.

E191047

3. Lock the steering column.

ADJUSTING THE STEERING WHEEL - VEHICLES WITH: POWER ADJUSTABLE STEERING COLUMN

Note: *Make sure that you are sitting in the correct position. See* ***Sitting in the Correct Position*** *(page 132).*

WARNING

Do not adjust the steering wheel when your vehicle is moving.

E161834

Use the control on the side of the steering column to adjust the position.

To adjust:

- Tilt: Press the top or bottom of the control.
- Telescope: Press the front or rear of the control.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

End of Travel Position

The steering column sets a stopping position just short of the end of the column position to prevent damage to the steering column. A new stopping position sets if the steering column encounters an object when tilting or telescoping.

To reset the steering column to its normal stopping position:

1. Confirm there is nothing obstructing the motion of the steering column.
2. Press and hold the steering column control until the steering column stops moving.
3. Press the steering column control again. The steering column may begin to move again.
4. When the steering column stops, continue holding the control for an additional few seconds.
5. Repeat for each direction as necessary.

A new stopping position is set. The next time you tilt or telescope the steering column, it will stop just short of the end of the column position.

Memory Feature

You can save and recall the steering column position with the memory function. See **Memory Function** (page 136).

Note: *Pressing the adjustment control during memory recall cancels the operation.*

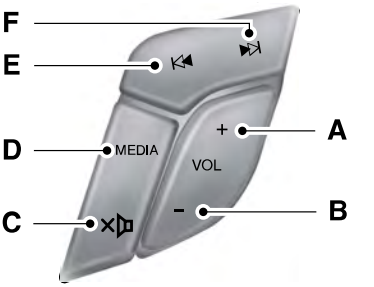
Easy Entry and Exit Feature

When you switch the ignition off, the steering column will move to allow extra room to exit your vehicle. The column will return to the previous setting when you switch the ignition on. You can enable or disable this feature in the information display. See **Information Displays** (page 98).

AUDIO CONTROL - VEHICLES WITHOUT: VOICE CONTROL

Select the required source on the audio unit.

Operate the following functions with the control:



E168191

A	Volume up.
B	Volume down.
C	Mute.
D	Media.
E	Seek down or previous.
F	Seek up or next.

MEDIA

Press repeatedly to scroll through available audio sources.

Seek, Next or Previous

Press the seek button to:

- Tune the radio to the next or previous stored preset.
- Play the next or the previous track.

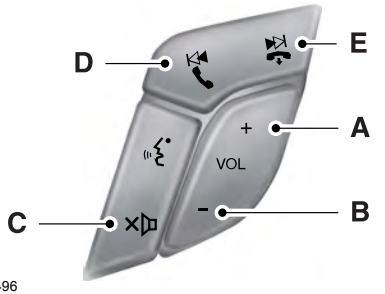
Press and hold the seek button to:

- Tune the radio to the next station up or down the frequency band.
- Seek through a track.

DEP AUTOMOTIVE-PROCESS

AUDIO CONTROL - VEHICLES WITH: VOICE CONTROL (If Equipped)

You can operate the following functions with the control:



E196496

A Volume up.
B Volume down.
C Mute.
D Seek down or previous.
E Seek up or next.

Seek, Next or Previous

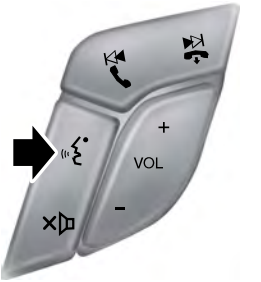
Press the seek button to:

- Tune the radio to the next or previous stored preset.
- Play the next or the previous track.

Press and hold the seek button to:

- Tune the radio to the next station up or down the frequency band.
- Seek through a track.

VOICE CONTROL (If Equipped)



E168194

Press the button to select or deselect voice control. See your SYNC information.

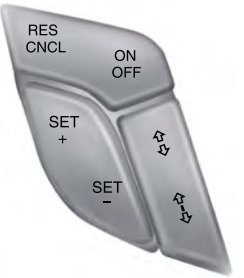
CRUISE CONTROL

Type 1

E191246

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Type 2



E191247

See **Cruise Control** (page 197).

INFORMATION DISPLAY CONTROL

E144636

See **Information Displays** (page 98).

Information Display Control Features

E144811

This control functions the same as the center control on the faceplate. See **Audio Unit** (page 347).

Use this control to adjust the right side of the information display. Navigate through the screen and press **OK** to select.

HEATED STEERING WHEEL (If Equipped)

See your SYNC information.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

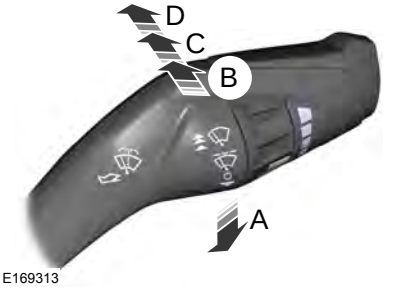
WINDSHIELD WIPERS

Note: *Fully defrost the windshield before you switch the windshield wipers on.*

Note: *Make sure you switch the windshield wipers off before entering a car wash.*

Note: *Clean the windshield and wiper blades if they begin to leave streaks or smears. If that does not resolve the issue, install new wiper blades.*

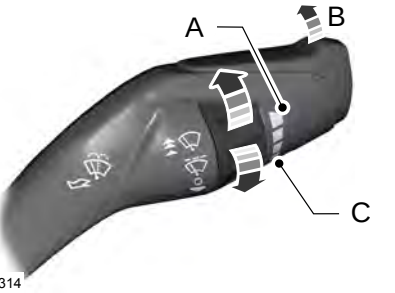
Note: *Do not operate the wipers on a dry windshield. This may scratch the glass, damage the wiper blades or cause the wiper motor to burn out. Always use the windshield washers before wiping a dry windshield.*



E169313

A Single wipe
B Intermittent wipe
C Normal wipe
D High speed wipe

Intermittent Wipe



E169314

A Shortest wipe interval
B Intermittent wipe
C Longest wipe interval

Use the rotary control to adjust the intermittent wipe interval.

Speed Dependent Wipers

When your vehicle speed increases, the interval between wipes decreases.

AUTOWIPERS (If Equipped)

Note: *Fully defrost the windshield before switching on the windshield wipers.*

Note: *Make sure you switch off the windshield wipers before entering a car wash.*

Note: *Clean the windshield and wiper blades if they begin to leave streaks or smears. If that does not resolve the issue, install new wiper blades.*

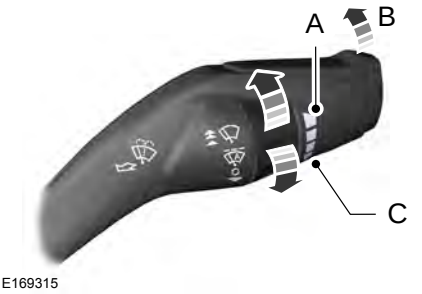
Note: *If you switch autolamps on in conjunction with autowipers, your low beam headlamps will illuminate automatically when the rain sensor activates the windshield wipers continuously.*

DEP DEALER E-PROCESS

Note: *Wet or winter driving conditions with ice, snow or salty road mist can cause inconsistent and unexpected wiping or smearing.*

In these conditions, you can do the following to help keep your windshield clear:

- Lower the sensitivity of the autowipers to reduce the amount of smearing.
- Switch to normal or high-speed wipe.
- Switch the autowipers off.



E169315

A Highest sensitivity
B On
C Lowest sensitivity

The autowipers feature uses a rain sensor. You will find it in the area around the interior mirror. The rain sensor monitors the amount of moisture on the windshield and automatically turns on the wipers. It will adjust the wiper speed by the amount of moisture that the sensor detects on the windshield.

Note: *This autowiper feature is automatically set to on and remains on until you switch it off in the information display. You can also switch the feature back on at any time.* *See* ***Autowipers*** *(page 76).*

Use the rotary control to adjust the sensitivity of the rain sensor. Set the control to low sensitivity, and the wipers will turn on when the rain sensor detects a large amount of moisture on the windshield. Set the control to high sensitivity, and the wipers will turn on when the rain sensor detects a small amount of moisture on the windshield.

Note: *When you set the wiper system to intermittent wipe and the autowiper system is on, the autowiper sensitivity setting adjusts the wiper speed according to the moisture on the windshield only. Use the wiper lever to wipe the windshield on-demand.*

Keep the outside of the windshield clean. The rain sensor is very sensitive. If the area around the mirror is dirty, then the wipers may operate if dirt, mist or insects hit the windshield.

WINDSHIELD WASHERS

Note: *Do not operate the washers when the washer reservoir is empty. This may cause the washer pump to overheat.*

E169316

To operate the washers and spray the windshield, pull the lever toward you.

DEP
DEARBORN E-PROCESS

A wipe will occur a few seconds after washing to clear any remaining washer fluid. This feature can be switched on or off in the information display. See **General Information** (page 98).

Front Camera Washer (If Equipped)

Operating the windshield washer will also operate the front camera washer.

REAR WINDOW WIPER AND WASHERS

Rear Window Wiper

Note: *Make sure you switch the rear window wiper and ignition off before using an automatic car wash.*

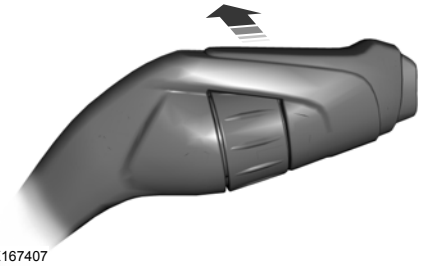
E171615

A	Intermittent wipe.
B	Low speed wipe.
C	Off.

Press the top of the button to switch intermittent wipe on. Press the top of the button again to switch low speed wipe on. Press the bottom of the button to switch the rear window wiper off.

When you switch on the front wipers and move the gearshift lever to reverse (R), rear intermittent wipe automatically turns on.

Rear Window Washer


E167407

Push the lever away from you to operate the rear window washer. When you release the lever, wiping continues for a short period of time.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

GENERAL INFORMATION

Condensation in Lamp Assemblies

Exterior lamps have vents to accommodate normal changes in air pressure.

Condensation can be a natural by-product of this design. When moist air enters the lamp assembly through the vents, there is a possibility that condensation can occur when the temperature is cold. When normal condensation occurs, a fine mist can form on the interior of the lens. The fine mist eventually clears and exits through the vents during normal operation.

Clearing time may take as long as 48 hours under dry weather conditions.

Examples of acceptable condensation are:

- The presence of a fine mist (no streaks, drip marks or large droplets).
- A fine mist covers less than 50% of the lens.

Examples of unacceptable condensation are:

- A water puddle inside the lamp.
- Streaks, drip marks or large droplets present on the interior of the lens.

If you see any unacceptable condensation, have your vehicle checked by an authorized dealer.

LIGHTING CONTROL

E142449

A	Off
B	Parking lamps, instrument panel lamps, license plate lamps and tail lamps
C	Headlamps

High Beams

E162679

Push the lever forward to switch the high beams on.

Push the lever forward again or pull the lever toward you to switch the high beams off.

DEP
DIGITAL-E-PROCESS

Headlamp Flasher

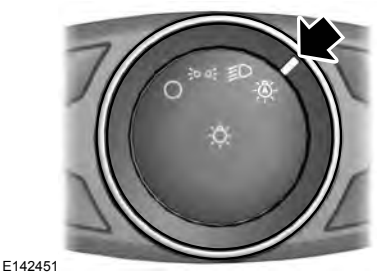
E162680

Pull the lever toward you slightly and release it to flash the headlamps.

AUTOLAMPS (If Equipped)

WARNING

The autolamps switch position may not activate the headlamps in all low visibility conditions, such as daytime fog. Always ensure that your headlamps are switched to auto or on, as appropriate, during all low visibility conditions. Failure to do so may result in a collision.



E142451

When the lighting control is in the autolamps position, the headlamps automatically turn on in low light situations or when the wipers activate.

If equipped, the following also activate when the lighting control is in the autolamps position and you switch them on in the information display:

- Configurable daytime running lamps.
- Automatic high beam control.
- Adaptive headlamp control.

The headlamps remain on for a period of time after you switch the ignition off. Use the information display controls to adjust the period of time that the headlamps remain on. See **Information Displays** (page 98).

Note: *With the headlamps in the autolamps position, you cannot switch the high beam headlamps on until the autolamps system turns the low beam headlamps on.*

Windshield Wiper Activated Headlamps

The windshield wiper activated headlamps turn on within 10 seconds when you switch the windshield wipers on and the lighting control is in the autolamps position. They turn off approximately 60 seconds after you switch the windshield wipers off.

The headlamps will not turn on by wiper activation:

- During a mist wipe.
- When the wipers are on to clear washer fluid during a wash condition.
- If the wipers are in intermittent mode.

Note: *If you switch autolamps and autowipers on, the headlamps will automatically turn on when the windshield wipers continuously operate.*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

INSTRUMENT LIGHTING DIMMER

Note: *If you disconnect the battery or it becomes discharged, the illuminated components will switch to the maximum setting.*

E165366

A Press repeatedly or press and hold to dim.

B Press repeatedly or press and hold to brighten.

HEADLAMP EXIT DELAY

After you switch the ignition off, you can switch the headlamps on by pulling the direction indicator lever toward you. You will hear a short tone. The headlamps will switch off automatically after three minutes with any door open or 30 seconds after the last door has been closed. You can cancel this feature by pulling the direction indicator toward you again or switching the ignition on.

DAYTIME RUNNING LAMPS (If Equipped)

WARNING

The daytime running lamps system does not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Also, the autolamps switch position may not activate the headlamps in all low visibility conditions, such as daytime fog. Make sure the headlamps are switched to auto or on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

Type 1 - Conventional (Non-Configurable)

The daytime running lamps turn on when:

1. The ignition is switched to the on position.
2. The transmission is not in park (P) for vehicles with automatic transmissions or the parking brake is released for vehicles with manual transmissions.
3. The lighting control is in the off, parking lamp or autolamps positions.
4. The headlamps are off.

Type 2 - Configurable

Switch the daytime running lamps on or off using the information display controls. See **Information Displays** (page 98).

The daytime running lamps turn on when:

1. They are switched on in the information display. See **Information Displays** (page 98).
2. The ignition is switched to the on position.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

3. The transmission is not in park (P) for vehicles with automatic transmissions or the parking brake is released for vehicles with manual transmissions.
4. The lighting control is in the autolamps position.
5. The headlamps are off.

The other lighting control switch positions do not activate the daytime running lamps, and you can use them to temporarily override autolamp control.

When switched off in the information display, the daytime running lamps are off in all lighting control switch positions.

AUTOMATIC HIGH BEAM CONTROL (If Equipped)

The system will automatically turn on your high beams if it is dark enough and no other traffic is present. When it detects the headlights of an approaching vehicle, the tail lamps of the preceding vehicle or street lighting, the system will turn off the high beams before they distract other drivers. The low beams remain on.

Note: *If it appears that automatic control of the high beams is not functioning properly, check the windshield in front of the camera for a blockage. A clear view of the road is required for proper system operation. Have any windshield damage in the area of the camera's field-of-view repaired.*

Note: *If the system detects a blockage, for example bird droppings, bug splatter, snow or ice, the system will go into low beam mode until you clear the blockage. A message may also appear in the instrument cluster display noting the front camera is blocked.*

Note: *Typical road dust, dirt and water spots will not affect the performance of the automatic high beam system . However, in cold or inclement weather conditions, you will notice a decrease in the availability of the high beam system, especially at start up. If you want to change the beam state independently of the system, you may switch the high beams on or off using the multifunction switch. Automatic control will resume when conditions are correct.*

Note: *Modification of the vehicle ride height such as using much larger tires, may degrade feature performance.*

A camera sensor, centrally mounted behind the windshield of your vehicle, continuously monitors conditions to decide when to switch the high beams off and on.

Once the system is active, the high beams will switch on if:

- the ambient light level is low enough
- there is no traffic in front of the vehicle
- the vehicle speed is greater than approximately 32 mph (52 km/h)

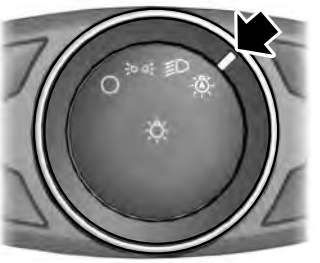
The high beams will switch off if:

- the system detects the headlamps of an approaching vehicle or the tail lamps of a preceding vehicle.
- vehicle speed falls below approximately 27 mph (44 km/h)
- the ambient light level is high enough that high beams are not required
- the system detects severe rain, snow or fog
- the camera is blocked

Activating the System

Switch on the system using the information display and autolamps. See **Information Displays** (page 98). See **Autolamps** (page 80).

DEP DELPHER E-PROCESS



E142451

Switch the lighting control to the autolamps position.

Manually Overriding the System

E169254

When the automatic control has activated the high beams, pushing or pulling the stalk will provide a temporary override to low beam.

Use the information display menu to permanently deactivate the system, or turn the lighting control switch from autolamps to headlamps.

DIRECTION INDICATORS

E169255

Push the lever up or down to use the direction indicators.

Note: *Tap the lever up or down to make the direction indicators flash three times to indicate a lane change.*

INTERIOR LAMPS

The lamps will turn on when you have met one of the following conditions:

- You open any door.
- You press a remote control button.
- You press the all lamps on button on the front interior lamp.

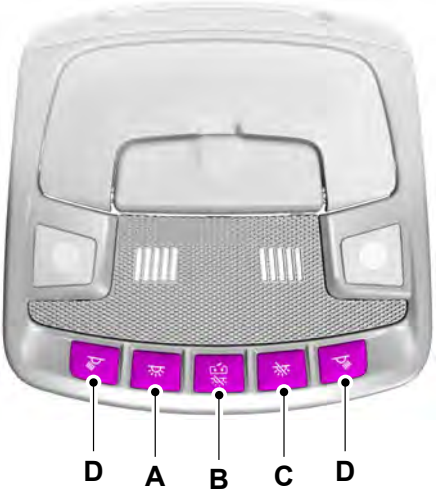
Front Interior Lamp

Note: *The front interior lamp buttons are on the overhead console. The exact location of each button on the overhead console depends upon which roof, moonroof, and window shade features are equipped on the vehicle.*

DEP
DEARBORN E-PROCESS

Note: *Press the button to switch the door function off when you open any door. The indicator lamp will light amber when the door function is off. When the door function is off and you open a door, the courtesy and door lamps will stay off. Press the button again to switch the door function back on. The indicator lamp will light blue when the door function is on. When the door function is on and you open a door, the courtesy and door lamps will light.*

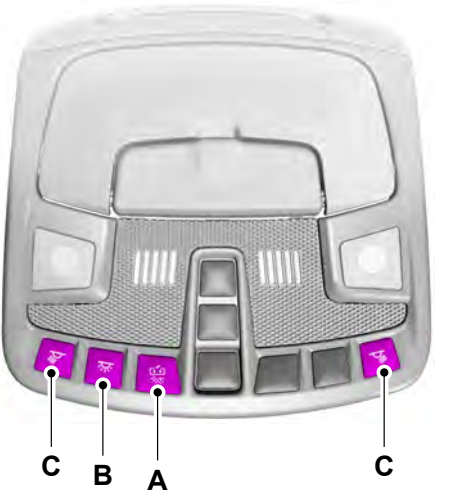
Type 1



E192153

A All lamps on button
B Door function button
C All lamps off button
D Individual dome lamps

Type 2



E199032

A Door function button
B All lamps on button
C Individual dome lamps

You can switch individual map lamps on independently by pressing a map lens.

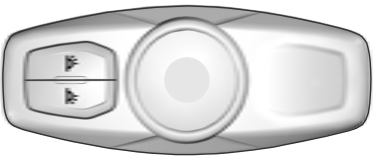
Rear Interior Lamp (If Equipped)

Type 1

E169470

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Type 2



E199026

Type 3

E199027

You can switch dome lamps on by pressing the button.

AMBIENT LIGHTING (If Equipped)

Adjust the ambient lighting using the touchscreen.

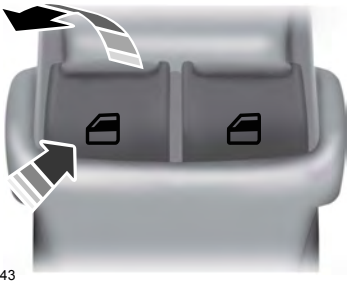
DEP
DIGITAL EXCELLENCE PROCESS

POWER WINDOWS

WARNINGS

Do not leave children unattended in your vehicle and do not let them play with the power windows. They may seriously injure themselves.

When closing the power windows, you should verify they are free of obstructions and make sure that children and pets are not in the proximity of the window openings.



E146043

Note: *You may hear a pulsing noise when just one of the windows is open. Lower the opposite window slightly to reduce this noise.*

Press the control to open the window.

Lift the control to close the window.

One-Touch Down

Press the control fully and release it. Press again or lift it to stop the window.

One-Touch Up

Lift the control fully and release it. Press again or lift it to stop the window.

Resetting One-Touch Up

1. Lift and hold the control until the window is fully closed.
2. Release the control.
3. Open the window and then try to close it automatically.
4. Repeat the procedure if the window does not close automatically.

Note: *The one-touch down and one-touch up feature only applies to the front windows.*

Bounce-Back

The window will automatically stop and reverse some distance if it detects an obstacle while closing.

Overriding the Bounce-Back Feature

WARNING

When you override the bounce-back feature the window will not reverse if it detects an obstacle. Take care when closing the windows to avoid personal injury or damage to your vehicle.

Pull up the window switch and hold within two seconds of the window reaching the bounce-back position. The window travels up with no bounce-back protection. The window stops if you release the switch before the window is fully closed.

Window Lock

E144072

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Press the control to lock or unlock the rear window controls. It illuminates when you lock the rear window controls.

Accessory Delay

The window switches remain operational for several minutes when you switch the ignition off or until you open either front door.

GLOBAL OPENING

You can use the remote control to operate the windows with the ignition off.

Note: *You can enable or disable this feature in the information display, or see an authorized dealer. See* ***General Information*** *(page 98).*

Note: *To operate this feature, accessory delay must not be active.*

Opening the Windows

You can open the windows for a short time after you unlock your vehicle with the remote control. After you unlock your vehicle, press and hold the remote control unlock button to open the windows. Release the button once movement starts. Press the lock or unlock button to stop movement.

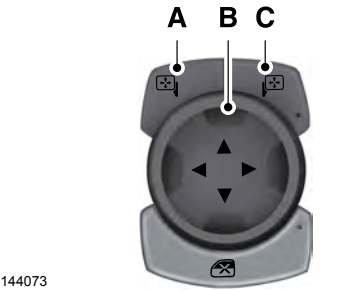
Note: *Only the front windows are operated during global opening.*

EXTERIOR MIRRORS

Power Exterior Mirrors

WARNING

Do not adjust the mirrors when your vehicle is moving.



E144073

A Left-hand mirror.

B Adjustment control.

C Right-hand mirror.

To adjust your mirrors, switch your vehicle on (with the ignition in accessory mode or the engine running) and then:

1. Select the mirror you want to adjust. The control lights.
2. Use the adjustment control to adjust the position of the mirror.
3. Press the mirror control again. The control light turns off.

Fold-Away Exterior Mirrors

Push the mirror toward the door window glass. Make sure that you fully engage the mirror in its support when returning it to its original position.

Heated Exterior Mirrors (If Equipped)

See **Heated Windows and Mirrors** (page 130).

Memory Mirrors (If Equipped)

You can save and recall the mirror positions through the memory function. See **Memory Function** (page 136).

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Auto-dimming Feature (If Equipped)

The driver exterior mirror automatically dims when the interior auto-dimming mirror turns on.

Direction Indicator Mirrors (If Equipped)

While the vehicle is running, the forward-facing portion of the appropriate mirror housing blinks when you switch on the direction indicator.

Puddle Lamps (If Equipped)

The lamps on the bottom part of the mirror housing light when you use your transmitter to unlock the doors or when you open a door.

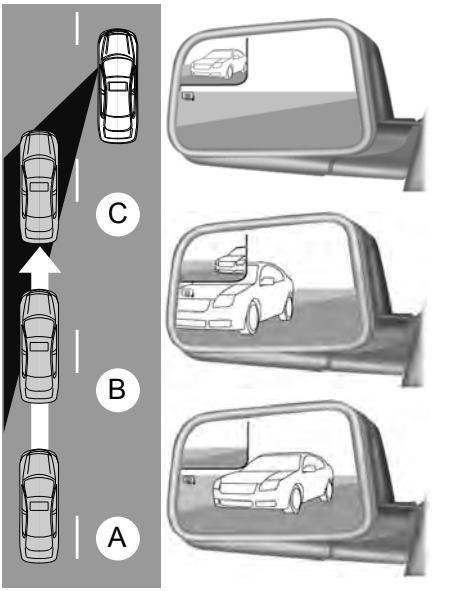
Integrated Blind Spot Mirror (If Equipped)

WARNING

Objects in the blind spot mirror are closer than they appear.

Blind spot mirrors have an integrated convex mirror built into the upper outboard corner of the exterior mirrors. They can assist you by increasing visibility along the side of your vehicle.

Check the main mirror first before a lane change, then check the blind spot mirror. If no vehicles are present in the blind spot mirror and the traffic in the adjacent lane is at a safe distance, signal that you are going to change lanes. Glance over your shoulder to verify traffic is clear, and carefully change lanes.



E138665

The image of the approaching vehicle is small and near the inboard edge of the main mirror when it is at a distance. The image becomes larger and begins to move outboard across the main mirror as the vehicle approaches (A). The image transitions from the main mirror and begins to appear in the blind spot mirror as the vehicle approaches (B). The vehicle transitions to your peripheral field of view as it leaves the blind spot mirror (C).

Blind Spot Information System (If Equipped)

See **Blind Spot Information System** (page 209).

DEP DEALER E-PROCESS

INTERIOR MIRROR

WARNING

Do not adjust the mirror when your vehicle is moving.

Note: *Do not clean the housing or glass of any mirror with harsh abrasives, fuel or other petroleum or ammonia-based cleaning products.*

You can adjust the interior mirror to your preference. Some mirrors also have a second pivot point. This lets you move the mirror head up or down and from side to side.

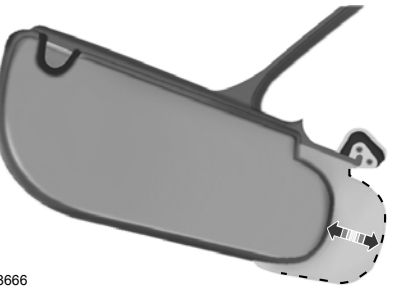
Pull the tab below the mirror toward you to reduce glare at night.

Auto-Dimming Mirror (If Equipped)

Note: *Do not block the sensors on the front and back of the mirror. Mirror performance may be affected. A rear center passenger or raised rear center head restraint may also block light from reaching the sensor.*

The mirror will dim automatically to reduce glare when bright lights are detected from behind your vehicle. It will automatically return to normal reflection when you select reverse gear to make sure you have a clear view when backing up.

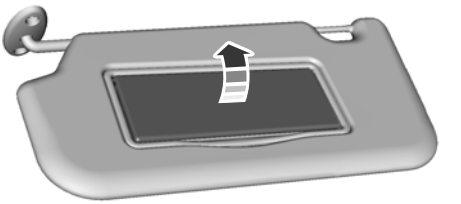
SUN VISORS



E138666

Rotate the sun visor toward the side window and extend it rearward for extra shade.

Illuminated Vanity Mirror



E162197

Lift the cover to switch the lamp on.

MOONROOF (If Equipped)

WARNINGS

Do not let children play with the moonroof or leave them unattended in the vehicle. They may seriously hurt themselves.

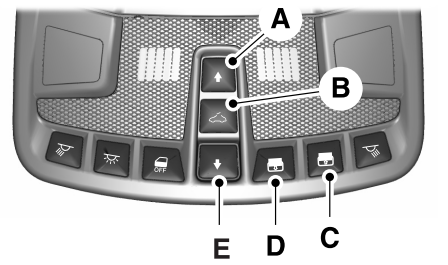
DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

WARNINGS

When closing the moonroof, you should verify that it is free of obstructions and make sure that children and pets are not in the proximity of the roof opening.

The moonroof controls are located on the overhead console and have a one-touch open and close feature. To stop its movement during one-touch operation, press the control a second time.

Opening and Closing the Moonroof



E191272

A **Moonroof open.** Press and release to open the moonroof. The moonroof stops short of the fully opened position. Press and release the control again to open the moonroof fully.

B **Moonroof vent.** Press and release to vent the moonroof.

C **Sunshade open.** Press and release to open the sunshade. The sunshade opens automatically with the moonroof. You can also open the sunshade with the moonroof closed. **Note:** The sunshade stops short of its fully opened position for the comfort of rear passengers. To open the sunshade fully, press the control again.

D **Sunshade close.** Press and release to close the sunshade.

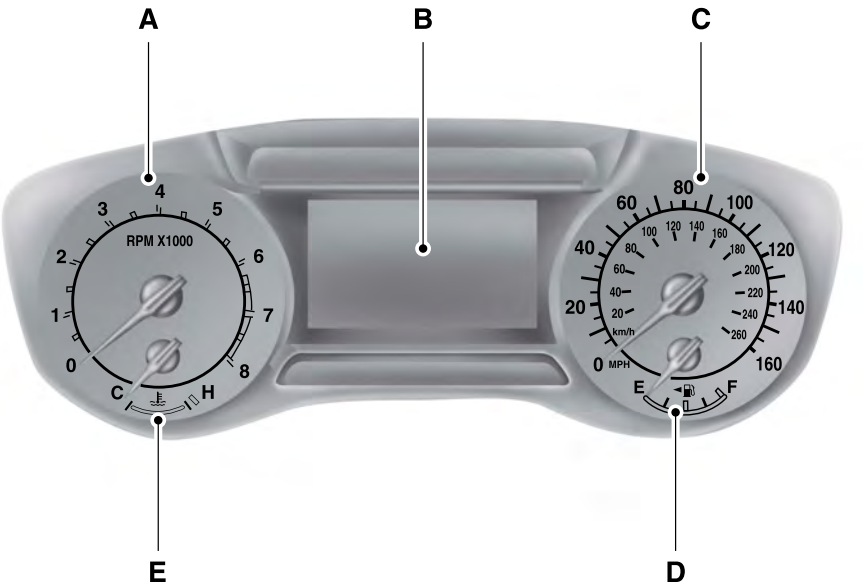
E **Moonroof close.** Press and release to close the moonroof from either the open or vent positions.

Note: *The moonroof stops 8 in (200 mm) from the closed position. To close the moonroof, press and hold the* ***moonroof close*** *control until the moonroof is in the fully closed position.*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

GAUGES

Type 1



E144485

A	Tachometer
B	Information Display
C	Speedometer
D	Fuel Gauge
E	Engine Coolant Temperature Gauge

Information Display

Odometer

Located in the bottom of the information display. Registers the accumulated distance your vehicle has traveled.

Outside Air Temperature

Shows the outside air temperature.

Compass

Displays the vehicle's heading direction.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Trip Computer

See **General Information** (page 98).

Vehicle Settings and Personalization

See **General Information** (page 98).

Engine Coolant Temperature Gauge

Shows the temperature of the engine coolant. At normal operating temperature, the needle remains in the center section. If the needle enters the red section, the engine is overheating. Stop the engine, switch the ignition off and determine the cause once the engine has cooled down.

Note: *Do not restart the engine until the cause of overheating has been resolved.*

WARNING

Never remove the coolant reservoir cap while the engine is running or hot.

Fuel Gauge

Note: *The fuel gauge may vary slightly when your vehicle is moving or on a gradient.*

Switch the ignition on. The fuel gauge indicates approximately how much fuel is left in the fuel tank. The arrow adjacent to the fuel pump symbol indicates on which side of your vehicle the fuel filler door is located.

The needle should move toward F when you refuel your vehicle. If the needle points to E after adding fuel, this indicates your vehicle needs service soon.

After refueling some variability in needle position is normal:

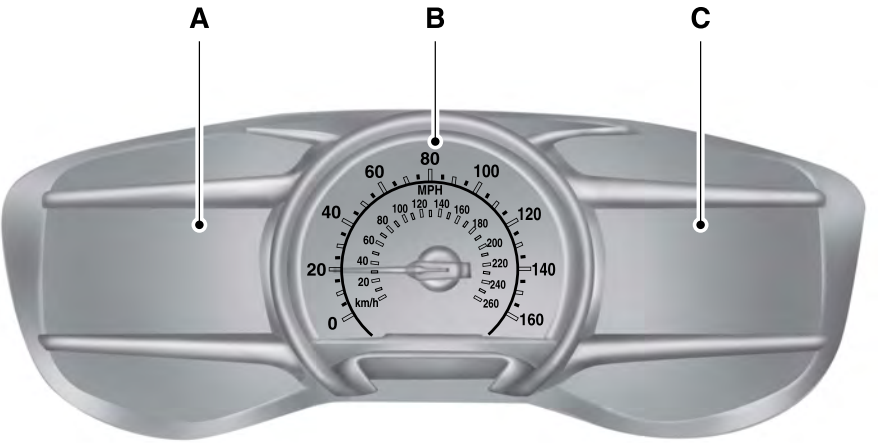
- It may take a short time for the needle to reach F after leaving the gas station. This is normal and depends upon the slope of pavement at the gas station.
- The fuel amount dispensed into the tank is a little less or more than the gauge indicated. This is normal and depends upon the slope of pavement at the gas station.
- If the gas station nozzle shuts off before the tank is full, try a different gas pump nozzle.

Low Fuel Reminder

A low fuel reminder triggers at 50 mi (80 km) to empty.

DEP DESIGNER E-PROCESS

Type 2



E144486

A Left Information Display
B Speedometer
C Right Information Display. See **General Information** (page 98).

Left Information Display

Odometer

Located in the bottom of the information display. Registers the accumulated distance your vehicle has traveled.

Trip Computer

See **General Information** (page 98).

Vehicle Settings and Personalization

See **General Information** (page 98).

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

WARNING LAMPS AND INDICATORS

The following warning lamps and indicators will alert you to a vehicle condition that may become serious. Some lamps will illuminate when you start your vehicle to make sure they work. If any lamps remain on after starting your vehicle, refer to the respective system warning lamp for further information.

Note: *Some warning indicators appear in the information display and function the same as a warning lamp, but do not display when you start your vehicle.*

Adaptive Cruise Control (If Equipped)

The speed control system indicator light changes color to indicate what mode the system is in: See **Using Adaptive Cruise Control** (page 198).

On (white light): Illuminates when you turn the adaptive cruise control system on. Turns off when you turn the speed control system off.

Engaged (green light): Illuminates when the adaptive cruise control system engages. Turns off when the speed control system is disengaged.

Adaptive Steering (If Equipped)

The adaptive steering system indicator illuminates if the system detects a fault during the continuous diagnostic checks.

Adaptive Steering Initialization (yellow, flashing): The adaptive steering system has detected a difference between steering wheel angle and the desired road wheel angle. The steering wheel adjusts itself to correct this difference. This adjustment is part of normal system operation.

Adaptive Steering Off (yellow, solid): The adaptive steering system is off. It is possible that the steering wheel may not be straight when the vehicle is driving straight ahead. If this message persists, see an authorized dealer.

Adaptive Steering Loss (red, solid): The adaptive steering system integrity cannot be verified. Do not drive the vehicle and contact an authorized dealer immediately. See **Steering** (page 214).

Anti-Lock Braking System

If it illuminates when you are driving, this indicates a malfunction. You will continue to have normal braking (without Anti-lock braking system) unless the brake system warning lamp is also illuminated. Have the system checked by an authorized dealer.

Battery

If it illuminates while driving, it indicates a malfunction. Switch off all unnecessary electrical equipment and have the system checked by an authorized dealer immediately.

Blind Spot Monitor (If Equipped)

It will illuminate when you switch this feature off or in conjunction with a message. See **Blind Spot Information System** (page 209).

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Brake System

It will illuminate when you engage the parking brake with the ignition on.

If it illuminates when you are driving, check that you do not have the parking brake engaged. If you do not have the parking brake engaged, this indicates low brake fluid level or a brake system malfunction. Have the system checked immediately by an authorized dealer.

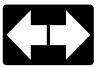
WARNING

Driving your vehicle with the warning lamp on is dangerous. A significant decrease in braking performance may occur. It will take you longer to stop your vehicle. Have your vehicle checked by your authorized dealer immediately. Driving extended distances with the parking brake engaged can cause brake failure and the risk of personal injury.

Cruise Control (If Equipped)

It will illuminate when you switch this feature on.

Direction Indicator



Illuminates when you turn the left or right direction indicator or the hazard warning flasher on. If the indicators stay on or flash faster, check for a burned out bulb. See **Changing a Bulb** (page 278).

Door Ajar

Displays when the ignition is on and any door is not completely closed.

Electric Park Brake

It will illuminate or flash when the electric parking brake has a malfunction. See **Electric Parking Brake** (page 176).

Engine Coolant Temperature

Illuminates when the engine coolant temperature is high. Stop the vehicle as soon as possible, switch off the engine and let cool. See **Engine Coolant Check** (page 267).

Engine Oil

If it illuminates with the engine running or when you are driving, this indicates a malfunction. Stop your vehicle as soon as it is safe to do so and switch the engine off. Check the engine oil level. See **Engine Oil Check** (page 266).

Note: *Do not resume your journey if it illuminates despite the level being correct. Have the system checked by your authorized dealer immediately.*

Fasten Seatbelt

It will illuminate and a chime will sound to remind you to fasten your seatbelt. See **Seatbelt Reminder** (page 35).

Front Airbag

If it fails to illuminate when you start your vehicle, continues to flash or remains on, it indicates a malfunction. Have the system checked by an authorized dealer.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Heads Up Display (If Equipped)

A red beam of lights will illuminate on the windshield in certain instances when using adaptive cruise control or the collision warning system. It will also illuminate momentarily when you start your vehicle to make sure the display works.

High Beam

It will illuminate when you switch the high beam headlamps on. It will flash when you use the headlamp flasher.

Hood Ajar

Displays when the ignition is on and the hood is not completely closed.

Low Fuel Level

It will illuminate when the fuel level is low or the fuel tank is nearly empty. Refuel as soon as possible.

Low Tire Pressure Warning

It will illuminate when your tire pressure is low. If the lamp remains on with the engine running or when driving, check your tire pressure as soon as possible.

It will also illuminate momentarily when you switch the ignition on to confirm the lamp is functional. If it does not illuminate when you switch the ignition on, or begins to flash at any time, have the system checked by an authorized dealer.

Low Washer Fluid

It will illuminate when the windshield washer fluid is low.

Parking Lamps

It will illuminate when you switch the parking lamps on.

Powertrain Fault

Illuminates when the system has detected a powertrain or an all-wheel drive fault. Contact an authorized dealer as soon as possible.

Service Engine Soon

If the service engine soon indicator light stays illuminated after you start the engine, it indicates that the On Board Diagnostics system (OBD) has detected a malfunction of your vehicle emissions control system. Refer to On board diagnostics (OBD) in the Fuel and Refueling chapter for more information about having your vehicle serviced. See **Emission Control System** (page 163).

If the light is blinking, engine misfire is occurring which could damage your catalytic converter. Drive in a moderate fashion (avoid heavy acceleration and deceleration) and have your vehicle serviced immediately.

WARNING

Under engine misfire conditions, excessive exhaust temperatures could damage the catalytic converter, the fuel system, interior floor coverings or other vehicle components, possibly causing a fire. Have an authorized dealer service your vehicle immediately.

DEP DEALER E-PROCESS

When you first switch the ignition on, before engine start, the service engine soon indicator light illuminates to check the bulb and to indicate whether your vehicle is ready for inspection maintenance testing.

Normally, the service engine soon light will stay on until you crank the engine, and then turn itself off if no malfunctions are present. However, if after 15 seconds the service engine soon light blinks eight times, it means that your vehicle is not ready for inspection maintenance testing. See **Emission Control System** (page 163).

Stability Control

It will flash when the system is active. If it remains illuminated or does not illuminate when you switch the ignition on, this indicates a malfunction. During a malfunction, the system will switch off. Have the system checked by an authorized dealer immediately. See **Using Stability Control** (page 182).

Stability Control Off

It will illuminate when you switch the system off. It will go out when you switch the system back on or when you switch the ignition off. See **Using Stability Control** (page 182).

AUDIBLE WARNINGS AND INDICATORS

Key in Ignition Warning Chime

Sounds when you open the driver's door and you have left the key in the ignition.

Keyless Warning Alert (If Equipped)

Sounds the horn twice when you exit your vehicle with the intelligent access key, after the last door is closed and your keyless vehicle is in RUN, indicating your vehicle is still on.

Headlamps On Warning Chime

Sounds when you remove the key from the ignition and open the driver's door and you have left the headlamps or parking lamps on.

Parking Brake On Warning Chime

Sounds when you have left the parking brake on and drive your vehicle. If the warning chime remains on after you have released the parking brake, have the system checked by an authorized dealer immediately.

DEP
DIGITAL EXCELLENCE PROCESS

GENERAL INFORMATION

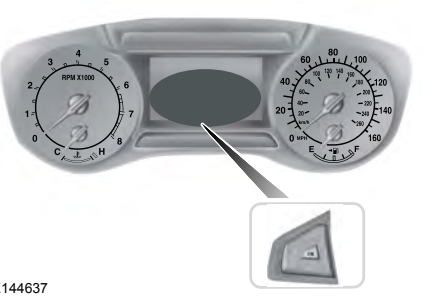
WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any handheld device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Note: *Your vehicle may or may not be equipped with all the messages listed in this chapter. Your vehicle will not display messages of systems it is not equipped with.*

Various systems on your vehicle can be controlled using the information display controls on the steering wheel. Corresponding information is displayed in the information display.

Information Display Controls (Type 1)



E144637

- Press the up and down arrow buttons to scroll through and highlight the options within a menu.
- Press the right arrow button to enter a sub-menu.
- Press the left arrow button to exit a menu.
- Press and hold the left arrow button at any time to return to the main menu display (escape button).
- Press the OK button to choose and confirm settings or messages.

Menu

You can access the menu using the information display control.

This icon gives you the ability to switch a feature on or off. A check in the box indicates the feature is enabled, and unchecked indicates the feature is disabled.

Note: *Some options may appear slightly different or not at all if the items are optional.*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Trip 1 and 2
Digital Speedo
Distance to E
Trip Odometer
Trip Timer
Average Fuel
Outside Temp.
All Values

- Digital Speedo - Shows a digital display of your vehicle speed.
- Distance to E - Shows the approximate distance your vehicle can travel before running out of fuel.
- Trip Odometer — Registers the distance of individual journeys.
- Trip Timer — The timer stops when you turn your vehicle off and restarts when you restart your vehicle.
- Average Fuel — Shows the average fuel economy for a given trip.
- Outside Temperature — Shows the outside air temperature.
- All Values — Shows the Distance to E, Trip Odometer, Trip Timer and Average Fuel.

Note: *Press and hold* ***OK*** *on the current screen to reset the respective trip, distance, time and fuel information.*

Fuel Economy
Distance to E
Inst Fuel Econ Avg MPG
Long Term Fuel Economy

DEP
DIGITAL-PROCESS

Fuel Economy
All Values
Auto StartStop

- Distance to Empty - Shows the approximate distance your vehicle can travel before running out of fuel.
- Inst Fuel Economy - Shows a visual graph of your instantaneous fuel economy along with your Avg MPG since the function was last reset.
- Long Term Fuel Economy - Shows your long term fuel economy.
- Average MPG — Shows the average fuel economy for a given trip.
- All Values — Shows all fuel economy values (DTE, Inst Fuel Econ, Avg Fuel).
- Auto StartStop - Available Auto Start-Stop messaging will provide details about what is happening with your system. See **Information Messages** (page 108).

Note: *You can reset your average fuel economy by pressing and holding the OK button on the left hand steering wheel controls.*

Driver Assist		
Traction Ctrl		
Blindspot		
Cross Traffic		
Cruise Control	Select setting	
Driver Alert		
Driver Sel Susp		
Hill Start Assist		
Intelligent AWD		
Lane Keeping	Mode	Select setting
	Intensity	
Pre-Collision	Alert Sensitivity	
	Active Braking	
Front Park Aid		

DEP DESIGNER E-PROCESS

Driver Assist	
Rear Park Aid	
Tire Pressure	Tire Monitor
Trailer Sway	

Tire Pressure
Displays your current vehicle tire pressures.

E194202

Settings			
Vehicle	Auto Engine Off		
	Chimes	Information	
	DTE calculation	Select setting	
	Easy Entry/Exit		
	Lighting	Autolamp delay	Select setting
		Daytime Lights	
	Locks	Autounlock	
		Relock	
		Mislock	
		Remote Unlock	Select setting

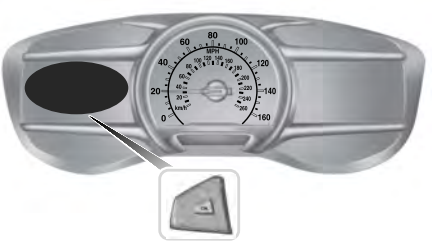
DEP
DIGITAL ENGINEERING PROCESS

Settings			
		Switches inhibit	
	Oil Life Reset	Hold OK to Reset	
	Remote Start	Climate Control	Select setting
		Seats or Seats and Wheel	
		Duration	
		System	
	Windows	Remote Open	
		Remote Close	
	Wipers	Courtesy Wipe	
		Reverse Wiper	
MyKey	Create MyKey	Hold OK to Create MyKey	
	911 Assist	Select setting	
	Do Not Disturb		
	Traction Ctrl		
	Max Speed		
	Speed Minder		
	Volume Limiter		
	Clear MyKeys	Hold OK to Clear All MyKeys	
Display	Distance	Select setting	

DEP DEALER E-PROCESS

Settings		
	Temperature	
	Tire Pressure	
	Language	

Information Display Controls (Type 2)



E144638

- Press the up and down arrow buttons to scroll through and highlight the options within a menu.
- Press the right arrow button to enter a sub-menu.
- Press the left arrow button to exit a menu.
- Press and hold the left arrow button at any time to return to the main menu display (escape button).
- Press the **OK** button to choose and confirm settings or messages.

Main menu

From the main menu bar on the left side of the information display, you can choose from the following categories:

- Display Mode
- Trip 1 & 2
- Fuel Economy
- Driver Assist
- Settings

Scroll up or down to highlight one of the categories, then press the right arrow key or **OK** to enter into that category. Press the left arrow key as needed to exit back to the main menu.

Display Mode

Use the up/down arrow buttons to choose between the following display options.

Display Mode	Option 1	Option 2	Option 3	Option 4
XXX mi (km) to empty	X	X	-	-
Round tachometer	-	-	X	X
Vertical tachometer	-	X	-	-
Tire Pressure on demand screen				

DEP
DEARBORN E-PROCESS

Display Mode	Option 1	Option 2	Option 3	Option 4
Digital Speedometer - XXX MPH - Press OK for km/h				
Intelligent AWD				

- XXX mi (km) to empty: Shows the approximate distance the vehicle will travel.
- Round tachometer: Indicates the engine speed in revolutions per minute. Driving with your tachometer pointer continuously at the top of the scale may damage the engine. During SelectShift Automatic™ transmission (SST) use, the currently selected gear will appear in the display.

Tire Pressure
Displays your current vehicle tire pressures.

E194203

Trip 1 & 2

You can access the menu using the information display control.

Note: *Some options may appear slightly different or not at all if the items are optional.*

Trip 1 & 2
All Values

All Values — shows all trip values (Trip Timer, Odometer and Average Fuel).

- Trip Odometer — Shows your accumulated trip distance.
- Average Fuel — Shows your average fuel economy for a given trip.
- Trip Timer— The timer stops when you turn your vehicle off and restarts when you restart your vehicle.

Note: *You can reset your trip information by pressing and holding the* ***OK*** *button on the left hand steering wheel controls.*

DEP
DEARBORN E-PROCESS

Fuel Economy

Use the left and right arrow buttons to choose the desired fuel economy display.

Fuel Economy
Instant Fuel Economy - Hold OK to Reset
Auto StartStop

- Inst Fuel Economy - shows a visual graph of your instantaneous fuel economy, average fuel economy and distance to empty.
- Auto StartStop - available Auto Start-Stop messaging will provide details about what is happening with your system. See **Information Messages** (page 108).

Note: *You can reset your average fuel economy by pressing and holding the **OK** button on the left hand steering wheel controls.*

Driver Assist

In this mode, you can configure different driver setting choices.

Note: *Some items are optional and may not appear.*

Driver Assist		
Traction Control		
Adaptive Steering	Steering in D	Select setting
	Steering in S	
Blindspot		
Cross Traffic Alert		
Cruise Control	Select setting	
Driver Alert		
Driver Select Suspension		
Hill Start Assist		
Lane Keeping Sys	Mode	Select setting
	Intensity	
Pre-Collision	Alert Sensitivity	

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Driver Assist	
	Active Braking
Front Park Aid	
Rear Park Aid	

Note: *Some items are optional and may not appear.*

Settings

In this mode, you can configure different driver setting choices.

Settings				
Vehicle	Auto Engine Off			
	DTE Calculation	Select setting		
	Easy Entry/Exit			
	Lighting	Adaptive Headlamps	Adaptive Headlamps	
			Traffic Set Up	Select setting
		Auto Highbeam		
		Autolamp Delay	Select setting	
		Daytime Lights		
	Locks	Autolock		
		Relock		
		Mislock		
		Remote Unlock	Select setting	
		Switch Inhibit		
	Mirrors	Autofold		
	Oil Life Reset	XXX% - Hold OK to Reset		
	Power Liftgate	Select setting		

DEP DESIGNER E-PROCESS

Settings			
	Remote Start	Climate Control	Select setting
		Seats or Seats and Wheel	
		Duration	
		System	
	Seatbelts		
	Windows	Remote Open	
		Remote Close	
	Wipers	Courtesy Wipe	
		Rain Sensing	
MyKey	Create MyKey	Hold OK to Create MyKey	
	911 Assist	Select setting	
	Do Not Disturb		
	Traction Ctrl		
	Max Speed		
	Speed Minder		
	Volume Limiter		
	Clear MyKeys	Hold OK to Clear All MyKeys	
Display Setup	Distance	Select setting	
	Temper-ature		

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Settings		
	Gauge Display	
	Tire Pressure	
	Language	

INFORMATION MESSAGES

Note: *Depending on your vehicle options and instrument cluster type, not all of the messages will display or be available. The information display may abbreviate or shorten certain messages.*

E144636

Press the OK button to acknowledge and remove some messages from the information display. The information display will automatically remove other messages after a short time.

You need to confirm certain messages before you can access the menus.

Active Park

Message	Action
Active Park Fault	The system requires service due to a malfunction. Contact an authorized dealer.

DEP DEALER E-PROCESS

Adaptive Cruise Control

Message	Action
Adaptive Cruise Malfunction	A radar malfunction is preventing the adaptive cruise control from engaging. See **Using Adaptive Cruise Control** (page 198).
Adaptive Cruise Not Available	A condition exists such that the adaptive cruise cannot function properly. See **Using Adaptive Cruise Control** (page 198).
Adaptive Cruise Not Available Sensor Blocked See Manual	You have a blocked sensor due to bad weather, ice, mud or water in front of the radar sensor. You can typically clean the sensor to resolve. See **Using Adaptive Cruise Control** (page 198).
Normal Cruise Active Automatic Braking Turned Off	The system has disabled the automatic braking.
Front Sensor Not Aligned	A radar malfunction is preventing the adaptive cruise control from engaging.
Adaptive Cruise - Driver Resume Control	The adaptive cruise has reinstated controls to the driver.
Adaptive Cruise Speed Too Low to Activate	Your vehicle speed is too slow to activate the adaptive cruise.
Adaptive Cruise Shift Down	The adaptive cruise is automatically adjusting the gap distance and the driver needs to shift the transmission into a lower gear.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Adaptive Steering

Message	Action
Adaptive Steering Initialization	The adaptive steering system has detected a difference between steering wheel angle and the desired road wheel angle. The steering wheel adjusts itself to correct this difference. This adjustment is part of normal system operation.
Adaptive Steering Fault Service Required	The adaptive steering system is off. It is possible that the steering wheel may not be straight when the vehicle is driving straight ahead. If this message persists, see an authorized dealer.
Adaptive Steering Loss Do Not Drive	The adaptive steering system integrity cannot be verified. Do not drive the vehicle and contact an authorized dealer immediately.

Airbag

Message	Action
Occupant Sensor BLOCKED Remove Objects Near Passenger Seat	The system detects a malfunction due to a blocked sensor. Remove blockage.

Alarm

Message	Action
Vehicle Alarm To Stop Alarm, Start Vehicle.	Alarm triggered due to unauthorized entry. See **Anti-Theft Alarm** (page 70).
Alarm malfunction Service req'd	The system requires service due to a malfunction. Contact an authorized dealer.

DEP DEALER E-PROCESS

All-Wheel Drive

Message	Action
AWD Temporarily Disabled	The all-wheel drive system temporarily turns off to protect itself from overheating.
AWD OFF	The all-wheel drive system temporarily turns off to protect itself from overheating or if you are using the temporary spare tire.
AWD Restored	The all-wheel drive system will resume normal function and clear this message after driving a short distance with the road tire re-installed or after the system cools.
AWD Malfunction Service Required	The all-wheel drive system is not operating properly. If the warning stays on or continues to come on, contact an authorized dealer.

Automatic Engine Shutdown

Message	Action
Engine Shuts Off In {seconds to shut off:#0} Seconds	The engine is getting ready to shut off.
Engine Shut Off For Fuel Economy	The engine has shut off to help increase fuel economy.
Engine Shuts Off in {seconds to shut off:#0} Seconds Press Ok to Override	The engine is getting ready to shut off. You can press OK on the left steering wheel button to override the shut down.

Automatic High Beam Control

Message	Action
Front Camera Low Visibility Clean Screen	The front camera sensor has reduced visibility. Clean the windshield.
Front Camera Malfunction Service Required	The system requires service due to a malfunction. Contact an authorized dealer.
Front Camera Temporarily Not Available	The front camera sensor has malfunctioned. Wait a short period of time for the sensor to cool down.

DEP
DEALER E-PROCESS

Auto Start-Stop

Message	Action
Auto StartStop Press Brake to Start Engine	The engine needs to be restarted, press the brake pedal to start.
Auto StartStop Press Brake Harder to Activate	The engine needs to be restarted, press the brake pedal harder to start.
Auto StartStop Press a Pedal to Start Engine	The engine needs to be restarted, press any pedal to start.
Auto StartStop Select Neutral To Start Engine	Select neutral for the system to restart the engine.
Auto StartStop Shift to P, then Restart Engine	Select park for the system to restart the engine.
Auto StartStop Manual Restart Required	The system is not functioning. A manual restart is required.
Auto StartStop Not Available	Conditions are not met for the Auto StartStop system to function properly.

Battery and Charging System

Message	Action
Check Charging System	The charging system needs servicing. If the warning stays on or continues to come on, contact an authorized dealer as soon as possible.
Low Battery Features Temporarily Turned Off	The battery management system detects an extended low-voltage condition. Your vehicle will disable various features to help preserve the battery. Turn off as many of the electrical loads as soon as possible to improve system voltage. If the system voltage has recovered, the disabled features will operate again as normal.
Turn Power Off To Save Battery	The battery management system determines that the battery is at a low state of charge. Turn your ignition off as soon as possible to protect the battery. This message will clear once you restart your vehicle and the battery state of charge has recovered. Turning off unnecessary electrical loads will allow faster battery state-of-charge recovery.

DEP DEALER E-PROCESS

Blind Spot Information and Cross Traffic Alert System

Message	Action
Blindspot System Fault	A fault with the system has occurred. Contact an authorized dealer as soon as possible.
Blindspot Not Available Sensor Blocked See Manual	The system sensors are blocked. See **Blind Spot Information System** (page 209).
Cross Traffic Vehicle Coming From X	The system detects a vehicle. See **Blind Spot Information System** (page 209).
Cross Traffic Not Available Sensor Blocked See Manual	The blind spot information system and cross traffic alert system sensors are blocked. See **Blind Spot Information System** (page 209).
Cross Traffic System Fault	A fault with the system has occurred. Contact an authorized dealer.

Doors and Locks

Message	Action
Driver Door Ajar	The door listed is not completely closed.
Passenger Door Ajar	The door listed is not completely closed.
Rear Left Door Ajar	The door listed is not completely closed.
Rear Right Door Ajar	The door listed is not completely closed.
Liftgate Ajar	The door listed is not completely closed.
Hood Ajar	The hood is not completely closed.
Switches Inhibited Security Mode	The system has disabled the door switches.
Factory Keypad Code {X X X X X}	The factory keypad code displays in the information display after system resets the keypad. See **Passive Anti-Theft System** (page 69).

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Driver Alert

Message	Action
Driver Alert Warning Rest Now	Stop and rest as soon as it is safe to do so.
Driver Alert Warning Rest Suggested	Take a rest soon.

Electronic Stability Control

Message	Action
Service AdvanceTrac	The system detects a malfunction due to a blocked sensor.
AdvanceTrac Off	The traction control system status.
AdvanceTrac On	The traction control system status.
AdvanceTrac SPORT MODE	The traction control system status.

Engine

Message	Action
High engine temperature Stop safely	Displays when the engine temperature is too high. Stop your vehicle in a safe place and allow the engine to cool. If the problem persists, see an authorized dealer. See **Engine Coolant Check** (page 267).
Engine fault Service now	Engine service is required. See an authorized dealer.
Engine oil level low Check level	Check the engine oil level See **Engine Oil Check** (page 266).

DEP DEALER E-PROCESS

Fuel

Message	Action
Fuel Level Low	An early reminder of a low fuel condition.
Check Fuel Fill Inlet	The fuel fill inlet may not be properly closed.
Fuel Door Opening	Wait for up to 15 seconds while the fuel system depressurizes.
Fuel Door Open	The fuel system has finished depressurizing and you can begin to refuel.
Close Fuel Door	A reminder to close the fuel door.

Hill Start Assist

Message	Action
Hill Start Assist Not Available	Hill start assist is not available. Contact an authorized dealer. See **Hill Start Assist** (page 178).

Keys and Keyless Entry

Message	Action
To START Press Brake	A reminder to press the brake while starting the vehicle.
No Key Detected	The system does not detect a key in your vehicle. See **Keyless Starting** (page 150).
Restart Now or Key is Needed	You pressed the start/stop button to switch off the engine and your vehicle does not detect your intelligent access key inside your vehicle.
Run Power Active	Your vehicle is in the run ignition state.
Starting System Fault	There is a problem with your vehicle's starting system. See an authorized dealer for service.
Key Program Successful	You have successfully programmed an intelligent access key to the system.
Key Program Failure	You have failed to program an intelligent access key to the system.
Max Number of Keys Learned	You have programmed the maximum number of keys to the system.

DEP
DEALER E-PROCESS

Message	Action
Not Enough Keys Learned	You have not programmed enough keys to the system.
Key Battery Low Replace Soon	The key battery is low. Change the battery as soon as possible.
Engine ON	Informs you that they you are exiting your vehicle and the engine is on.

Lane Keeping System

Message	Action
Lane Keeping Sys. Malfunction Service Required	The system has malfunctioned. Contact an authorized dealer as soon as possible.
Front Camera Temporarily Not Available	The system has detected a condition that has caused the system to be temporarily unavailable.
Front Camera Low Visibility Clean Screen	The system has detected a condition that requires you to clean the windshield in order for it to operate properly.
Front Camera Malfunction Service Required	The system has malfunctioned. Contact an authorized dealer as soon as possible.
Keep Hands on Steering Wheel	The system requests you to keep your hands on the steering wheel.

Maintenance

Message	Action
Low Engine Oil Pressure	Stop your vehicle as soon as safely possible and turn off the engine. Check the oil level. If the warning stays on or continues to come on with your engine running, contact an authorized dealer.
Change Engine Oil Soon	The engine oil life remaining is 10% or less. See **Engine Oil Check** (page 266).
Oil Change Required	The oil life left is at 0%. See **Engine Oil Check** (page 266).
Brake Fluid Level Low	The brake fluid level is low, inspected the brake system immediately. See **Brake Fluid Check** (page 272).

DEP DEALER E-PROCESS

Message	Action
Check Brake System	The brake system needs servicing. Stop your vehicle in a safe place. Contact an authorized dealer.
Engine Coolant Over Temperature	The engine coolant temperature is excessively high.
Power Reduced to Lower Engine Temp	The engine has reduced power to help reduce high engine temperature.
Transport / Factory Mode	Your vehicle is still in Transport or Factory mode. This may not allow some features to operate properly. Contact an authorized dealer.
See Manual	The powertrain needs service due to a powertrain malfunction.

MyKey

Message	Action
MyKey not Created	You cannot program a MyKey.
MyKey Active Drive Safely	MyKey is active.
Speed Limited to XX MPH/km/h	When switching on your vehicle and MyKey is in use, displays that the MyKey speed limit is on.
Near Vehicle Top Speed	MyKey is in use, the MyKey speed limit is on and your vehicle speed is approaching 80 mph (130 km/h).
Vehicle at Top Speed of MyKey Setting	You have reached the speed limit set for your MyKey.
Check Speed Drive Safely	You have an active MyKey with a programmed set speed limit.
Buckle Up to Unmute Audio	Belt-Minder turns on with a MyKey in use.
AdvanceTrac On - MyKey Setting	With a MyKey in use, AdvanceTrac turns on.

DEP
DIGITAL-E-PROCESS

Message	Action
Traction Control On - MyKey Setting	With a MyKey in use, traction control turns on.
MyKey Park Aid Cannot be Deactivated	With a MyKey in use, park aid is always on.
Lane Keeping Alert On MyKey Setting	With a MyKey in use, lane keeping alert turns on.

Park Aid

Message	Action
Check Front Park Aid	The system has detected a condition that requires service. Contact an authorized dealer. See **Front Parking Aid** (page 184).
Check Rear Park Aid	The system has detected a condition that requires service. Contact an authorized dealer. See **Front Parking Aid** (page 184).
Front Park Aid On Off	Displays the park aid status.
Rear Park Aid On Off	Displays the park aid status.

Park Brake

Message	Action
Park Brake Engaged	You have set the parking brake and you have driven the vehicle more than 3 mph (5 km/h). If the warning stays on after you have released the parking brake, contact an authorized dealer.
Park Brake Malfunction Service Now	The electric parking brake system has detected a condition that requires service. See an authorized dealer.
Park Brake Not Applied	The electric parking brake is not set.
Park Brake Maintenance Mode	The electric parking brake is running a diagnostic check.
Park Brake Use Switch to Release	The electric parking brake is set but you have not released it.
To Release: Press Brake and Switch	The electric parking brake is set but you have not released it and your vehicle is moving.

DEP DESIGNER E-PROCESS

Message	Action
Park Brake Limited Function Service Required	The electric park brake system has detected a condition that requires service. See an authorized dealer.
Park Brake System Overheated	You have not released the electric parking brake causing it to overheat.
Park Brake Not Released	The electric parking brake is set and you have started your vehicle.
Park Brake Applied	The electric parking brake is set.
Park Brake Released	You have released the electric parking brake.

Power Steering

Message	Action
Steering Lock Malfunction Service Now	The power steering system has detected a condition that requires service. See an authorized dealer.
Steering Loss Stop Safely	The power steering system is not working. Stop your vehicle in a safe place. Contact an authorized dealer.
Steering Assist Fault Service Required	The power steering system has detected a condition within the power steering system or passive entry or passive start system requires service. Contact an authorized dealer.

Pre-Collision Warning System

Message	Action
Collision Warning Malfunction	A fault with the system has occurred. Contact an authorized dealer.
Collision Warning Not Available Sensor Blocked See Manual	You have a blocked sensor due to bad weather, ice, mud or water in front of the radar sensor. You can typically clean the sensor to resolve. See **Collision Warning System** (page 216).
Collision Warning Not Available	A fault with the system has occurred. Contact an authorized dealer.

DEP
DIGITAL-E-PROCESS

Remote Start

Message	Action
To Drive: Press Brake and Gear Shift Button	A reminder to apply the brake and push the gearshift button to drive your vehicle after a remote start.

Seats

Message	Action
Memory Recall Not Permitted While Driving	A reminder that memory seats are not available while driving.
Memory {0} Saved	Shows where you have saved your memory setting.

Starting System

Message	Action
To START Press Brake	A reminder to apply the brake when starting your vehicle .
Cranking Time Exceeded	The starter has exceeded its cranking time in attempting to start your vehicle.
Engine Start Pending Please Wait	The starter is attempting to start your vehicle.
Pending Start Cancelled	The system has cancelled the pending start.

Tire Pressure Monitoring System

Message	Action
Tire Pressure Low	One or more tires on your vehicle has low tire pressure. See **Tire Pressure Monitoring System** (page 316).
Tire Pressure Monitor Fault	The tire pressure monitoring system is malfunctioning. If the warning stays on or continues to come on, contact an authorized dealer. See **Tire Pressure Monitoring System** (page 316).
Tire Pressure Sensor Fault	A tire pressure sensor is malfunctioning or your spare tire is in use. See **Tire Pressure Monitoring System** (page 316). If the warning stays on or continues to come on, contact an authorized dealer.

DEP DEALER E-PROCESS

Towing

Message	Action
Trailer Sway Reduce Speed	Your trailer sway control has detected trailer sway so you need to reduce your speed.

Traction Control

Message	Action
Traction Control Off	The status of the traction control system. See **Using Traction Control** (page 180).
Traction Control On	The status of the traction control system. See **Using Traction Control** (page 180).

Transmission

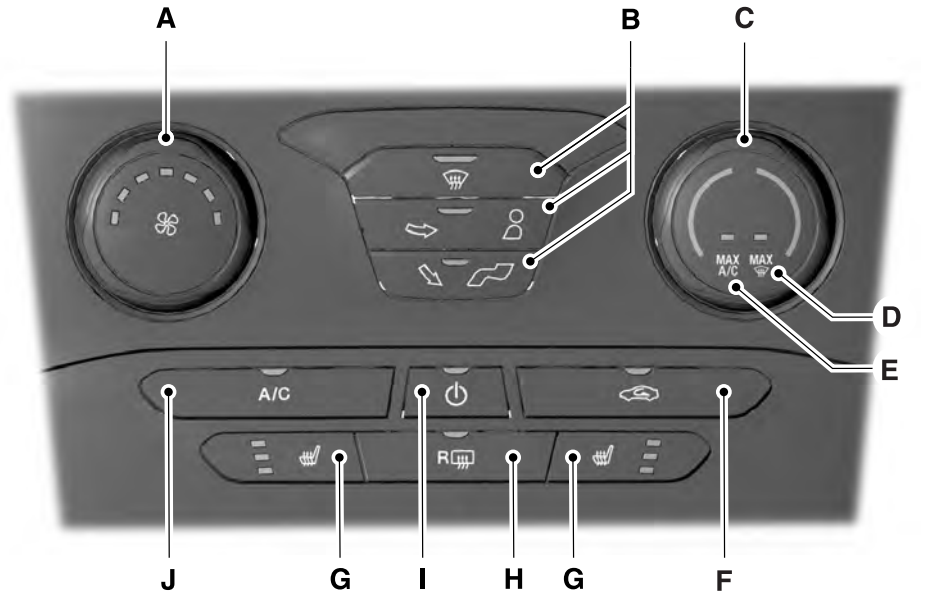
Message	Action
Transmission Malfunction Service Now	See an authorized dealer.
Transmission Over Temperature Stop Safely	The transmission is overheating and needs to cool. Stop in a safe place as soon as possible.
Transmission Overheating Stop Safely	The transmission has overheated and needs to cool. Stop in a safe place as soon as possible.
Transmission Service Required	See an authorized dealer.
Transmission Too Hot Press Brake	The transmission is getting hot. Stop to let it cool.
Transmission Limited Function See Manual	The transmission has overheated and has limited functionality. See **Automatic Transmission** (page 166).
Transmission Warming Up Please Wait	The transmission is too cold. Wait for it to warm up before you drive.
Transmission Not in Park	A reminder to shift into park.
Press Brake Pedal	A request for you to apply the brake as needed by the transmission.

DEP
DEARBORN E-PROCESS

Message	Action
Transmission Adjusted	The transmission has adjusted the shift strategy.
Transmission Adapt-Mode	The transmission is adjusting the shift strategy.
Transmission Indicat-Mode Lockup On	The transmission is locked and unable to select gears.
Transmission Indicat-Mode Lockup Off	The transmission is unlocked and free to select gears.

DEP DEALER E-PROCESS

MANUAL CLIMATE CONTROL - VEHICLES WITH: ELECTRONIC MANUAL TEMPERATURE CONTROL (EMTC)



E188680

A **Fan speed control:** Adjusts the volume of air circulated in the vehicle.

B **Air distribution control:** Adjust to turn airflow from the windshield, instrument panel, or footwell vents on or off. You can distribute air through any combination of these vents.

Note: At least one of these buttons illuminates on when the system is on.

C **Temperature control:** Controls the temperature of the air circulated in your vehicle.

D **MAX Defrost:** Adjust to switch on defrost. Outside air flows through the windshield vents, air conditioning automatically turns on. You can also use this setting to defrost and clear the windshield of a thin covering of ice.

Note: To prevent window fogging, you cannot select recirculated air when maximum defrost is on.

DEP
DIGITAL-E-PROCESS

E **MAX A/C:** Adjust for maximum cooling. Recirculated air flows through the instrument panel vents and air conditioning automatically turns on.

F **Recirculated air:** Press to switch between outside air and recirculated air. The air currently in the passenger compartment recirculates. This can reduce the time needed to cool the interior and reduce unwanted odors from entering your vehicle.

Note: Recirculated air may also turn on and off automatically in instrument panel or instrument panel and floor airflow modes during hot weather to improve cooling efficiency.

G **Heated seats:** Press to switch the heated seats on and off. See **Heated Seats** (page 139).

H **Heated rear window:** Press to switch the heated rear window on and off. See **Heated Windows and Mirrors** (page 130).

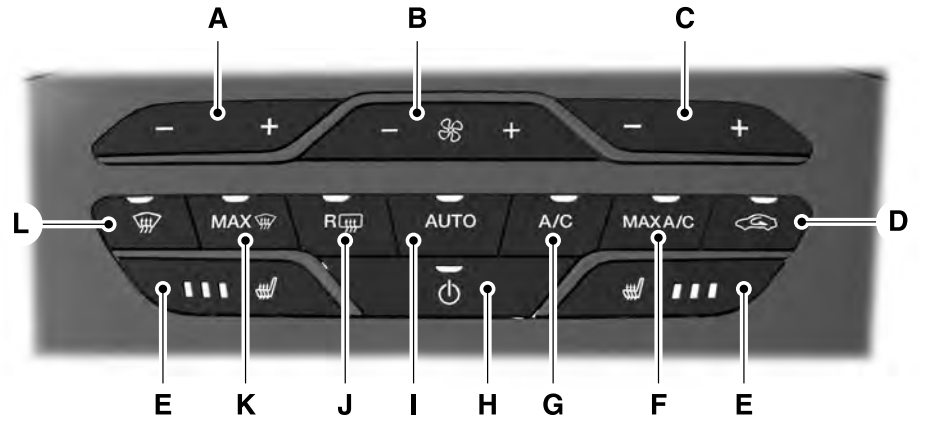
I **Power:** Press to switch the system on and off. When the system is off, it prevents outside air from entering the vehicle.

J **A/C:** Press to switch the air conditioning on or off. Air conditioning cools your vehicle using outside air. To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

Note: In certain conditions (for example, maximum defrost), the air conditioning compressor may continue to operate even though the air conditioning is switched off.

DEP DEALER E-PROCESS

AUTOMATIC CLIMATE CONTROL - VEHICLES WITH: DUAL AUTOMATIC TEMPERATURE CONTROL (DATC)/PREMIUM AM/FM/CD



E198814

A **Driver temperature control:** Adjust the temperature on the driver side. This control also adjusts the passenger side temperature when you switch off dual zone mode.

B **Fan speed control:** Adjusts the volume of air circulated in the vehicle.

C **Passenger temperature control:** Adjusts the temperature on the passenger side.

D **Recirculated air:** Press to switch between outside air and recirculated air. The air currently in the passenger compartment recirculates. This can reduce the time needed to cool the interior and reduce unwanted odors from entering your vehicle.

Note: Recirculated air may also turn on and off automatically in instrument panel or instrument panel and floor airflow modes during hot weather to improve cooling efficiency.

E **Heated seats:** Press to switch the heated seats on and off. See **Heated Seats** (page 139).

F **MAX A/C:** Press for maximum cooling. Recirculated air flows through the instrument panel vents, air conditioning automatically turns on and the fan automatically adjusts to the highest speed.

DEP
AUTOMOTIVE PROCESS

G **A/C:** Press to switch the air conditioning on or off. Air conditioning cools your vehicle using outside air. To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

Note: In certain conditions (for example, maximum defrost), the air conditioning compressor may continue to operate even though the air conditioning is switched off.

H **Power:** Press to switch the system on and off. When the system is off, it prevents outside air from entering the vehicle.

I **AUTO:** Press to switch on automatic operation. Adjust to select the desired temperature. Fan speed, air distribution, air conditioning operation, and outside or recirculated air are automatically adjusted to heat or cool the vehicle to maintain the desired temperature. You can also turn off dual zone mode by pressing and holding for greater than two seconds.

J **Heated rear window:** Press to switch the heated rear window on and off. See **Heated Windows and Mirrors** (page 130).

K **MAX Defrost:** Press to switch on defrost. Outside air flows through the windshield vents, air conditioning automatically turns on, and fan automatically adjusts to the highest speed. You can also use this setting to defrost and clear the windshield of a thin covering of ice. The heated rear window also automatically turns on when you select maximum defrost.

Note: To prevent window fogging, you cannot select recirculated air when maximum defrost is on.

L **Defrost:** Select to distribute air through the windshield air vents. Air distribution to the instrument panel and footwell vents turns off. You can also use this setting to defrost and clear the windshield of a thin covering of ice.

AUTOMATIC CLIMATE CONTROL - VEHICLES WITH: DUAL AUTOMATIC TEMPERATURE CONTROL (DATC)/SONY AUDIO SYSTEM

Note: *You can switch temperature units between Fahrenheit and Celsius.* *See **Information Displays** (page 98).*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

A **A/C:** Press to switch the air conditioning on or off. Air conditioning cools your vehicle using outside air. To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

Note: In certain conditions (for example, maximum defrost), the air conditioning may continue to operate even though the air conditioning is switched off.

B **MAX A/C:** Press for maximum cooling. Recirculated air flows through the instrument panel vents, air conditioning automatically turns on, and the fan automatically adjusts to the highest speed.

C **Recirculated air:** Press to switch between outside air and recirculated air. The air currently in the passenger compartment recirculates. This can reduce the time needed to cool the interior and reduce unwanted odors from entering your vehicle.

Note: Recirculated air may also turn on and off automatically in instrument panel or instrument panel and floor airflow modes during hot weather to improve cooling efficiency.

D **Power:** Press to switch the system on and off. When the system is off, it prevents outside air from entering the vehicle.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

E **Heated seats:** Press to switch the heated seats on and off. See **Heated Seats** (page 139).

F **Climate controlled seats:** Press to switch the climate controlled seats on and off. See **Climate Controlled Seats** (page 140).

G **Passenger temperature control:** Adjust the temperature setting on the passenger side.

H **Fan speed control:** Adjust the volume of air circulated in the vehicle.

I **Driver temperature control:** Adjust the temperature setting on the driver side.

J **Heated rear window:** Press to switch the heated rear window on and off. See **Heated Windows and Mirrors** (page 130).

K **Defrost:** Select to distribute air through the windshield air vents. Air distribution to the instrument panel and footwell vents turns off. You can also use this setting to defrost and clear the windshield of a thin covering of ice.

L **MAX Defrost:** Press to switch on defrost. Outside air flows through the windshield vents, air conditioning automatically turns on, and fan automatically adjusts to the highest speed. You can also use this setting to defrost and clear the windshield of a thin covering of ice. The heated rear window also automatically turns on when you select maximum defrost.

Note: To prevent window fogging, you cannot select recirculated air when maximum defrost is on.

M **AUTO:** Press to switch on automatic operation. Adjust to select the desired temperature. Fan speed, air distribution, air conditioning operation, and outside or recirculated air are automatically adjusted to heat or cool the vehicle to maintain the desired temperature. You can also switch off dual zone mode by pressing and holding for more than two seconds.

HINTS ON CONTROLLING THE INTERIOR CLIMATE

General Hints

Note: *Prolonged use of recirculated air may cause the windows to fog up.*

Note: *You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.*

Note: *To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.*

Note: *Do not place objects under the front seats as this may interfere with the airflow to the rear seats.*

Note: *Remove any snow, ice or leaves from the air intake area at the base of the windshield.*

Note: *To improve the time to reach comfort in hot weather, drive with the windows slightly open for 2-3 minutes after start-up or until your vehicle airs out.*

DEP DESIGNER E-PROCESS

In mild weather, you can improve your fuel economy when using the climate control system by using outside air instead of air conditioning.

- Turn the temperature control knob(s) so the interior temperature is set to 60ºF (15.5ºC).
- Set the air distribution to panel or floor (or both).
- Press **A/C** to turn the air conditioning off.
- Press the recirculated air button so fresh air enters the vehicle.
- Press the small fan button until the fan is at its lowest setting.

Automatic Climate Control

Note: *Adjusting the settings when your vehicle interior is extremely hot or cold is not necessary. The system automatically adjusts to heat or cool the cabin to your selected temperature as quickly as possible. For the system to function efficiently, the instrument panel and side air vents should be fully open.*

Note: *If you select **AUTO** during cold outside temperatures, the system directs airflow to the windshield and side window vents. In addition, the fan may run at a slower speed until the engine warms up.*

Note: *If you select **AUTO** during hot outside temperatures, or when the inside of the vehicle is hot, the system automatically uses recirculated air to maximize interior cooling. When the interior reaches the selected temperature, the system automatically switches to using outside air.*

Heating the Interior Quickly

1. Press the **AUTO** button.
2. Adjust the temperature control to the desired setting.

Recommended Settings for Heating

1. Press the **AUTO** button.
2. Adjust the temperature control to the desired setting. Use 72ºF (22ºC) as a starting point, then adjust the setting as necessary.

Cooling the Interior Quickly

Press the **MAX A/C** button.

Recommended Settings for Cooling

1. Press the **AUTO** button.
2. Adjust the temperature control to the desired setting. Use 72ºF (22ºC) as a starting point, then adjust the setting as necessary.

Side Window Defogging in Cold Weather

1. Press the defrost and panel buttons.
2. Select **A/C**.
3. Adjust the temperature control to maintain comfort. Use 72ºF (22ºC) as a starting point, then adjust the setting as necessary.
4. Set the fan to the highest speed.
5. Direct the outer instrument panel air vents toward the side windows.
6. To increase the airflow to the outer instrument panel vents, close the air vents in the middle of the instrument panel and in the rear of the center console.

DEP
DEALERSHIP E-PROCESS

HEATED WINDOWS AND MIRRORS (If Equipped)

Heated Rear Window

Note: *Make sure the engine is running before operating the heated windows.*

Press the button to clear the heated rear window of thin ice and fog. The heated rear window will automatically turn off after a short period of time. Start the engine before you switch the heated rear window on.

Note: *Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. The vehicle warranty does not cover damage caused to the heated rear window grid lines.*

Heated Exterior Mirror (If Equipped)

When you switch the heated rear window on, the heated exterior mirrors will automatically turn on.

Note: *Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.*

Note: *Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products.*

CABIN AIR FILTER

Your vehicle is equipped with a cabin air filter, which gives you and your passengers the following benefits:

- It improves your driving comfort by reducing particle concentration.
- It improves the interior compartment cleanliness.
- It protects the climate control components from particle deposits.

You can locate the cabin air filter behind the glove box.

Note: *Make sure you have a cabin air filter installed at all times. This prevents foreign objects from entering the system. Running the system without a filter in place could result in degradation or damage to the system.*

Replace the filter at regular intervals. See **Scheduled Maintenance** (page 399).

For additional cabin air filter information, or to replace the filter, see an authorized dealer.

REMOTE START (If Equipped)

The remote start feature allows you to pre-condition the interior of your vehicle. The climate control system works to achieve comfort according to your previous settings.

Note: *You cannot adjust the system during remote start operation.*

Turn the ignition on to return the system to its previous settings. You can now make adjustments normally, but you need to turn certain vehicle-dependent features back on, such as:

- Heated seats.
- Cooled seats.
- Heated steering wheel.
- Heated mirrors.
- Heated rear window.

You can adjust the default remote start settings using the information display controls. See **Information Displays** (page 98).

DEP DEALER E-PROCESS

Automatic Settings

In hot weather, the system is set to 72ºF (22ºC). The cooled seats are set to high (if available, and selected to AUTO in the information display).

In moderate weather, the system either heats or cools (based on previous settings). The rear defroster, heated mirrors and heated seats do not automatically turn on.

In cold weather, the system is set to 72ºF (22ºC). The heated seats are set to high (if available, and selected to AUTO in the information display). The rear defroster and heated mirrors automatically turn on.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

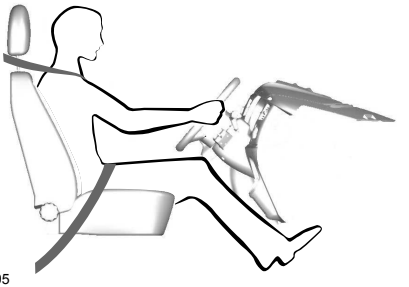
SITTING IN THE CORRECT POSITION

WARNINGS

Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.

Do not recline the seatback as this can cause the occupant to slide under the safety belt, resulting in serious injury in the event of a crash.

Do not place objects higher than the seatback to reduce the risk of serious injury in the event of a crash or during heavy braking.



E68595

When you use them properly, the seat, head restraint, safety belt and airbags will provide optimum protection in the event of a crash.

We recommend that you follow these guidelines:

- Sit in an upright position with the base of your spine as far back as possible.
- Do not recline the seatback more than 30 degrees.
- Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable.
- Keep sufficient distance between yourself and the steering wheel. We recommend a minimum of 10 in (25 cm) between your breastbone and the airbag cover.
- Hold the steering wheel with your arms slightly bent.
- Bend your legs slightly so that you can press the pedals fully.
- Position the shoulder strap of the safety belt over the center of your shoulder and position the lap strap tightly across your hips.

Make sure that your driving position is comfortable and that you can maintain full control of your vehicle.

HEAD RESTRAINTS

WARNINGS

Fully adjust the head restraint before you sit in or operate your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraint when your vehicle is moving.

The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied.

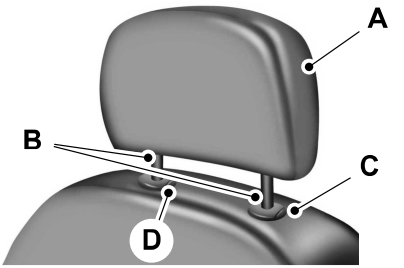
DEP DEALER E-PROCESS

WARNINGS

Install the head restraint properly to help minimize the risk of neck injury in the event of a crash.

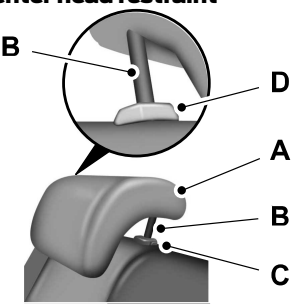
Note: *Adjust the seatback to an upright driving position before adjusting the head restraint. Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable. If you are extremely tall, adjust the head restraint to its highest position.*

Front seat and rear seat outboard head restraints



E138642

Rear center head restraint



E138645

The head restraints consist of:

A	An energy absorbing head restraint.
B	Two steel stems.
C	Guide sleeve adjust and unlock button.
D	Guide sleeve unlock and remove button.

Adjusting the Head Restraint

Raising the Head Restraint

Pull the head restraint up.

Lowering the Head Restraint

1. Press and hold button C.
2. Push the head restraint down.

Removing the Head Restraint

1. Pull the head restraint up until it reaches its highest position.
2. Press and hold buttons C and D.
3. Pull the head restraint up.

Installing the Head Restraint

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

Tilting Head Restraints

The front head restraints tilt for extra comfort. To tilt the head restraint, do the following:

DEP
DEALER E-PROCESS

E144727

1. Adjust the seatback to an upright driving or riding position.
2. Pivot the head restraint forward toward your head to the desired position.

After the head restraint reaches the forward-most tilt position, pivoting it forward again will then release it to the rearward, un-tilted position.

MANUAL SEATS

WARNINGS

Do not adjust the driver seat or seatback when your vehicle is moving.

Rock the seat backward and forward after releasing the lever to make sure that it is fully engaged.

Reclining the seatback can cause an occupant to slide under the seat's safety belt, resulting in severe personal injuries in the event of a crash.

The driver and passenger manual seats may consist of:

E144631

A	A bar to move the seat backward and forward.
B	A control to adjust the lumbar of the seatback (driver seat only).
C	A lever to adjust the height of the seat (driver seat only).
D	A lever to adjust the angle of the seatback.

POWER SEATS (If Equipped)

WARNINGS

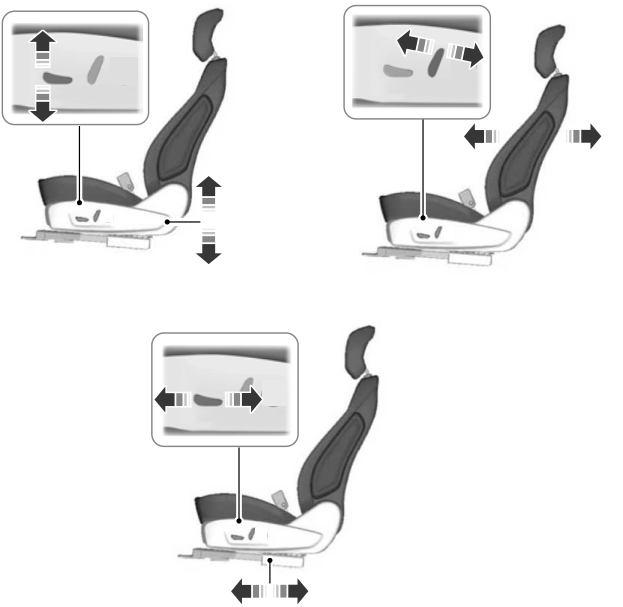
Do not adjust the driver seat or seatback when your vehicle is moving.

Do not place cargo or any objects behind the seatback before returning it to the original position.

Note: *Driver seat shown, passenger seat similar.*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

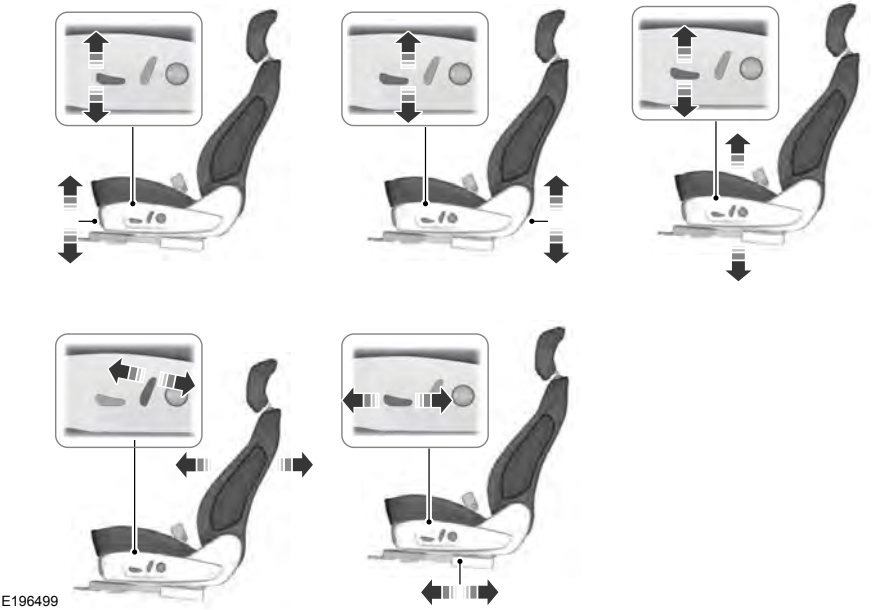
6-way power seat



E176793

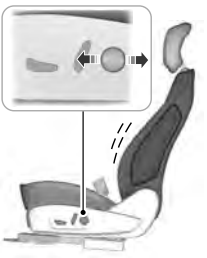
DEP
DEALER E-PROCESS

10-way power seat



E196499

Power Lumbar (If Equipped)



E165608

MEMORY FUNCTION (If Equipped)

WARNINGS

Before activating the seat memory, make sure that the area immediately surrounding the seat is clear of obstructions and that all occupants are clear of moving parts.

Do not use the memory function when your vehicle is moving.

This feature automatically recalls the position of the driver seat, power mirrors and optional power steering column. The memory control is located on the driver door.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

E142554

Saving a PreSet Position

1. Switch the ignition on.
2. Adjust the seat, exterior mirrors, and steering column to your desired position.
3. Press and hold the desired preset button until you hear a single tone.

You can save up to three preset memory positions. You can save a memory preset at any time.

Recalling a PreSet Position

Press and release the preset button associated with your desired driving position. The seat, mirrors, and steering column move to the position stored for that preset.

Note: *You can only recall a preset memory position when the ignition is off, or when the transmission is in park (P) or neutral (N) (and your vehicle is not moving) if the ignition is on.*

You can also recall a preset memory position by:

- Pressing the unlock button on your intelligent access key fob if it is linked to a preset position.
- Unlocking the intelligent driver door handle if a linked key fob is present.
- Entering a personal entry code on the Securicode keypad. See **Locks** (page 58).

Note: *Using a linked key fob to recall your memory position when the ignition is off moves the seat to the Easy Entry position.*

Note: *Pressing any active memory feature adjustment control - power seat, mirror or steering column switch (or any memory button) during a memory recall cancels the operation.*

Linking a PreSet Position to your Remote Control or Intelligent Access Key Fob

You can save preset memory positions for up to three remote controls or intelligent access (IA) keys.

1. With the ignition on, move the memory positions to the desired positions.
2. Press and hold the desired preset button for about five seconds. A tone will sound after about two seconds. Continue holding until a second tone is heard.
3. Within three seconds, press the lock button on the remote control you are linking.

To unlink a remote control, follow the same procedure – except in step 3, press the unlock button on the remote control.

Note: *If more than one linked remote control or intelligent access key is in range, the memory function moves to the settings of the first key to initiate a memory recall.*

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Easy Entry and Exit Feature

If you enable the easy entry and exit feature, it automatically moves the driver seat position rearward up to two inches (five centimeters) when you switch the ignition off.

The driver seat will return to the previous position when you switch the ignition on.

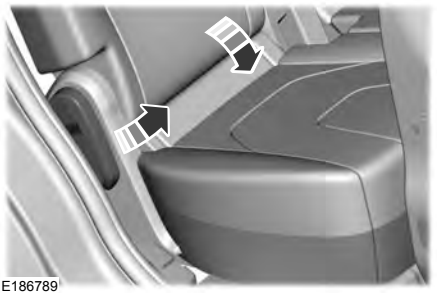
You can enable or disable this feature in the information display. See **Information Displays** (page 98).

REAR SEATS

Adjusting the Rear Seats

WARNING

To prevent possible damage to the seat or safety belts, make sure that the safety belts are not buckled when folding the seatback.


E186789

Folding the Seatback

With the seat empty, pull the lever up to fold the seatback forward.

Unfolding the Seatback

Rotate the seatback upward until the seatback latches in the upright position. The seatback will click when it is locked into position.

Reclining the Seatback

With the seat occupied, pull the lever up to recline the seatback.

Easy Fold™ Folding Seat (If Equipped)

WARNING

Make sure that the seat is unoccupied when folding it down. Folding the seat while occupied could result in damage to the seat or injury.

Note: *The power feature is operational when the vehicle is in park (P) and the liftgate has been open for less than 10 minutes.*

The controls are located on the left-hand rear quarter trim panel (accessible from the liftgate area).

E190965

Folding the Seatback

Press and hold the top control to lower the left seatback. Press and hold the bottom control to lower the right seatback.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Unfolding the Seatback

Rotate the seatback up until the seatback latches in the upright position. The seatback will click when it is locked into position.

HEATED SEATS (If Equipped)

Front Seats

WARNING

People who are unable to feel pain to their skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions, must exercise care when using the heated seat. The heated seat may cause burns even at low temperatures, especially if used for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket or cushion. This may cause the heated seat to overheat. Do not puncture the seat with pins, needles or other pointed objects. This may damage the heating element which may cause the heated seat to overheat. An overheated seat may cause serious personal injury.

Do not do the following:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry thoroughly.
- Operate the heated seats unless the engine is running. Doing so can cause the battery to lose charge.

E146322

Press the heated seat symbol to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

Rear Seats (If Equipped)

WARNING

Persons who are unable to feel pain to the skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion, or other physical conditions, must exercise care when using the seat heater. The seat heater may cause burns even at low temperatures, especially if used for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket or cushion, because this may cause the seat heater to overheat. Do not puncture the seat with pins, needles, or other pointed objects because this may damage the heating element which may cause the seat heater to overheat. An overheated seat may cause serious personal injury.

Do not do the following:

- Place heavy objects on the seat.
- Operate the seat heater if water or any other liquid is spilled on the seat. Allow the seat to dry thoroughly.
- Operate the heated seats unless the engine is running. Doing so can cause the battery to lose charge.

DEP
CONFIDENCE-PROCESS

The rear seat heat controls are located on the rear of the center console.

E146322

Press the heated seat symbol to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

The heated seat module resets at every ignition run cycle. While the ignition is on, press the high or low heated seat switch to enable heating mode. When activated, they will turn off automatically when you turn the engine off.

CLIMATE CONTROLLED SEATS

(If Equipped)

Heated Seats

WARNING

Persons who are unable to feel pain to the skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion, or other physical conditions, must exercise care when using the seat heater. The seat heater may cause burns even at low temperatures, especially if used for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket or cushion, because this may cause the seat heater to overheat. Do not puncture the seat with pins, needles, or other pointed objects because this may damage the heating element which may cause the seat heater to overheat. An overheated seat may cause serious personal injury.

Note: *Do not do the following:*

- Place heavy objects on the seat.
- Operate the seat heater if water or any other liquid spills on the seat. Allow the seat to dry thoroughly.
- Operate the heated seats unless the engine is running. Doing so can cause the battery to lose charge.

E146322

Touch the heated seat symbol to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

DEP DEALER E-PROCESS

Cooled Seats

The cooled seats only function when the engine is running.

E146309

To operate the cooled seats:

Touch the cooled seat symbol to cycle through the various cooling settings and off. More indicator lights indicate cooler settings.

If the engine falls below 350 RPM while the cooled seats are on, the feature turns itself off. You need to reactivate it.

Climate controlled seat air filter replacement

Your vehicle is equipped with lifetime air filters that are integrated with the seats. Regular maintenance or replacement is not needed.

REAR SEAT ARMREST

E144635

Fold the armrest down to use the armrest and cupholder.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

HomeLink Wireless Control System

WARNINGS

Make sure that the garage door and security device are free from obstruction when you are programming. Do not program the system with the vehicle in the garage.

Do not use the system with any garage door opener that does not have the safety stop and reverse feature as required by U.S. Federal Safety Standards (this includes any garage door opener manufactured before April 1, 1982). A garage door opener which cannot detect an object, signaling the door to stop and reverse, does not meet current federal safety standards. Using a garage door opener without these features increases the risk of serious injury or death.

Note: *Make sure you keep the original remote control transmitter for use in other vehicles as well as for future system programming.*

Note: *We recommend that upon the sale or lease termination of your vehicle, you erase the programmed function buttons for security reasons. See* ***Erasing the Function Button Codes****.*

Note: *You can program a maximum of three devices. To change or replace any of the three devices after it has been initially programmed, you must first erase the current settings. See* ***Erasing the Function Button Codes****.*

E142657

The universal garage door opener replaces the common hand-held garage door opener with a three-button transmitter that is integrated into the driver's sun visor.

The system includes two primary features, a garage door opener and a platform for remote activation of devices within the home. As well as being programmed for garage doors, the system transmitter can be programmed to operate entry gate operators, security systems, entry door locks and home or office lighting.

Additional system information can be found online at www.homelink.com, www.youtube.com/HomeLinkGentex or by calling the toll-free help line on 1-800-355-3515.

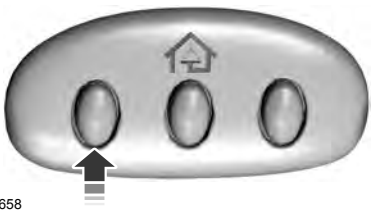
In-Vehicle Programming

This process is to program your hand-held transmitter and your in-vehicle HomeLink button.

Note: *The programming steps below assume you will be programming HomeLink that was not previously programmed.*

Note: *Put a new battery in the hand-held transmitter. This will ensure quicker training and accurate transmission of the radio-frequency signal.*

DEP DEARBORN E-PROCESS


E142658

1. With your vehicle parked outside of the garage, turn your ignition to the **on** position, but do not start your vehicle.
2. Hold your hand-held garage door transmitter 2–6 in (5–14 cm) away from the HomeLink button you want to program.
3. Using both hands, simultaneously, press and hold the desired HomeLink button and the hand-held transmitter button. DO NOT release either one until the HomeLink indicator light flashes slowly and then rapidly. When the indicator light flashes rapidly, both buttons may be released. The rapid flashing indicates successful training.

Note: *You may need to use a different method if you live in Canada or have difficulties programming your gate operator or garage door opener. See* ***Gate Operator / Canadian Programming.***

4. Press and hold the HomeLink button you programmed for two seconds, then release. You may need to do this twice to activate the door. If your garage door does not operate, watch the HomeLink indicator light.

If the indicator light stays on, the programming is complete. No further action is needed.

If the indicator light flashes rapidly for 2 seconds and then turns to a constant light, the HomeLink button is not programmed yet. See **Programming Your Garage Door Opener Motor.**

To program additional buttons, repeat Steps 1 – 4.

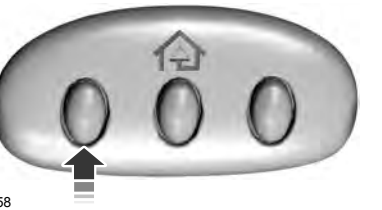
For questions or comments, please contact HomeLink at www.homelink.com, www.youtube.com/HomeLinkGentex or 1-800-355-3515.

Programming Your Garage Door Opener Motor

Note: *You may need a ladder to reach the unit and you may need to remove the cover or lamp lens on your garage door opener.*

E142659

1. Press the learn button on the garage door opener motor and then you have 30 seconds to complete the next two steps.
2. Return to your vehicle.


E142658

3. Press and hold the function button you want to program for 2 seconds, then release. Repeat this step. Depending on your brand of garage door opener, you may need to repeat this sequence a third time.

DEP AUTOMOTIVE-PROCESS

Gate Operator / Canadian Programming

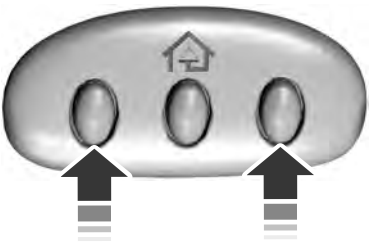
Canadian radio-frequency laws require transmitter signals to "time-out" (or quit) after several seconds of transmission – which may not be long enough for HomeLink to pick up the signal during programming. Similar to this Canadian law, some U.S. gate operators are designed to "time-out" in the same manner.

Note: *If programming a garage door opener or gate operator, it is advised to unplug the device during the "cycling" process to prevent possible overheating.*

1. Press and hold the HomeLink button while you press and release, **every two seconds**, your hand-held transmitter until the HomeLink indicator light changes from a slow to a rapidly blinking light.
2. Release both the HomeLink and hand-held transmitter buttons.
3. Continue programing HomeLink. See **In-Vehicle Programming**.

Erasing the Function Button Codes

Note: *You cannot erase individual buttons.*



E142660

1. Press and hold the outer two function buttons simultaneously for approximately 20 seconds until the indicator lights above the buttons flash rapidly.
2. When the indicator lights flash, release the buttons. The codes for all buttons are erased.

Reprogramming a Single Button

To program a device to a previously trained button, follow these steps:

1. Press and hold the desired button. Do NOT release the button.
2. The indicator light will begin to flash after 20 seconds. Without releasing the button, follow Step 1 in the Programming section.

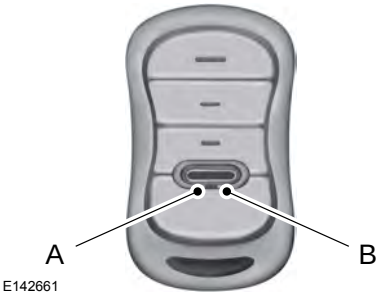
For questions or comments, contact HomeLink at www.homelink.com, www.youtube.com/HomeLinkGentex or 1-800-355-3515.

Programming to a Genie Intellicode 2 Garage Door Opener

Note: *The Genie Intellicode 2 transmitter must already be programmed to operate with the garage door opener.*

Note: *To program HomeLink to the transmitter you must first put the transmitter into programming mode.*

DEP DEARBORN E-PROCESS



E142661

A. Red indicator light
B. Green indicator light

1. Press and hold one of the buttons on the hand-held transmitter for 10 seconds. The indicator light will change from green to red and green.
2. Press the same button twice to confirm the change to programming mode. If done properly the indicator light will appear red.
3. Hold the transmitter within 1–3 inches (2–8 centimeters) of the button on the visor you want to program.
4. Press and hold both the programmed Genie button on the hand-held transmitter and the button you want to program. The indicator light on the visor will flash rapidly when the programming is successful.

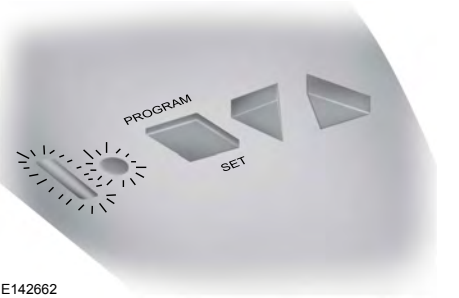
Note: *The Genie transmitter will transmit for up to 30 seconds. If HomeLink does not program within 30 seconds the Genie transmitter will need to be pressed again. If the Genie transmitter indicator light displays green and red, release the button until the indicator light turns off before pressing the button again.*

Once HomeLink has been programmed successfully, the Genie transmitter must be changed out of program mode. To do this:

1. Press and hold the previously programmed Genie button on the hand-held transmitter for 10 seconds. The indicator light will change from red to red and green.
2. Press the same button twice to confirm the change. If done correctly the indicator light will turn green.

Programming HomeLink to the Genie Intellicode Garage Door Opener Motor

Note: *You may need a ladder to access the garage door opener motor.*



E142662

1. Press and hold the program button on the garage door opener motor until both blue indicator lights turn on.
2. Release the program button. Only the smaller round indicator light should be on.
3. Press and release the program button. The larger purple indicator light will flash.

Note: *The next two steps must be completed in 30 seconds.*

4. Press and release the Genie Intellicode 2 hand-held transmitter's previously programmed button. Both indicator lights on the garage door opener motor unit should now flash purple.

DEP
DEARBORN E-PROCESS

5. Press and hold the previously programmed button on the visor for 2 seconds. Repeat this step up to 3 times until the garage door moves.

Programming is now complete.

Clearing a HomeLink Device

To erase programming from the three HomeLink buttons press and hold the two outer HomeLink buttons until the indicator light begins to flash. The indicator light will begin flashing in 10 to 20 seconds, at which time both buttons should be released. Programming has now been erased, and the indicator light should blink slowly to indicate the device is in train mode when any of the three HomeLink buttons are pressed.

FCC and RSS-210 Industry Canada Compliance

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to your device not expressly approved by the party responsible for compliance can void the user's authority to operate the equipment.

DEP DEALER E-PROCESS

12 Volt DC Power Point

WARNING

Do not plug optional electrical accessories into the cigar lighter socket (if equipped). Improper use of the lighter can cause damage not covered by your warranty, and can result in fire or serious injury.

Note: *If used when the vehicle is not running, the battery will discharge. There may be insufficient power to restart your vehicle.*

Note: *Do not insert objects other than an accessory plug into the power point. This will damage the outlet and blow the fuse.*

Note: *Do not hang any type of accessory or accessory bracket from the plug.*

Note: *Do not use the power point over the vehicle capacity of 12 volt DC 180 watts or a fuse may blow.*

Note: *Do not use the power point for operating a cigar lighter element.*

Note: *Improper use of the power point can cause damage not covered by your warranty.*

Note: *Always keep the power point caps closed when not in use.*

Run the vehicle for full capacity use of the power point. To prevent the battery from discharging accidentally:

- Do not use the power point longer than necessary when the vehicle is not running.
- Do not leave devices plugged in overnight or when you park your vehicle for extended periods.

Locations

Power points may be in the following locations:

- On the center console.
- Inside the center console.
- On the rear of the console.
- In the cargo area.

110 Volt AC Power Point (If Equipped)

WARNING

Do not keep electrical devices plugged in the power point whenever the device is not in use. Do not use any extension cord with the 110 volt AC power point, since it will defeat the safety protection design. Doing so my cause the power point to overload due to powering multiple devices that can reach beyond the 150 watt load limit and could result in fire or serious injury.

Note: *Keep the vehicle running to use the power point.*

E143941

You can use the power point for powering electrical devices that require up to 150 watts. It is on the rear of the center console.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

When the indicator light, located on the power point, is:

- on — power point is ready to supply power.
- off — power point power supply is off; ignition is not on.
- flashing — power point is in fault mode.

The power point temporarily turns off power if it exceeds the 150 watt limit. It can also switch to a fault mode if it detects overloading, overheating, or shorting conditions. For overloading and shorting conditions, unplug your device and switch the ignition off then on. For an overheating condition, let the system cool off first. Switch the ignition off then on.

Do not use the power point for certain electric devices, including:

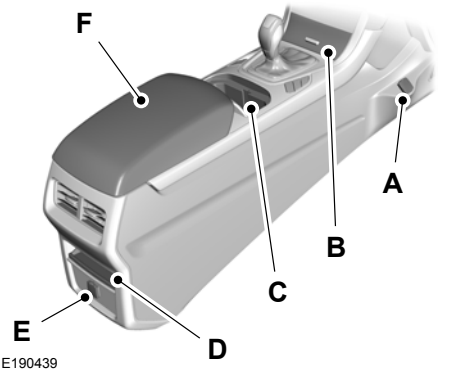
- Cathode ray tube type televisions
- Motor loads, for example vacuum cleaners, electric saws and other electric power tools, or compressor-driven refrigerators
- Measuring devices which process precise data, for example medical equipment or measuring equipment
- Other appliances requiring an extremely stable power supply, for example microcomputer-controlled electric blankets or touch sensor lamps

DEP DEALER E-PROCESS

CENTER CONSOLE

Stow items in the cup holder carefully as items may become loose during hard braking, acceleration or crashes, including hot drinks which may spill.

Available console features may include:



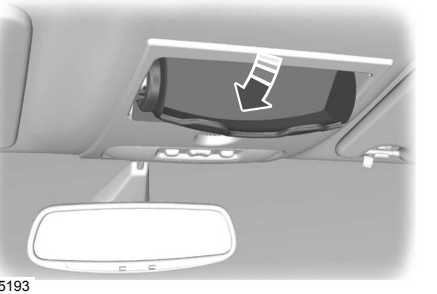
E190439

A	Auxiliary power point.
B	Storage compartment with media hub and optional USB port.
C	Cup holder.
D	Storage tray.
E	Auxiliary power point with power inverter or cigar lighter.
F	Storage compartment with auxiliary power point.

Note: *Depending on your vehicle, auxiliary power point locations could be in locations A or B.*

Note: *If your vehicle is equipped with the smoker's package, auxiliary power points in locations B and E could be replaced with a cigar lighter.*

OVERHEAD CONSOLE


E75193

Press near the rear edge of the door to open it.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

GENERAL INFORMATION

WARNINGS

Extended idling at high engine speeds can produce very high temperatures in the engine and exhaust system, creating the risk of fire or other damage.

Do not park, idle or drive your vehicle on dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, creating the risk of fire.

Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes can be toxic. Always open the garage door before you start the engine.

If you smell exhaust fumes inside your vehicle, have your vehicle checked by an authorized dealer immediately. Do not drive your vehicle if you smell exhaust fumes.

If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for approximately 5 miles (8 kilometers) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

The powertrain control system meets all Canadian interference-causing equipment standard requirements regulating the impulse electrical field or radio noise.

When you start the engine, avoid pressing the accelerator pedal before and during operation. Only use the accelerator pedal when you have difficulty starting the engine.

KEYLESS STARTING - VEHICLES WITH: PUSH BUTTON START

Note: *The system may not function if the passive key is close to metal objects or electronic devices, for example keys or a cell phone.*

Note: *A valid passive key must be located inside your vehicle to switch the ignition on and start your vehicle.*

Note: *A light on the button illuminates when the ignition is on and when your vehicle starts.*

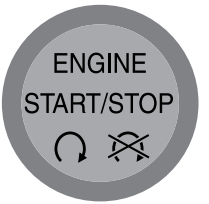
Switching the Ignition On

Type 1

E144447

DEP
DEALER E-PROCESS

Type 2



E146431

Press the push button ignition switch once without your foot on the brake pedal. It is on the instrument panel near the steering wheel. All electrical circuits and accessories are operational and the warning lamps and indicators illuminate.

Press the push button ignition switch again without your foot on the brake pedal to switch the ignition off.

Starting Your Vehicle

1. Shift into park (P).
2. Fully depress the brake pedal.
3. Briefly press the push button ignition switch.

Note: *Releasing the brake pedal during engine starting stops the engine from cranking.*

STARTING A GASOLINE ENGINE

When you start the engine, the idle speed increases. This helps to warm up the engine. If the engine idle speed does not slow down automatically, have your vehicle checked by an authorized dealer.

Note: *You can crank the engine for a total of 60 seconds without the engine starting before the starting system temporarily disables. The 60 seconds does not have to be all at once. For example, if you crank the engine three times for 20 seconds each time, without the engine starting, you reached the 60-second time limit. A message appears in the information display alerting you that you exceeded the cranking time. You cannot attempt to start the engine for at least 15 minutes. After 15 minutes, you are limited to a 15-second engine cranking time. You need to wait 60 minutes before you can crank the engine for 60 seconds again.*

Before starting the engine check the following:

- Make sure all occupants have fastened their safety belts.
- Make sure the headlamps and electrical accessories are off.
- Make sure the parking brake is on.
- Make sure the transmission is in park (P) or neutral.

Note: *Do not touch the accelerator pedal.*

Note: *A valid passive key must be located inside your vehicle to switch the ignition on and start your vehicle.*

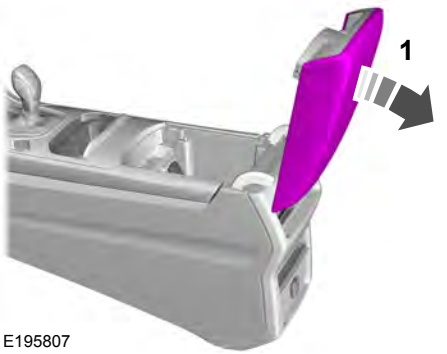
1. Fully depress the brake pedal.
2. Briefly press the push button ignition switch.

The system does not function if:

- The passive key frequencies are jammed.
- The key battery has no charge.

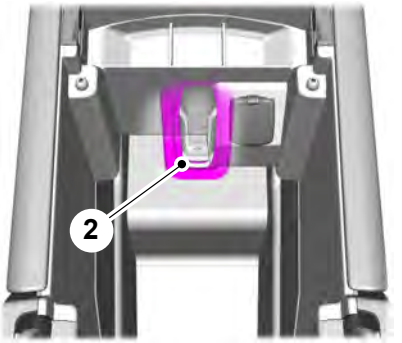
If you are unable to start the engine, do the following:

DEP
DEARBORN E-PROCESS



E195807

1. Open the floor console storage compartment lid.



E195808

2. With the buttons facing the rear of your vehicle and the key ring up, place the intelligent access key into the backup slot.
3. With the key in this position, press the brake pedal then the power button to switch the ignition on and start your vehicle.

Fast Restart

The fast restart feature allows you to restart your vehicle within 10 seconds of switching it off, even if it does not detect a valid passive key.

Within 10 seconds of switching your vehicle off, press the brake pedal and press the push button ignition switch. After 10 seconds, you can no longer start your vehicle if it does not detect a valid passive key.

Once your vehicle starts, it remains running until you press the push button ignition switch, even if your vehicle does not detect a valid passive key. If you open and close a door while your vehicle is running, the system searches for a valid passive key.

Failure to Start

If you cannot start the engine after three attempts, wait 10 seconds and follow this procedure:

1. For vehicles with automatic transmission, fully depress the brake pedal. For vehicles with manual transmission, fully depress the clutch pedal and apply the parking brake.
2. Shift into park (P) or neutral.
3. Fully depress the accelerator pedal.
4. Keep the accelerator pedal fully pressed and press the push button ignition switch until the engine starts.

Automatic Engine Shutdown

This feature automatically shuts down the engine if it has been idling for an extended period. The ignition also turns off to save battery power. Before the engine shuts down, a message appears in the information display showing a timer

DEP DEARBORN E-PROCESS

counting down from 30 seconds. If you do not intervene within 30 seconds, the engine shuts down. Another message appears in the information display to inform you that the engine has shut down in order to save fuel. Start your vehicle as you normally do.

Automatic Engine Shutdown Override

Note: *You cannot permanently switch off the automatic shutdown. When you switch it off temporarily, it turns on at the next ignition cycle.*

You can stop the shutdown, or reset the timer, at any point before the 30-second countdown has expired by doing any of the following:

- Reset the timer by pressing the brake or accelerator pedal.
- Temporarily switch off the shutdown feature during the current ignition cycle using the information display. See **General Information** (page 98).
- Press **OK** or **RESET** to temporarily switch the feature off during the current ignition cycle.

Stopping the Engine When Your Vehicle is Stationary

1. Shift into park (P).
2. Press the push button ignition switch.
3. Apply the parking brake.

Note: *The ignition, all electrical circuits and all warning lamps and indicators will be turned off.*

Note: *If the engine is idling for 30 minutes, the ignition and engine automatically shuts down.*

Stopping the Engine When Your Vehicle is Moving

WARNING

Switching off the engine when the vehicle is still moving will result in a loss of brake and steering assistance. The steering will not lock, but higher effort will be required. When the ignition is switched off, some electrical circuits, including air bags, warning lamps and indicators may also be off. If the ignition was turned off accidentally, you can shift into neutral (N) and re-start the engine.

1. Put the transmission into neutral (N) and use the brakes to bring your vehicle to a safe stop.
2. When your vehicle has stopped, shift into park (P) for vehicles with automatic transmission, or first gear for vehicles with manual transmission.
3. Press and hold the push button ignition switch until the engine stops, or press it three times within two seconds.
4. Apply the parking brake.

Guarding Against Exhaust Fumes

WARNING

If you smell exhaust fumes inside your vehicle, have your vehicle checked by your authorized dealer immediately. Do not drive your vehicle if you smell exhaust fumes. Carbon monoxide is present in exhaust fumes. Take precautions to avoid its dangerous effects.

DEP
DEARBORN E-PROCESS

Important Ventilating Information

If you stop your vehicle and then leave the engine idling for long periods, we recommend that you do one of the following:

- Open the windows at least 1 in (2.5 cm).
- Set your climate control to outside air.

ENGINE BLOCK HEATER (If Equipped)

WARNINGS

Failure to follow engine block heater instructions could result in property damage or serious personal injury.

Do not use your heater with ungrounded electrical systems or two-pronged adapters. There is a risk of electrical shock.

Do not fully close the hood, or allow it to drop under its own weight when using the engine block heater. This could damage the power cable and may cause an electrical short resulting in fire, injury and property damage.

Note: *The heater is most effective when outdoor temperatures are below 0°F (-18°C).*

The heater acts as a starting aid by warming the engine coolant. This allows the climate control system to respond quickly. The equipment includes a heater element (installed in the engine block) and a wire harness. You can connect the system to a grounded 120-volt AC electrical source.

We recommend that you do the following for a safe and correct operation:

- Use a 16-gauge outdoor extension cord that is product certified by Underwriter's Laboratory (UL) or Canadian Standards Association (CSA). This extension cord must be suitable for use outdoors, in cold temperatures, and be clearly marked Suitable for Use with Outdoor Appliances. Do not use an indoor extension cord outdoors. This could result in an electric shock or become a fire hazard.
- Use as short an extension cord as possible.
- Do not use multiple extension cords.
- Make sure that when in operation, the extension cord plug and heater cord plug connections are free and clear of water. This could cause an electric shock or fire.
- Make sure your vehicle is parked in a clean area, clear of combustibles.
- Make sure the heater, heater cord and extension cord are firmly connected.
- Check for heat anywhere in the electrical hookup once the system has been operating for approximately 30 minutes.
- Make sure the system is unplugged and properly stowed before starting and driving your vehicle. Make sure the protective cover seals the prongs of the block heater cord plug when not in use.
- Make sure the heater system is checked for proper operation before winter.

Using the Engine Block Heater

Make sure the receptacle terminals are clean and dry prior to use. Clean them with a dry cloth if necessary.

DEP DEALER E-PROCESS

The heater uses 0.4 to 1.0 kilowatt-hours of energy per hour of use. The system does not have a thermostat. It achieves maximum temperature after approximately three hours of operation. Using the heater longer than three hours does not improve system performance and unnecessarily uses electricity.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

AUTO-START-STOP (If Equipped)

The system helps reduce fuel consumption by automatically shutting off and restarting the engine while your vehicle is stopped. The engine will restart automatically when you release the brake pedal. In some situations, your vehicle may restart automatically, for example:

- To maintain interior comfort
- To recharge the battery

Note: *Power assist steering is turned off when the engine is off.*

WARNINGS

The engine may restart automatically if required by the system.

Switch the ignition off before opening the hood or performing any maintenance. Failure to do so may result in serious injuries due to automatic engine restart.

Always switch the ignition off before leaving your vehicle, as the system may have turned the engine off, but the ignition will still be on and automatic restart may occur.

The Auto StartStop system status is available at a glance within the information display. See **Information Displays** (page 98).

Enabling Auto StartStop

The system is automatically enabled every time you start your vehicle if the following conditions are met:

- The Auto StartStop button is not pressed (not illuminated).
- Your vehicle exceeds an initial speed of 3 mph (4 km/h) after the vehicle has been initially started.
- Your vehicle is stopped.
- Your foot is on the brake pedal.
- The transmission is in drive (D).
- The driver's door is closed.
- There is adequate brake vacuum.
- The interior compartment has been cooled or warmed to an acceptable level.
- The front windshield defroster is off.
- The steering wheel is not turned rapidly or is not at a sharp angle.
- The vehicle is not on a steep road grade.
- The battery is within optimal operating conditions (battery state of charge and temperature in range).
- The engine coolant is at operating temperature.
- Elevation is below approximately 10000 feet (3048 meters).
- Ambient temperature is moderate.

Note: *The system allows multiple successive Auto StartStop events, but it may not operate in conditions of heavy traffic or in extended low speed operation.*

The green Auto StartStop indicator light on the instrument cluster will illuminate to indicate when the automatic engine stop occurs.

If the instrument cluster is equipped with a grey Auto StartStop indicator light, it is illuminated when automatic engine stop is not available due to one of the above noted conditions not being met.

Automatic Engine Restart

Any of the following conditions will result in an automatic restart of the engine:

- Your foot is removed from the brake pedal.
- You press the accelerator pedal.

DEP DEALER E-PROCESS

- You press the accelerator and the brake pedal at the same time.
- The driver safety belt becomes unfastened or the driver door is ajar.
- The transmission is moved from drive (D).
- Your vehicle is moving.
- The interior compartment does not meet customer comfort when air conditioning or heat is on.
- Fogging of the windows could occur and the air conditioning is on.
- The battery is not within optimal operating conditions.
- The maximum engine off time is exceeded.
- When you press the Auto StartStop button while the engine is stopped automatically.
- The heated windshield is turned on.

Any of the following conditions may result in an automatic restart of the engine:

- The blower fan speed is increased or the climate control temperature is changed.
- An electrical accessory is turned on or plugged in.

Disabling Auto StartStop

E146362

Press the Auto StartStop button located on the center console to switch the system off. The button will illuminate. The system will only be deactivated for the current ignition cycle. Press the button again to restore Auto StartStop function.

If your vehicle is in an Auto StartStop state and you shift the transmission to reverse while the brake is not depressed, a message telling you to press the brake will appear. You must press the brake pedal within 10 seconds, or a shift to park and a manual restart will be required.

Note: *If the Shift to P, Restart Engine message appears and the amber Auto StartStop indicator light is flashing, automatic restart is not available. The vehicle must be restarted manually.* *See* ***Information Displays*** *(page 98).*

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

SAFETY PRECAUTIONS

WARNINGS

Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.

The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.

Automotive fuels can cause serious injury or death if misused or mishandled.

Flow of fuel through a fuel pump nozzle can produce static electricity. This can cause a fire if you are filling an ungrounded fuel container.

Gasoline may contain benzene, which is a cancer-causing agent.

When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.

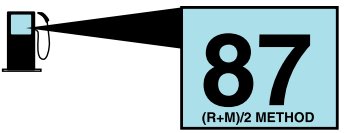
Observe the following guidelines when handling automotive fuel:

- Extinguish all smoking materials and any open flames before refueling your vehicle.
- Always turn off the vehicle before refueling.
- Automotive fuels can be harmful or fatal if swallowed. Fuel such as gasoline is highly toxic and if swallowed can cause death or permanent injury. If fuel is swallowed, call a physician immediately, even if no symptoms are immediately apparent. The toxic effects of fuel may not be visible for hours.
- Avoid inhaling fuel vapors. Inhaling too much fuel vapor of any kind can lead to eye and respiratory tract irritation. In severe cases, excessive or prolonged breathing of fuel vapor can cause serious illness and permanent injury.
- Avoid getting fuel liquid in your eyes. If fuel is splashed in the eyes, remove contact lenses (if worn), flush with water for 15 minutes and seek medical attention. Failure to seek proper medical attention could lead to permanent injury.
- Fuels can also be harmful if absorbed through the skin. If fuel is splashed on the skin, clothing or both, promptly remove contaminated clothing and wash skin thoroughly with soap and water. Repeated or prolonged skin contact with fuel liquid or vapor causes skin irritation.
- Be particularly careful if you are taking Antabuse or other forms of Disulfiram for the treatment of alcoholism. Breathing gasoline vapors could cause an adverse reaction, serious personal injury or sickness. If fuel is splashed on the skin, wash the affected areas immediately with plenty of soap and water. Consult a physician immediately if you experience any adverse reactions.

DEP DESIGNER E-PROCESS

FUEL QUALITY

Choosing the Right Fuel



E161513

We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. Some fuel stations offer fuels posted as regular unleaded gasoline with an octane rating below 87, particularly in high altitude areas. We do not recommend fuels with an octane rating below 87.

For vehicles with EcoBoost engines, to provide improved performance, we recommend premium fuel for severe duty usage such as trailer tow.

Do not use any fuel other than those recommended because they could lead to engine damage that may not be covered by the vehicle Warranty.

Note: *Use of any fuel other than those recommended can impair the emission control system and cause a loss of vehicle performance.*

Do not use:

- Diesel fuel.
- Fuels containing kerosene or paraffin.
- Fuel containing more than 15% ethanol or E85 fuel.
- Fuels containing methanol.
- Fuels containing metallic-based additives, including manganese-based compounds.
- Fuels containing the octane booster additive, methylcyclopentadienyl manganese tricarbonyl (MMT).
- Leaded fuel (using leaded fuel is prohibited by law).

The use of fuels with metallic compounds such as methylcyclopentadienyl manganese tricarbonyl (commonly known as MMT), which is a manganese-based fuel additive, will impair engine performance and affect the emission control system.

Do not be concerned if the engine sometimes knocks lightly. However, if the engine knocks heavily while using fuel with the recommended octane rating, contact an authorized dealer to prevent any engine damage.

FUEL FILLER FUNNEL LOCATION

The fuel filler funnel is located in the spare wheel storage tray.

RUNNING OUT OF FUEL

Running out of fuel can cause damage not covered by the vehicle Warranty.

If your vehicle runs out of fuel:

- Add a minimum of 1.3 gal (5 L) of fuel to restart the engine. If your vehicle is out of fuel and on a steep slope, more fuel may be required.
- You may need to switch the ignition from off to on several times after refueling to allow the fuel system to pump the fuel from the tank to the engine. When restarting, cranking time takes a few seconds longer than normal.

DEP
DEARBORN E-PROCESS

Filling a Portable Fuel Container

Use the following guidelines to avoid electrostatic charge build-up when filling an ungrounded fuel container:

- Only use an approved fuel container to transfer fuel to your vehicle. Place the container on the ground when filling it.
- Do not fill a fuel container when it is inside your vehicle (including the cargo area).
- Keep the fuel pump nozzle in contact with the fuel container when filling it.
- Do not use a device that holds the fuel pump nozzle lever in the fill position.

Adding Fuel From a Portable Fuel Container

WARNINGS

Do not insert the nozzle of a fuel container or an aftermarket funnel into the fuel system filler neck. This may damage the fuel system filler neck or its seal and cause fuel to run onto the ground.

Do not try to pry open or push open the capless fuel system with foreign objects. This could damage the fuel system and its seal and cause injury to you or others.

Do not dispose of fuel in the household refuse or the public sewage system. Use an authorized waste disposal facility.

When refueling the vehicle fuel tank from a fuel container, use the plastic funnel included with your vehicle. See **Fuel Filler Funnel Location** (page 159).

Note: *Do not use aftermarket funnels as they will not work with the capless fuel system and can damage it.*

When refueling the vehicle fuel tank from a fuel container, do the following:

1. Fully open the fuel tank filler door until it engages and remove the fuel tank filler cap.

Note: *Capless fuel systems do not have a fuel tank filler cap.*

2. Fully insert the plastic funnel into the fuel tank filler pipe opening.

E157452

3. Add fuel to your vehicle from the fuel container.
4. Remove the plastic funnel from the fuel tank filler pipe opening.
5. Replace the fuel tank filler cap and close the fuel tank filler door.
6. Clean the plastic funnel and place it back in your vehicle or properly dispose of it.

Note: *Extra funnels can be purchased from an authorized dealer if you choose to dispose of the funnel.*

REFUELING

WARNINGS

Fuel vapor burns violently and a fuel fire can cause severe injuries.

Read and follow all the instructions on the pump island.

DEP DEARBORN E-PROCESS

WARNINGS

Switch off your engine when you are refueling.

Do not smoke if you are near fuel or refueling your vehicle.

Keep sparks, flames and smoking materials away from fuel.

Stay outside your vehicle and do not leave the fuel pump unattended when refueling your vehicle. This is against the law in some places.

Keep children away from the fuel pump; never let children pump fuel.

Do not use personal electronic devices while refueling.

Use the following guidelines to avoid electrostatic charge build-up when filling an ungrounded fuel container:

- Place approved fuel container on the ground.
- Do not fill a fuel container while it is in your vehicle (including the cargo area).
- Keep the fuel pump nozzle in contact with the fuel container while filling.
- Do not use a device that would hold the fuel pump handle in the fill position.

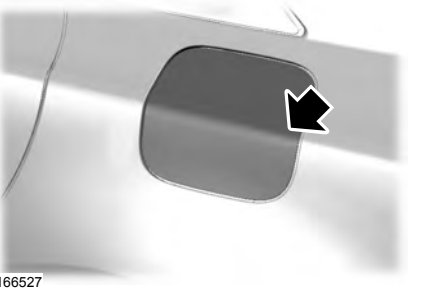
Easy Fuel™ Capless Fuel System

WARNING

The fuel system may be under pressure. If you hear a hissing sound near the fuel filler door, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.

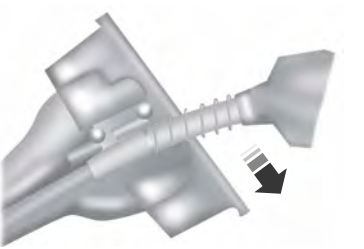
When fueling your vehicle:

1. Put the vehicle in position **P** and switch the ignition off.



E166527

2. Press the center-rear edge of the fuel filler door and release to open.

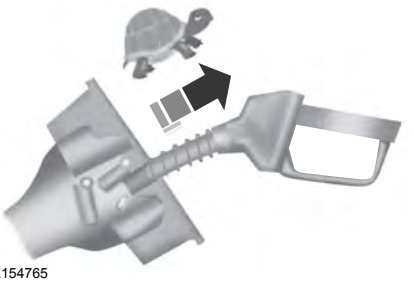


E156032

Note: *Hold the handle of the fuel filler nozzle higher while you insert the nozzle for easier access.*

3. Slowly insert the fuel filler nozzle fully into the fuel system to open both doors. Leave the nozzle fully inserted until you have stopped pumping fuel.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing



E154765

Note: *Allow about five to ten seconds after pumping fuel before removing the fuel filler nozzle. This allows residual fuel to drain back into the fuel tank and not spill onto the vehicle.*

4. After you have stopped pumping fuel, slowly remove the fuel filler nozzle.

Note: *A fuel spillage concern may occur if overfilling the fuel tank. Do not overfill the tank to the point that the fuel is able to bypass the fuel filler nozzle. The overfilled fuel may run down the drain located below and in front of the fuel filler door.*

5. To close the fuel filler door, press the center-rear edge of the fuel filler door and then release. The fuel door will latch closed.

If the fuel fill inlet did not close properly, a **Check Fuel Fill Inlet** message may appear on the instrument cluster.

At the next opportunity, do the following:

1. Safely pull off the road.
2. Put the vehicle in position **P** and switch the ignition off.
3. Open the fuel filler door and remove any visible debris from the fuel fill opening.
4. Insert the fuel fill nozzle, or the fuel fill funnel provided with the vehicle, several times to allow the inlet to close properly. This will dislodge any debris preventing the inlet from sealing.

If this action corrects the problem, the message may not reset immediately. It may take several driving cycles for the message to turn off. A driving cycle consists of an engine start-up (after four or more hours with the engine off) followed by city or highway driving. Continuing to drive with the message on may cause the service engine soon lamp to turn on as well.

FUEL CONSUMPTION

Note: *The amount of usable fuel in the empty reserve varies and should not be relied upon to increase driving range. When refueling your vehicle after the fuel gauge indicates empty, you might not be able to refuel the full amount of the advertised capacity of the fuel tank due to the empty reserve still present in the tank.*

Empty reserve is the amount of fuel remaining in the tank after the fuel gauge indicates empty. Do not rely on this fuel for driving. The usable capacity of the fuel tank is the amount of fuel that can be put into the tank after the gauge indicates empty. The advertised capacity is the total fuel tank size – it is the combined usable capacity plus the empty reserve.

Filling the Tank

For consistent results when filling the fuel tank:

DEP DESIGNER E-PROCESS

- Turn the ignition off before fueling; an inaccurate reading results if the engine is left running.
- Use the same fill rate (low-medium-high) each time the tank is filled.
- Allow no more than two automatic click-offs when filling.

Results are most accurate when the filling method is consistent.

Calculating Fuel Economy

Do not measure fuel economy during the first 1000 miles (1600 kilometers) of driving (this is your engine's break-in period); a more accurate measurement is obtained after 2000 miles - 3000 miles (3200 kilometers - 4800 kilometers). Also, fuel expense, frequency of fill ups or fuel gauge readings are not accurate ways to measure fuel economy.

1. Fill the fuel tank completely and record the initial odometer reading.
2. Each time you fill the tank, record the amount of fuel added.
3. After at least three to five tank fill ups, fill the fuel tank and record the current odometer reading.
4. Subtract your initial odometer reading from the current odometer reading.
5. Calculate fuel economy by dividing miles traveled by gallons used (For Metric: Multiply liters used by 100, then divide by kilometers traveled).

Keep a record for at least one month and record the type of driving (city or highway). This provides an accurate estimate of the vehicle's fuel economy under current driving conditions. Additionally, keeping records during summer and winter show how temperature impacts fuel economy. In general, lower temperatures mean lower fuel economy.

EMISSION CONTROL SYSTEM

WARNINGS

Do not park, idle, or drive your vehicle in dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, which can start a fire.

Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your dealer inspect your vehicle immediately. Do not drive if you smell exhaust fumes.

Your vehicle is equipped with various emission control components and a catalytic converter that will enable your vehicle to comply with applicable exhaust emission standards. To make sure that the catalytic converter and other emission control components continue to work properly:

- Use only the specified fuel listed.
- Avoid running out of fuel.
- Do not turn off the ignition while your vehicle is moving, especially at high speeds.
- Have the items listed in scheduled maintenance information performed according to the specified schedule.

The scheduled maintenance items listed in scheduled maintenance information are essential to the life and performance of your vehicle and to its emissions system. See **Scheduled Maintenance** (page 399).

If you use parts other than Ford, Motorcraft or Ford-authorized parts for maintenance replacements, or for service of components affecting emission control, such non-Ford parts should be the equivalent to genuine Ford Motor Company parts in performance and durability.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Illumination of the service engine soon indicator, charging system warning light or the temperature warning light, fluid leaks, strange odors, smoke or loss of engine power could indicate that the emission control system is not working properly.

An improperly operating or damaged exhaust system may allow exhaust to enter the vehicle. Have a damaged or improperly operating exhaust system inspected and repaired immediately.

Do not make any unauthorized changes to your vehicle or engine. By law, vehicle owners and anyone who manufactures, repairs, services, sells, leases, trades vehicles, or supervises a fleet of vehicles are not permitted to intentionally remove an emission control device or prevent it from working. Information about your vehicle's emission system is on the Vehicle Emission Control Information Decal located on or near the engine. This decal also lists engine displacement

Please consult your warranty information for complete details.

On-Board Diagnostics (OBD-II)

Your vehicle has a computer known as the on-board diagnostics system (OBD-II) that monitors the engine's emission control system. The system protects the environment by making sure that your vehicle continues to meet government emission standards. The OBD-II system also assists a service technician in properly servicing your vehicle.

When the service engine soon indicator illuminates, the OBD-II system has detected a malfunction. Temporary malfunctions may cause the service engine soon indicator to illuminate.

Examples of temporary malfunctions are:

- the vehicle has run out of fuel—the engine may misfire or run poorly
- poor fuel quality or water in the fuel—the engine may misfire or run poorly
- the fuel fill inlet may not have closed properly. See **Refueling** (page 160).
- driving through deep water—the electrical system may be wet.

You can correct these temporary malfunctions by filling the fuel tank with good quality fuel, properly closing the fuel fill inlet or letting the electrical system dry out. After three driving cycles without these or any other temporary malfunctions present, the service engine soon indicator should stay off the next time you start the engine. A driving cycle consists of a cold engine startup followed by mixed city/highway driving. No additional vehicle service is required.

If the service engine soon indicator remains on, have your vehicle serviced at the first available opportunity. Although some malfunctions detected by the OBD-II may not have symptoms that are apparent, continued driving with the service engine soon indicator on can result in increased emissions, lower fuel economy, reduced engine and transmission smoothness, and lead to more costly repairs.

Readiness for Inspection/Maintenance (I/M) Testing

Some state/provincial and local governments may have Inspection/Maintenance (I/M) programs to inspect the emission control equipment on your vehicle. Failure to pass this inspection could prevent you from getting a vehicle registration.

DEP
DEALER E-PROCESS

If the service engine soon indicator is on or the bulb does not work, you may need to have the vehicle serviced. See On-Board Diagnostics (OBD-II).

Your vehicle may not pass the I/M test if the service engine soon indicator is on or not working properly (bulb is burned out), or if the OBD-II system has determined that some of the emission control systems have not been properly checked. In this case, your vehicle is not ready for I/M testing.

If the vehicle's engine or transmission has just been serviced, or the battery has recently run down or been replaced, the OBD-II system may indicate that the vehicle is not ready for I/M testing. To determine if the vehicle is ready for I/M testing, turn the ignition key to the on position for 15 seconds without cranking the engine. If the service engine soon indicator blinks eight times, it means that the vehicle is not ready for I/M testing; if the service engine soon indicator stays on solid, it means that the vehicle is ready for I/M testing.

The OBD-II system monitors the emission control system during normal driving. A complete check may take several days. If the vehicle is not ready for I/M testing, you may need to perform the following driving cycle consisting of mixed city and highway driving:

Drive on an expressway or highway for a steady 15 minutes, followed by 20 minutes of stop-and-go driving with at least four 30-second idle periods.

Allow the vehicle to sit for at least eight hours without starting the engine. Then, start the engine and complete the above driving cycle. The engine must warm up to its normal operating temperature. Once started, do not turn off the engine until the above driving cycle is complete. If the vehicle is still not ready for I/M testing, you will have to repeat the above driving cycle.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

AUTOMATIC TRANSMISSION

WARNINGS

Always set the parking brake fully and latch the gearshift in park (P). Turn the ignition to the off position and remove the key whenever you leave your vehicle.

Do not apply the brake pedal and accelerator pedal simultaneously. Applying both pedals simultaneously for more than three seconds will limit engine rpm, which may result in difficulty maintaining speed in traffic and could lead to serious injury.

Understanding the Positions of Your Automatic Transmission

Putting your vehicle in gear:

1. Fully press down the brake pedal.
2. Move the gearshift lever into the desired gear.
3. Come to a complete stop.
4. Move the gearshift lever and securely latch it in park (P).

E142628

Park (P)

This position locks the transmission and prevents the wheels from turning.

Reverse (R)

With the gearshift lever in reverse (R), your vehicle moves backward. Always come to a complete stop before shifting into and out of reverse (R).

Neutral (N)

With the gearshift lever in neutral (N), your vehicle can be started and is free to roll. Hold the brake pedal down while in this position.

Drive (D)

Drive (D) is the normal driving position for the best fuel economy. The overdrive function allows automatic upshifts and downshifts through gears one through six.

Sport (S)

Moving the gearshift lever to sport (S):

- Provides additional grade (engine) braking and extends lower gear operation to enhance performance for uphill climbs, hilly terrain or mountainous areas. This increases engine RPM during engine braking.
- Provides additional lower gear operation through the automatic transmission shift strategy.
- Gears are selected more quickly and at higher engine speeds.

SelectShift Automatic™ Transmission (If Equipped)

Your vehicle is equipped with a SelectShift Automatic transmission gearshift lever. The SelectShift Automatic transmission gives you the ability to change gears up or down (without a clutch) as desired.

DEP DELPHER E-PROCESS

In order to prevent the engine from running at too low an RPM, which may cause it to stall, SelectShift still automatically makes some downshifts if it has determined that you have not downshifted in time. Although SelectShift makes some downshifts for you, it still allows you to downshift at any time as long as the SelectShift determines that damage will not be caused to the engine from over-revving.

Note: *Engine damage may occur if you maintain excessive engine revving without shifting.*

SelectShift does not automatically upshift, even if the engine is approaching the RPM limit. It must be shifted manually by pressing the + button.

With your vehicle in drive (D), the paddle shifters provide temporary manual control. They allow you the ability to shift gears quickly, without taking your hands off the steering wheel.

You can achieve extensive manual control by moving the gearshift lever to the sport (S) position.

- Pull the right paddle (+) to upshift.
- Pull the left paddle (–) to downshift.

E144821

The system determines when temporary manual control is no longer in use and returns to automatic control.

Upshift to the recommended shift speeds according to the following chart:

Upshifts when accelerating (recommended for best fuel economy)	
Shift from:	
1 - 2	15 mph (24 km/h)
2 - 3	25 mph (40 km/h)
3 - 4	40 mph (64 km/h)
4 - 5	45 mph (72 km/h)
5 - 6	50 mph (80 km/h)

The instrument cluster displays your currently selected gear.

Note: *The system stays in manual control until you make another shift selection (for example, drive [D]).*

Brake-Shift Interlock

WARNINGS

Do not drive your vehicle until you verify that the brake lamps are working.

When doing this procedure, you will be taking your vehicle out of park (P) which means your vehicle can roll freely. To avoid unwanted vehicle movement, always fully set the parking brake prior to doing this procedure. Use wheel chocks if appropriate.

If you fully release the parking brake and the brake warning lamp remains illuminated, the brakes may not be working properly. See your authorized dealer.

Note: *For some markets this feature will be disabled.*

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

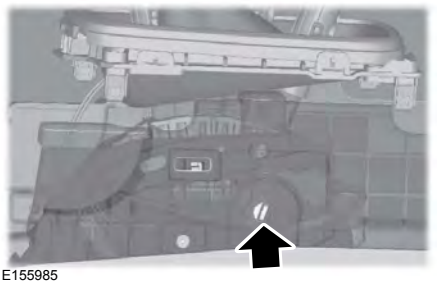
Your vehicle is equipped with a brake-shift interlock feature that prevents moving the gearshift lever from park (P) when the ignition is in the on position and the brake pedal is not pressed.

If you cannot move the gearshift lever out of park (P) position with the ignition in the on position and the brake pedal pressed, a malfunction may have occurred. It is possible that a fuse has blown or your vehicle's brake lamps are not operating properly. See **Fuse Specification Chart** (page 250).

If the fuse is not blown and the brake lamps are working properly, the following procedure will allow you to move the gearshift lever from park (P):

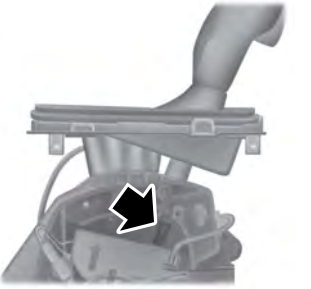
E155984

1. Remove the side panel on the right side of the gearshift lever.



E155985

2. Locate the access hole.



E155983

3. Insert the screwdriver (or similar tool) into the access hole and press the lever foreword while pulling the gearshift lever out of the park (P) position and into the neutral (N) position.
4. Remove the tool and reinstall the panel.
5. Start the vehicle and release the parking brake.

Automatic Transmission Adaptive Learning

This feature may increase durability and provide consistent shift feel over the life of your vehicle. A new vehicle or transmission may have firm shifts, soft shifts or both. This operation is considered normal and does not affect function or durability of the transmission. Over time, the adaptive learning process fully updates transmission operation.

If Your Vehicle Gets Stuck In Mud or Snow

Note: *Do not rock the vehicle if the engine is not at normal operating temperature or damage to the transmission may occur.*

Note: *Do not rock the vehicle for more than a minute or damage to the transmission and tires may occur, or the engine may overheat.*

DEP DEARER E-PROCESS

If your vehicle gets stuck in mud or snow, you may rock it out by shifting between forward and reverse gears, stopping between shifts in a steady pattern. Press lightly on the accelerator in each gear.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

USING ALL-WHEEL DRIVE

All-wheel drive uses all four wheels to power the vehicle. This increases traction, enabling you to drive over terrain and road conditions that a conventional two-wheel drive vehicle cannot. The AWD system is active all the time and requires no input from the operator.

Note: *Your AWD vehicle is not intended for off-road use. The AWD feature gives your vehicle some limited off-road capabilities in which driving surfaces are relatively level, obstruction-free and otherwise similar to normal on-road driving conditions. Operating your vehicle under other than those conditions could subject the vehicle to excessive stress which might result in damage which is not covered under your warranty.*

Note: *A warning message will be displayed in the information display when an AWD system fault is present See* ***Information Messages*** *(page 108). An AWD system fault will cause the AWD system to default to front-wheel drive only mode. When this warning message is displayed, have your vehicle serviced at an authorized dealer*

Note: *A warning message will be displayed in the information display if the AWD system has overheated See* ***Information Messages*** *(page 108). This condition may occur if the vehicle was operated in extreme conditions with excessive wheel slip, such as deep sand. To resume normal AWD function as soon as possible, stop the vehicle in a safe location and stop the engine for at least 10 minutes. After the engine has been restarted and the AWD system has adequately cooled, the warning message will turn off and normal AWD function will return.*

Do not use a spare tire of a different size other than the tire provided. If the mini-spare tire is installed, the AWD system may disable automatically and enter front-wheel drive only mode to protect driveline components. This condition will be indicated by a warning in the information display See **Information Messages** (page 108). If there is a warning message in the information display from using the spare tire, this indicator should turn off after reinstalling the repaired or replaced normal road tire and cycling the ignition off and on. It is recommended to reinstall the repaired or replaced road tire as soon as possible. Major dissimilar tire sizes between the front and rear axles could cause the AWD system to stop functioning and default to front-wheel drive or damage the AWD system.

Driving In Special Conditions With All-Wheel Drive (AWD)

AWD vehicles are equipped for driving on sand, snow, mud and rough roads and have operating characteristics that are somewhat different from conventional vehicles, both on and off the highway.

Under severe operating conditions, the A/C may cycle on and off to protect overheating of the engine.

Basic operating principles in special conditions

- Drive slower in strong crosswinds which can affect the normal steering characteristics of your vehicle.
- Be extremely careful when driving on pavement made slippery by loose sand, water, gravel, snow or ice.

DEP DEALER E-PROCESS

If Your Vehicle Goes Off the Edge of the Pavement

- If your vehicle goes off the edge of the pavement, slow down, but avoid severe brake application, ease the vehicle back onto the pavement only after reducing your speed. Do not turn the steering wheel too sharply while returning to the road surface.
- It may be safer to stay on the apron or shoulder of the road and slow down gradually before returning to the pavement. You may lose control if you do not slow down or if you turn the steering wheel too sharply or abruptly.
- It often may be less risky to strike small objects, such as highway reflectors, with minor damage to your vehicle rather than attempt a sudden return to the pavement which could cause the vehicle to slide sideways out of control or rollover. Remember, your safety and the safety of others should be your primary concern.

If Your Vehicle Gets Stuck

WARNINGS

Always set the parking brake fully and make sure the transmission is in P (Park). Turn the ignition to the lock position or turn the vehicle off using the start/stop button and remove the key whenever you leave your vehicle.

If the parking brake is fully released, but the brake warning lamp remains illuminated, the brakes may not be working properly. See your authorized dealer.

Do not spin the wheels at over 35 mph (56 km/h). The tires may fail and injure a passenger or bystander.

Note: *Do not rock the vehicle if the engine is not at normal operating temperature or damage to the transmission may occur.*

Note: *Do not rock the vehicle for more than a few minutes or damage to the transmission and tires may occur or the engine may overheat.*

If your vehicle gets stuck in mud or snow it may be rocked out by shifting between forward and reverse gears, stopping between shifts, in a steady pattern. Press lightly on the accelerator in each gear.

If your vehicle is equipped with AdvanceTrac® with Roll Stability Control™, it may be beneficial to disengage the AdvanceTrac® with Roll Stability Control™ system while attempting to rock the vehicle.

Emergency Maneuvers

- In an unavoidable emergency situation where a sudden sharp turn must be made, remember to avoid "over-driving" your vehicle (i.e., turn the steering wheel only as rapidly and as far as required to avoid the emergency). Excessive steering will result in less vehicle control, not more. Additionally, smooth variations of the accelerator and/or brake pedal pressure should be utilized if changes in vehicle speed are called for. Avoid abrupt steering, acceleration or braking which could result in an increased risk of loss of vehicle control, vehicle rollover and/or personal injury. Use all available road surface to return the vehicle to a safe direction of travel.
- In the event of an emergency stop, avoid skidding the tires and do not attempt any sharp steering wheel movements.
- If the vehicle goes from one type of surface to another (i.e., from concrete to gravel) there will be a change in the way the vehicle responds to a maneuver (steering, acceleration or braking). Again, avoid these abrupt inputs.

DEP DRIVEN BY EXCELLENCE-PROCESS

Sand

When driving over sand, try to keep all four wheels on the most solid area of the trail. Avoid reducing the tire pressures but shift to a lower gear and drive steadily through the terrain. Apply the accelerator slowly and avoid spinning the wheels.

Do not drive your AWD vehicle in deep sand. This will cause the AWD system to overheat. After the system has cooled down, normal AWD function will return.

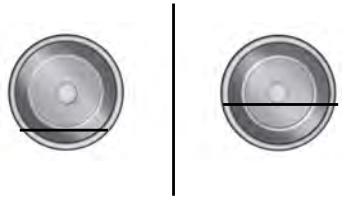
Under severe operating conditions, the A/C may cycle on and off to protect overheating of the engine.

Avoid excessive speed because vehicle momentum can work against you and cause the vehicle to become stuck to the point that assistance may be required from another vehicle. Remember, you may be able to back out the way you came if you proceed with caution.

Mud and Water

If you must drive through high water, drive slowly. Traction or brake capability may be limited.

When driving through water, determine the depth; avoid water higher than the bottom of the wheel rims (for cars) or the bottom of the hubs (for trucks) (if possible) and proceed slowly. If the ignition system gets wet, the vehicle may stall.



E142667

Once through water, always try the brakes. Wet brakes do not stop the vehicle as effectively as dry brakes. Drying can be improved by moving your vehicle slowly while applying light pressure on the brake pedal.

Be cautious of sudden changes in vehicle speed or direction when you are driving in mud. Even AWD vehicles can lose traction in slick mud. As when you are driving over sand, apply the accelerator slowly and avoid spinning your wheels. If the vehicle does slide, steer in the direction of the slide until you regain control of the vehicle.

After driving through mud, clean off residue stuck to rotating driveshafts and tires. Excess mud stuck on tires and rotating driveshafts causes an imbalance that could damage drive components.

Note: *Driving through deep water may damage the transmission.*

If the front or rear axle is submerged in water, have the power transfer unit (PTU) or rear axle serviced by an authorized dealer.

E143950

"Tread Lightly" is an educational program designed to increase public awareness of land-use regulations and responsibilities in our nations wilderness areas. Ford Motor Company joins the U.S. Forest Service and the Bureau of Land Management in encouraging you to help preserve our national forest and other public and private lands by "treading lightly."

DEP
DEALER E-PROCESS

Driving on Hilly or Sloping Terrain

Note: *Avoid driving crosswise or turning on steep slopes or hills. A danger lies in losing traction, slipping sideways and possibly rolling over. Whenever driving on a hill, determine beforehand the route you will use. Do not drive over the crest of a hill without seeing what conditions are on the other side. Do not drive in reverse over a hill without the aid of an observer.*

Although natural obstacles may make it necessary to travel diagonally up or down a hill or steep incline, you should always try to drive straight up or straight down.

When climbing a steep slope or hill, start in a lower gear rather than downshifting to a lower gear from a higher gear once the ascent has started. This reduces strain on the engine and the possibility of stalling.

If you do stall out, do not try to turnaround because you might roll over. It is better to back down to a safe location.

Apply just enough power to the wheels to climb the hill. Too much power will cause the tires to slip, spin or lose traction, resulting in loss of vehicle control.

E143949

Descend a hill in the same gear you would use to climb up the hill to avoid excessive brake application and brake overheating. Do not descend in neutral; instead, disengage overdrive or manually shift to a lower gear. When descending a steep hill, avoid sudden hard braking as you could lose control. The front wheels have to be turning in order to steer the vehicle.

Your vehicle has anti-lock brakes, therefore apply the brakes steadily. Do not “pump” the brakes.

Driving on Snow and Ice

WARNING

If you are driving in slippery conditions that require tire chains or cables, then it is critical that you drive cautiously. Keep speeds down, allow for longer stopping distances and avoid aggressive steering to reduce the chances of a loss of vehicle control which can lead to serious injury or death. If the rear end of the vehicle slides while cornering, steer in the direction of the slide until you regain control of the vehicle.

Note: *Excessive tire slippage can cause driveline damage.*

AWD vehicles have advantages over 2WD vehicles in snow and ice but can skid like any other vehicle.

Should you start to slide while driving on snowy or icy roads, turn the steering wheel in the direction of the slide until you regain control.

Avoid sudden applications of power and quick changes of direction on snow and ice. Apply the accelerator slowly and steadily when starting from a full stop.

DEP
DEARBORN E-PROCESS

Avoid sudden braking as well. Although an AWD vehicle may accelerate better than a two-wheel drive vehicle in snow and ice, it won't stop any faster, because as in other vehicles, braking occurs at all four wheels. Do not become overconfident as to road conditions.

Make sure you allow sufficient distance between you and other vehicles for stopping. Drive slower than usual and consider using one of the lower gears. In emergency stopping situations, apply the brake steadily. Since your vehicle is equipped with a four wheel (ABS), do not "pump" the brakes. See **Hints on Driving With Anti-Lock Brakes** (page 175).

Maintenance and Modifications

The suspension and steering systems on your vehicle have been designed and tested to provide predictable performance whether loaded or empty and durable load carrying capability. For this reason, Ford Motor Company strongly recommends that you do not make modifications such as adding or removing parts (such as lowering kits or stabilizer bars) or by using replacement parts not equivalent to the original factory equipment.

Any modifications to a vehicle that raise the center of gravity can make it more likely the vehicle will rollover as a result of a loss of control. Ford Motor Company recommends that caution be used with any vehicle equipped with a high load or device (such as ladder or luggage racks).

Failure to maintain your vehicle properly may void the warranty, increase your repair cost, reduce vehicle performance and operational capabilities and adversely affect driver and passenger safety. Frequent inspection of vehicle chassis components is recommended if the vehicle is subjected to off-highway usage.

DEP DEALER E-PROCESS

GENERAL INFORMATION

Note: *Occasional brake noise is normal. If a metal-to-metal, continuous grinding or continuous squeal sound is present, the brake linings may be worn-out. Have the system checked by an authorized dealer. If your vehicle has continuous vibration or shudder in the steering wheel while braking, have it checked by an authorized dealer.*

Note: *Brake dust may accumulate on the wheels, even under normal driving conditions. Some dust is inevitable as the brakes wear and does not contribute to brake noise. See* ***Cleaning the Alloy Wheels*** *(page 287).*

Note: *Depending on applicable laws and regulations in the country for which your vehicle was originally built, your brake lamps may flash during heavy braking. Following this, your hazard lights may also flash when your vehicle comes to a stop.*

See **Warning Lamps and Indicators** (page 94).

Wet brakes result in reduced braking efficiency. Gently press the brake pedal a few times when driving from a car wash or standing water to dry the brakes.

Brake Over Accelerator

In the event the accelerator pedal becomes stuck or entrapped, apply steady and firm pressure to the brake pedal to slow the vehicle and reduce engine power. If you experience this condition, apply the brakes and bring your vehicle to a safe stop. Move the transmission to park (P), switch the engine off and apply the parking brake. Inspect the accelerator pedal for any interference. If none are found and the condition persists, have your vehicle towed to the nearest authorized dealer.

Brake Assist

Brake assist detects when you brake rapidly by measuring the rate at which you press the brake pedal. It provides maximum braking efficiency as long as you press the pedal, and can reduce stopping distances in critical situations.

Anti-lock Brake System

This system helps you maintain steering control during emergency stops by keeping the brakes from locking.

This lamp momentarily illuminates when you turn the ignition on. If the light does not illuminate during start up, remains on or flashes, the system may be disabled. Have the system checked by an authorized dealer. If the anti-lock brake system is disabled, normal braking is still effective.

If the brake warning lamp illuminates when you release the parking brake, have the system checked by an authorized dealer.

HINTS ON DRIVING WITH ANTI-LOCK BRAKES

Note: *When the system is operating, the brake pedal may pulse and may travel further. Maintain pressure on the brake pedal. You may also hear a noise from the system. This is normal.*

The anti-lock braking system will not eliminate the risks when:

- You drive too closely to the vehicle in front of you.
- Your vehicle is hydroplaning.
- You take corners too fast.
- The road surface is poor.

DEP AUTOMOTIVE PROCESS

ELECTRIC PARKING BRAKE

The electric parking brake replaces the conventional handbrake. The operating switch is located in the center console.

WARNING

Always set the parking brake and leave your vehicle with the transmission in park (P) (automatic transmission) or in first gear (1) or reverse (R) (manual transmission).

Note: *When you apply the electric parking brake in certain conditions, for example, on a steep hill, the electric parking brake may reapply the brakes within three to ten minutes.*

Note: *You may notice various noises when you apply and release the electric parking brake. This is normal and no cause for concern.*

Parking On a Hill (Vehicles With a Manual Transmission)

If you park your vehicle facing uphill, move the transmission to first gear (1) and turn the steering wheel away from the curb. If you park your vehicle facing downhill, move the transmission to reverse (R) and turn the steering wheel toward the curb.

Applying the Electric Parking brake

WARNINGS

The brake system warning lamp will flash during an electric parking brake apply. If the brake system warning lamp continues to flash, there could be a problem with your electric parking brake.

WARNINGS

Applying the electric parking brake while moving will result in use of the anti-lock braking system. Do not use the electric parking brake system when the vehicle is moving unless the normal brake system is unable to stop the vehicle.

With the exception of emergency conditions (for example, the brake pedal does not work or is blocked), do not apply the electric parking brake while the vehicle is moving. On bends, or poor road surfaces or weather conditions, emergency braking can cause the vehicle to skid out of control or off the road.

Note: *The brake system warning lamp will illuminate for ten seconds, if the ignition is turned off after the electric parking brake has been applied, or the electric parking brake has been applied after the ignition has been turned off.*

Note: *The electric parking brake will not automatically apply. You must apply the electric parking brake using the electric parking brake switch.*

E147230

Pull the switch up to apply the electric parking brake.

DEP DEALER E-PROCESS

The brake system warning lamp will flash for approximately 2 seconds and then illuminate to confirm that the electric parking brake has been applied. See **Information Displays** (page 98).

If you apply the electric parking brake when your vehicle is moving, the brake system warning lamp will illuminate and a warning chime will sound. See **Information Displays** (page 98).

If your vehicle speed is above 4 mph (6 km/h), the braking force is applied as long as the switch is pulled. Releasing or pressing the switch or pressing the accelerator pedal will stop the braking force.

Releasing the Electric Parking Brake

E147231

You can release the electric parking brake either manually by pressing the switch or automatically.

Manual release

WARNING

If the brake system warning light remains illuminated or flashes after you have released the parking brake, there could be a problem with you braking system. Have the system checked by an authorized dealer as soon as possible.

You can manually release the electric parking brake by:

1. Turning the ignition on.
2. Pressing the brake pedal.
3. Pressing the electric parking brake switch.

When the electric parking brake is released, the brake system warning lamp will turn off.

Automatic release - drive away release

Your vehicle will automatically release the parking brake if all of the following conditions exist:

- The driver door is closed.
- The accelerator pedal is pressed.
- There are no faults detected in the parking brake system.

Note: *If the electric parking brake warning lamp stays illuminated, the electric parking brake will not automatically release. You must release the electric parking brake using the electric parking brake switch.*

Note: *On manual transmission vehicles, if the transmission is in neutral (N) when you release the clutch pedal and press the accelerator pedal, the electric parking brake will release automatically.*

Note: *On manual transmission vehicles, you must fully press the clutch pedal before the drive away release feature will operate. Drive as normal using the accelerator and clutch pedals and the electric parking brake will be automatically released.*

The brake system warning lamp will go off to confirm that the electric parking brake has been released.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Note: *The electric parking brake drive away release makes starting on a hill easier. This feature will release the parking brake automatically when the vehicle has sufficient drive force to move up the hill. To assure drive away release when starting uphill, press the accelerator pedal quickly.*

Driving with a Trailer

Depending on the slope and the weight of the trailer, your vehicle and trailer may roll backwards slightly when you start on a slope.

To prevent this from happening, do the following:

1. Pull the switch up and hold it in this position.
2. Drive your vehicle, then release the switch when you notice that the engine has developed sufficient driving force.

Battery With No Charge

WARNING

You will not be able to apply or release the electric parking brake if the battery is low or has no charge.

If the battery is low or has no charge, use jumper cables and a booster battery.

HILL START ASSIST

WARNINGS

The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake. Failure to leave your vehicle securely parked may lead to a crash or injury. See **Electric Parking Brake** (page 176).

WARNINGS

You must remain in your vehicle when the system turns on. At all times, you are responsible for controlling your vehicle, supervising the system and intervening, if required. Failure to take care may result in the loss of control of your vehicle, serious personal injury or death.

The system will turn off if a malfunction is apparent or if you rev the engine excessively. Failure to take care may result in the loss of control of your vehicle, serious personal injury or death.

The system makes it easier to pull away when your vehicle is on a slope without the need to use the parking brake.

When the system is active, your vehicle remains stationary on the slope for two to three seconds after you release the brake pedal. This allows time to move your foot from the brake to the accelerator pedal. The system releases the brakes automatically once the engine has developed sufficient torque to prevent your vehicle from rolling down the slope. This is an advantage when pulling away on a slope, for example from a car park ramp, traffic lights or when reversing uphill into a parking space.

Note: *The system only functions when you bring your vehicle to a complete standstill in an uphill gear (for example, drive (D) when facing uphill or reverse (R) when facing downhill).*

Note: *There is no warning light to indicate the system is either on or off.*

Using Hill Start Assist

1. Press the brake pedal to bring your vehicle to a complete standstill. Keep the brake pedal pressed.

DEP DELAWARE E-PROCESS

2. If the sensors detect that your vehicle is on a slope, the system activates automatically.
3. When you remove your foot from the brake pedal, your vehicle remains on the slope without rolling away for about two to three seconds. This hold time automatically extends if you are in the process of driving off.
4. Drive off in the normal manner. The system releases the brakes automatically.

Note: *When you remove your foot from the brake pedal and press the pedal again when the system is active, you will experience significantly reduced brake pedal travel. This is normal.*

Switching the System On and Off

Vehicles with Manual Transmission

You can switch this feature on or off in the information display. The system remembers the last setting when you start your vehicle.

Vehicles with Automatic Transmission

You cannot turn the system on or off. When you switch the ignition on, the system automatically turns on.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

PRINCIPLE OF OPERATION

The traction control system helps avoid drive wheel spin and loss of traction.

If your vehicle begins to slide, the system applies the brakes to individual wheels and, when needed, reduces engine power at the same time. If the wheels spin when accelerating on slippery or loose surfaces, the system reduces engine power in order to increase traction.

USING TRACTION CONTROL

WARNING

The stability and traction control light illuminates steadily if the system detects a failure. Make sure you did not manually disable the traction control system using the information display controls or the switch. If the stability control and traction control light is still illuminating steadily, have the system serviced by an authorized dealer immediately. Operating your vehicle with the traction control disabled could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

The system automatically turns on each time you switch the ignition on.

If your vehicle is stuck in mud or snow, switching traction control off may be beneficial as this allows the wheels to spin.

Note: *When you switch traction control off, stability control remains fully active.*

Switching the System Off

When you switch the system off or on, a message appears in the information display showing system status.

You can switch the system off by either using the information display controls or the switch.

Using the Information Display Controls

You can switch this feature off or on in the information display. See **General Information** (page 98).

Using a Switch (If Equipped)

Use the traction control switch on the instrument panel to switch the system off or on.

The switch illuminates when traction control is off.

System Indicator Lights and Messages

The stability and traction control light:

- Temporarily illuminates on engine start-up.
- Flashes when a driving condition activates either of the systems.
- Illuminates if a problem occurs in either of the systems.

The stability and traction control off light temporarily illuminates on engine start-up and stays on when you switch the traction control system off.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

PRINCIPLE OF OPERATION

WARNINGS

Vehicle modifications involving braking system, aftermarket roof racks, suspension, steering system, tire construction and wheel and tire size may change the handling characteristics of your vehicle and may adversely affect the performance of the electronic stability control system. In addition, installing any stereo loudspeakers may interfere with and adversely affect the electronic stability control system. Install any aftermarket stereo loudspeaker as far as possible from the front center console, the tunnel, and the front seats in order to minimize the risk of interfering with the electronic stability control sensors. Reducing the effectiveness of the electronic stability control system could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.

Remember that even advanced technology cannot defy the laws of physics. It's always possible to lose control of a vehicle due to inappropriate driver input for the conditions. Aggressive driving on any road condition can cause you to lose control of your vehicle increasing the risk of personal injury or property damage. Activation of the electronic stability control system is an indication that at least some of the tires have exceeded their ability to grip the road; this could reduce the operator's ability to control the vehicle potentially resulting in a loss of vehicle control, vehicle rollover, personal injury and death. If your electronic stability control system activates, SLOW DOWN.

The system automatically turns on each time you switch the ignition on.

If a driving condition activates either the stability control or the traction control system you may experience the following conditions:

- The stability and traction control light flashes.
- Your vehicle slows down.
- Reduced engine power.
- A vibration in the brake pedal.
- The brake pedal is stiffer than usual.
- If the driving condition is severe and your foot is not on the brake, the brake pedal may move as the systems applies higher brake forces.

The stability control system has several features built into it to help you maintain control of your vehicle:

Electronic Stability Control

The system enhances your vehicle's ability to prevent skids or lateral slides by applying brakes to one or more of the wheels individually and, if necessary, reducing engine power.

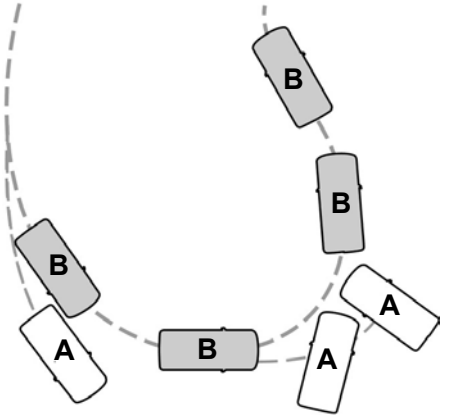
Roll Stability Control

The system enhances your vehicle's ability to prevent rollovers by detecting your vehicle's roll motion and the rate at which it changes by applying the brakes to one or more wheels individually.

Traction Control

The system enhances your vehicle's ability to maintain traction of the wheels by detecting and controlling wheel spin. See **Using Traction Control** (page 180).

DEP AUTOMOTIVE PROCESS



E72903

A Vehicle without stability control skidding off its intended route.

B Vehicle with stability control maintaining control on a slippery surface.

USING STABILITY CONTROL

The system automatically turns on each time you switch the ignition on.

You cannot switch the stability control and roll stability control systems off, but when you shift into reverse (R), the systems deactivate.

You can switch the traction control system off or on. See **Using Traction Control** (page 180).

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

PRINCIPLE OF OPERATION

WARNINGS

To help avoid personal injury, please read and understand the limitations of the system as contained in this section. Sensing is only an aid for some (generally large and fixed) objects when moving on a flat surface at parking speeds. Certain objects with surfaces that absorb ultrasonic waves, surrounding vehicle's parking aid systems, traffic control systems, fluorescent lamps, inclement weather, air brakes, and external motors and fans may also affect the function of the sensing system; this may include reduced performance or a false activation.

To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.

This system is not designed to prevent contact with small or moving objects. The system is designed to provide a warning to assist the driver in detecting large stationary objects to avoid damaging your vehicle. The system may not detect smaller objects, particularly those close to the ground.

Certain add-on devices such as large trailer hitches, bike or surfboard racks and any device that may block the normal detection zone of the system, may create false beeps.

Note: *Keep the sensors, located on the bumper or fascia, free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected. Do not clean the sensors with sharp objects.*

Note: *If your vehicle sustains damage to the bumper or fascia, leaving it misaligned or bent, the sensing zone may be altered causing inaccurate measurement of obstacles or false alarms.*

Note: *The sensing system cannot be turned off when a MyKey is present. See* ***Principle of Operation*** *(page 52).*

Note: *If you attach certain add-on devices such as a trailer or bike rack, the rear sensing system may detect that add-on device and therefore provide warnings. It is suggested that you disable the rear sensing system when you attach an add-on device to your vehicle to prevent these warnings.*

The sensing system warns the driver of obstacles within a certain range of your vehicle. The system turns on automatically whenever you switch the ignition on.

The system can be switched off through the information display menu or from the pop-up message that appears once you shift the transmission into reverse (R). See **General Information** (page 98).

If a fault is present in the system, a warning message appears in the information display. See **Information Messages** (page 108).

REAR PARKING AID (If Equipped)

The rear sensors are only active when the transmission is in reverse (R). As your vehicle moves closer to the obstacle, the rate of the audible warning increases. When the obstacle is less than 12 in (30 cm) away, the warning sounds continuously. If the system detects a stationary or receding object farther than 12 in (30 cm) from the corners of the bumper, the tone sounds for only three seconds. Once the system detects an object approaching, the warning sounds again.

DEP
DEARBORN E-PROCESS

E130178

Coverage area of up to 6 ft (1.8 m) from the rear bumper. There may be decreased coverage area at the outer corners of the bumper.

The system detects certain objects while the transmission is in reverse (R) :

- Your vehicle is moving toward a stationary object at a speed of 3 mph (5 km/h) or less.
- Your vehicle is not moving, but a moving object is approaching the rear of your vehicle at a speed of 3 mph (5 km/h) or less.
- Your vehicle is moving at a speed of less than 3 mph (5 km/h) and a moving object is approaching the rear of your vehicle at a speed of less than 3 mph (5 km/h).

The system provides audio warnings only when your vehicle is moving or when your vehicle is stationary and the detected obstacle is less than 12 in (30 cm) away from the bumper.

Obstacle Distance Indicator (If Equipped)

The system provides obstacle distance indication through the information display. The distance indicator displays when the transmission is in reverse (R).

The indicator displays:

- As the distance to the obstacle decreases the indicator blocks illuminate and move towards the vehicle icon.
- If there is no obstacle detected, the distance indicator blocks are grayed out.

FRONT PARKING AID (If Equipped)

The front sensors are active when the transmission is in any position other than park (P) and your vehicle is traveling at low speed.

E187330

Coverage area of up to 28 in (70 cm) from the front bumper. The coverage area decreases at the outer corners.

When your vehicle approaches an object, a warning tone sounds. When your vehicle moves closer to an object, the warning tone repeat rate increases. The warning tone sounds continuously when an object is 12 in (30 cm) or less from the front bumper.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Obstacle Distance Indicator (If Equipped)

The system provides obstacle distance indication through the information display.

The indicator displays:

- As the distance to the obstacle decreases the indicator blocks illuminate and move towards the vehicle icon.
- If there is no obstacle detected, the distance indicator blocks are grayed out.

If the transmission is in reverse (R), the front sensing system provides audio warnings when your vehicle is moving and the detected obstacle is moving towards your vehicle. Once the vehicle is stationary, the audio warning will be stopped after 2 seconds. Visual indication is always present in reverse (R).

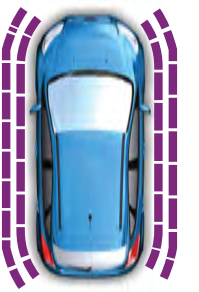
If the transmission is in drive (D) or any other forward gear (for example, low (L), sport (S) or any forward gear in a manual transmission), the front sensing system provides audio and visual warnings when your vehicle is moving below a speed of 7 mph (12 km/h) and an obstacle is located inside the detection area. Once the vehicle is stationary, the audio warning will be stopped after 2 seconds and the visual indication stops after 4 seconds. If the obstacles detected are within 12 in (30 cm), the visual indication remains on.

If the transmission is in neutral (N), the system provides visual indication only when your vehicle is moving at 7 mph (12 km/h) or below and an obstacle is located inside the detection area. Once your vehicle is stationary, the visual indication will stop after 4 seconds.

SIDE SENSING SYSTEM (If Equipped)

The side sensing system uses the front and rear side sensors to detect and map obstacles that are near to the sides of your vehicle. The side sensors are active when the transmission is in any position other than park (P).

Note: *Obstacles that enter the side detection area without being detected and mapped by the front or rear side sensors will not be detected.*



E187810

Coverage area is up to 24 in (60 cm) from the sides of your vehicle.

When the system detects an object close to the side of your vehicle, an audible warning sounds. As the object comes closer to the side of your vehicle, the rate of the audible warning increases. The rate of the audible warning varies depending on whether the obstacle is inside or outside of the driving path of your vehicle.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Obstacle Distance Indicator (If Equipped)

E190459

The system provides obstacle distance indication through the information display.

As the distance to the obstacle decreases, the indicator blocks illuminate and move toward the vehicle icon. If there is no obstacle detected, the distance indicator blocks show greyed out.

When you shift to reverse (R), the side sensing system provides audible and visual distance indication when your vehicle is moving and obstacles are detected within 12 in (30 cm), or when obstacles are detected within 12–24 in (30–60 cm) and are inside the driving path of your vehicle. When you stop your vehicle the audible warning stops after two seconds.

Note: *Visual distance indication remains on when the transmission is in reverse (R).*

When you shift to drive (D) or any other forward gear, for example, low (L), sport (S) or any forward gear in manual transmission, the side sensing system provides audible and visual distance indication when your vehicle is moving at 7 mph (12 km/h) or below and obstacles are detected within 12 in (30 cm), or when obstacles are detected within 12–24 in (30–60 cm) and are inside the driving path of your vehicle. When you stop your vehicle the audible warning stops after 2 seconds and the visual distance indication stops after 4 seconds.

Note: *If the obstacle remains within 12 in (30 cm) visual distance indication remains on.*

If the transmission is in neutral (N), the side sensing system only provides visual distance indication when your vehicle is moving at 7 mph (12 km/h) or below, for example when moving on a slope, and obstacles are detected within 12 in (30 cm). When you stop your vehicle the visual distance indication stops after 4 seconds.

If the side sensing system is not available, the side distance indicator blocks will not be present.

The side sensing system is not available under the following condition:

- If you switch the traction control system off.

The side sensing system may not be available until you have driven approximately the length of your vehicle in order for the system to reinitialize if:

- You switch the ignition on, off and back on.
- Your vehicle remains stationary for over two minutes.

DEP DEALER E-PROCESS

- The anti-lock brake system is activated.
- The traction control system is activated.

ACTIVE PARK ASSIST (If Equipped)

Parallel Parking, Perpendicular Parking, Park Out Assist

WARNINGS

You must remain in your vehicle when the system turns on. You are responsible at all times for controlling your vehicle, supervising the system and intervening if required. Failure to take care may result in the loss of control of your vehicle, serious personal injury or death.

The sensors may not detect objects in heavy rain or other conditions that cause disruptive reflections.

Active Park Assist does not apply the brakes under any circumstances.

Note: *The driver is always responsible for controlling the vehicle, supervising the system and intervening if required by grabbing the steering wheel or pushing the active park assist button.*

The system detects an available parallel or perpendicular parking space and automatically steers your vehicle into the space (hands-free) while you control the accelerator, gearshift and brakes. The system visually and audibly guides you to park your vehicle.

If you are uncomfortable with the proximity to any vehicle or object, you may choose to override the system.

Park Out Assist automatically steers your vehicle out of a parallel parking space (hands-free) while you control the accelerator, gearshift and brakes. The system visually and audibly guides you to enter traffic.

Note: *The Blind Spot Information System does not detect traffic alongside or behind your vehicle during a park assist maneuver.*

The system may not correctly operate in any of the following conditions:

- You use a spare tire or a tire significantly worn more than the other tires.
- One or more tires are improperly inflated.
- You try to park on a tight curve.
- Something passes between the front bumper and the parking space (a pedestrian or cyclist).
- The edge of the neighboring parked vehicle is high off the ground (for example, a bus, tow truck or flatbed truck).
- The weather conditions are poor (heavy rain, snow, fog, etc).

Note: *Keep the sensors, located on the bumper or fascia, free from snow, ice and large accumulations of dirt. Covered sensors can affect the system's accuracy. Do not clean the sensors with sharp objects.*

Note: *The sensors may not detect objects with surfaces that absorb ultrasonic waves or cause ultrasonic interference (motorcycle exhaust, truck air brakes or horns).*

Do not use the system if:

- You have attached a bike rack, trailer or similar object close to the sensors on the front or rear of your vehicle.
- You have attached an overhanging object (surfboard) to the roof.

DEP
DEARBORN E-PROCESS

- A foreign object damages or obstructs the front or rear bumper or side sensors.
- The correct tire size is not in use on your vehicle (for example, a mini-spare tire).

Using Active Park Assist - Parallel Parking

Press the button located on the center console near the gearshift lever or the right side of the center stack once.

When driving at a speed less than 22 mph (35 km/h) the system automatically scans both sides of your vehicle for an available parking space. The system displays a message and a corresponding graphic to indicate it is searching for a parking space. Use the direction indicator to select searching either to the left-hand side or right-hand side of your vehicle. If the direction indicators are not used, the system defaults to the passenger side of your vehicle.

E130107

Note: *You can also activate the Active Park Assist system after you have already driven partially or completely past a parking space. To do so, press the Active Park button and the system will inform you if you have recently passed a suitable parking space.*

When the system finds a suitable space, it displays a message and a tone sounds. Stop your vehicle and follow the instructions on the screen. If your vehicle is moving very slowly, you may need to pull forward a short distance before the system is ready to park.

Note: *You must observe that the selected space remains clear of obstructions at all times during the maneuver.*

Note: *You should drive your vehicle within 5 ft (1.5 m) and as parallel as possible to the other vehicles while passing a parking space.*

Note: *The system always offers the last detected parking space (for example, if your vehicle detects multiple spaces while you are driving, it offers the last one).*

Note: *If driven above approximately 22 mph (35 km/h), the system shows a message to alert you to reduce your vehicle speed.*

Automatic Steering into Parking Space

Note: *If your vehicle speed exceeds 6 mph (10 km/h) or the maneuver is interrupted (driver input), the system switches off and you need to take full control of your vehicle.*

When you shift the transmission into reverse (R), with your hands off the wheel (and nothing obstructing its movement), your vehicle steers itself into the space. The system displays instructions to move your vehicle back and forth in the space.

DEP DEALER E-PROCESS

E130108

When you think your vehicle is properly parked, or you hear a solid tone from the parking aid (accompanied by a display message and a chime), bring your vehicle to a complete stop.

When automatic steering is complete, the system displays a message and a tone sounds, indicating that the active park assist process is finished. You are responsible for checking the parking job and making any necessary corrections before leaving your vehicle.

Using Active Park Assist - Perpendicular Parking

Press the button located on the center console near the gearshift lever or the right side of the center stack twice.

The system displays a message and a corresponding graphic to indicate it is searching for a parking space. Use the direction indicator to select searching either to the left-hand side or right-hand side of your vehicle.

Note: *If you do not make a selection the system will default to the passenger's side.*

E186193

When the system finds a suitable space, it displays a message and a tone sounds. Stop your vehicle and follow the instructions on the screen. If your vehicle is moving very slowly, you may need to pull forward a short distance before the system is ready to park.

Note: *You must observe that the selected space remains clear of obstructions at all times during the maneuver.*

Note: *You should drive your vehicle within 5 ft (1.5 m) and as perpendicular as possible to the other vehicles while passing a parking space.*

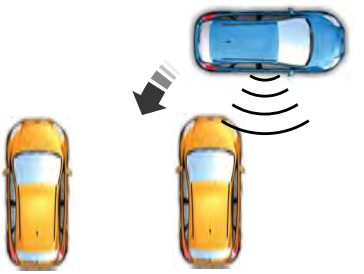
DEP AUTOMOTIVE PROCESS

Note: *The system always offers the last detected parking space (for example, if your vehicle detects multiple spaces while you are driving, it offers the last one).*

Note: *If driven above approximately 19 mph (30 km/h), the system shows a message to alert you to reduce your vehicle speed.*

Automatic Steering into Parking Space

Note: *If your vehicle speed exceeds 6 mph (10 km/h) or the maneuver is interrupted (driver input), the system switches off and you need to take full control of your vehicle.*



E186191

When you shift the transmission into reverse (R), with your hands off the wheel (and nothing obstructing its movement), your vehicle steers itself into the space. The system displays instructions to move your vehicle back and forth in the space.

When you think your vehicle is properly parked, or you hear a solid tone from the parking aid (accompanied by a display message and a chime), bring your vehicle to a complete stop.

When automatic steering is complete, the system displays a message and a tone sounds, indicating that the active park assist process is finished. You are responsible for checking the parking job and making any necessary corrections before leaving your vehicle.

Using Active Park Assist - Park Out Assist

While your vehicle is at rest in a parallel parking space, press the active park assist button.

The system displays a message requesting an indication of direction. Use the direction indicator to signal which side of your vehicle you want to exit the parking space.

E188012

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

The system determines the clearance to the front and rear of your vehicle and automatically steers your vehicle out of a parallel parking space (hands-free) while you control the accelerator, gearshift and brakes. The system visually and audibly guides you to enter traffic.

After the system has directed your vehicle past the adjacent vehicle or object, it guides you to take control of the steering to complete the exit from the parking spot.

Note: *If the clearance in front of your vehicle allows easy departure, the Park Out Assist feature might not be available.*

Note: *You are responsible for controlling your vehicle and making sure the path is clear prior to pulling into traffic.*

Note: *This system is not intended to assist in exiting perpendicular parking spaces, damages to your vehicle may occur.*

Note: *If your vehicle speed exceeds 6 mph (10 km/h) or the maneuver is interrupted (driver input), the system switches off and you need to take full control of your vehicle.*

Deactivating the Active Park Assist Feature

Manually deactivate the system by:

- Pressing the active park assist button during an active maneuver.
- Grabbing the steering wheel during an active maneuver.
- Driving above approximately 22 mph (35 km/h) for 30 seconds during an active park search.
- Driving above 6 mph (10 km/h) during automatic steering.
- Switching off the traction control system.

Certain vehicle conditions can also deactivate the system, such as:

- Traction control has activated.
- There is an anti-lock brake system activation or failure.

If a problem occurs with the system, a warning message displays accompanied by a tone. Occasional system messages may occur in normal operation. For recurring or frequent system faults, contact an authorized dealer to have your vehicle serviced.

Troubleshooting the System

The system does not look for a space
The traction control system may be off.
The transmission is in reverse (R). Your vehicle must be moving forward to be able to detect a parking space.

DEP
DEARBORN ENGINEERING PROCESS

The system does not offer a particular space
The sensors may be covered (for example, snow, ice or dirt buildup). Covered sensors can affect the system's functionality.
There is not enough room in the parking space for your vehicle to safely park.
There is not enough space for the parking maneuver on the opposite side of the parking space.
The parking space is farther than 5 ft (1.5 m) or closer than 16 in (0.4 m) away.
Your vehicle is going faster than 22 mph (35 km/h) for parallel and 19 mph (30 km/h) for perpendicular parking.

The system does not position the vehicle where I want in the space
Your vehicle is rolling in the opposite direction of the transmission (rolling forward with reverse [R] selected).
An irregular curb along the parking space prevents the system from aligning your vehicle properly.
Vehicles or objects bordering the space may not be positioned correctly.
You pulled your vehicle too far past the parking space.
The tires may not be installed or maintained correctly (not inflated correctly, improper size, or of different sizes).
A repair or alteration has changed detection capabilities.
A parked vehicle has a high attachment (salt sprayer, snowplow or moving truck bed).
The parking space length or position of parked objects changed after your vehicle passed.
The temperature around your vehicle changes quickly (driving from a heated garage into the cold, or after leaving a car wash).

REAR VIEW CAMERA

WARNINGS

The rear view camera system is a reverse aid supplement device that still requires the driver to use it in conjunction with the interior and exterior mirrors for maximum coverage.

WARNINGS

Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.

Back up as slow as possible since higher speeds might limit your reaction time to stop your vehicle.

DEP DEARBORN E-PROCESS

WARNINGS

Use caution when using the rear video camera and the luggage compartment door is ajar. If the luggage compartment door is ajar, the camera will be out of position and the video image may be incorrect. All guidelines disappear when the luggage compartment door is ajar.

Use caution when turning camera features on or off. Make sure your vehicle is not moving.

The rear view camera system provides a video image of the area behind your vehicle.

During operation, lines appear in the display which represent your vehicle's path and proximity to objects behind your vehicle.

E142435

The camera is located on the luggage compartment door.

Using the Rear View Camera System

The rear view camera system displays what is behind your vehicle when you place the transmission in reverse (R).

Note: *The reverse sensing system is not effective at speeds above 3 mph (5 km/h) and may not detect certain angular or moving objects.*

The system uses three types of guides to help you see what is behind your vehicle:

- Active guidelines: Show the intended path of your vehicle when reversing.
- Fixed guidelines: Show the actual path your vehicle is moving in while reversing in a straight line. This can be helpful when backing into a parking space or aligning your vehicle with another object behind you.
- Centerline: Helps align the center of your vehicle with an object (for example, a trailer).

Note: *If the transmission is in reverse (R) and the luggage compartment door or liftgate is open, no rear view camera features will display.*

Note: *When towing, the camera only sees what you are towing. This might not provide adequate coverage as it usually provides in normal operation and some objects might not be seen. In some vehicles, the guidelines may disappear when you connect the trailer tow connector.*

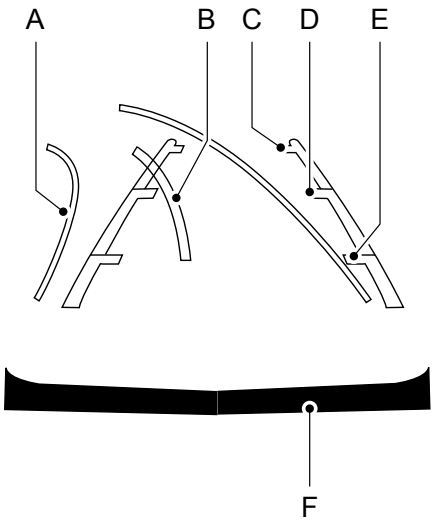
The camera may not operate correctly under the following conditions:

- Nighttime or dark areas if one or both reverse lamps are not operating.
- Mud, water or debris obstructs the camera's view. Clean the lens with a soft, lint-free cloth and non-abrasive cleaner.
- The rear of your vehicle is hit or damaged, causing the camera to become misaligned.

Camera Guidelines

Note: *Active guidelines are only available when the transmission is in reverse (R).*

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing



E142436

A	Active guidelines
B	Centerline
C	Fixed guideline: Green zone
D	Fixed guideline: Yellow zone
E	Fixed guideline: Red zone
F	Rear bumper

Active guidelines are only shown with fixed guidelines. To use active guidelines, turn the steering wheel to point the guidelines toward an intended path. If you change the steering wheel position while reversing, your vehicle might deviate from the original intended path.

The fixed and active guidelines fade in and out depending on the steering wheel position. The active guidelines do not display when the steering wheel position is straight.

Always use caution while reversing. Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects are getting closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of the vehicle.

Manual Zoom

WARNING

When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

Note: *Manual zoom is only available when the transmission is in reverse (R).*

Note: *When you enable manual zoom, only the centerline is shown.*

Selectable settings for this feature are Zoom in (+) and Zoom out (-). Press the symbol in the camera screen to change the view. The default setting is Zoom OFF.

This allows you to get a closer view of an object behind your vehicle. The zoomed image keeps the bumper in the image to provide a reference. The zoom is only active while the transmission is in reverse (R).

Camera System Settings

To access any of the rear view camera system settings, make the following selections in the multifunctional display when the transmission is not in reverse (R):

Edge/Galaxy/S-MAX (CDQ) Canada/United States of America, enUSA, First Printing

Main Menu
Settings
Vehicle
Camera Settings

Enhanced Park Aids or Park Pilot

Selectable settings for this feature are ON and OFF.

The system uses red, yellow and green highlights that appear on top of the video image when any of the sensing systems detect an object.

Rear Camera Delay

Selectable settings for this feature are ON and OFF.

The default setting for the rear camera delay is OFF.

When shifting the transmission out of reverse (R) and into any gear other than park (P), the camera image remains in the display until:

- Your vehicle speed sufficiently increases.
- You shift your vehicle into park (P).

180 DEGREE CAMERA

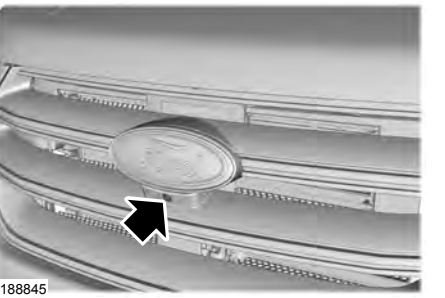
WARNINGS

The camera system is a supplement system that still requires the driver to use it in conjunction with looking out the windows, and checking the interior and exterior mirrors for maximum coverage.

You may not see objects that are close to either corner of the bumper or under the bumper due to the limited coverage of the camera system.

WARNINGS

Use caution when turning camera features ON or OFF while out of park (P). Make sure your vehicle is not moving.


E188845

The front view camera is located in the grille.

The front view camera provides a video image of the area in front of your vehicle.

Note: *The area displayed on the screen may vary according to your vehicle's orientation or road condition.*

Note: *The front view camera will switch off if your vehicle speed exceeds 6 mph (10 km/h). You will have to switch the system back on by using the camera system button once below the speed threshold.*

Note: *Additional camera information can be found in the rear view camera section. See* ***Rear View Camera*** *(page 192).*

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Using the 180 degree camera system

The 180 degree camera system consists of front and rear cameras. The system:

- Allows you to see what is directly in front or behind your vehicle.
- Provides cross traffic view in front and behind your vehicle.
- Provides visibility during parking maneuvers.

The camera system button is located on the audio unit and allows you to toggle through different camera views.

Note: *The camera system may not operate correctly if mud, water or debris obstructs the camera's view. You can clean the lens with a soft, lint-free cloth and non-abrasive cleaner or by using your front or rear washer. See* ***Wipers and Washers*** *(page 76).*

Camera Views

Press the camera button to toggle between different views.

- **Normal Front View:** Provides an image of what is directly in front your vehicle when your vehicle is in neutral (N) or drive (D).
- **Expanded Front View:** Provides an expanded 180 degree image of what is directly in front your vehicle when your vehicle is in neutral (N) or drive (D).

DEP DEALER E-PROCESS

PRINCIPLE OF OPERATION

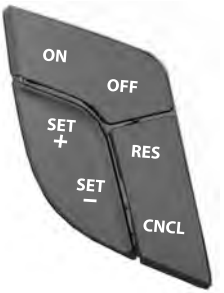
Cruise control lets you maintain a set speed without keeping your foot on the accelerator pedal. You can use cruise control when your vehicle speed is greater than 20 mph (30 km/h).

USING CRUISE CONTROL

WARNINGS

Do not use cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.

When you are going downhill, your vehicle speed may increase above the set speed. The system will not apply the brakes but a warning displays.



E191246

The cruise controls are on the steering wheel.

Switching Cruise Control On

Press and release **ON**.

The indicator appears in the information display.

Setting the Cruise Speed

1. Drive to desired speed.
2. Press and release **SET+**.
3. Take your foot off the accelerator pedal.

Note: *The indicator will change color.*

Note: *Cruise control will disengage if the vehicle speed decreases more than 10 mph (16 km/h) below the set speed while driving uphill.*

Changing the Set Speed

- Press and release **SET+** or **SET-**. When you select km/h as the display measurement in the information display the set speed changes in approximately 2 km/h increments. When you select mph as the display measurement in the information display the set speed changes in approximately 1 mph increments.
- Press the accelerator or brake pedal until you reach the desired speed. Press and release **SET+**.
- Press and hold **SET+** or **SET-**. Release the control when you reach the desired speed.

Note: *If you accelerate by pressing the accelerator pedal, the set speed will not change. When you release the accelerator pedal, your vehicle returns to the speed that you previously set.*

Canceling the Set Speed

Press and release **CNCL** or tap the brake pedal. The set speed does not erase.

Resuming the Set Speed

Press and release **RES**.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Switching Cruise Control Off

Press and release **OFF** when the system is in stand by mode or switch the ignition off.

Note: *You erase the set speed when you switch the system off.*

USING ADAPTIVE CRUISE CONTROL (If Equipped)

WARNINGS

Always pay close attention to changing road conditions when using adaptive cruise control. The system does not replace attentive driving. Failing to pay attention to the road may result in a crash, serious injury or death.

Adaptive cruise control is not a crash warning or avoidance system.

Adaptive cruise control does not detect stationary or slow moving vehicles below 6 mph (10 km/h).

Do not use adaptive cruise control when towing a trailer that has trailer brakes. The auto-brake component of the adaptive cruise control system does not operate the trailer brakes. Using adaptive cruise control when towing a trailer that has trailer brakes may result in the loss of vehicle control, which could result in serious injury.

Do not use tire sizes other than those recommended because this can affect the normal operation of the system. Failure to do so may result in a loss of vehicle control, which could result in serious injury.

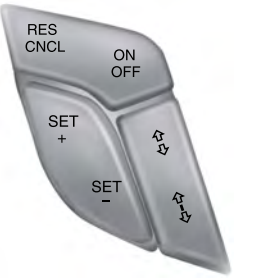
Adaptive cruise control does not detect pedestrians or objects in the road.

WARNINGS

Adaptive cruise control does not detect oncoming vehicles in the same lane.

Do not use adaptive cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.

The system adjusts your vehicle speed to maintain the set gap between you and the vehicle in front of you in the same lane. You can select four gap settings.



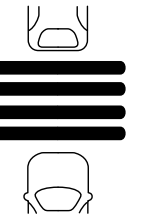
E191247

The adaptive cruise controls are on the steering wheel.

Switching Adaptive Cruise Control On

Press and release **ON**.

The indicator appears in the information display.



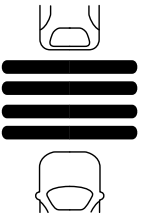
E164805

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

The current gap setting and **SET** also appear in the information display.

Setting the Adaptive Cruise Speed

1. Drive to desired speed.
2. Press and release **SET+**.
3. A green indicator light, the current gap setting and your set speed appear in the information display.
4. Take your foot off the accelerator pedal.



E164805

5. A vehicle graphic illuminates if there is a vehicle detected in front of you.

Note: *When adaptive cruise control is active, the speedometer may vary slightly from the set speed displayed in the information display.*

Following a Vehicle

WARNINGS

When following a vehicle, your vehicle does not decelerate automatically to a stop, nor does your vehicle always decelerate quickly enough to avoid a crash without driver intervention. Always apply the brakes when necessary. Failing to do so may result in a crash, serious injury or death.

WARNINGS

Adaptive cruise control only warns of vehicles detected by the radar sensor. In some cases there may be no warning or a delayed warning. You should always apply the brakes when necessary. Failure to do so may result in a crash, serious injury or death.

Note: *The brakes may emit noise when applied by the system.*

When a vehicle ahead of you enters the same lane or a slower vehicle is ahead in the same lane, the vehicle speed adjusts to maintain a preset gap distance.

A vehicle graphic illuminates if there is a vehicle detected in front of you.

Your vehicle maintains a consistent gap from the vehicle ahead until:

- The vehicle in front of you accelerates to a speed above the set speed.
- The vehicle in front of you moves out of the lane you are in.
- Your vehicle speed falls below 12 mph (20 km/h).
- You set a new gap distance.

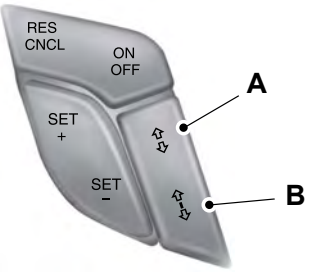
The system applies the brakes to slow your vehicle to maintain a safe gap distance from the vehicle in front. The maximum braking which the system applies is limited. You can override the system by applying the brakes.

If the system determines that its maximum braking level will not be sufficient, an audible warning sounds while the system continues to brake. A red warning bar displays on the windshield and you must take immediate action.

Note: *When you are following a vehicle and you switch on a direction indicator, adaptive cruise control may provide a small temporary acceleration to help you pass.*

DEP
DEARBORN E-PROCESS

Setting the Gap Distance



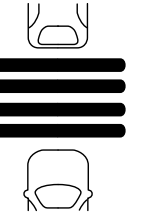
E192116

A Gap decrease.

B Gap increase.

You can decrease or increase the gap between your vehicle and the vehicle in front of you by pressing the gap control.

Note: *It is your responsibility to select a gap appropriate to the driving conditions.*



E164805

The selected gap appears in the information display as shown by the bars in the graphic. Five gap settings are available.

The gap setting is time dependent and the distance automatically adjusts with your vehicle speed.

Adaptive cruise control gap settings

Set speed mph (km/h)	Graphic display, bars indicated between vehicles	Time gap, seconds	Gap yd (m)	Dynamic behavior
62 (100)	1	1	31 (28)	Sport
62 (100)	2	1.4	43 (39)	Normal
62 (100)	3	1.8	55 (50)	Normal
62 (100)	4	2.2	67 (61)	Comfort

Each time you start the vehicle, the system selects the last chosen gap.

Canceling the Set Speed

Press and release **CNCL** or tap the brake pedal. The set speed does not erase.

Overriding the System

WARNING

Whenever the driver is overriding the system by pressing the accelerator pedal, the system does not automatically apply the brakes to maintain separation from any vehicle ahead.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

You can override the set speed and gap by pressing the accelerator pedal.

When you override the system, the green indicator light illuminates and the lead vehicle graphic does not show in the information display.

The system resumes operation when you release the accelerator pedal. The vehicle speed decreases to the set speed, or a lower speed if following a slower vehicle.

Changing the Set Speed

- Press and release **SET+** or **SET-**. When you select km/h as the display measurement in the information display the set speed changes in approximately 2 km/h increments. When you select mph as the display measurement in the information display the set speed changes in approximately 1 mph increments.
- Press the accelerator or brake pedal until you reach the desired speed. Press and release **SET+**.
- Press and hold **SET+** or **SET-** until the desired set speed shows on the information display. The vehicle speed will gradually change to the selected speed.

The system may apply the brakes to slow the vehicle to the new set speed. The set speed displays continuously in the information display while the system is active.

Resuming the Set Speed

Press and release **RES**. The vehicle returns to the previously set speed and gap setting. The set speed displays continuously in the information display while the system is active.

Note: *Only use resume if you are aware of the set speed and intend to return to it.*

Automatic Cancellation

The system does not operate below 12 mph (20 km/h). An audible warning sounds and the automatic braking releases if the vehicle drops below this speed.

Hilly Condition Usage

You should select a lower gear position when the system is active in situations such as prolonged downhill driving on steep grades, for example in mountainous areas. The system needs additional engine braking in these situations to reduce the load on the vehicle's regular brake system to prevent them from overheating.

Note: *An audible warning sounds and the system shuts down if it applies brakes for an extended period of time. This allows the brakes to cool down. The system functions normally again when the brakes have cooled down.*

Switching Adaptive Cruise Control Off

Press and release the **OFF** button when the system is in stand by mode or switch the ignition off.

Note: *The set speed memory erases when you switch off the system.*

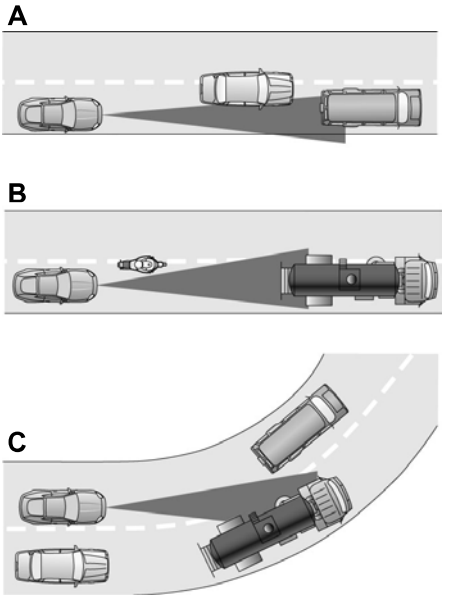
Detection Issues

WARNING

On rare occasions, detection issues can occur due to the road infrastructures, for example bridges, tunnels and safety barriers. In these cases, the system may brake late or unexpectedly. At all times, you are responsible for controlling your vehicle, supervising the system and intervening, if required.

DEP AUTOMOTIVE-PROCESS

The radar sensor has a limited field of vision. It may not detect vehicles at all or detect a vehicle later than expected in some situations. The lead vehicle graphic does not illuminate if the system does not detect a vehicle in front of you.



E71621

Detection issues can occur:

A When driving on a different line than the vehicle in front.

B With vehicles that edge into your lane. The system can only detect these vehicles once they move fully into your lane.

C There may be issues with the detection of vehicles in front when driving into and coming out of a bend or curve in the road.

In these cases the system may brake late or unexpectedly. The driver should stay alert and intervene when necessary.

If something hits the front of your vehicle or damage occurs, the radar-sensing zone may change. This could cause missed or false vehicle detections. See an authorized dealer to have the radar checked for correct operation.

System Not Available

Conditions that can cause the system to deactivate or prevent the system from activating when requested include:

- A blocked sensor.
- High brake temperature.
- A failure in the system or a related system.

Blocked Sensor

E145632

A message displays if something obstructs the radar signals from the sensor. The sensor is located on the lower grille. The system cannot detect a vehicle ahead and does not function when something obstructs the radar signals.

DEP DEALER E-PROCESS

The following table lists possible causes and actions for this message displaying.

Cause	Action
The surface of the radar in the grille is dirty or obstructed in some way.	Clean the grille surface in front of the radar or remove the object causing the obstruction.
The surface of the radar in the grille is clean but the message remains in the display.	Wait a short time. It may take several minutes for the radar to detect that it is free from obstruction.
Heavy rain or snow is interfering with the radar signals.	Do not use the system in these conditions because it may not detect any vehicles ahead.
Swirling water, or snow or ice on the surface of the road may interfere with the radar signals.	Do not use the system in these conditions because it may not detect any vehicles ahead.
You are in a desert or remote area with no other vehicles and no roadside objects.	Wait a short time or switch to normal cruise control.

Due to the nature of radar technology, it is possible to get a blockage warning and not be blocked. This can happen, for example, when driving in sparse rural environments. A false blocked condition self clears or clears after a key cycle.

Switching to Normal Cruise Control

WARNING

Normal cruise control does not brake due to slower vehicles. Always be aware of which mode you have selected and apply the brakes when necessary.

You can manually change from adaptive cruise control to normal cruise control through the information display. See **Information Messages** (page 108).

The cruise control indicator light replaces the adaptive cruise control indicator light if you select normal cruise control. The gap setting does not display, the system does not automatically respond to lead vehicles and automatic braking does not activate.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

DRIVER ALERT (If Equipped)

PRINCIPLE OF OPERATION

WARNING

The driver alert system is designed to aid you. It is not intended to replace your attention and judgment. You are still responsible to drive with due care and attention.

Note: *The system will store the on or off setting in the information display menu through ignition cycles.*

Note: *If enabled in the menu, the system will be active at speeds above 40 mph (64 km/h). When below the activation speed, the information display will inform the driver that the system is unavailable.*

Note: *The system works as long as one lane marking can be detected by the camera.*

Note: *If the camera is blocked or if the windshield is damaged, the system may not function.*

Note: *The system may not be available in poor weather or other low visibility conditions.*

The system automatically monitors your driving behavior using various inputs including the front camera sensor.

If the system detects that your driving alertness is reduced below a certain threshold, the system will alert you using a chime and a message in the cluster display.

USING DRIVER ALERT

Switching the System On and Off

Switch the system on or off using the information display. See **General Information** (page 98).

When activated, the system will monitor your alertness level based upon your driving behavior in relation to the lane markings, and other factors.

System Warnings

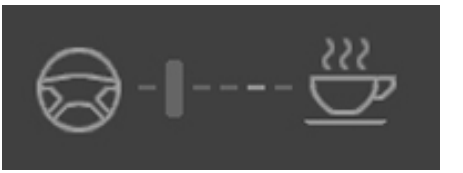
Note: *The system will not issue warnings below approximately 40 mph (64 km/h).*

The warning system has two stages. At first, the system issues a temporary warning that you need to take a rest. This message will only appear for a short time. If the system detects further reduction in driving alertness, it may issue another warning that will remain in the information display for a longer time. You can press OK on the steering wheel control to clear the warning.

System Display

When active the system will run automatically in the background and only issue a warning if required. You can view the status at any time using the information display. See **General Information** (page 98).

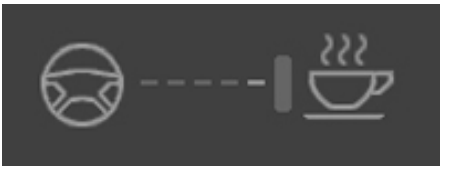
The alertness level is shown by six steps in a colored bar.



E131358

The current assessment of your alertness is within a typical range.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing



E131359

The current assessment of your alertness indicates that you should rest as soon as safely possible.

The status bar will travel from left to right as the calculated alertness level decreases. As the rest icon is approached the color turns from green to yellow to red.

The yellow position indicates the first warning is active and the red position indicates the second warning is active.

Note: *If you have recently received a warning; you should consider resting, even if the current assessment is within the typical range.*

Note: *If the camera sensor cannot track the road lane markings or if your vehicle speed drops below approximately 40 mph (64 km/h), the alertness level will change to grey for a short time and the information display will inform you that the system is unavailable.*

Resetting the System

You can reset the system by either:

- Switching the ignition off and on.
- Stopping the vehicle and then opening and closing the driver's door.

LANE KEEPING SYSTEM (If Equipped)

WARNINGS

The system does not relieve you of your responsibility to drive with due care and attention.

WARNINGS

At all times you are responsible for controlling your vehicle, supervising the system and intervening if required.

If the sensor becomes blocked the system may not function.

In cold and severe weather conditions the system may not function. Rain, snow, spray can all limit sensor performance.

Large contrasts in lighting can limit sensor performance.

The system will not operate if the sensor cannot track the road lane markings.

The vehicle should be taken to an authorized dealer for inspection if damage occurs in the immediate area surrounding the sensor.

Note: *The system works above 40 mph (64 km/h).*

Note: *The system works as long as the camera can detect one lane marking.*

Note: *The system may not function if the camera is blocked or there is damage to the windshield.*

Note: *When Aid mode is on and the system detects no steering activity for a short period, the system will alert you to put your hands on the steering wheel. The system may detect a light grip or touch on the steering wheel as hands off driving.*

The system notifies you to stay in your lane through the steering system and the instrument cluster display when the front camera detects an unintentional drift out of your lane is likely to occur. The system automatically detects and tracks the road lane markings using a camera mounted behind the interior rear view mirror.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Switching the System On and Off

Note: *The system on or off setting is stored until it is manually changed, unless a MyKey is detected. If the system detects a MyKey it defaults to on and the mode is set to Alert.*

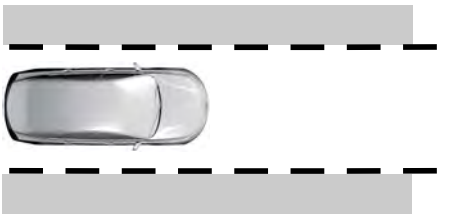
Note: *If a MyKey is detected, pressing the button will not affect the on or off status of the system.*

Press the button on the steering wheel stalk to switch the system on or off.

System Settings

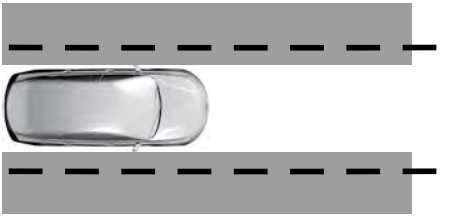
The system has optional setting menus available. To view or adjust the settings, See **General Information** (page 98). The system stores the last-known selection for each of these settings. You do not need to readjust your settings each time you turn on the system.

Mode: This setting allows you to select which of the system features you can enable.



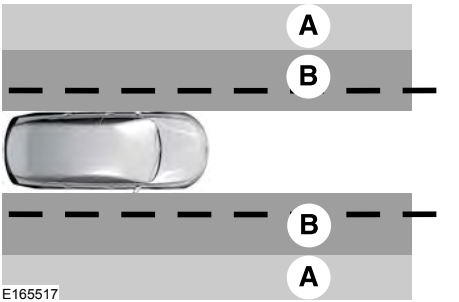
E165515

Alert only – Provides a steering wheel vibration when the system detects an unintended lane departure.



E165516

Aid only – Provides an assistance steering torque input toward the lane center when the system detects an unintended lane departure.



E165517

A Alert
B Aid

Alert + Aid – Provides an assistance steering torque input toward the lane center. If your vehicle continues drifting out of the lane, the system provides a steering wheel vibration.

Note: *The alert and aid diagrams illustrate general zone coverage. They do not provide exact zone parameters.*

Intensity: This setting affects the intensity of the steering wheel vibration used for the alert and alert + aid modes. This setting does not affect the aid mode.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

- Low
- Normal
- High

System Display

E151660

When you switch on the system, an overhead graphic of a vehicle with lane markings will display in the information display. If you select aid mode when you switch on the system, a separate white icon will also appear or in some vehicles arrows will display with the lane markings.

When you switch off the system, the lane marking graphics will not display.

While the system is on, the color of the lane markings will change to indicate the system status.

Gray: Indicates that the system is temporarily unable to provide a warning or intervention on the indicated side(s). This may be because:

- Your vehicle is under the activation speed.
- The turn indicator is active.
- Your vehicle is in a dynamic maneuver.
- The road has no or poor lane markings in the camera field-of-view.
- The camera is obscured or unable to detect the lane markings due to environmental conditions (significant sun angles, shadows, snow, heavy rain or fog), traffic conditions (following a large vehicle that is blocking or shadowing the lane), or vehicle conditions (poor headlamp illumination).

See **Troubleshooting** for additional information.

Green: Indicates that the system is available or ready to provide a warning or intervention, on the indicated side(s).

Yellow: Indicates that the system is providing or has just provided a lane keeping aid intervention.

Red: Indicates that the system is providing or has just provided a lane keeping alert warning.

The system can be temporarily suppressed at any time by the following:

- Quick braking.
- Fast acceleration.
- Using the turn signal indicator.
- Evasive steering maneuver.

Troubleshooting

Why is the feature not available (line markings are gray) when I can see the lane markings on the road?
Vehicle speed is outside the operational range of the feature
Sun is shining directly into the camera lens
Quick intentional lane change

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Why is the feature not available (line markings are gray) when I can see the lane markings on the road?
Staying too close to the lane marking
Driving at high speeds in curves
The last Alert warning or Aid intervention occurred a short time ago
Ambiguous lane markings (mainly in construction zones)
Rapid transition from light to dark or vice versa
Sudden offset in lane markings
ABS or AdvanceTrac activation
Camera blockage due to dirt, grime, fog, frost or water on the windshield
Driving too close to the vehicle in front of you
Transitioning between no lane markings to lane markings or vice versa
Standing water on the road
Faint lane markings (partial yellow lane markings on concrete roads)
Lane width too narrow or too wide
Camera not calibrated after a windshield replacement
Driving on tight roads or on uneven roads

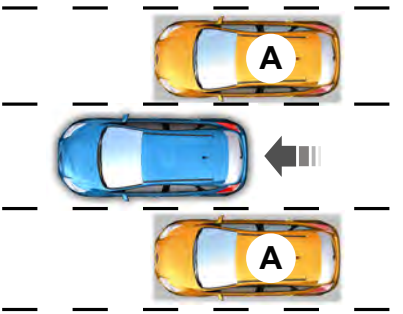
Why does the vehicle not come back toward the middle of the lane, as expected, in the Aid or Aid + Alert mode?
High cross winds
Large road crown
Rough roads, grooves, shoulder drop-offs
Heavy uneven loading of the vehicle or improper tire inflation pressure
If the tires have been exchanged (including snow tires), or the suspension has been modified

DEP DESIGNER E-PROCESS

BLIND SPOT INFORMATION SYSTEM

WARNING

To help avoid injuries, NEVER use the Blind Spot Information System as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The Blind Spot Information System is not a replacement for careful driving.



E124788

The Blind Spot Information System is designed to aid you in detecting vehicles that may have entered the blind spot zone (A). The detection area is on both sides of your vehicle, extending rearward from the exterior mirrors to approximately 13 ft (4 m) beyond the bumper. The system is designed to alert you if certain vehicles enter the blind spot zone while driving.

Note: *The Blind Spot Information System does not prevent contact with other vehicles or objects; nor detect parked vehicles, people, animals or infrastructure (fences, guardrails, trees). It's only designed to alert you to vehicles in the blind spot zones.*

Note: *When a vehicle passes quickly through the blind spot zone, typically fewer than two seconds, the system does not trigger.*

Using the System

The Blind Spot Information System turns on when you start the engine and you drive your vehicle forward above 5 mph (8 km/h).

For automatic transmissions, the Blind Spot Information System remains on while the transmission is in drive (D). If shifted into reverse (R) or park (P) the Blind Spot Information System turns off. Once shifted back into drive (D), the Blind Spot Information System turns back on when you drive your vehicle above 5 mph (8 km/h).

For manual transmissions, the Blind Spot Information System is on for all gears except the reverse (R).

Note: *The Blind Spot Information System does not function in reverse (R) or park (P).*

System Lights and Messages

E142442

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

The Blind Spot Information System illuminates an amber alert indicator in the outside mirror on the side of your vehicle the approaching vehicle is coming from. When the Blind Spot Information System is alerting on a vehicle and the corresponding turn signal is ON, the Blind Spot Information System alert indicator flashes as an increased warning level.

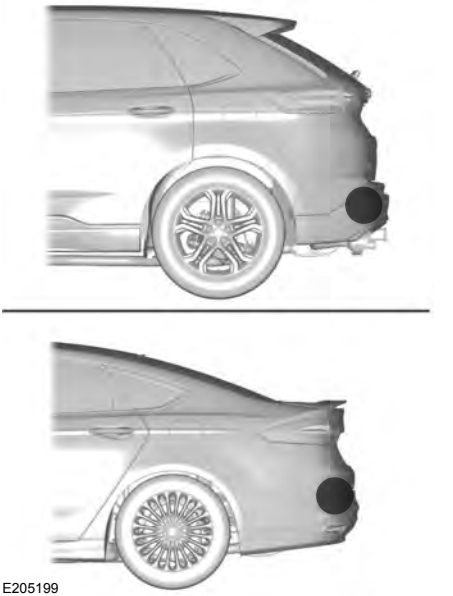
The alert indicator dims when the system detects nighttime darkness.

Note: *The alert indicator flashes in case of an alert and the turn signal is set to that side at the same time.*

System Sensor Blockage

WARNING

To help avoid injuries, NEVER use the Blind Spot Information System as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The Blind Spot Information System is not a replacement for careful driving.



E205199

The system uses radar sensors that are located behind the bumper fascia on each side of your vehicle. Any dirt, mud and snow in front of the sensors and/or driving in heavy rain can cause system degradation. Also, other types of obstructions in front of the sensor can cause system degradation. This is referred to as a 'blocked' condition.

Note: *Do not apply bumper stickers and/or repair compound to these areas, this can cause degraded system performance.*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

If the system detects a degraded performance condition, a message warning of a blocked sensor will appear in the information display. Also the BLIS alert indicators will remain ON and BLIS will no longer provide any vehicle warnings. You can clear the information display warning but the alert indicators will remain illuminated.

A "blocked" condition can be cleared in two ways:

- After the blockage in front of the sensors is removed or the rainfall/snowfall rate decreases or stops, drive for a few minutes in traffic to allow the sensors to detect passing vehicles.
- By cycling the ignition from ON to OFF and then back ON.

Note: *If your vehicle has a tow bar with a factory equipped trailer tow module and it is towing a trailer, the sensors will automatically turn the Blind Spot Information System off. If your vehicle has a tow bar but no factory equipped trailer tow module, it is recommended to turn the Blind Spot Information System off manually. Operating the Blind Spot Information System with a trailer attached will cause poor system performance.*

System Errors

If the system senses a problem with the left or right sensor, the telltale will illuminate and a message will appear in the information display. See **Information Messages** (page 108).

Switching the System Off and On

You can temporarily switch the Blind Spot Information System off in the information display. See **General Information** (page 98). When the Blind Spot Information System switches off, you will not receive alerts and the information display shows a system off message. The telltale in the cluster also illuminates. When you switch the Blind Spot Information System on or off, the alert indicators flash twice.

Note: *The Blind Spot Information System remembers the last selected on or off setting.*

You can also have the Blind Spot Information System switched off permanently at an authorized dealer. Once switched off permanently, the system can only be switched back on at an authorized dealer.

CROSS TRAFFIC ALERT

WARNING

To help avoid personal injury, NEVER use the Cross Traffic Alert system as a replacement for using the interior and exterior mirrors and looking over your shoulder before backing out of a parking space. Cross Traffic Alert is not a replacement for careful driving.

Cross Traffic Alert is designed to warn you of vehicles approaching from the sides when the transmission is in reverse (R).

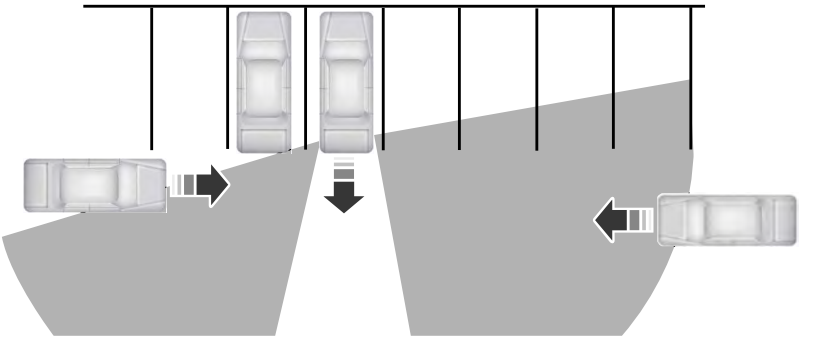
Using the System

Cross Traffic Alert turns on when you start the engine and you shift into reverse (R). Once shifted out of reverse (R), Cross Traffic Alert turns off.

Note: *Cross Traffic Alert only functions while your transmission is in reverse (R).*

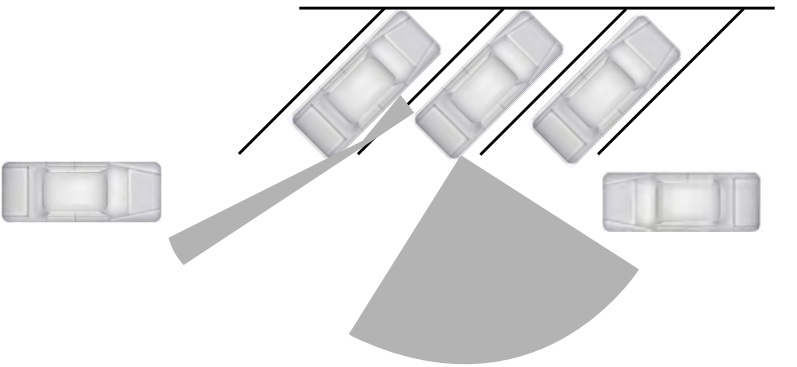
DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Cross Traffic Alert is designed to detect vehicles that approach with a speed up to 37 mph (60 km/h). Coverage decreases when the sensors are partially, mostly or fully obstructed. Reversing slowly helps increase the coverage area and effectiveness.



E142440

In this first example, the left sensor is only partially obstructed; zone coverage to the right is nearly maximized.



E142441

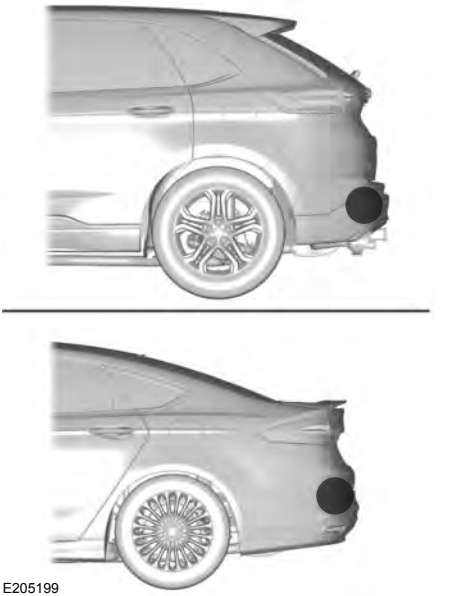
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Zone coverage also decreases when parking at shallow angles. Here, the left sensor is mostly obstructed; zone coverage on that side is severely limited.

System Lights, Messages and Audible Alerts

E142442

The Cross Traffic Alert illuminates an amber alert indicator in the outside mirror on the side of your vehicle the approaching vehicle is coming from. Cross Traffic Alert also sounds an audible alert and a message appears in the information display indicating a vehicle is coming from the right or left. Cross Traffic Alert works with the reverse sensing system that sounds its own series of tones. See **Rear Parking Aid** (page 183).



E205199

The system uses radar sensors that are located behind the bumper fascia on each side of your vehicle. Do not allow mud, snow or bumper stickers to obstruct these areas, this can cause degraded system performance. See **Blind Spot Information System** (page 209). If the Blind Spot Information System is blocked, Cross Traffic Alert is also blocked. A corresponding message appears in the information display as soon as you shift the transmission into reverse (R).

System Limitations

Cross Traffic Alert has its limitations; situations such as severe weather conditions or debris build-up on the sensor area may limit vehicle detection.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

The following are other situations that may limit the Cross Traffic Alert performance:

- Adjacently parked vehicles or objects obstructing the sensors.
- Approaching vehicles passing at speeds greater than 37 mph (60 km/h).
- Driving in reverse faster than 7 mph (12 km/h).
- Backing out of an angled parking spot.

False Alerts

Note: *If your vehicle has a tow bar with a factory equipped trailer tow module and it is towing a trailer, the sensors will automatically turn the Cross Traffic Alert off. If your vehicle has a tow bar but no factory equipped trailer tow module, it is recommended to turn the Cross Traffic Alert off manually. Operating Cross Traffic Alert with a trailer attached will cause poor Cross Traffic Alert performance.*

There may be certain instances when there is a false alert by the Cross Traffic Alert system that illuminates the alert indicator with no vehicle in the coverage zone. Some amount of false alerts are normal; they are temporary and self-correct.

System Errors

If Cross Traffic Alert senses a problem with the left or right sensor a message will appear in the information display. See **Information Messages** (page 108).

Switching the System Off and On

You can temporarily switch Cross Traffic Alert off in the information display. See **General Information** (page 98). When you switch Cross Traffic Alert off, you will not receive alerts and the information display will display a system off message.

Note: *The Cross Traffic Alert switches on whenever the ignition is switched on and ready to provide appropriate alerts when the transmission is in reverse (R). Cross Traffic Alert will not remember the last selected on or off setting.*

You can also have Cross Traffic Alert switched off permanently at an authorized dealer. Once switched off permanently, the system can only be switched back on at an authorized dealer.

STEERING

Electric Power Steering

WARNINGS

The electric power steering system has diagnostic checks that continuously monitor the system. If a fault is detected, a message displays in the information display. Stop your vehicle as soon as it is safe to do so. Switch the ignition off. After at least 10 seconds, switch the ignition on and watch the information display for a steering system warning message. If a steering system warning message returns, have the system checked by an authorized dealer.

If the system detects an error, you may not feel a difference in the steering, however a serious condition may exist. Obtain immediate service from an authorized dealer, failure to do so may result in loss of steering control.

Your vehicle has an electric power steering system. There is no fluid reservoir. No maintenance is required.

If your vehicle loses electrical power while you are driving, electric power steering assistance is lost. The steering system still operates and you can steer your vehicle manually. Manually steering your vehicle requires more effort.

DEP DEALER E-PROCESS

Extreme continuous steering may increase the effort required for you to steer your vehicle. This increased effort prevents overheating and permanent damage to the steering system. You do not lose the ability to steer your vehicle manually. Typical steering and driving maneuvers allow the system to cool and return to normal operation.

Steering Tips

If the steering wanders or pulls, check for:

- Correct tire pressures.
- Uneven tire wear.
- Loose or worn suspension components.
- Loose or worn steering components.
- Improper vehicle alignment.

Note: *A high crown in the road or high crosswinds may also make the steering seem to wander or pull.*

Adaptive Learning

The electronic power steering system adaptive learning helps correct road irregularities and improves overall handling and steering feel. It communicates with the brake system to help operate advanced stability control and accident avoidance systems. Additionally, whenever the battery is disconnected or a new battery installed, you must drive your vehicle a short distance before the system relearns the strategy and reactivates all systems.

Adaptive Steering (If Equipped)

WARNING

The adaptive steering system has diagnostic checks that continuously monitor the system. If a fault is detected a message displays in the information display. Stop your vehicle as soon as it is safe to do so. This warning message may clear if the fault is no longer present. If an adaptive steering system warning message is persistent over multiple drive cycles have the system checked by an authorized dealer.

The adaptive steering system continually changes the steering ratio with changes to vehicle speed, optimizing the steering response in all conditions.

The adaptive steering system is designed with a locking device. While the lock is engaged, your vehicle returns to a fixed steering ratio. You may also notice a sound when you start or turn off your vehicle as the lock is disengaged or engaged. If your vehicle loses electrical power or detects a fault while you are driving, the lock engages and you are able to continue steering. During this time it is possible that the steering wheel may not be straight when the vehicle is driving straight ahead. During this time you may notice that the steering wheel angle required to steer the vehicle may be different. Extreme operating conditions may also cause the lock to engage. This strategy prevents overheating and permanent damage to the adaptive steering system. Typical steering and driving maneuvers allow the system to cool and return to normal operation.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

COLLISION WARNING SYSTEM

(If Equipped)

PRINCIPLE OF OPERATION

WARNINGS

This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. This system does NOT automatically brake your vehicle. If you fail to press the brake pedal when necessary, you may collide with another vehicle.

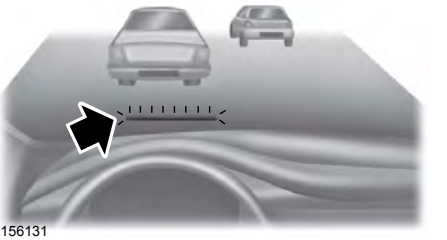
The Pre-Collision Assist system with brake support cannot help prevent all collisions. Do not rely on this system to replace your judgment and the need to maintain correct distance and speed.

Note: *The system does not detect, warn or respond to potential collisions with vehicles to the rear or sides of your vehicle.*

Note: *The Pre-Collision Assist system is active at speeds above approximately 5 mph (8 km/h).*

E156130

The system alerts you of certain collision risks. The system's sensor detects your vehicle's rapid approach to other vehicles traveling in the same direction as your vehicle.



E156131

When your vehicle rapidly approaches another vehicle, a red warning light flashes and a tone sounds.

The brake support system assists you in reducing any collision speed by pre-charging the brakes. If the risk of collision continues to increases after the audio-visual warning, the brake support prepares the brake system for rapid braking. The system does not automatically activate the brakes, but if the brake pedal is pressed even lightly, the brakes apply full stopping power.

Using the Pre-Collision Assist System

WARNING

The Pre-Collision Assist system's brake support reduces collision speed only if you brake your vehicle before any collision. As in any typical braking situation, you must press your brake pedal.

You can use your information display control to adjust the warning system's sensitivity to any one of three possible settings. See **General Information** (page 98).

Note: *When possible, the manufacturer recommends using the highest sensitivity setting. If warnings are too frequent, you can reduce your system's sensitivity. Reduced sensitivity causes fewer and later system warnings. See* ***General Information*** *(page 98).*

DEP DEALER E-PROCESS

Blocked Sensors

E145632

If a blocked sensor message appears in the information display, dirt, water, or an object is blocking the sensor. The sensor is located behind a cover near the driver side of the lower grille. If anything blocks the sensor, your vehicle cannot see through the sensor, and the collision warning system will not work. Possible causes for the blocked sensor message and corrective actions are listed below.

Cause	Action
The radar sensor cover in the grille is dirty or obstructed	Clean the radar sensor cover or remove the obstruction
The surface of the radar sensor cover is clean but the message remains in the display	Wait a short time. The radar may take several minutes to reset after you remove the obstruction
Heavy rain, spray, snow or fog in the air interferes with the radar signals	The Pre-Collision Assist system is temporarily disabled. Shortly after weather conditions improve, the collision warning system automatically reactivates
Swirling water, snow or ice on the road surface interferes with the radar signals	The Pre-Collision Assist system is temporarily disabled. Shortly after weather conditions improve, the collision warning system automatically reactivates

System Limitations

WARNING

The Pre-Collision Assist system's brake support only reduces collision speed if you first apply your brakes. You must brake as you would in any typical braking situation.

Due to the nature of radar technology, there may be certain instances where vehicles do not provide a collision warning. These include:

- Stationary vehicles or vehicles moving below 6 mph (10 km/h).
- Pedestrians or objects in the roadway.
- Oncoming vehicles in the same lane.
- Severe weather conditions (see blocked sensor section).
- Debris build-up on the grille near the headlamps (see blocked sensor section).
- Small distance to vehicle ahead.
- Large steering wheel and pedal movements (very active driving style).

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Damage to the front end of your vehicle may alter the radar sensor's coverage area. This may result in missed or false collision warnings. Have an authorized dealer check your radar sensor for proper coverage and operation.

DRIVE CONTROL

Adaptive Steering

You can configure which of the modes are active when your vehicle is in (D) drive or in (S) sport. The configuration remains active until modified from the main menu on the information display. See **General Information** (page 98).

Modes:

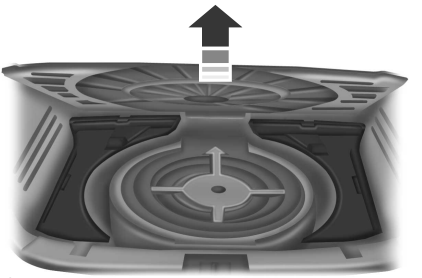
- Normal – Default factory setting.
- Sport – Slightly higher effort required for steering with more road force felt through the steering wheel.

Note: *The Drive Control has diagnostic checks that continuously monitor the system to ensure proper operation. Certain types of system errors will gray out the mode selections within the information display, preventing you from changing states when the gear position is changed. Other types of errors will produce a temporary message that states a malfunction. If either condition persists for multiple key cycles, have your vehicle checked by an authorized dealer.*

DEP DEALER E-PROCESS

REAR UNDER FLOOR STORAGE

Cargo Management System



E142445

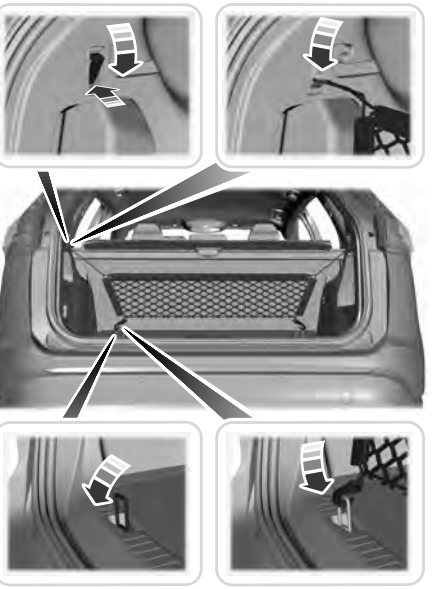
The system is located in the floor of the cargo area. Lift the handle to open.

CARGO NETS

WARNING

This net is not designed to restrain objects during a collision or heavy braking.

The cargo net secures lightweight objects in the cargo area. Attach the net to the anchors provided. Repeat the attachment on both sides of the vehicle.



E199571

ROOF RACKS AND LOAD CARRIERS

WARNING

When loading the roof racks, we recommend you evenly distribute the load, as well as maintain a low center of gravity. Loaded vehicles, with higher centers of gravity, may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

The maximum recommended load, evenly distributed on the roof rack, is 100 lb (45 kg).

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Note: *Never place loads directly on the roof panel. The roof panel is not designed to directly carry a load.*

For correct roof rack system function, you must place loads directly on crossbars affixed to the roof rack side rails. When using the roof rack system, we recommend you use Ford Genuine Accessory crossbars designed specifically for your vehicle.

Make sure that you securely fasten the load. Check the tightness of the load before driving and at each fuel stop.

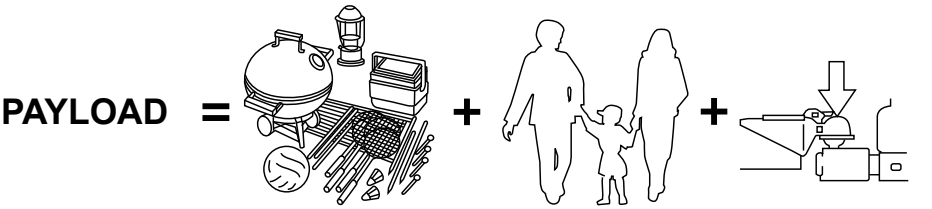
LOAD LIMIT

Vehicle Loading - with and without a Trailer

This section will guide you in the proper loading of your vehicle, trailer or both, to keep your loaded vehicle weight within its design rating capability, with or without a trailer. Properly loading your vehicle will provide maximum return of vehicle design performance. Before loading your vehicle, familiarize yourself with the following terms for determining your vehicle's weight ratings, with or without a trailer, from the vehicle's Tire Label or Safety Compliance Certification Label:

Base Curb Weight - is the weight of the vehicle including a full tank of fuel and all standard equipment. It does not include passengers, cargo, or optional equipment.

Vehicle Curb Weight - is the weight of your new vehicle when you picked it up from your authorized dealer plus any aftermarket equipment.



E143816

Payload - is the combined weight of cargo and passengers that the vehicle is carrying. The maximum payload for your vehicle can be found on the Tire Label on the B-Pillar or the edge of the driver door (vehicles exported outside the US and Canada may not have a Tire Label). Look for **"THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED XXX kg OR XXX lb."** for maximum payload. The payload listed on the Tire Label is the maximum

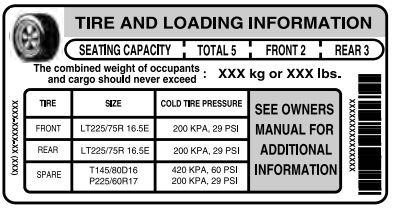
DEP
DEALER E-PROCESS

payload for the vehicle as built by the assembly plant. If you install any aftermarket or authorized-dealer installed equipment on the vehicle, you must subtract the weight of the equipment from the payload listed on the Tire Label in order to determine the new payload.

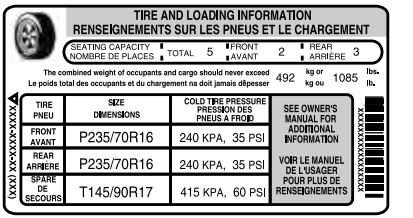
WARNING

The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.

Example only:



E210944



E210945

E143817

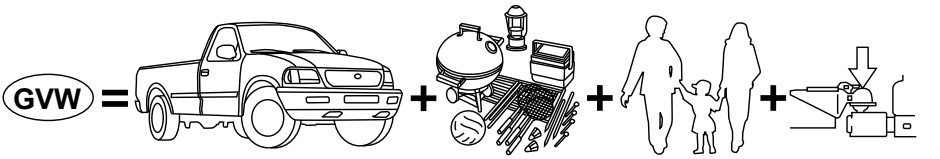
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Cargo Weight - includes all weight added to the Base Curb Weight, including cargo and optional equipment. When towing, trailer tongue load or king pin weight is also part of cargo weight.

GAW (Gross Axle Weight) - is the total weight placed on each axle (front and rear) including vehicle curb weight and all payload.

GAWR (Gross Axle Weight Rating) - is the maximum allowable weight that can be carried by a single axle (front or rear). These numbers are shown on the Safety Compliance Certification Label. The label shall be affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver seating position. **The total load on each axle must never exceed its Gross Axle Weight Rating.**

Note: *For trailer towing information refer to the RV and Trailer Towing Guide available at an authorized dealer.*



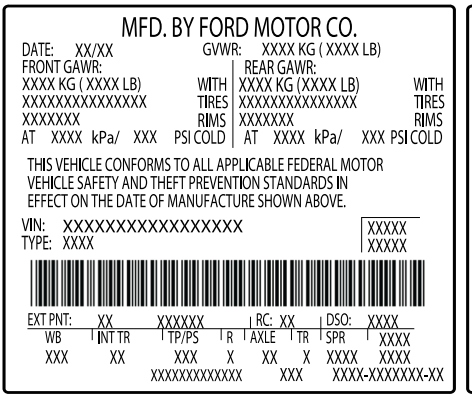
E143818

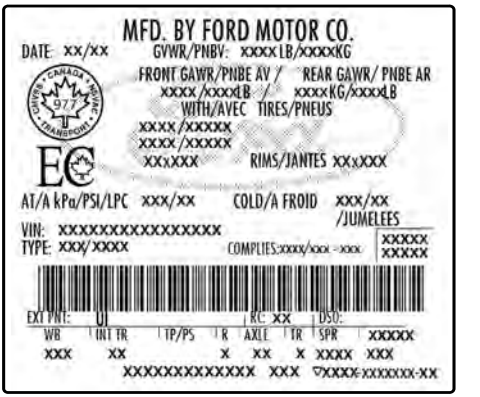
GVW (Gross Vehicle Weight) - is the Vehicle Curb Weight, plus cargo, plus passengers.

GVWR (Gross Vehicle Weight Rating) - is the maximum allowable weight of the fully loaded vehicle (including all options, equipment, passengers and cargo). It is shown on the Safety Compliance Certification Label. The label shall be affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver seating position. **The Gross Vehicle Weight must never exceed the Gross Vehicle Weight Rating.**

DEP DEALER E-PROCESS

Example only:

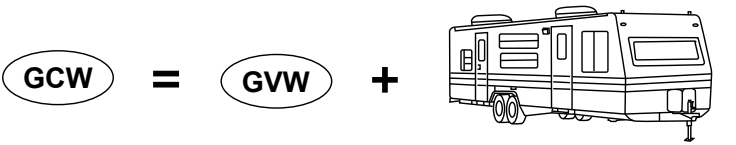




E198828

WARNING

Exceeding the Safety Compliance Certification Label vehicle weight rating limits could result in substandard vehicle handling or performance, engine, transmission and/or structural damage, serious damage to the vehicle, loss of control and personal injury.



E143819

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

GCW (Gross Combined Weight) - is the Gross Vehicle Weight plus the weight of the fully loaded trailer.

GCWR (Gross Combined Weight Rating) - is the maximum allowable weight of the vehicle and the loaded trailer, including all cargo and passengers, that the vehicle can handle without risking damage. (Important: The towing vehicle's braking system is rated for operation at Gross Vehicle Weight Rating, not at Gross Combined Weight Rating.) Separate functional brakes should be used for safe control of towed vehicles and for trailers where the Gross Combined Weight of the towing vehicle plus the trailer exceed the Gross Vehicle Weight Rating of the towing vehicle. **The Gross Combined Weight must never exceed the Gross Combined Weight Rating.**

Maximum Loaded Trailer Weight - is the highest possible weight of a fully loaded trailer the vehicle can tow. It assumes a vehicle with mandatory options, driver and front passenger weight (150 pounds [68 kilograms] each), no cargo weight (internal or external) and a tongue load of 10–15% (conventional trailer) or king pin weight of 15–25% (fifth wheel trailer). Consult an authorized dealer (or the RV and Trailer Towing Guide available at an authorized dealer) for more detailed information.

Tongue Load or Fifth Wheel King Pin Weight - refers to the amount of the weight that a trailer pushes down on a trailer hitch.

Examples: For a 5000 pound (2268 kilogram) conventional trailer, multiply 5000 by 0.10 and 0.15 to obtain a proper tongue load range of 500 to 750 pounds (227 to 340 kilograms). For an 11500 pound (5216 kilogram) fifth wheel trailer, multiply by 0.15 and 0.25 to obtain a proper king pin load range of 1725 to 2875 pounds (782 to 1304 kilograms).

WARNINGS

Do not exceed the GVWR or the GAWR specified on the Safety Compliance Certification Label.

Do not use replacement tires with lower load carrying capacities than the original tires because they may lower the vehicle's GVWR and GAWR limitations. Replacement tires with a higher limit than the original tires do not increase the GVWR and GAWR limitations.

Exceeding any vehicle weight rating limitation could result in serious damage to the vehicle and/or personal injury.

Steps for determining the correct load limit:

DEP DEALER E-PROCESS

1. Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lb." on your vehicle's placard.
2. Determine the combined weight of the driver and passengers that will be riding in your vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lb.
4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1,400 lb. and there will be five 150 lb. passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lb. (1400-750 (5 x 150) = 650 lb.).
5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
6. If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle.

The following gives you a few examples on how to calculate the available amount of cargo and luggage load capacity:

*Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You decide to go golfing. Is there enough load capacity to carry you, four of your friends and all the golf bags? You and four friends average 220 pounds (99 kilograms) each and the golf bags weigh approximately 30 pounds (13.5 kilograms) each. The calculation would be: 1400 - (5 x 220) - (5 x 30) = 1400 - 1100 - 150 = 150 pounds. Yes, you have enough load capacity in your vehicle to transport four friends and your golf bags. In metric units, the calculation would be: 635 kilograms - (5 x 99 kilograms) - (5 x 13.5 kilograms) = 635 - 495 - 67.5 = 72.5 kilograms.

*Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You and one of your friends decide to pick up cement from the local home improvement store to finish that patio you have been planning for the past two years. Measuring the inside of the vehicle with the rear seat folded down, you have room for twelve 100-pound (45-kilogram) bags of cement. Do you have enough load capacity to transport the cement to your home? If you and your friend each weigh 220 pounds (99 kilograms), the calculation would be: 1400 - (2 x 220) - (12 x 100) = 1400 - 440 - 1200 = - 240 pounds. No, you do not have enough cargo capacity to carry that much weight. In metric units, the calculation would

DEP
CREATIVE-PROCESS

be: 635 kilograms - (2 x 99 kilograms) - (12 x 45 kilograms) = 635 - 198 - 540 = -103 kilograms. You will need to reduce the load weight by at least 240 pounds (104 kilograms). If you remove three 100-pound (45-kilogram) cement bags, then the load calculation would be: 1400 - (2 x 220) - (9 x 100) = 1400 - 440 - 900 = 60 pounds. Now you have the load capacity to transport the cement and your friend home. In metric units, the calculation would be: 635 kilograms - (2 x 99 kilograms) - (9 x 45 kilograms) = 635 - 198 - 405 = 32 kilograms.

The above calculations also assume that the loads are positioned in your vehicle in a manner that does not overload the Front or the Rear Gross Axle Weight Rating specified for your vehicle on the Safety Compliance Certification Label. The label shall be affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver seating position.

Special Loading Instructions for Owners of Pick-up Trucks and Utility-type Vehicles

WARNING

Loaded vehicles may handle differently than unloaded vehicles. Extra precautions, such as slower speeds and increased stopping distance, should be taken when driving a heavily loaded vehicle.

Your vehicle can haul more cargo and people than most passenger cars. Depending upon the type and placement of the load, hauling cargo and people may raise the center of gravity of the vehicle.

DEP DESIGNER E-PROCESS

TOWING A TRAILER

WARNINGS

Do not exceed the GVWR or the GAWR specified on the certification label.

Towing trailers beyond the maximum recommended gross trailer weight exceeds the limit of your vehicle and could result in engine damage, transmission damage, structural damage, loss of vehicle control, vehicle rollover and personal injury.

Note: *Your vehicle may have electrical items, such as fuses or relays, related to towing. See* ***Fuses*** *(page 250).*

Your vehicle's load capacity designation is by weight, not by volume, so you cannot necessarily use all available space when loading a vehicle or trailer.

Towing a trailer places an extra load on your vehicle's engine, transmission, axle, brakes, tires and suspension. Inspect these components periodically during, and after, any towing operation.

Load Placement

To help minimize how trailer movement affects your vehicle when driving:

- Load the heaviest items closest to the trailer floor.
- Load the heaviest items centered between the left and right side trailer tires.
- Load the heaviest items above the trailer axles or just slightly forward toward the trailer tongue. Do not allow the final trailer tongue weight to go above or below 10-15% of the loaded trailer weight.
- Select a ball mount with the correct rise or drop. When both the loaded vehicle and trailer are connected, the trailer frame should be level, or slightly angled down toward your vehicle, when viewed from the side.

When driving with a trailer or payload, a slight takeoff vibration or shudder may be present due to the increased payload weight. Additional information regarding proper trailer loading and setting your vehicle up for towing is located in the Load Carrying chapter. See **Load Limit** (page 220).

You can also find information in the **RV & Trailer Towing Guide** available at your authorized dealer, or online.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

RV & Trailer Towing Guide Online	
Website	http://www.fleet.ford.com/towing-guides/

TRAILER SWAY CONTROL (If Equipped)

WARNING

Turning off trailer sway control increases the risk of loss of vehicle control, serious injury or death. Ford does not recommend disabling this feature except in situations where speed reduction may be detrimental (such as hill climbing), the driver has significant trailer towing experience, and can control trailer sway and maintain safe operation.

Note: *This feature does not prevent trailer sway, but reduces it once it begins.*

Note: *This feature cannot stop all trailers from swaying.*

Note: *In some cases, if vehicle speed is too high, the system may activate multiple times, gradually reducing vehicle speed.*

This feature applies your vehicle brakes at individual wheels and, if necessary, reduces engine power. If the trailer begins to sway, the stability control light flashes and the message **TRAILER SWAY REDUCE SPEED** appears in the information display. The first thing to do is slow your vehicle down, then pull safely to the side of the road and check for proper tongue load and trailer load distribution. See **Load Carrying** (page 219).

RECOMMENDED TOWING WEIGHTS

Note: *Do not exceed the trailer weight for your vehicle configuration listed in the chart below.*

Note: *Make sure to take into consideration trailer frontal area. Do not exceed 20 ft² (1.86 m²) for vehicles without towing package, or 30 ft² (2.79 m²) for vehicles with towing package.*

Note: *For high altitude operation, reduce the gross combined weight by 2% per 1,000 ft (305 m) starting at the 1,000 ft (305 m) elevation point.*

Note: *Certain states require separate trailer brakes for trailers over a specified weight. Check state regulations for this specified weight. The maximum trailer weights listed may be limited to this specified weight, as your vehicle's electrical system may not include the wiring connector needed to activate electric trailer brakes.*

DEP DEALER E-PROCESS

Your vehicle may tow a trailer provided the maximum trailer weight is less than or equal to the maximum trailer weight listed for your vehicle configuration on the following chart.

Powertrain	Maximum trailer weight[1]
2.0L GTDI[2]	1,500 lb (680 kg)
2.0L GTDI[3]	3,500 lb (1,587 kg)
2.7L GTDI[2]	2,000 lb (907 kg)
3.5L TiVCT[2]	2,000 lb (907 kg)
3.5L TiVCT[3]	3,500 lb (1,587 kg)

[1]Calculated with SAE J2807 method.

[2]Vehicle without towing package.

[3]Vehicle with towing package.

DEP
DIGITAL-PROCESS

ESSENTIAL TOWING CHECKS

Follow these guidelines for safe towing:

- Do not tow a trailer until you drive your vehicle at least 1000 miles (1600 kilometers).
- Consult your local motor vehicle laws for towing a trailer.
- See the instructions included with towing accessories for the proper installation and adjustment specifications.
- Service your vehicle more frequently if you tow a trailer. See your scheduled maintenance information.
- If you use a rental trailer, follow the instructions the rental agency gives you.

You can find information on load specification terms found on the tire label and Safety Compliance label as well as instructions on calculating your vehicle's load in the Load Carrying chapter. See **Load Limit** (page 220).

Remember to account for the trailer tongue weight as part of your vehicle load when calculating the total vehicle weight.

Hitches

Do not use a hitch that either clamps onto the bumper or attaches to the axle.

Distribute the trailer load so 10-15% of the total trailer weight is on the tongue.

Safety Chains

Note: *Never attach safety chains to the bumper.*

Always connect the safety chains to the hook retainers of your vehicle hitch.

To connect the safety chains, cross them under the trailer tongue and allow enough slack for turning tight corners. Do not allow the chains to drag on the ground.

Trailer Brakes

WARNING

Do not connect a trailer's hydraulic brake system directly to your vehicle's brake system. Your vehicle may not have enough braking power and your chances of having a collision greatly increase.

Electric brakes and manual, automatic or surge-type trailer brakes are safe if you install them properly and adjust them to the manufacturer's specifications. The trailer brakes must meet local and federal regulations.

The rating for the tow vehicle's braking system operation is at the gross vehicle weight rating, not the gross combined weight rating.

Trailer Lamps

WARNING

Never connect any trailer lamp wiring to the vehicle's tail lamp wiring; this may damage the electrical system resulting in fire. Contact your authorized dealer as soon as possible for assistance in proper trailer tow wiring installation. Additional electrical equipment may be required.

Trailer lamps are required on most towed vehicles. Make sure all running lights, brake lights, turn signals and hazard lights are working.

Before Towing a Trailer

Practice turning, stopping and backing up to get the feel of your vehicle-trailer combination before starting on a trip. When turning, make wider turns so the trailer wheels clear curbs and other obstacles.

DEP DEALER E-PROCESS

When Towing a Trailer

- Do not drive faster than 70 mph (113 km/h) during the first 500 miles (800 kilometers).
- Do not make full-throttle starts.
- Check your hitch, electrical connections and trailer wheel lug nuts thoroughly after you have traveled 50 miles (80 kilometers).
- When stopped in congested or heavy traffic during hot weather, place the gearshift in position **P** to aid engine and transmission cooling and to help A/C performance.
- Turn off the speed control with heavy loads or in hilly terrain. The speed control may turn off automatically when you are towing on long, steep grades.
- Shift to a lower gear when driving down a long or steep hill. Do not apply the brakes continuously, as they may overheat and become less effective.
- If your transmission is equipped with a Grade Assist or Tow/Haul feature, use this feature when towing. This provides engine braking and helps eliminate excessive transmission shifting for optimum fuel economy and transmission cooling.
- Allow more distance for stopping with a trailer attached. Anticipate stops and brake gradually.
- Avoid parking on a grade. However, if you must park on a grade:

1. Turn the steering wheel to point your vehicle tires away from traffic flow.
2. Set your vehicle parking brake.
3. Place the automatic transmission in position **P**.
4. Place wheel chocks in front and back of the trailer wheels. (Chocks not included with vehicle.)

Launching or Retrieving a Boat or Personal Watercraft (PWC)

Note: *Disconnect the wiring to the trailer **before** backing the trailer into the water.*

Note: *Reconnect the wiring to the trailer **after** removing the trailer from the water.*

When backing down a ramp during boat launching or retrieval:

- Do not allow the static water level to rise above the bottom edge of the rear bumper.
- Do not allow waves to break higher than 6 inches (15 centimeters) above the bottom edge of the rear bumper.

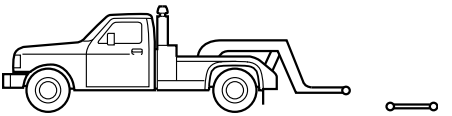
Exceeding these limits may allow water to enter vehicle components:

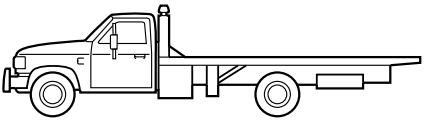
- Causing internal damage to the components.
- Affecting driveability, emissions, and reliability.

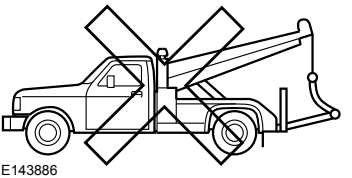
Any time the rear axle submerges in water, replace the rear axle lubricant. Water may contaminate the rear axle lubricant, which is not a normal maintenance inspection item unless there is a possibility of a leak or other axle repair is required.

DEP
DEARBORN E-PROCESS

TRANSPORTING THE VEHICLE







E143886

If you need to have your vehicle towed, contact a professional towing service or, if you are a member of a roadside assistance program, your roadside assistance service provider.

We recommend the use of a wheel lift and dollies or flatbed equipment to tow your vehicle. Do not tow with a slingbelt. Ford Motor Company has not approved a slingbelt towing procedure. Vehicle damage may occur if towed incorrectly, or by any other means.

Ford Motor Company produces a towing manual for all authorized tow truck operators. Have your tow truck operator refer to this manual for proper hook-up and towing procedures for your vehicle.

It is acceptable to have your front-wheel drive vehicle towed from the front if using proper wheel lift equipment to raise the front wheels off the ground. When towing in this manner, the rear wheels can remain on the ground.

Front-wheel drive vehicles must have the front wheels placed on a tow dolly when towing your vehicle from the rear using wheel lift equipment. This prevents damage to the transmission.

Towing an all-wheel drive vehicle requires that all wheels be off the ground, such as using a wheel lift and dollies or flatbed equipment. This prevents damage to the transmission, all-wheel drive system and vehicle.

TOWING THE VEHICLE ON FOUR WHEELS - 6-SPEED AUTOMATIC TRANSMISSION - 6F35

Emergency Towing

WARNING

If your vehicle has a steering wheel lock make sure the ignition is in the accessory or on position when being towed.

DEP DEALER E-PROCESS

If your vehicle becomes inoperable (without access to wheel dollies or vehicle transport trailer), it can be flat-towed (all wheels on the ground, regardless of the powertrain and transmission configuration) under the following conditions:

- Your vehicle is facing forward for towing in a forward direction.
- Place the transmission in neutral (N). If you cannot move the transmission into neutral (N), you may need to override it. See **Transmission** (page 166).
- Maximum speed is 35 mph (56 km/h).
- Maximum distance is 50 mi (80 km).

Recreational Towing

Note: *Put your climate control system in recirculated air mode to prevent exhaust fumes from entering the vehicle. See **Climate Control** (page 123).*

Follow these guidelines if you have a need for recreational (RV) towing. An example of recreational towing would be towing your vehicle behind a motorhome. We designed these guidelines to prevent damage to your transmission.

2.0L EcoBoost vehicles with automatic transmission (6F35) CANNOT be flat-towed (all wheels on the ground) as vehicle or transmission damage may occur.

Front-wheel Drive Vehicles

We recommend you tow your vehicle with the front wheels off the ground by using a tow dolly, or with all four wheels off the ground using a vehicle transport trailer. If you are using a tow dolly, follow the instructions specified by the equipment provider.

All-wheel Drive Vehicles

We recommend you tow your vehicle with all four (4) wheels off the ground using a vehicle transport trailer. Otherwise, you cannot recreational tow your vehicle.

TOWING THE VEHICLE ON FOUR WHEELS - 6-SPEED AUTOMATIC TRANSMISSION - 6F50/6F55

Emergency Towing

WARNING

If your vehicle has a steering wheel lock make sure the ignition is in the accessory or on position when being towed.

If your vehicle becomes inoperable (without access to wheel dollies or vehicle transport trailer), it can be flat-towed (all wheels on the ground, regardless of the powertrain and transmission configuration) under the following conditions:

- Your vehicle is facing forward for towing in a forward direction.
- Place the transmission in neutral (N). If you cannot move the transmission into neutral (N), you may need to override it. See **Transmission** (page 166).
- Maximum speed is 35 mph (56 km/h).
- Maximum distance is 50 mi (80 km).

Recreational Towing

Note: *Put your climate control system in recirculated air mode to prevent exhaust fumes from entering the vehicle. See **Climate Control** (page 123).*

DEP AUTOMOTIVE PROCESS

Follow these guidelines if you have a need for recreational (RV) towing. An example of recreational towing would be towing your vehicle behind a motorhome. We designed these guidelines to prevent damage to your transmission.

You can tow your 2.7L EcoBoost or 3.5L (6F50 or 6F55) equipped vehicle with all four wheels on the ground.

If you tow your vehicle with all four wheels on the ground:

- Tow only in the forward direction.
- Release the parking brake.

Vehicles with Keyless Start

1. Start the vehicle by pressing the brake pedal, and then pressing the keyless start button until the vehicle starts.
2. Press the brake pedal and shift the gearshift into neutral (N).
3. Turn the vehicle off by pressing the keyless start button once.
4. Disconnect the negative (black) cable from the battery. You need the door key to lock and unlock doors when the battery cable is disconnected. See **Changing the 12V Battery** (page 274).

Note: *The anti-theft system does not work until you reconnect the battery cable.*

Start the engine within 15 minutes of reconnecting the battery cable.

Vehicles with an Ignition Key

1. Start the vehicle by pressing the brake pedal, and then turning the ignition key until the vehicle starts.
2. Press the brake pedal and shift the transmission into neutral (N).
3. Turn the vehicle off by turning the ignition key past the accessory position. The key position is between the accessory and off positions. See **Keyless Starting** (page 150).
4. Disconnect the negative (black) cable from the battery. See **Changing the 12V Battery** (page 274).

Note: *The anti-theft system does not work until you reconnect the battery cable.*

Start the engine within 15 minutes of reconnecting the battery cable.

All Vehicles

- Do not exceed 65 mph (105 km/h).
- Start the engine and allow it to run for five minutes at the beginning of each day and every six hours thereafter. With the engine running and your foot on the brake, shift into drive (D) and then into reverse (R) before shifting back into neutral (N).

Front-wheel Drive Vehicles

Alternatively, you can tow your front-wheel drive vehicle with the front wheels off the ground by using a tow dolly, or with all four wheels off the ground using a vehicle transport trailer. If you are using a tow dolly, follow the instructions specified by the equipment provider.

All-wheel Drive Vehicles

Alternatively, you can tow your all-wheel drive vehicle with all four wheels off the ground using a vehicle transport trailer. Do not tow your all-wheel drive vehicle with the front wheels off the ground (by using a tow dolly) and the rear wheels on the ground. This causes damage to your all-wheel drive system. If you are using a vehicle transport trailer, follow the instruction specified by the equipment provider.

DEP DEALER E-PROCESS

BREAKING-IN

You need to break in new tires for approximately 300 miles (480 kilometers). During this time, your vehicle may exhibit some unusual driving characteristics.

Avoid driving too fast during the first 1000 miles (1600 kilometers). Vary your speed frequently and change up through the gears early. Do not labor the engine.

Do not tow during the first 1000 miles (1600 kilometers).

ECONOMICAL DRIVING

Fuel economy is affected by several things such as how you drive, the conditions you drive under and how you maintain your vehicle.

There are some things to keep in mind that may improve your fuel economy:

- Accelerate and slow down in a smooth, moderate fashion.
- Drive at steady speeds.
- Anticipate stops; slowing down may eliminate the need to stop.
- Combine errands and minimize stop-and-go driving(When running errands, go to the furthest destination first and then work your way back home).
- Close the windows for high-speed driving.
- Drive at reasonable speeds.
- Keep the tires properly inflated and use only the recommended size.
- Use the recommended engine oil.
- Perform all regularly scheduled maintenance.

There are also some things you may want to avoid doing because they reduce your fuel economy:

- Avoid sudden or hard accelerations.
- Avoid revving the engine before turning off the car.
- Avoid long idle periods.
- Do not warm up your vehicle on cold mornings.
- Reduce the use of air conditioning and heat.
- Avoid using speed control in hilly terrain.
- Do not rest your foot on the brake pedal while driving.
- Avoid carrying unnecessary weight.
- Avoid adding particular accessories to your vehicle (e.g. bug deflectors, rollbars/light bars, running boards, ski racks).
- Avoid driving with the wheels out of alignment.

COLD WEATHER PRECAUTIONS

The functional operation of some components and systems can be affected at temperatures below -13ºF (-25ºC).

DRIVING THROUGH WATER

WARNING

Do not drive through flowing or deep water as you may lose control of your vehicle.

Note: *Driving through standing water can cause vehicle damage.*

Note: *Engine damage can occur if water enters the air filter.*

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Before driving through standing water, check the depth. Never drive through water that is higher than the bottom of the front rocker area of your vehicle.

E176360

When driving through standing water, drive very slowly and do not stop your vehicle. Your brake performance and traction may be limited. After driving through water and as soon as it is safe to do so:

- Lightly press the brake pedal to dry the brakes and to check that they work.
- Check that the horn works.
- Check that the exterior lights work.
- Turn the steering wheel to check that the steering power assist works.

FLOOR MATS

WARNINGS

Always use floor mats that are designed to fit the foot well of your vehicle. Only use floor mats that leave the pedal area unobstructed. Only use floor mats that are firmly secured to retention posts so that they cannot slip out of position and interfere with the pedals or impair safe operation of your vehicle in other ways.

WARNINGS

Pedals that cannot move freely can cause loss of vehicle control and increase the risk of serious personal injury.

Always make sure that the floor mats are properly attached to the retention posts in the carpet that are supplied with your vehicle. Floor mats must be properly secured to both retention posts to make sure mats do not shift out of position.

Never place floor mats or any other covering in the vehicle foot well that cannot be properly secured to prevent them from moving and interfering with the pedals or the ability to control the vehicle.

Never place floor mats or any other covering on top of already installed floor mats. Floor mats should always rest on top of vehicle carpeting surface and not another floor mat or other covering. Additional floor mats or any other covering will reduce the pedal clearance and potentially interfere with pedal operation.

Check attachment of floor mats on a regular basis. Always properly reinstall and secure floor mats that have been removed for cleaning or replacement.

Always make sure that objects cannot fall into the driver foot well while the vehicle is moving. Objects that are loose can become trapped under the pedals causing a loss of vehicle control.

Failure to properly follow floor mat installation or attachment instructions can potentially cause interference with pedal operation causing a loss of vehicle control.

DEP DEARBORN E-PROCESS

E142666

To install floor mats, position the floor mat so that the eyelet is over the retention post and press down to lock in.

To remove the floor mat, reverse the installation procedure.

DEP
AUTOMOTIVE PROCESS

ROADSIDE ASSISTANCE

Vehicles Sold in the United States: Getting Roadside Assistance

To fully assist you should you have a vehicle concern, Ford Motor Company offers a complimentary roadside assistance program. This program is separate from the New Vehicle Limited Warranty. The service is available:

- 24 hours a day, seven days a week.
- For the coverage period listed on the Roadside Assistance Card included in your Owner's Manual portfolio.

Roadside Assistance covers:

- A flat tire change with a good spare, if provided with the vehicle (except vehicles supplied with a tire inflation kit).
- Battery jump start.
- Lock-out assistance (key replacement cost is the customer's responsibility).
- Fuel delivery — independent service contractors, if not prohibited by state, local or municipal law, shall deliver up to 2 gal (7.6 L) of gasoline or 5 gal (18.9 L) of diesel fuel to a disabled vehicle. Roadside Assistance limits fuel delivery service to two no-charge occurrences within a 12-month period.
- Winch out — available within 100 ft (30.5 m) of a paved or county maintained road, no recoveries.
- Towing — independent service contractors, if not prohibited by state, local or municipal law, shall tow Ford eligible vehicles to an authorized dealer within 35 mi (56 km) of the disablement location or to the nearest authorized dealer. If a member requests a tow to an authorized dealer that is more than 35 mi (56 km) from the disablement location, the member shall be responsible for any mileage costs in excess of 35 mi (56 km).

Roadside Assistance includes up to $200 for a towed trailer if the disabled eligible vehicle requires service at the nearest authorized dealer. If the towing vehicle is operational but the trailer is not, then the trailer does not qualify for any roadside services.

Vehicles Sold in the United States: Using Roadside Assistance

Complete the roadside assistance identification card and place it in your wallet for quick reference. This card is in the owner's information portfolio in the glove compartment.

United States Ford vehicle customers who require Roadside Assistance, call 1-800-241-3673.

If you need to arrange roadside assistance for yourself, Ford Motor Company reimburses a reasonable amount for towing to the nearest dealership within 35 mi (56 km). To obtain reimbursement information, United States Ford vehicle customers call 1-800-241-3673. Customers need to submit their original receipts.

Vehicles Sold in Canada: Getting Roadside Assistance

To fully assist you should you have a vehicle concern, Ford Motor Company of Canada, Limited offers a complimentary roadside assistance program. This program is eligible within Canada or the continental United States.

DEP DEALER E-PROCESS

This program is separate from the New Vehicle Limited Warranty, but the coverage is concurrent with the powertrain coverage period of your vehicle.

Canadian customers who require roadside assistance, call 1-800-665-2006.

Vehicles Sold in Canada: Using Roadside Assistance

Complete the roadside assistance identification card and place it in your wallet for quick reference.

In Canada, this card is found in the Warranty Guide in the glove compartment of your vehicle.

Vehicles Sold in Canada: Roadside Assistance Program Coverage

The service is available 24 hours a day, seven days a week.

Canadian roadside coverage and benefits may differ from the U.S. coverage.

For complete program coverage details you may contact your dealer, you can call us in Canada at 1-800-665-2006, or visit our website at www.ford.ca.

HAZARD WARNING FLASHERS

Note: *If used when the vehicle is not running, the battery will lose charge. There may be insufficient power to restart your vehicle.*

The hazard warning button is located on the instrument panel. Use it when your vehicle is creating a safety hazard for other motorists.

- Press the button to turn on the hazard warning function, and the front and rear direction indicators will flash.
- Press the button again to turn them off.

FUEL SHUTOFF

WARNING

Failure to inspect and, if necessary, repair fuel leaks after a collision may increase the risk of fire and serious injury. Ford Motor Company recommends that the fuel system be inspected by an authorized dealer after any collision.

In the event of a moderate to severe collision, this vehicle includes a fuel pump shutoff feature that stops the flow of fuel to the engine. Not every impact will cause a shutoff.

Should your vehicle shut off after a collision, you may restart your vehicle. For vehicles equipped with a key system:

1. Switch off the ignition.
2. Switch on the ignition.
3. Repeat Steps 1 and 2 to re-enable the fuel pump.

For vehicles equipped with a push button start system:

1. Press the **START/STOP** button to switch off the ignition.
2. Press the brake pedal and press the **START/STOP** button to switch on the ignition.
3. Remove your foot from the brake pedal and press the **START/STOP** button to switch off the ignition.
4. You can either attempt to start the engine by pressing the brake pedal and the **START/STOP** button, or switch on the ignition only by pressing the **START/STOP** button without pressing the brake pedal. Both ways re-enable the fuel system.

DEP DEARBORN E-PROCESS

Note: *When you try to restart your vehicle after a fuel shutoff, the vehicle makes sure that various systems are safe to restart. Once your vehicle determines that the systems are safe, then the vehicle will allow you to restart.*

Note: *In the event that your vehicle does not restart after your third attempt, contact an authorized dealer.*

JUMP STARTING THE VEHICLE

WARNINGS

Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.

Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.

Use only adequately sized cables with insulated clamps.

Preparing Your Vehicle

Do not attempt to push-start your automatic transmission vehicle.

Note: *Attempting to push-start a vehicle with an automatic transmission may cause transmission damage.*

Note: *Use only a 12-volt supply to start your vehicle.*

Note: *Do not disconnect the battery of the disabled vehicle as this could damage the vehicle electrical system.*

Park the booster vehicle close to the hood of the disabled vehicle, making sure the two vehicles do not touch.

Connecting the Jumper Cables

WARNINGS

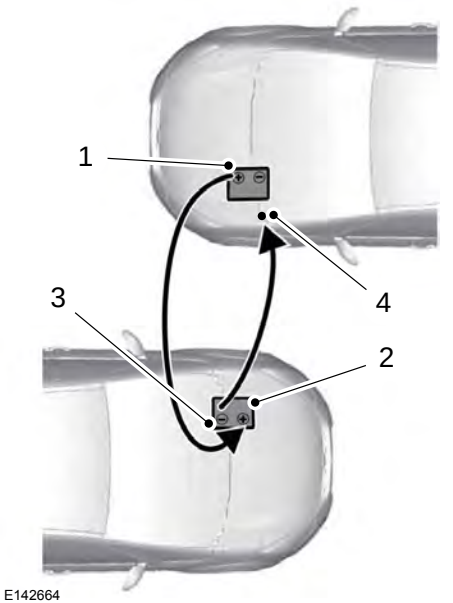
Do not attach the cables to fuel lines, engine rocker covers, the intake manifold or electrical components as grounding points. Stay clear of moving parts. To avoid reverse polarity connections, make sure that you correctly identify the positive (+) and negative (-) terminals on both the disabled and booster vehicles before connecting the cables.

Do not attach the end of the positive cable to the studs or L-shaped eyelet located above the positive (+) terminal of your vehicle's battery. High current may flow through and cause damage to the fuses.

Do not connect the end of the second cable to the negative (-) terminal of the battery to be jumped. A spark may cause an explosion of the gases that surround the battery.

Note: *In the illustration, the bottom vehicle represents the booster vehicle.*

DEP DEARBORN E-PROCESS



E142664

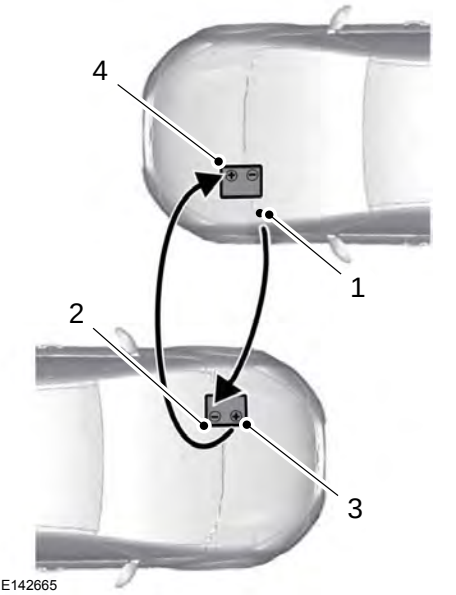
1. Connect the positive (+) jumper cable to the positive (+) terminal of the discharged battery.
2. Connect the other end of the positive (+) cable to the positive (+) terminal of the booster vehicle battery.
3. Connect the negative (-) cable to the negative (-) terminal of the booster vehicle battery.
4. Make the final connection of the negative (-) cable to an exposed metal part of the stalled vehicle's engine, away from the battery and the fuel injection system, or connect the negative (-) cable to a ground connection point if available.

Jump Starting

1. Start the engine of the booster vehicle and rev the engine moderately, or press the accelerator gently to keep your engine speed between 2000 and 3000 RPM, as shown in your tachometer.
2. Start the engine of the disabled vehicle.
3. Once the disabled vehicle has been started, run both vehicle engines for an additional three minutes before disconnecting the jumper cables.

Removing the Jumper Cables

Remove the jumper cables in the reverse order that they were connected.



E142665

1. Remove the negative (-) jumper cable from the disabled vehicle.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

2. Remove the jumper cable on the negative (-) terminal of the booster vehicle battery.
3. Remove the jumper cable from the positive (+) terminal of the booster vehicle battery.
4. Remove the jumper cable from the positive (+) terminal of the disabled vehicle battery.
5. Allow the engine to idle for at least one minute.

POST-CRASH ALERT SYSTEM

The system flashes the direction indicators and sounds the horn (intermittently) in the event of a serious impact that deploys an airbag (front, side, side curtain or Safety Canopy) or the safety belt pretensioners.

The horn and indicators will turn off when:

- You press the hazard control button.
- You press the panic button on the remote entry transmitter (if equipped).
- Your vehicle runs out of power.

DEP DEALER E-PROCESS

GETTING THE SERVICES YOU NEED

Warranty repairs to your vehicle must be performed by an authorized dealer. While any authorized dealer handling your vehicle line will provide warranty service, we recommend you return to your selling authorized dealer who wants to ensure your continued satisfaction.

Please note that certain warranty repairs require special training and equipment, so not all authorized dealers are authorized to perform all warranty repairs. This means that, depending on the warranty repair needed, you may have to take your vehicle to another authorized dealer.

A reasonable time must be allowed to perform a repair after taking your vehicle to the authorized dealer. Repairs will be made using Ford or Motorcraft® parts, or remanufactured or other parts that are authorized by Ford.

Away From Home

If you are away from home when your vehicle needs service, contact the Ford Customer Relationship Center or use the online resources listed below to find the nearest authorized dealer.

In the United States:

Mailing address

Ford Motor Company
Customer Relationship Center
P.O. Box 6248
Dearborn, MI 48126

Telephone

1-800-392-3673 (FORD)
(TDD for the hearing impaired:
1-800-232-5952)

Additional information and resources are available online:

Website
www.owner.ford.com

These are some of the items that can be found online:

- U.S. dealer locator by Dealer Name, City/State or Zip Code.
- Owner Manuals.
- Maintenance Schedules.
- Recalls.
- Ford Extended Service Plans.
- Ford Genuine Accessories.
- Service specials and promotions.

In Canada:

Mailing address

Customer Relationship Centre
Ford Motor Company of Canada, Limited
P.O. Box 2000
Oakville, Ontario L6K 0C8

Telephone

1-800-565-3673 (FORD)

Website
www.ford.ca

Twitter

@FordServiceCA (English Canada)
@FordServiceQC (Quebec)

Additional Assistance

If you have questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Sales Representative or Service Advisor at your selling or servicing authorized dealer.

DEP AUTOMOTIVE PROCESS

2. If your inquiry or concern remains unresolved, contact the Sales Manager, Service Manager or Customer Relations Manager.
3. If you require assistance or clarification on Ford Motor Company policies, please contact the Ford Customer Relationship Center.

In order to help us serve you better, please have the following information available when contacting a Customer Relationship Center:

- Vehicle Identification Number.
- Your telephone number (home and business).
- The name of the authorized dealer and city where located.
- The vehicle's current odometer reading.

In some states within the United States, you must directly notify Ford in writing before pursuing remedies under your state's warranty laws, and Ford is also allowed a final repair attempt.

Additionally, in some states within the United States, a consumer has the option of submitting a warranty dispute to the BBB Auto Line before taking action under the Magnuson-Moss Warranty Act, or to the extent allowed by state law, before pursuing replacement or repurchase remedies provided by certain state laws. This dispute handling procedure is not required prior to enforcing state created rights or other rights which are independent of the Magnuson-Moss Warranty Act or state replacement or repurchase laws.

IN CALIFORNIA (U.S. ONLY)

California Civil Code Section 1793.2(d) requires that, if a manufacturer or its representative is unable to repair a motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, the manufacturer shall be required to either replace the vehicle with one substantially identical or repurchase the vehicle and reimburse the buyer in an amount equal to the actual price paid or payable by the consumer (less a reasonable allowance for consumer use). The consumer has the right to choose whether to receive a refund or replacement vehicle.

California Civil Code Section 1793.22(b) presumes that the manufacturer has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within the first 18 months of ownership of a new vehicle or the first 18000 miles (29 000 km), whichever occurs first:

1. Two or more repair attempts are made on the same non-conformity likely to cause death or serious bodily injury OR
2. Four or more repair attempts are made on the same nonconformity (a defect or condition that substantially impairs the use, value or safety of the vehicle) OR
3. The vehicle is out of service for repair of nonconformities for a total of more than 30 calendar days (not necessarily all at one time).

In the case of 1 or 2 above, the consumer must also notify the manufacturer of the need for the repair of the nonconformity at the following address:

Ford Motor Company
16800 Executive Plaza Drive
Mail Drop 3NE-B
Dearborn, MI 48126

DEP DEALER E-PROCESS

You are required to submit your warranty dispute to BBB AUTO LINE before asserting in court any rights or remedies conferred by California Civil Code Section 1793.22(b). You are also required to use BBB AUTO LINE before exercising rights or seeking remedies created by the Federal Magnuson-Moss Warranty Act, 15 U.S.C. sec. 2301 et seq. If you choose to seek redress by pursuing rights and remedies not created by California Civil Code Section 1793.22(b) or the Magnuson-Moss Warranty Act, resort to BBB AUTO LINE is not required by those statutes.

THE BETTER BUSINESS BUREAU (BBB) AUTO LINE PROGRAM (U.S. ONLY)

Your satisfaction is important to Ford Motor Company and to your dealer. If a warranty concern has not been resolved using the three-step procedure outlined earlier in this chapter in the Getting the Services you need section, you may be eligible to participate in the BBB AUTO LINE program.

The BBB AUTO LINE program consists of two parts – mediation and arbitration. During mediation, a representative of the BBB will contact both you and Ford Motor Company to explore options for settlement of the claim. If an agreement is not reached during mediation or you do not want to participate in mediation, and if your claim is eligible, you may participate in the arbitration process. An arbitration hearing will be scheduled so that you can present your case in an informal setting before an impartial person. The arbitrator will consider the testimony provided and make a decision after the hearing.

Disputes submitted to the BBB AUTO LINE program are usually decided within forty days after you file your claim with the BBB. You are not bound by the decision, and may reject the decision and proceed to court where all findings of the BBB Auto Line dispute, and decision, are admissible in the court action. Should you choose to accept the BBB AUTO LINE decision, Ford is then bound by the decision, and must comply with the decision within 30 days of receipt of your acceptance letter.

BBB AUTO LINE Application: Using the information provided below, please call or write to request a program application. You will be asked for your name and address, general information about your new vehicle, information about your warranty concerns, and any steps you have already taken to try to resolve them. A Customer Claim Form will be mailed that will need to be completed, signed and returned to the BBB along with proof of ownership. Upon receipt, the BBB will review the claim for eligibility under the Program Summary Guidelines.

You can get more information by calling BBB AUTO LINE at 1-800-955-5100, or writing to:

BBB AUTO LINE
3033 Wilson Boulevard, Suite 600
Arlington, Virginia 22201

BBB AUTO LINE applications can also be requested by calling the Ford Motor Company Customer Relationship Center at 1-800-392-3673.

Note: *Ford Motor Company reserves the right to change eligibility limitations, modify procedures, or to discontinue this process at any time without notice and without obligation.*

DEP
A DEARBORN E-PROCESS

UTILIZING THE MEDIATION/ARBITRATION PROGRAM (CANADA ONLY)

For vehicles delivered to authorized Canadian dealers. In those cases where you continue to feel that the efforts by Ford of Canada and the authorized dealer to resolve a factory-related vehicle service concern have been unsatisfactory, Ford of Canada participates in an impartial third party mediation/arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP).

The CAMVAP program is a straight forward and relatively speedy alternative to resolve a disagreement when all other efforts to produce a settlement have failed. This procedure is without cost to you and is designed to eliminate the need for lengthy and expensive legal proceedings.

In the CAMVAP program, impartial third-party arbitrators conduct hearings at mutually convenient times and places in an informal environment. These impartial arbitrators review the positions of the parties, make decisions and, when appropriate, render awards to resolve disputes. CAMVAP decisions are fast, fair, and final as the arbitrator's award is binding on both you and Ford of Canada.

CAMVAP services are available in all Canadian territories and provinces. For more information, without charge or obligation, call your CAMVAP Provincial Administrator directly at 1-800-207-0685 or visit www.camvap.ca.

GETTING ASSISTANCE OUTSIDE THE U.S. AND CANADA

Before exporting your vehicle to a foreign country, contact the appropriate foreign embassy or consulate. These officials can inform you of local vehicle registration regulations and where to find unleaded fuel.

If you cannot find unleaded fuel or can only get fuel with an anti-knock index lower than is recommended for your vehicle, contact our Customer Relationship Center.

The use of leaded fuel in your vehicle without proper conversion may damage the effectiveness of your emission control system and may cause engine knocking or serious engine damage. Ford Motor Company or Ford of Canada is not responsible for any damage caused by use of improper fuel. Using leaded fuel may also result in difficulty importing your vehicle back into the United States.

If your vehicle must be serviced while you are traveling or living in Asia-Pacific Region, Sub-Saharan Africa, U.S. Virgin Islands, Central America, the Caribbean, and Israel, contact the nearest authorized dealer. If the authorized dealer cannot help you, contact:

FORD MOTOR COMPANY
Customer Relationship Center
1555 Fairlane Drive
Fairlane Business Park #3
Allen Park, Michigan 48101
U.S.A.
Telephone: (313) 594-4857
Fax: (313) 390-0804
Email: expcac@ford.com

DEP DEALER E-PROCESS

For customers in Guam, the Commonwealth of the Northern Mariana Islands (CNMI), America Samoa, and the U.S. Virgin Islands, please feel free to call our Toll-Free Number: (800) 841-FORD (3673).

If your vehicle must be serviced while you are traveling or living in Puerto Rico, contact the nearest authorized dealer. If the authorized dealer cannot help you, contact:

FORD MOTOR COMPANY
Customer Relationship Center
1555 Fairlane Drive
Fairlane Business Park #3
Allen Park, Michigan 48101
U.S.A.
Telephone: (800) 841-FORD (3673)
FAX: (313) 390-0804
Email: prcac@ford.com
www.ford.com.pr

If your vehicle must be serviced while you are traveling or living in the Middle East, contact the nearest authorized dealer. If the authorized dealer cannot help you, contact:

FORD MOTOR COMPANY
Customer Relationship Center
1555 Fairlane Drive
Fairlane Business Park #3
Allen Park, Michigan 48101
U.S.A.

Ford: 80004443673
Lincoln: 80004441067
If calling from the UAE: 80004441066
If calling from the Kingdom of Saudi Arabia: 8008443673
If calling from Kuwait: 22280384

FAX: +971 4 3327266
Email: menacac@ford.com
www.me.ford.com

If you buy your vehicle in North America and then relocate to any of the above locations, register your vehicle identification number (VIN) and new address with Ford Motor Company Export Operations & Global Growth Initiatives by emailing **expcac@ford.com**.

If you are in another foreign country, contact the nearest authorized dealer. In the event your inquiry is unresolved, communicate your concern with the dealership's Sales Manager, Service Manager or Customer Relations Manager. If you require additional assistance or clarification, please contact the respective Customer Relationship Center as previously listed.

Customers in the U.S. should call 1-800-392-3673.

ORDERING ADDITIONAL OWNER'S LITERATURE

To order the publications in this portfolio, contact Helm, Incorporated at:

HELM, INCORPORATED
47911 Halyard Drive
Plymouth, Michigan 48170
Attention: Customer Service

Or to order a free publication catalog, call toll free: 1-800-782-4356

Monday-Friday 8:00 a.m. - 6:00 p.m. EST

Helm, Incorporated can also be reached by their website:

www.helminc.com

(Items in this catalog may be purchased by credit card, check or money order.)

DEP
DEARBORN E-PROCESS

Obtaining a French Owner's Manual

French Owner's Manual can be obtained from your authorized dealer or by contacting Helm, Incorporated using the contact information listed previously in this section.

REPORTING SAFETY DEFECTS (U.S. ONLY)

E142557

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Ford Motor Company.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Ford Motor Company.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to http://www.safercar.gov; or write to:

Administrator

1200 New Jersey Avenue, Southeast

Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from http://www.safercar.gov.

REPORTING SAFETY DEFECTS (CANADA ONLY)

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform Transport Canada and Ford of Canada.

DEP DEALER E-PROCESS

Transport Canada Contact Information	
Website	www.tc.gc.ca/eng/motorvehiclesafety/safevehicles-defectinvestigations-index-76.htm (English)
Website	www.tc.gc.ca/fra/securiteautomobile/VehiculesSecuritaires-Enquetes-index-76.htm (French)
Phone	1–800–333–0510

Ford of Canada Contact Information	
Website	www.ford.ca
Phone	1–800–565-3673

DEP
CAR SERVICE PROCESS

FUSE SPECIFICATION CHART

Power Distribution Box

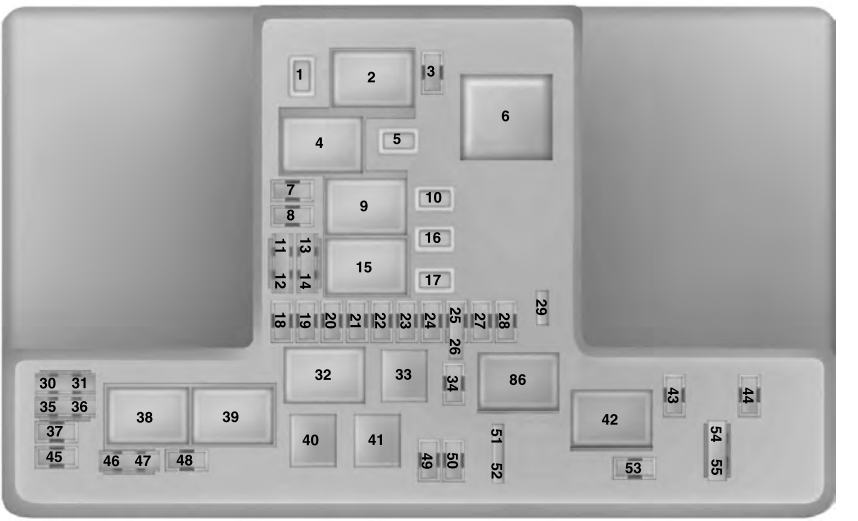
WARNINGS

Always disconnect the battery before servicing high-current fuses.

To reduce risk of electrical shock, always replace the cover to the power distribution box before reconnecting the battery or refilling fluid reservoirs.

The power distribution box is located in the engine compartment. It has high-current fuses that protect your vehicle's main electrical systems from overloads.

If the battery has been disconnected and reconnected, some features will need to be reset. See **Changing the 12V Battery** (page 274).



E190797

DEP
DEARBORN E-PROCESS

Fuse or relay number	Fuse amp rating	Protected components
1	30A[3]	Not used (spare).
2	—	Starter relay.
3	15A[1]	Rear wiper. Rain sensor Rear washer pump relay coil.
4	—	Blower motor relay.
5	20A[3]	Power point 3 - back of console.
6	—	Not used.
7	20A[1]	Powertrain control module - vehicle power 1.
8	20A[1]	Powertrain control module - vehicle power 2.
9	—	Powertrain control module relay.
10	20A[3]	Power point 1 - driver front.
11	15A[2]	Powertrain control module - vehicle power 4.
12	15A[2]	Powertrain control module - vehicle power 3.
13	—	Not used.
14	—	Not used.
15	—	Run-start relay.
16	20A[3]	Power point 2 - console bin.
17	20A[3]	Power point 4 - luggage compartment.
18	20A[1]	RH HID headlamp.
19	10A[1]	Run-start electronic power assist steering.
20	10A[1]	Run/start lighting. Headlamp leveling switch.

DEP
DEALER E-PROCESS

Fuse or relay number	Fuse amp rating	Protected components
21	15A[1]	Transmission oil pump logic power (start/stop).
22	10A[1]	Air conditioner clutch solenoid.
23	15A[1]	Run-start 6. Blind spot information system. Rear view camera. Adaptive cruise control. Heads-up display. Voltage quality module (start/stop). Front split view camera. Front split view camera module.
24	10A[1]	Not used (spare).
25	10A[2]	Run-start anti-lock brake system.
26	10A[2]	Run-start powertrain control module.
27	—	Not used.
28	10A[1]	Rear washer pump.
29	—	Not used.
30	—	Not used.
31	—	Not used.
32	—	Electronic fan 1 relay.
33	—	A/C clutch relay.
34	15A[1]	Not used (spare).
35	—	Not used.
36	—	Not used.
37	10A[1]	Power transfer unit fan.
38	—	Electronic fan 2 relay
39	—	Electric fan 3 relay.
40	—	Horn relay.
41	—	Not used.

DEP DESIGNER E-PROCESS

Fuse or relay number	Fuse amp rating	Protected components
42	—	Fuel pump relay.
43	10A[1]	2nd row easy fold seat release.
44	20A[1]	LH HID headlamp.
45	—	Not used.
46	—	Not used.
47	—	Not used.
48	15A[1]	Steering column lock.
49	—	Not used.
50	20A[1]	Horn.
51	—	Not used.
52	—	Not used.
53	—	Not used.
54	10A[2]	Brake on off switch.
55	10A[2]	ALT sensor.

[1]Micro fuse.

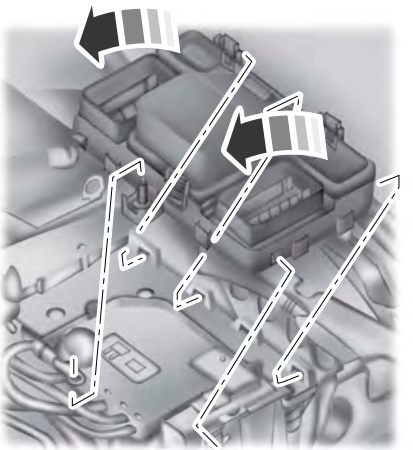
[2]Dual micro fuse.

[3]M-type fuse.

Power Distribution Box - Bottom

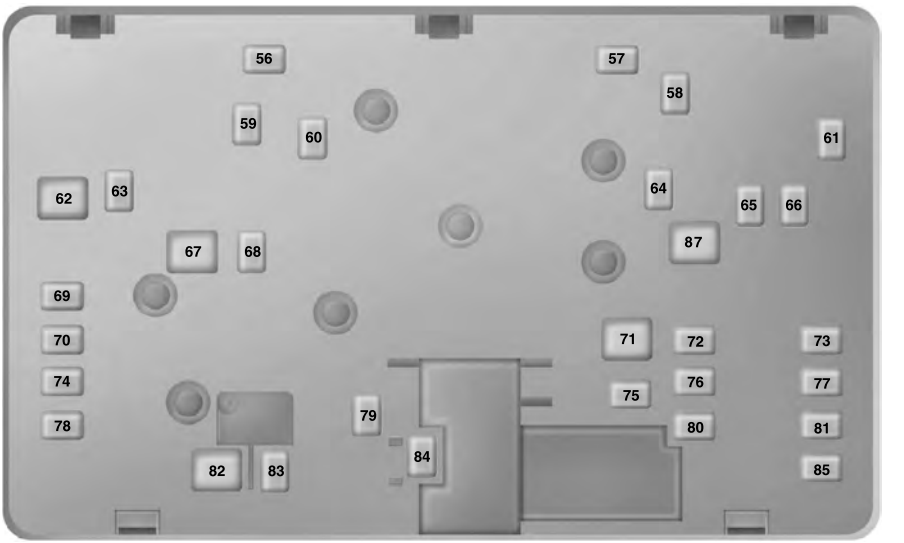
There are fuses located on the bottom of the fuse box. To access the bottom of the fuse box, do the following:

DEP
CAPTURE-PROCESS



E145983

1. Release the two latches, located on both sides of the fuse box.
2. Raise the inboard side of the fuse box from the cradle.
3. Move the fuse box toward the center of the engine compartment.
4. Pivot the outboard side of the fuse box to access the bottom side.



E190798

DEP
DEALER E-PROCESS

Fuse or relay number	Fuse amp rating	Protected components
56	—	Not used.
57	—	Not used.
58	30A[1]	Fuel pump feed. Port fuel injectors (3.5L).
59	40A[2]	Electronic fan 3.
60	40A[2]	Electronic fan 1.
61	—	Not used.
62	50A[2]	Body control module 1.
63	25A[1]	Electronic fan 2.
64	—	Not used.
65	20A[1]	Front heated seat.
66	15A[1]	Not used (spare).
67	50A[2]	Body control module 2.
68	40A[1]	Heated rear window.
69	30A[1]	Anti-lock brake system valves.
70	30A[1]	Passenger seat.
71	—	Not used.
72	20A[1]	Transmission oil pump (start/stop).
73	20A[1]	Rear heated seats.
74	30A[1]	Driver seat module. Power driver seat (less memory).
75	25A[1]	Wiper motor 1.
76	30A[1]	Power lift-gate module.
77	30A[1]	Climate control seat module.

DEP
DEARBORN E-PROCESS

Fuse or relay number	Fuse amp rating	Protected components
78	40A[1]	Trailer lighting module.
79	40A[2]	Blower motor.
80	25A[1]	Wiper motor 2.
81	40A[1]	110 volt inverter.
82	–	Not used.
83	20A[1]	Not used (spare).
84	30A[1]	Starter solenoid.
85	—	Not used.
86	–	Not used.
87	60A[2]	Anti-lock brake system pump.

[1] M-type fuse.

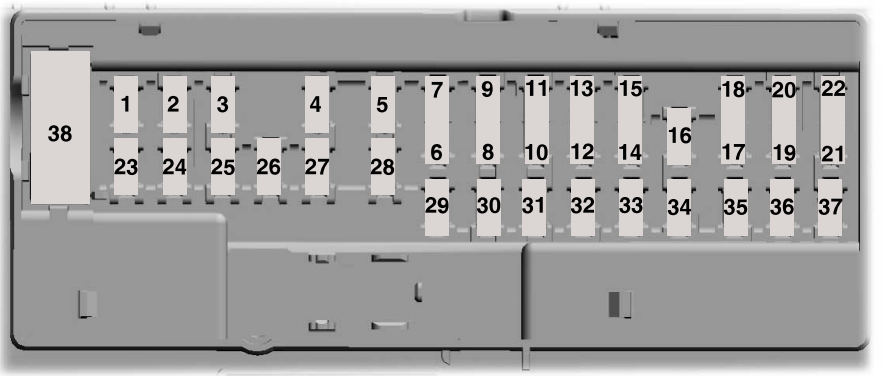
[2] J-type fuse.

Passenger Compartment Fuse Panel

The fuse panel is located under the instrument panel to the left of the steering column.

Note: *It may be easier to access the fuse panel if you remove the finish trim piece.*

DEP DEALER E-PROCESS



E145984

Fuse or relay number	Fuse amp rating	Protected components
1	10A[1]	Demand lighting (glove box, vanity, dome). Battery saver relay coil. Second row easy fold relay coil.
2	7.5A[1]	Memory seats. Lumbar. Driver seat module logic power.
3	20A[1]	Driver door unlock.
4	5A[1]	Not used (spare).
5	20A[1]	Not used (spare).
6	10A[2]	Not used (spare).
7	10A[2]	Not used (spare).
8	10A[2]	Not used (spare).
9	10A[2]	Not used (spare).
10	5A[2]	Keypad. Power liftgate module logic power. Hands free liftgate module.

DEP
DEARBORN E-PROCESS

Fuse or relay number	Fuse amp rating	Protected components
11	5A[2]	Not used (spare).
12	7.5A[2]	Climate control module.
13	7.5A[2]	Cluster. Steering column control module. Smart datalink connector (gateway) module.
14	10A[2]	Not used (spare).
15	10A[2]	Datalink power.
16	15A[1]	Not used (spare).
17	5A[2]	Not used (spare).
18	5A[2]	Push button start switch.
19	7.5A[2]	Not used (spare).
20	7.5A[2]	Not used (spare).
21	5A[2]	Humidity and in–car temperature sensor.
22	5A[2]	Occupant classification sensor.
23	10A[1]	Delayed accessory (power inverter logic, moonroof logic, driver window switch power).
24	20A[1]	Central lock unlock.
25	30A[1]	Driver door (window, mirror). Driver door module. Driver door lock indicator. Driver lock switch illumination.
26	30A[1]	Front passenger door (window, mirror). Front passenger door module. Front passenger lock indicator. Front passenger switch illumination (window, lock).
27	30A[1]	Moonroof.

DEP DEALER E-PROCESS

Fuse or relay number	Fuse amp rating	Protected components
28	20A[1]	Amplifier.
29	30A[1]	Not used (spare).
30	30A[1]	Not used (spare).
31	15A[1]	Not used (spare).
32	10A[1]	Global positioning system. Center stack display. Voice control (SYNC). Radio transceiver module.
33	20A[1]	Radio.
34	30A[1]	Run-start bus (fuse 19, 20, 21, 22, 35, 36, 37, circuit breaker 38).
35	5A[1]	Restraints control module.
36	15A[1]	Auto-dimming rear view mirror. Heated seat. Auto high beam/lane departure mirror module. Rear heated seat module logic power.
37	20A[1]	Heated steering wheel module. Active front steering wheel.
38	30A[3]	Rear power windows. Rear window switch illumination.

[1]Micro fuse.

[2]Dual micro fuse.

[3]Circuit breaker.

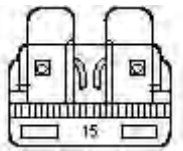
DEP
DEALER E-PROCESS

CHANGING A FUSE

Fuses

WARNING

Always replace a fuse with one that has the specified amperage rating. Using a fuse with a higher amperage rating can cause severe wire damage and could start a fire.



E142430

If electrical components in the vehicle are not working, a fuse may have blown. A break in the fuse wire will indicate a blown fuse. Check the appropriate fuses before replacing any electrical components.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

GENERAL INFORMATION

Have your vehicle serviced regularly to help maintain its roadworthiness and resale value. There is a large network of authorized dealers that are there to help you with their professional servicing expertise. We believe that their specially trained technicians are best qualified to service your vehicle properly and expertly. They are supported by a wide range of highly specialized tools developed specifically for servicing your vehicle.

If your vehicle requires professional service, an authorized dealer can provide the necessary parts and service. Check your warranty information to find out which parts and services are covered.

Use only recommended fuels, lubricants, fluids and service parts conforming to specifications. Motorcraft® parts are designed and built to provide the best performance in your vehicle.

Precautions

- Do not work on a hot engine.
- Make sure that nothing gets caught in moving parts.
- Do not work on a vehicle with the engine running in an enclosed space, unless you are sure you have enough ventilation.
- Keep all open flames and other burning material (such as cigarettes) away from the battery and all fuel related parts.

Working with the Engine Off

1. Set the parking brake and shift to park (P).
2. Switch off the engine.
3. Block the wheels.

Working with the Engine On

WARNING

To reduce the risk of vehicle damage and/or personal burn injuries, do not start your engine with the air cleaner removed and do not remove it while the engine is running.

1. Set the parking brake and shift to park (P).
2. Block the wheels.

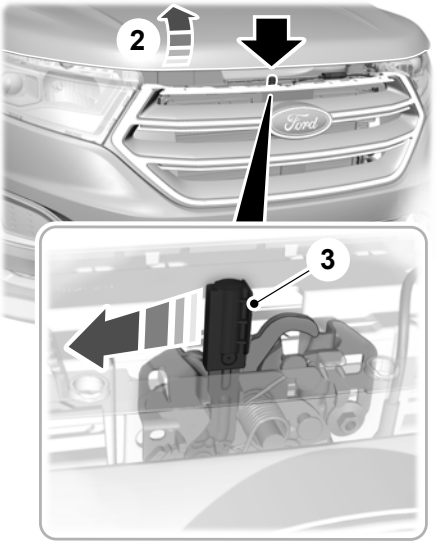
OPENING AND CLOSING THE HOOD

Opening the Hood

E142457

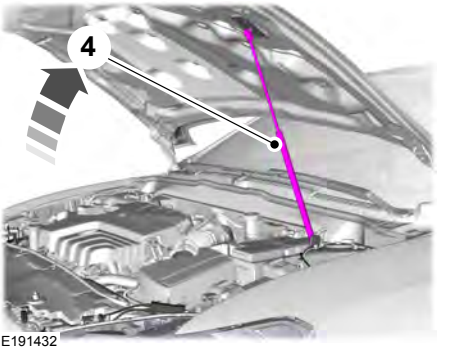
1. Inside the vehicle, pull the hood release handle located under the left-hand side of the instrument panel.

DEP
CAR SERVICE PROCESS



E218015

2. Slightly lift the hood.
3. Release the hood latch by pushing the secondary release lever to your left-hand side.



E191432

4. Open the hood. The hood strut automatically supports the hood.

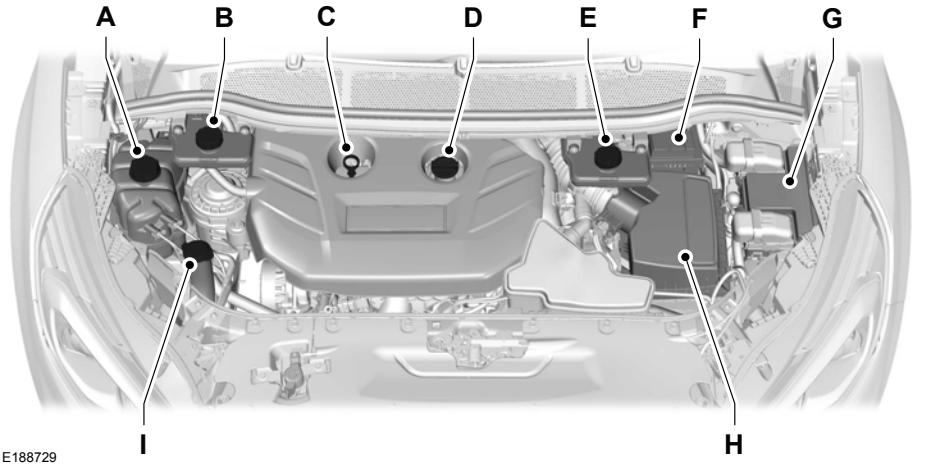
Closing the Hood

1. Lower the hood and allow it to drop under its own weight for the last 8–12 in (20–30 cm).

Note: *Make sure that the hood is correctly closed.*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing
DEP DEARBORN E-PROCESS

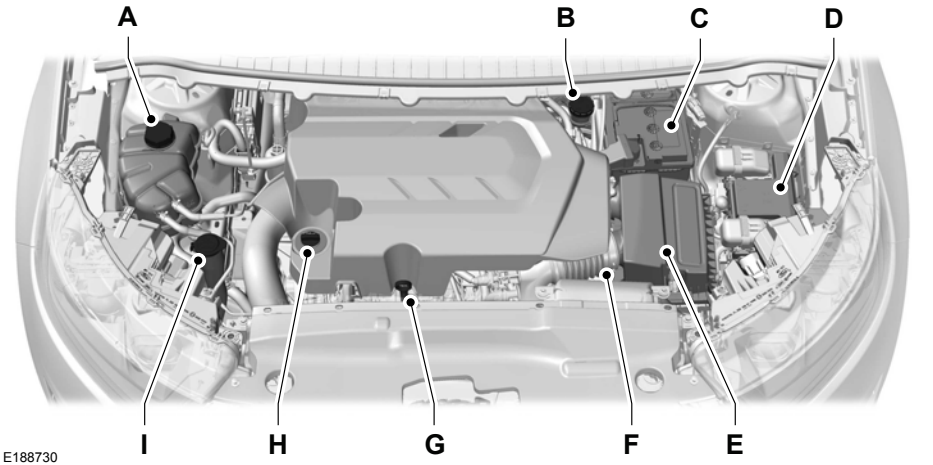
UNDER HOOD OVERVIEW - 2.0L ECOBOOST™



A Engine coolant reservoir. See **Engine Coolant Check** (page 267).
B Brake fluid reservoir (right-hand drive). See **Brake Fluid Check** (page 272).
C Engine oil dipstick. See **Engine Oil Dipstick** (page 266).
D Engine oil filler cap. See **Engine Oil Check** (page 266).
E Brake fluid reservoir (left-hand drive). See **Brake Fluid Check** (page 272).
F Battery. See **Changing the 12V Battery** (page 274).
G Power distribution box. See **Fuses** (page 250).
H Air filter assembly. See **Changing the Engine Air Filter** (page 282).
I Windshield washer fluid reservoir. See **Washer Fluid Check** (page 273).

DEP
DEARBORN E-PROCESS

UNDER HOOD OVERVIEW - 2.7L ECOBOOST™



A Engine coolant reservoir. See **Engine Coolant Check** (page 267).

B Brake fluid reservoir. See **Brake Fluid Check** (page 272).

C Battery. See **Changing the 12V Battery** (page 274).

D Power distribution box. See **Fuses** (page 250).

E Air filter assembly. See **Changing the Engine Air Filter** (page 282).

F Automatic transmission fluid dipstick. See **Automatic Transmission Fluid Check** (page 271).

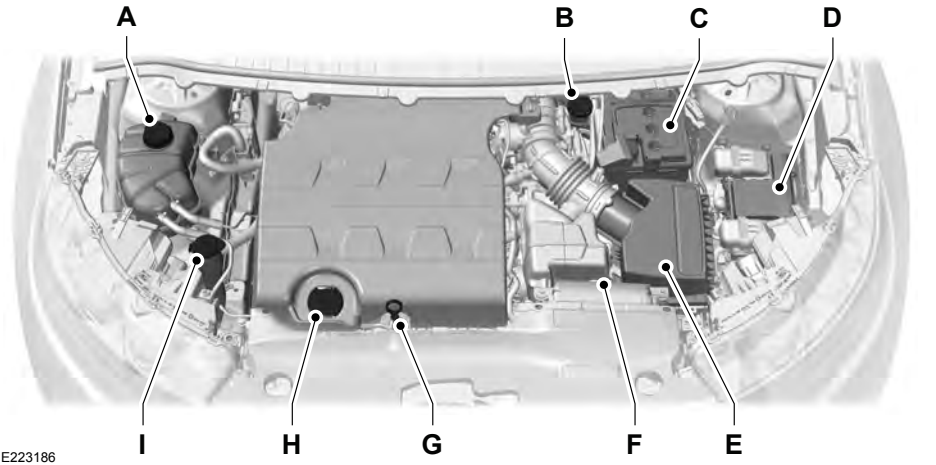
G Engine oil dipstick. See **Engine Oil Dipstick** (page 266).

H Engine oil filler cap. See **Engine Oil Check** (page 266).

I Windshield washer fluid reservoir. See **Washer Fluid Check** (page 273).

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

UNDER HOOD OVERVIEW - 3.5L



A Engine coolant reservoir. See **Engine Coolant Check** (page 267).

B Brake fluid reservoir. See **Brake Fluid Check** (page 272).

C Battery. See **Changing the 12V Battery** (page 274).

D Engine compartment fusebox. See **Fuse Specification Chart** (page 250).

E Air filter assembly. See **Changing the Engine Air Filter** (page 282).

F Automatic transmission fluid dipstick. See **Automatic Transmission Fluid Check** (page 271).

G Engine oil dipstick. See **Engine Oil Dipstick** (page 266).

H Engine oil filler cap. See **Engine Oil Check** (page 266).

I Windshield washer fluid reservoir. See **Washer Fluid Check** (page 273).

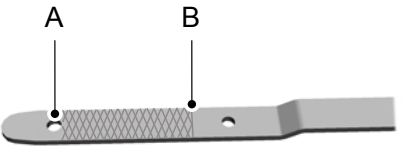
DEP
DEALER E-PROCESS

ENGINE OIL DIPSTICK - 2.0L ECOBOOST™

E161560

A Minimum.
B Maximum.

ENGINE OIL DIPSTICK - 2.7L ECOBOOST™/3.5L



E169062

A Minimum.
B Maximum.

ENGINE OIL CHECK

1. Make sure that your vehicle is on level ground.
2. Check the oil level before starting the engine, or switch the engine off and wait 15 minutes for the oil to drain into the oil pan.
3. Remove the dipstick and wipe it with a clean, lint free cloth. Replace the dipstick and remove it again to check the oil level.

If the oil level is at the minimum mark, add oil immediately. See **Maintenance** (page 261).

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that may not be covered by your vehicle warranty.

Note: *Make sure that the oil level is between the minimum and the maximum marks.*

Note: *The oil consumption of new engines reaches its normal level after approximately 3,000 mi (5,000 km).*

Adding Engine Oil

E142732

DEP
DEALER E-PROCESS

Only use oils certified for gasoline engines by the American Petroleum Institute (API). An oil with this trademark symbol conforms to the current engine and emission system protection standards and fuel economy requirements of the International Lubricants Specification Advisory Council (ILSAC), comprised of U.S. and Japanese automobile manufacturers.

WARNINGS

Only add oil when the engine is cold. If the engine is hot, wait 10 minutes for the engine to cool down.

Do not remove the filler cap when the engine is running.

1. Remove the engine oil filler cap.
2. Add engine oil that meets Ford specifications. See **Maintenance** (page 261).
3. Wipe off any spilled oil.
4. Replace the engine oil filler cap. Turn it clockwise until you feel a strong resistance.

Note: *Do not add oil further than the maximum mark. Oil levels above the maximum mark may cause engine damage.*

Note: *Soak up any spillage with an absorbent cloth immediately.*

OIL CHANGE INDICATOR RESET

Use the information display controls on the steering wheel to reset the oil change indicator.

From the main menu scroll to:

Message	Action and description
Settings	Press the right arrow button, then from this menu scroll to the following message.
Vehicle	Press the right arrow button, then from this menu scroll to the following message.
Oil Life	Press the right arrow button, then from this menu scroll to the following message.
Hold OK to Reset	Press and hold the **OK** button until the instrument cluster displays the following message. Reset Successful
	When the oil change indicator resets the instrument cluster displays 100%. Remaining Life {00}%
	If the instrument cluster displays one of the following messages, repeat the process. Not Reset Reset Cancelled

ENGINE COOLANT CHECK

WARNINGS

Do not add engine coolant when the engine is hot. Steam and scalding liquids released from a hot cooling system can burn you badly. Also, spilling coolant on hot engine parts can burn you.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

WARNINGS

Do not put engine coolant in the windshield washer fluid container. If sprayed on the windshield, engine coolant could make it difficult to see through the windshield.

To reduce the risk of personal injury, make sure the engine is cool before unscrewing the coolant pressure relief cap. The cooling system is under pressure. Steam and hot liquid can come out forcefully when you loosen the cap slightly.

Do not add coolant further than the MAX mark.

Checking the Engine Coolant

When the engine is cold, check the concentration and level of the engine coolant at the intervals listed in the scheduled maintenance information. See **Scheduled Maintenance** (page 399).

Note: *Make sure that the coolant level is between the MIN and MAX marks on the coolant reservoir.*

Note: *Coolant expands when it is hot. The level may extend beyond the MAX mark.*

Note: *If the level is at the MIN mark, below the MIN mark, or empty, add coolant immediately. See **Adding Engine Coolant** in this chapter.*

Maintain coolant concentration within 48% to 50%, which equates to a freeze point between -30ºF (-34ºC) and -34ºF (-37ºC).

Note: *For best results, coolant concentration should be tested with a refractometer such as Robinair® Coolant and Battery Refractometer 75240. We do not recommend the use of hydrometers or coolant test strips for measuring coolant concentrations.*

Note: *Automotive fluids are not interchangeable. Do not use engine coolant, antifreeze or windshield washer fluid outside of its specified function and vehicle location.*

Adding Engine Coolant

Note: *Do not use stop leak pellets, cooling system sealants or additives as they can cause damage to the engine cooling or heating systems. Your warranty may not cover these damages.*

Note: *During normal vehicle operation, the engine coolant may change color from orange to pink or light red. As long as the engine coolant is clear and uncontaminated, any color change does not indicate the engine coolant has degraded, nor does it require the engine coolant to be drained, the system to be flushed, or the engine coolant to be replaced.*

Do not mix different colors or types of coolant in your vehicle. Mixing of engine coolants may harm your engine's cooling system. The use of an improper coolant may harm engine and cooling system components and may void the warranty. Use prediluted engine coolant meeting the Ford specification. See **Capacities and Specifications** (page 325).

In case of emergency, you can add a large amount of water without engine coolant in order to reach a vehicle service location. In this instance, qualified personnel:

1. Must drain the cooling system.
2. Chemically clean the coolant system with Motorcraft Premium Cooling System Flush.
3. Refill with engine coolant as soon as possible.

Water alone, without engine coolant, can cause engine damage from corrosion, overheating or freezing.

DEP DEALER E-PROCESS

Do not use the following as a coolant substitute:

- Alcohol.
- Methanol.
- Brine.
- Any engine coolant mixed with alcohol or methanol antifreeze or coolant.

Alcohol and other liquids can cause engine damage from overheating or freezing.

Do not add extra inhibitors or additives to the coolant. These can be harmful and compromise the corrosion protection of the engine coolant.

When adding coolant:

1. Unscrew the cap slowly. Pressure escapes as you unscrew the cap.
2. Add prediluted engine coolant meeting the Ford specification. See **Capacities and Specifications** (page 325).
3. Check the coolant level in the coolant reservoir the next few times you drive your vehicle.
4. If necessary, add enough prediluted engine coolant to bring the coolant level to the proper level.

Recycled Engine Coolant

Ford Motor Company does not recommend the use of recycled engine coolant since a Ford-approved recycling process is not yet available.

Used engine coolant should be disposed of in an appropriate manner. Follow your community's regulations and standards for recycling and disposing of automotive fluids.

Severe Climates

If you drive in extremely cold climates:

- It may be necessary to have an authorized dealer increase the coolant concentration above 50%.
- A coolant concentration of 60% provides improved freeze point protection. Engine coolant concentrations above 60% decrease the overheat protection characteristics of the engine coolant and may cause engine damage.

If you drive in extremely hot climates:

- It may be necessary to have an authorized dealer decrease the coolant concentration to 40%.
- A coolant concentration of 40% provides improved overheat protection. Engine coolant concentrations below 40% decrease the freeze and corrosion protection characteristics of the engine coolant and may cause engine damage.

Vehicles driven year-round in non-extreme climates should use prediluted engine coolant for optimum cooling system and engine protection.

What You Should Know About Fail-Safe Cooling

If the engine coolant supply is depleted, this feature allows the vehicle to be driven temporarily before incremental component damage is incurred. The fail-safe distance depends on outside temperatures, vehicle load and terrain.

How Fail-Safe Cooling Works

If the engine begins to overheat, the engine coolant temperature gauge moves to the red (hot) area and:

A high engine temperature message appears in the information display.

DEP
DEARBORN E-PROCESS

The service engine soon indicator appears in the information display.

If the engine reaches a preset over-temperature condition, the engine automatically switches to alternating cylinder operation. Each disabled cylinder acts as an air pump and cools the engine.

If this occurs, your vehicle still operates. However:

- The engine power becomes limited.
- The air conditioning system becomes disabled.

Continued operation increases the engine temperature and the engine completely shuts down, causing steering and braking effort to increase.

Once the engine temperature cools, the engine can be re-started. Take your vehicle to an authorized dealer as soon as possible to minimize engine damage.

When Fail-Safe Mode Is Activated

WARNINGS

Fail-safe mode is for use during emergencies only. Operate your vehicle in fail-safe mode only as long as necessary to bring your vehicle to rest in a safe location and seek immediate repairs. When in fail-safe mode, your vehicle will have limited power, will not be able to maintain high-speed operation, and may completely shut down without warning, potentially losing engine power, power steering assist, and power brake assist, which may increase the possibility of a crash resulting in serious injury.

Never remove the coolant reservoir cap while the engine is running or hot.

Your vehicle has limited engine power when in the fail-safe mode. Drive your vehicle with caution. Your vehicle does not maintain high-speed operation and the engine operates poorly.

Remember that the engine is capable of automatically shutting down to prevent engine damage. In this situation:

1. Pull off the road as soon as safely possible and switch off the engine.
2. Tow your vehicle to an authorized dealer.
3. If this is not possible, wait a short period for the engine to cool.
4. Check the coolant level and add if low.
5. Re-start the engine and drive your vehicle to an authorized dealer.

Note: *Driving your vehicle without repair increases the chance of engine damage. See an authorized dealer as soon as possible.*

AUTOMATIC TRANSMISSION FLUID CHECK - 2.0L ECOBOOST™

Note: *Transmission fluid should be checked by an authorized dealer. If required, fluid should be added by an authorized dealer.*

The automatic transmission does not have a transmission fluid dipstick.

Have an authorized dealer check and change the transmission fluid at the correct service interval. See **Scheduled Maintenance** (page 399). Your transmission does not consume fluid. However, the fluid level should be checked if the transmission is not working properly, (i.e., if the transmission slips or shifts slowly) or if you notice some sign of fluid leakage.

DEP DEALER E-PROCESS

Do not use supplemental transmission fluid additives, treatments or cleaning agents. The use of these materials may affect transmission operation and result in damage to internal transmission components.

AUTOMATIC TRANSMISSION FLUID CHECK - 2.7L ECOBOOST™/3.5L

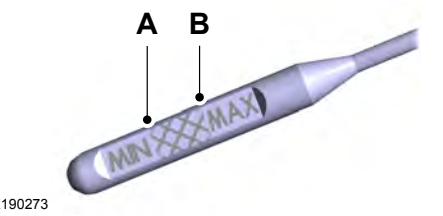
WARNING

Do not use supplemental transmission fluid additives, treatments or cleaning agents. The use of these materials may affect transmission operation and result in damage to internal transmission components.

The transmission does not consume fluid. However, if the transmission slips or shifts slowly you should check the fluid level. If you notice a sign of leaking fluid, contact an authorized dealer.

Checking the Transmission Fluid Level*

Only check the transmission fluid level when the engine is at normal operating temprature 179ºF (82ºC)-199ºF (93ºC). Normal operating temprature is reached after driving approximately 20 mi (30 km).



E190273

A Minimum
B Maximum

Note: *Check the fluid level with the engine running and the transmission in park (P).*

1. Make sure that your vehicle is on level ground.
2. Rotate the automatic transmission fluid cap in a counterclockwise direction. See **Under Hood Overview** (page 265).
3. Remove the cap and dipstick and wipe it with a clean, lint-free cloth. Replace the cap and dipstick and remove it again to check the fluid level.
4. Make sure that the fluid level is between the MIN and the MAX marks. If the fluid level is at the MIN mark, add fluid immediately. See **Adding Transmission Fluid**.
5. Replace the automatic transmission fluid cap and dipstick. Turn it clockwise until you feel a strong resistance.

Low Fluid Level

If the fluid level is within the minimum range (below point A) add the correct specification fluid to be within the hash mark area. See **Capacities and Specifications** (page 325).

Note: *If the fluid level is below the minimum range do not drive your vehicle. An underfill conition can damage the transmission.*

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Correct Fluid Level

If the fluid level is within the hash mark area (between points A and B) do not add any fluid.

High Fluid Level

If the fluid level is above the maximum range (above point B) fluid may need to be removed. High fluid levels may be caused by a overheating condition. If you have operated your vehicle at high speeds, towing a trailer or in city traffic during hot weather, allow your vehicle to cool for a minimum of 30 minutes before rechecking the level.

Note: *An overfill conition can damage the transmission.*

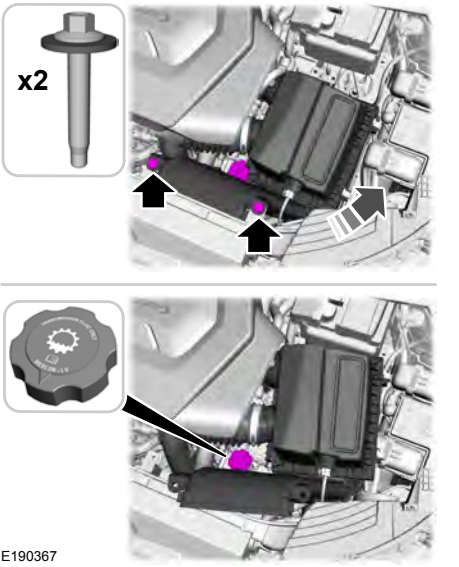
Adding Transmission Fluid*

1. Rotate the automatic transmission fluid cap in a counterclockwise direction.*
2. Remove the cap and dipstick and wipe it with a clean, lint-free cloth.
3. Add fluid that meets the Ford specifications. See **Capacities and Specifications** (page 339). Pour the fluid directly into the automatic transmission fluid cap and dipstick hole.
4. Replace the cap and dipstick and remove it again to check the fluid level.
5. Make sure that the fluid level is between the MIN and the MAX marks.
6. Replace the automatic transmission fluid cap and dipstick. Turn it clockwise until you feel a strong resistance.

*Vehicles With 2.7L EcoBoost

WARNING

Do not run the engine with the air filter disconnected.



E190367

1. Remove the two air filter assembly securing bolts.
2. Lift the air filter assembly to disengage the locating pins.
3. Rotate the air filter assembly slightly in a counterclockwise direction.
4. Check the fluid level. See **Checking the Transmission Fluid Level**.
5. Install in reverse order. Tighten the two air filter assembly securing bolts until you feel a strong resistance.

BRAKE FLUID CHECK

WARNINGS

Do not use any fluid other than the recommended brake fluid as this will reduce brake efficiency. Use of incorrect fluid could result in the loss of vehicle control, serious personal injury or death.

DEP DEARBORN E-PROCESS

WARNINGS

Only use brake fluid from a sealed container. Contamination with dirt, water, petroleum products or other materials may result in brake system damage or failure. Failure to adhere to this warning could result in the loss of vehicle control, serious personal injury or death.

Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.

A fluid level between the **MAX** and **MIN** lines is within the normal operating range and there is no need to add fluid. A fluid level not in the normal operating range could compromise the performance of the system. Have your vehicle checked immediately.

E170684

To avoid fluid contamination, the reservoir cap must remain in place and fully tight, unless you are adding fluid.

Only use fluid that meets Ford specifications. See **Capacities and Specifications** (page 325).

POWER STEERING FLUID CHECK

Your vehicle is equipped with an electric power steering (EPS) system. There is no fluid reservoir to check or fill.

WASHER FLUID CHECK

WARNING

If you operate your vehicle in temperatures below 40ºF (5ºC), use washer fluid with antifreeze protection. Failure to use washer fluid with antifreeze protection in cold weather could result in impaired windshield vision and increase the risk of injury or accident.

Add fluid to fill the reservoir if the level is low. Only use a washer fluid that meets Ford specifications. See **Capacities and Specifications** (page 325).

State or local regulations on volatile organic compounds may restrict the use of methanol, a common windshield washer antifreeze additive. Washer fluids containing non-methanol antifreeze agents should be used only if they provide cold weather protection without damaging the vehicle's paint finish, wiper blades or washer system.

FUEL FILTER

Your vehicle is equipped with a lifetime fuel filter that is integrated with the fuel tank. Regular maintenance or replacement is not needed.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

CHANGING THE 12V BATTERY

WARNINGS

Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.

When lifting a plastic-cased battery, excessive pressure on the end walls could cause acid to flow through the vent caps, resulting in personal injury and damage to the vehicle or battery. Lift the battery with a battery carrier or with your hands on opposite corners.

Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.

Battery posts, terminals and related accessories contain lead and lead compounds. Wash hands after handling.

Your vehicle has a Motorcraft® maintenance-free battery which normally does not require additional water during its life of service.

Note: *If your vehicle's battery has a cover or shield, make sure it is reinstalled after the battery has been cleaned or replaced.*

Note: *See an authorized dealer for low voltage battery access, testing, or replacement.*

When a low voltage battery replacement is necessary, see an authorized dealer to replace the low voltage battery with a Ford recommended replacement low voltage battery that matches the electrical requirements of the vehicle.

To ensure proper operation of the battery management system (BMS), do not allow a technician to connect any electrical device ground connection directly to the low voltage battery negative post. A connection at the low voltage battery negative post can cause inaccurate measurements of the battery condition and potential incorrect system operation.

Note: *If a person adds electrical or electronic accessories or components to the vehicle, the accessories or components may adversely affect the low voltage battery performance and durability and may also affect the performance of other electrical systems in the vehicle.*

For longer, trouble-free operation, keep the top of the battery clean and dry. Also, make certain the battery cables are always tightly fastened to the battery terminals.

If you see any corrosion on the battery or terminals, remove the cables from the terminals and clean with a wire brush. You can neutralize the acid with a solution of baking soda and water.

When a battery replacement is required, the battery should only be replaced with a Ford recommended replacement battery that matches the electrical requirements of the vehicle.

Because your vehicle's engine is electronically-controlled by a computer, some engine control settings are maintained by power from the low voltage battery. Some engine computer settings, like the idle trim and fuel trim strategy, optimize the driveability and performance of the engine. Some other computer settings, like the clock and radio station

DEP DEALER E-PROCESS

presets, are also maintained in memory by power from the low voltage battery. When a technician disconnects and connects the low voltage battery, these settings are erased. Complete the following procedure in order to restore the settings:

1. With the vehicle at a complete stop, set the parking brake.
2. Shift into park (P).
3. Switch off all accessories.
4. Fully press the brake pedal and start the vehicle.
5. Run the engine until it reaches normal operating temperature. While the engine is warming up, complete the following: Reset the clock. See **Audio System** (page 343). Reset the power windows bounce-back feature. See **Windows and Mirrors** (page 86). Reset the radio station presets. See **Audio System** (page 343).
6. Allow the engine to idle for at least one minute. If the engine turns off, press the accelerator pedal to start the engine.
7. While the engine is running, press the brake pedal and shift into neutral (N).
8. Allow the engine to run for at least one minute by pressing on the accelerator pedal.
9. Drive the vehicle at least 12 mi (20 km) to completely relearn the idle and fuel trim strategy.

Note: *If you do not allow the engine to relearn the idle and fuel trim strategy, the idle quality of your vehicle may be adversely affected until the engine computer eventually relearns the idle trim and fuel trim strategy.*

Make sure that you dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

CHECKING THE WIPER BLADES

E142463

Run the tip of your fingers over the edge of the blade to check for roughness.

Clean the wiper blades with washer fluid or water applied with a soft sponge or cloth.

CHANGING THE WIPER BLADES

Note: *If streaks or smears appear on the windshield, clean the windshield and the wiper blades. If that does not resolve the issue, install new wiper blades.*

Service Position

E75184

Set the windshield wipers in the service position to change the wiper blades. The windshield wipers return to the starting position when you switch the ignition on.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

1. Switch the ignition off.
2. Move the wiper arms to the service position manually.

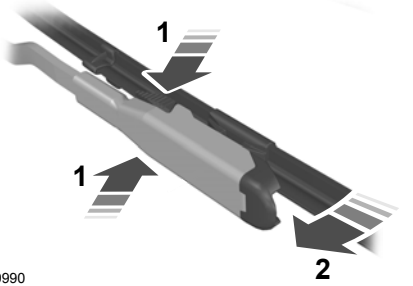
Note: *You cannot move the wiper arms to the service position manually when you switch the ignition on.*

Note: *You can use the service position to provide easier access to the wiper blades for freeing them from snow and ice. Make sure the windshield is free from snow and ice before you switch the windshield wipers on.*

Changing the Windshield Wiper Blades

Note: *Do not hold the wiper blade when lifting the wiper arm.*

Note: *Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.*



E129990

1. Lift the wiper arm and then press the wiper blade locking buttons together.
2. Remove the wiper blade.
3. Install in the reverse order.

Note: *Make sure that the wiper blade locks into place.*

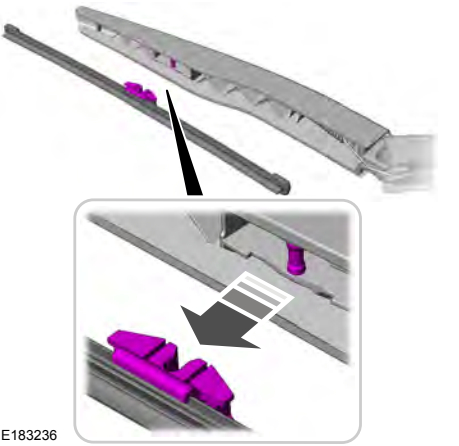
Note: *Make sure the windshield is clean before using new wiper blades.*

Changing the Rear Window Wiper Blade

Note: *Do not hold the wiper blade when lifting the wiper arm.*

Note: *Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.*

1. Lift the wiper arm.



E183236

2. Remove the wiper blade.
3. Install in the reverse order.

Note: *Make sure that the wiper blade locks into place.*

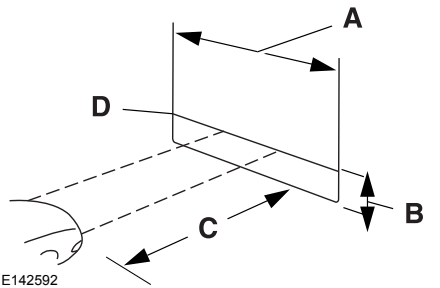
ADJUSTING THE HEADLAMPS

Vertical Aim Adjustment

The headlamps on your vehicle are properly aimed at the assembly plant. If your vehicle has been involved in a crash, have the aim of the headlamp beam checked by an authorized dealer.

DEP DELMAR E-PROCESS

Headlamp Aiming Target



E142592

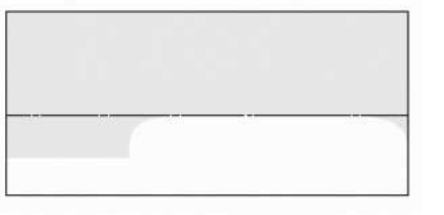
A 8 feet (2.4 meters).
B Center height of lamp to ground.
C 25 feet (7.6 meters).
D Horizontal reference line.

Vertical Aim Adjustment Procedure

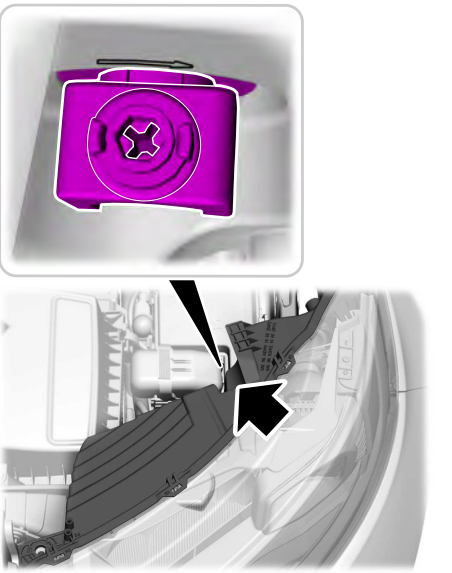
1. Park the vehicle directly in front of a wall or screen on a level surface, approximately 25 feet (7.6 meters) away.
2. Measure the height of the headlamp bulb center from the ground and mark an 8 foot (2.4 meter) horizontal reference line on the vertical wall or screen at this height.

Note: *To see a clearer light pattern for adjusting, you may want to block the light from one headlamp while adjusting the other.*

3. Turn on the low beam headlamps to illuminate the wall or screen and open the hood.


E142465

4. On the wall or screen you will observe a flat zone of high intensity light located at the top of the right hand portion of the beam pattern. If the top edge of the high intensity light zone is not at the horizontal reference line, the headlamp will need to be adjusted.

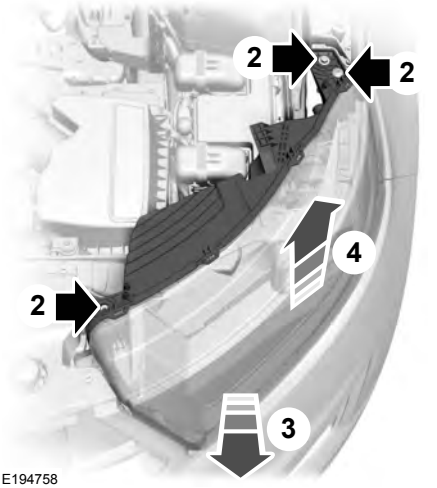

E194757

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

5. Locate the vertical adjuster on each headlamp. Using a Phillips #2 screwdriver, turn the adjuster either clockwise or counterclockwise in order to adjust the vertical aim of the headlamp. The horizontal edge of the brighter light should touch the horizontal reference line.
6. Close the hood and turn off the lamps.

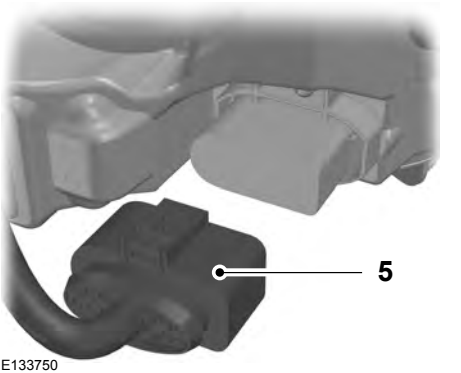
REMOVING A HEADLAMP

1. Open the hood. See **Opening and Closing the Hood** (page 261).



E194758

2. Remove the screws.
3. Pull the headlamp toward the front of the vehicle to disengage it from the lower fixing point.
4. Lift the headlamp up and remove it.



E133750

5. Disconnect the electrical connector.

CHANGING A BULB

WARNINGS

Switch all of the lamps and the ignition off. Failure to follow this warning could result in serious personal injury.

Bulbs become hot when in use. Let them cool down before you remove them.

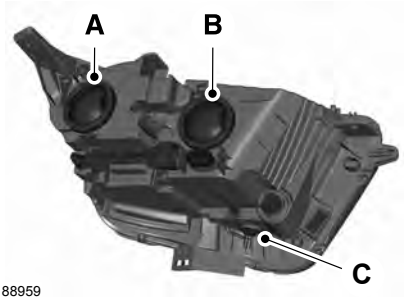
Use the correct specification bulb.

See **Bulb Specification Chart** (page 280).

Install in the reverse order unless otherwise stated.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing
DEP DEARBORN E-PROCESS

Headlamp



E188959

A Headlamp low beam.
Headlamp low and high beam - vehicles with high-intensity discharge headlamps.
B Headlamp high beam.
Daytime running lamp.
C Front direction indicator.

Front Direction Indicator

1. Remove the headlamp assembly. See **Removing a Headlamp** (page 278).
2. Turn the bulb holder counterclockwise and remove it.
3. Remove the bulb by pulling it straight out.

Headlamp Low Beam

1. Remove the cover.
2. Turn the bulb counterclockwise and remove it.
3. Disconnect the electrical connector.

Note: *Do not touch the bulb glass.*

Note: *You cannot separate the bulb from the bulb holder.*

Headlamp High Beam

1. Remove the cover.
2. Turn the bulb counterclockwise and remove it.
3. Disconnect the electrical connector.

Note: *Do not touch the bulb glass.*

Note: *You cannot separate the bulb from the bulb holder.*

High-Intensity Discharge Headlamps

These lamps operate at a high voltage. See an authorized dealer if they fail.

Daytime Running Lamp

1. Remove the cover.
2. Turn the bulb counterclockwise and remove it.
3. Disconnect the electrical connector.

Note: *Do not touch the bulb glass.*

Note: *You cannot separate the bulb from the bulb holder.*

LED Lamps

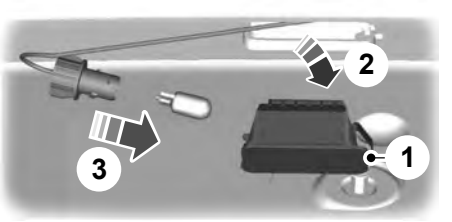
LED lamps are not serviceable items. See an authorized dealer if they fail.

The following lamps are LED:

- Brake and rear lamps.
- Central high mounted brake lamp.
- Front side marker lamps.
- Front signature lamps.
- Rear direction indicators.
- Rear side marker lamps.
- Reversing lamps.
- Side direction indicators.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

License Plate Lamp



E72789

1. Use a suitable tool, for example a screwdriver, to carefully remove the lamp.
2. Remove the lamp.
3. Turn the bulb holder counterclockwise and remove it.
4. Remove the bulb by pulling it straight out.

BULB SPECIFICATION CHART

Replacement bulbs are specified in the chart below. Headlamp bulbs must be marked with an authorized D.O.T. marking for North America to make sure they have the proper lamp performance, light brightness, light pattern, and safe visibility. The correct bulbs will not damage the lamp assembly or void the lamp assembly warranty and will provide quality bulb illumination time.

Exterior Lamps

Lamp	Specification	Power (Watt)
Brake and rear lamp.	LED	LED
Central high mounted brake lamp.	LED	LED
Daytime running lamps.	H15	HID
Front direction indicator.	WY21W	21
Front side marker lamp.	LED	LED
Front signature lamp.	LED	LED
Headlamp high beam.	9005LL	55
Headlamp low beam.	H11LL	55
High-intensity discharge headlamps.	D3S	HID
License plate lamp.	W5W	5
Rear direction indicator.	LED	LED
Rear side marker lamp.	LED	LED
Reversing lamps.	LED	LED
Side direction indicator.	LED	LED

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*

DEP DEALER E-PROCESS

Interior Lamps

Lamp	Specification	Power (Watt)
Interior lamp.	LED	LED
Luggage compartment lamp.	LED	LED

Note: *LED lamps are not serviceable. See an authorized dealer if they fail.*

DEP
DEALER E-PROCESS

CHANGING THE ENGINE AIR FILTER

WARNING

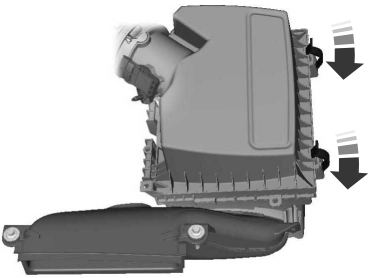
To reduce the risk of vehicle damage and/or personal burn injuries do not start your engine with the air cleaner removed and do not remove it while the engine is running.

When changing the air filter element, use only the air filter element listed. See **Capacities and Specifications** (page 325).

For EcoBoost equipped vehicles: When servicing the air cleaner, it is important that no foreign material enter the air induction system. The engine and turbocharger are susceptible to damage from even small particles.

Change the air filter element at the proper interval. See **Scheduled Maintenance** (page 399).

Note: *Failure to use the correct air filter element may result in severe engine damage. The customer warranty may be void for any damage to the engine if the correct air filter element is not used.*



E144365

1. Release the clamps that secure the air filter housing cover.
2. Carefully lift the air filter housing cover.
3. Remove the air filter element from the air filter housing.
4. Wipe any dirt or debris from the air filter housing and cover to make sure no dirt gets in the engine and to make sure you have a good seal.
5. Install a new air filter element. Be careful not to crimp the filter element edges between the air filter housing and cover. This could cause filter damage and allow unfiltered air to enter the engine if not properly seated.
6. Install the air filter housing cover.
7. Engage the clamps to secure the air filter housing cover to the air filter housing.

DEP DEALER E-PROCESS

GENERAL INFORMATION

Your Ford or Lincoln authorized dealer has many quality products available to clean your vehicle and protect its finishes.

CLEANING PRODUCTS

For best results, use the following products or products of equivalent quality:

Materials

Name	Specification
Motorcraft Bug and Tar Remover ZC-42	-
Motorcraft Custom Bright Metal Cleaner ZC-15	-
Motorcraft® Detail Wash ZC-3-A	ESR-M14P4-A
Motorcraft Engine Shampoo and Degreaser (U.S.) ZC-20 (U.S.)	-
Engine Shampoo	-
Motorcraft Leather and Vinyl Cleaner ZC-56	-
Multi-Purpose Cleaner	-
Motorcraft® Premium Windshield Wash Concentrate with Bitterant (U.S.) ZC-32-B2 (U.S.)	WSS-M14P19-A
Professional Strength Carpet and Upholstery Cleaner ZC-54	-
Motorcraft Spot and Stain Remover (U.S.) ZC-14 (U.S.)	-
Motorcraft® Ultra-Clear Spray Glass Cleaner (U.S.) ZC-23 (U.S.)	ESR-M14P5-A
Motorcraft® Wheel and Tire Cleaner ZC-37-A	-

CLEANING THE EXTERIOR

Wash your vehicle regularly with cool or lukewarm water and a neutral pH shampoo, we recommend Motorcraft Detail Wash.

- Never use strong household detergents or soap, for example dish washing or laundry liquid. These products can discolor and spot painted surfaces.
- Never wash your vehicle when it is hot to the touch, or during strong or direct sunlight.
- Dry your vehicle with a chamois or soft terry cloth towel to eliminate water spotting.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

- Immediately remove fuel spillages, bird droppings, insect deposits and road tar. These may cause damage to your vehicle's paintwork or trim over time. We recommend Motorcraft Bug and Tar Remover.
- Remove any exterior accessories, for example antennas, before entering a car wash.

Note: *Suntan lotions and insect repellents can damage painted surfaces. If these substances come in contact with your vehicle, wash the affected area as soon as possible.*

Exterior Chrome Parts

- Apply a high quality-cleaning product to bumpers and other chrome parts. Follow the manufacturer's instructions. We recommend Motorcraft Custom Bright Metal Cleaner.
- Do not apply the cleaning product to hot surfaces. Do not leave the cleaning product on chrome surfaces longer than the time recommended.
- Using other non-recommended cleaners can result in severe and permanent cosmetic damage.

Note: *Never use abrasive materials, for example steel wool or plastic pads as they can scratch the chrome surface.*

Note: *Do not use chrome cleaner, metal cleaner or polish on wheels or wheel covers.*

Exterior Plastic Parts

For routine cleaning we recommend Motorcraft Detail Wash. If tar or grease spots are present, we recommend Motorcraft Bug and Tar Remover.

Stripes or Graphics (If Equipped)

Hand washing your vehicle is preferred however, pressure washing may be used under the following conditions:

- Do not use water pressure higher than 2,000 psi (14,000 kPa).
- Do not use water hotter than 179ºF (82ºC).
- Use a spray with a 40º wide spray angle pattern.
- Keep the nozzle at a 12 in (305 mm) distance and 90º angle to your vehicle's surface.

Note: *Holding the pressure washer nozzle at an angle to the vehicle's surface may damage graphics and cause the edges to peel away from the vehicle's surface.*

Underbody

Flush the complete underside of your vehicle frequently. Keep body and door drain holes free of debris or foreign material.

WAXING

Regular waxing is necessary to protect your car's paint from the elements. We recommend that you wash and wax the painted surface once or twice a year.

When washing and waxing, park your vehicle in a shaded area out of direct sunlight. Always wash your vehicle before applying wax.

- Use a quality wax that does not contain abrasives.
- Follow the manufacturer's instructions to apply and remove the wax.
- Apply a small amount of wax in a back-and-forth motion, not in circles.

DEP DEALER E-PROCESS

- Do not allow wax to come in contact with any non-body (low-gloss black) colored trim. The wax will discolor or stain the parts over time.
  - Roof racks.
  - Bumpers.
  - Grained door handles.
  - Side moldings.
  - Mirror housings.
  - Windshield cowl area.
- Do not apply wax to glass areas.
- After waxing, your car's paint should feel smooth, and be free of streaks and smudges.

CLEANING THE ENGINE

Engines are more efficient when they are clean because grease and dirt buildup keep the engine warmer than normal.

When washing:

- Take care when using a power washer to clean the engine. The high-pressure fluid could penetrate the sealed parts and cause damage.
- Do not spray a hot engine with cold water to avoid cracking the engine block or other engine components.
- Spray Motorcraft Engine Shampoo and Degreaser on all parts that require cleaning and pressure rinse clean. In Canada, use Motorcraft Engine Shampoo.
- Never wash or rinse the engine while it is hot or running; water in the running engine may cause internal damage.
- Never wash or rinse any ignition coil, spark plug wire or spark plug well, or the area in and around these locations.
- Cover the battery, power distribution box, and air filter assembly to prevent water damage when cleaning the engine.

CLEANING THE WINDOWS AND WIPER BLADES

Car wash chemicals and environmental fallout can result in windshield and wiper blade contamination. Dirty windshield and wipers will result in poor windshield wiper operation. Keep the windshield and wiper blades clean to maintain windshield wiper performance.

To clean the windshield and wiper blades:

- Clean the windshield with a non-abrasive glass cleaner. When cleaning the interior of the windshield, avoid getting any glass cleaner on the instrument panel or door panels. Wipe any glass cleaner off these surfaces immediately.
- For windshields contaminated with tree sap, chemicals, wax or bugs, clean the entire windshield using steel wool (no greater than 0000 grade) in a circular motion and rinse with water.
- Clean the wiper blades with isopropyl rubbing alcohol or windshield washer concentrate.

Note: *Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. The vehicle warranty does not cover damage caused to the heated rear window grid lines.*

DEP
DEALER E-PROCESS

CLEANING THE INTERIOR

WARNINGS

Do not use cleaning solvents, bleach or dye on the vehicle's safety belts, as these actions may weaken the belt webbing.

On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a collision.

For fabric, carpets, cloth seats, safety belts and seats equipped with side airbags:

- Remove dust and loose dirt with a vacuum cleaner.
- Remove light stains and soil with Motorcraft Professional Strength Carpet & Upholstery Cleaner.
- If grease or tar is present on the material, spot-clean the area first with Motorcraft Spot and Stain Remover. In Canada, use Motorcraft Multi-Purpose Cleaner.
- If a ring forms on the fabric after spot cleaning, clean the entire area immediately (but do not oversaturate) or the ring will set.
- Do not use household cleaning products or glass cleaners, which can stain and discolor the fabric and affect the flame retardant abilities of the seat materials.

CLEANING THE INSTRUMENT PANEL AND INSTRUMENT CLUSTER LENS

WARNING

Do not use chemical solvents or strong detergents when cleaning the steering wheel or instrument panel to avoid contamination of the airbag system.

Note: *Follow the same procedure as cleaning leather seats for cleaning leather instrument panels and leather interior trim surfaces. See* ***Cleaning Leather Seats*** *(page 287).*

Clean the instrument panel and cluster lens with a clean, damp and soft cloth, then use a clean, dry and soft cloth to dry these areas.

- Avoid cleaners or polishes that increase the gloss of the upper portion of the instrument panel. The dull finish in this area helps protect you from undesirable windshield reflection.
- Do not use any household cleaning products or glass cleaners as these may damage the finish of the instrument panel, interior trim and cluster lens.
- Wash or wipe your hands clean if you have been in contact with certain products such as insect repellent and suntan lotion to avoid possible damage to the interior painted surfaces.
- Do not allow air fresheners and hand sanitizers to spill onto interior surfaces. If a spill occurs, wipe off immediately. Your warranty may not cover these damages.

If a staining liquid like coffee or juice has been spilled on the instrument panel or on interior trim surfaces:

DEP DESIGNER E-PROCESS

1. Wipe up spilled liquid using a clean, soft cloth as quickly as possible.
2. Use Motorcraft Premium Leather and Vinyl Cleaner or a commercially available leather cleaning product for automotive interiors. Test any cleaner or stain remover on an inconspicuous area.
3. Alternatively, wipe the surface with a clean, soft cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
4. If necessary, apply more soap and water solution or cleaning product to a clean, soft cloth and press it onto the soiled area. Allow this to set at room temperature for 30 minutes.
5. Remove the soaked cloth, then with a clean, damp cloth, use a rubbing motion for 60 seconds on the soiled area.
6. Dry the area with a clean, soft cloth.

CLEANING LEATHER SEATS (If Equipped)

Note: *Follow the same procedure as cleaning leather seats for cleaning leather instrument panels and leather interior trim surfaces.*

For routine cleaning, wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

For cleaning and removing stains such as dye transfer, use Motorcraft Premium Leather and Vinyl Cleaner or a commercially available leather cleaning product for automotive interiors.

Note: *Test any cleaner or stain remover on an inconspicuous area.*

You should:

- Remove dust and loose dirt with a vacuum cleaner.
- Clean and treat spills and stains as soon as possible.

Do not use the following products as these may damage the leather:

- Oil and petroleum or silicone-based leather conditioners.
- Household cleaners.
- Alcohol solutions.
- Solvents or cleaners intended specifically for rubber, vinyl and plastics.

REPAIRING MINOR PAINT DAMAGE

Authorized dealers have touch-up paint to match your vehicle's color. Your vehicle color code is printed on a sticker on the front, left-hand side door jamb. Take your color code to your authorized dealer to make sure you get the correct color.

Before repairing minor paint damage, use a cleaner such as Motorcraft Bug and Tar Remover to remove particles such as bird droppings, tree sap, insect deposits, tar spots, road salt and industrial fallout.

Always read the instructions before using cleaning products.

CLEANING THE ALLOY WHEELS

Note: *Do not apply a cleaning chemical to warm or hot wheel rims and covers.*

Note: *Some automatic car washes may cause damage to the finish on your wheel rims and covers.*

DEP
DEALER E-PROCESS

Note: *Industrial-strength or heavy-duty cleaners in combination with brush agitation to remove brake dust and dirt, could wear away the clear coat finish over a period time.*

Note: *Do not use hydrofluoric acid-based or high caustic-based wheel cleaners, steel wool, fuels or strong household detergents.*

Note: *If you intend parking your vehicle for an extended period after cleaning the wheels with a wheel cleaner, drive your vehicle for a few minutes before doing so. This will reduce the risk of increased corrosion of the brake discs.*

Alloy wheels and wheel covers are coated with a clear coat paint finish. To maintain their condition we recommend that you:

- Clean the wheels weekly using Motorcraft Wheel and Tire Cleaner. Apply using manufacturer's instructions.
- Use a sponge to remove heavy deposits of dirt and brake dust accumulation.
- Rinse thoroughly with a strong stream of water when you have completed the cleaning process.
- To remove tar and grease, use Motorcraft Bug and Tar Remover.

VEHICLE STORAGE

If you plan on storing your vehicle for 30 days or more, read the following maintenance recommendations to make sure your vehicle stays in good operating condition.

We engineer and test all motor vehicles and their components for reliable, regular driving. Under various conditions, long-term storage may lead to degraded engine performance or failure unless you use specific precautions to preserve engine components.

General

- Store all vehicles in a dry, ventilated place.
- Protect from sunlight, if possible.
- If vehicles are stored outside, they require regular maintenance to protect against rust and damage.

Body

- Wash your vehicle thoroughly to remove dirt, grease, oil, tar or mud from exterior surfaces, rear-wheel housing and the underside of front fenders.
- Periodically wash your vehicle if it is stored in exposed locations.
- Touch-up exposed or primed metal to prevent rust.
- Cover chrome and stainless steel parts with a thick coat of auto wax to prevent discoloration. Re-wax as necessary when you wash your vehicle.
- Lubricate all hood, door and luggage compartment hinges and latches with a light grade oil.
- Cover interior trim to prevent fading.
- Keep all rubber parts free from oil and solvents.

Engine

- Change the engine oil and filter prior to storage because used engine oil contains contaminates which may cause engine damage.
- Start the engine every 15 days for a minimum of 15 minutes. Run at fast idle with the climate controls set to defrost until the engine reaches normal operating temperature.

DEP DESIGNER E-PROCESS

- With your foot on the brake, shift through all the gears while the engine is running.
- We recommend that you change the engine oil before you use your vehicle again.

Fuel system

- Fill the fuel tank with high-quality fuel until the first automatic shutoff of the fuel pump nozzle.

Cooling system

- Protect against freezing temperatures.
- When removing your vehicle from storage, check coolant fluid level. Confirm that there are no cooling system leaks and that fluid is at the recommended level.

Battery

- Check and recharge as necessary. Keep connections clean.
- If storing your vehicle for more than 30 days without recharging the battery, we recommend that you disconnect the battery cables to maintain battery charge for quick starting.

Note: *It is necessary to reset memory features if battery cables are disconnected.*

Brakes

- Make sure the brakes and parking brake release fully.

Tires

- Maintain recommended air pressure.

Miscellaneous

- Make sure all linkages, cables, levers and pins under your vehicle are covered with grease to prevent rust.
- Move vehicles at least 25 ft (7.5 m) every 15 days to lubricate working parts and prevent corrosion.

Removing Vehicle From Storage

When your vehicle is ready to come out of storage, do the following:

- Wash your vehicle to remove any dirt or grease film build-up on window surfaces.
- Check windshield wipers for any deterioration.
- Check under the hood for any foreign material that may have collected during storage such as mice or squirrel nests.
- Check the exhaust for any foreign material that may have collected during storage.
- Check tire pressures and set tire inflation per the Tire Label.
- Check brake pedal operation. Drive your vehicle 15 ft (4.5 m) back and forth to remove rust build-up.
- Check fluid levels (including coolant, oil and gas) to make sure there are no leaks, and fluids are at recommended levels.
- If you remove the battery, clean the battery cable ends and check for damage.

Contact an authorized dealer if you have any concerns or issues.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

GENERAL INFORMATION

Use only approved wheel and tire sizes, using other sizes could damage your vehicle. If you change the diameter of the tires from that fitted at the factory, the speedometer may not display the correct speed. Take your vehicle to an authorized Ford dealer to have the system reprogrammed. If you intend to change the size of the wheels from that fitted by the manufacturer, you can check the suitability with an authorized dealer.

Additional information related to the functionality and maintenance of your tires can be found later in this chapter. See **Tire Care** (page 298).

The Ford recommended tire inflation pressures can be found on the Tire Label, which is located on the B-pillar or the edge of the driver's door. This information can also be found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door last post; next to the driver's seating position).

Ford strongly recommends maintaining these tire pressures at all times. Failure to follow the tire pressure recommendations can cause uneven treadwear patterns, reduced fuel economy, and adversely affect the way your vehicle handles.

Note: *Check and set the tire pressure at the ambient temperature in which you are intending to drive your vehicle and when the tires are cold.*

Note: *Check your tire pressures at least once per month.*

Set the pressure for your spare tire to the highest value given for your vehicle and tire size combination (if equipped).

Notice to utility vehicle and truck owners

WARNINGS

Utility vehicles have a significantly higher rollover rate than other types of vehicles. To reduce the risk of serious injury or death from a rollover or other crash you must avoid sharp turns and abrupt maneuvers, drive at safe speeds for the conditions, keep tires inflated to Ford recommended pressures, never overload or improperly load your vehicle, and make sure every passenger is properly restrained.

In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seat belt. All occupants must wear seat belts and children/infants must use appropriate restraints to minimize the risk of injury or ejection.

Do not become overconfident in the ability of four-wheel drive vehicles. Although a four-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in low traction situations, it won't stop any faster than two-wheel drive vehicles. Always drive at a safe speed.

E145298

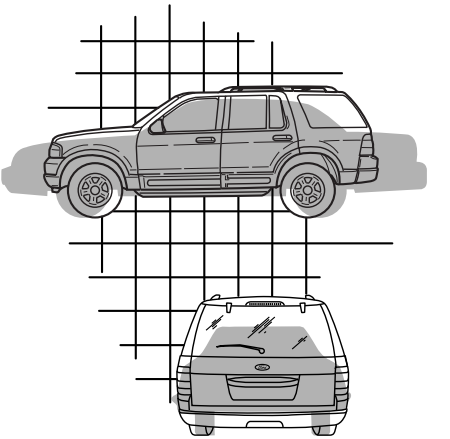
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Utility vehicles and trucks handle differently than passenger cars in the various driving conditions that are encountered on streets, highways and off-road. Utility vehicles and trucks are not designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions.

Study your owner's manual and any supplements for specific information about equipment features, instructions for safe driving and additional precautions to reduce the risk of an accident or serious injury.

How your vehicle differs from other vehicles

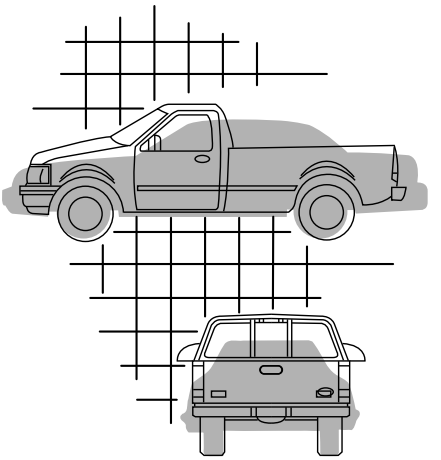
Sport utility vehicles and trucks can differ from some other vehicles in a few noticeable ways. Your vehicle may be:



E145299

- Higher - to allow higher load carrying capacity and to allow it to travel over rough terrain without getting hung up or damaging underbody components.
- Shorter - to give it the capability to approach inclines and drive over the crest of a hill without getting hung up or damaging underbody components. All other things held equal, a shorter wheelbase may make your vehicle quicker to respond to steering inputs than a vehicle with a longer wheelbase.
- Narrower - to provide greater maneuverability in tight spaces, particularly in off-road use.

DEP
DEALER E-PROCESS



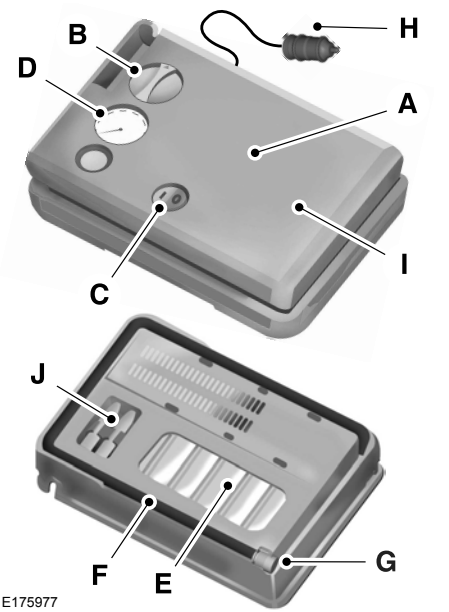
E168583

As a result of the above dimensional differences, Sport utility vehicles and trucks often will have a higher center of gravity and a greater difference in center of gravity between the loaded and unloaded condition. These differences that make your vehicle so versatile also make it handle differently than an ordinary passenger car.

TIRE SEALANT AND INFLATOR KIT (If Equipped)

Note: *The temporary mobility kit contains enough sealant compound in the canister for one tire repair only. See an authorized Ford dealer for replacement sealant canisters.*

The kit is located under the load floor in the trunk. The kit consists of an air compressor to re-inflate the tire and a canister of sealing compound that will effectively seal most punctures caused by nails or similar objects. This kit provides a temporary tire repair, allowing you to drive your vehicle up to 120 mi (200 km) at a maximum speed of 50 mph (80 km/h) to reach a tire service location.



E175977

A	Air compressor (inside).
B	Selector switch.
C	On and off button.
D	Air pressure gauge.
E	Sealant bottle and canister.
F	Dual purpose hose: air and repair.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

G Tire valve connector.
H Accessory power plug.
I Casing/housing.
J Bike/raft/sports ball adapters.

General Information

WARNING

Failure to follow these guidelines could result in an increased risk of loss of vehicle control, injury or death.

Note: *Do not use the kit if you have severely damaged a tire. Only seal punctures located within the tire tread with the kit.*

Do not attempt to repair punctures larger than ¼ inch (6 millimeters) or damage to the tire's sidewall. The tire may not completely seal.

Loss of air pressure may adversely affect tire performance. For this reason:

Note: *Do not drive the vehicle above 50 mph (80 km/h).*

Note: *Do not drive further than 120 mi (200 km). Drive only to the closest authorized Ford dealer or tire repair shop to have your tire inspected.*

- Drive carefully and avoid abrupt steering maneuvers.
- Periodically monitor tire inflation pressure in the affected tire; if the tire is losing pressure, have the vehicle towed.
- Read the information in the Tips for Use of the Kit section to make sure safe operation of the kit and your vehicle.

Tips for Use of the Kit

To ensure safe operation of the kit:

- Read all instructions and cautions fully.
- Before operating the kit, make sure your vehicle is safely off the road and away from moving traffic. Switch on the hazard lights.
- Always set the parking brake to ensure the vehicle does not move unexpectedly.
- Do not remove any foreign objects, such as nails or screws, from the tire.
- When using the kit, leave the engine running (only if the vehicle is outdoors or in a well-ventilated area) so the compressor does not drain the vehicle's battery.
- Do not allow the compressor to operate continuously for more than 15 minutes. This will help prevent the compressor from overheating.
- Never leave the kit unattended during operation.
- Sealant compound contains latex. Those with latex sensitivities should use appropriate precautions to avoid an allergic reaction.
- Keep the kit away from children.
- Only use the kit when the ambient temperature is between -22ºF (-30ºC) and 158ºF (70ºC).
- Only use the sealing compound before the use-by date. The use-by date is on a label on the sealant canister, which you can see through the rectangular viewing window on the bottom of the compressor. Check the use-by date regularly and replace the canister after four years of non-use.
- Do not store the kit unsecured inside the passenger compartment of the vehicle as it may cause injury during a sudden stop or crash. Always store the kit in its original location.

DEP SELECTIVE-PROCESS

- After sealant use, an authorized Ford dealer must replace the tire pressure monitoring system sensor and valve stem on the wheel.
- Operating the kit could cause an electrical disturbance in radio, CD and DVD player operation.

* When inflation only is required for a tire or other objects, the selector must be in the Air position.

What to do When a Tire Is Punctured

You can repair a tire puncture within the tire's tread area in two stages with the kit.

- In the first stage, inflate the tire with a sealing compound and air. After you inflate the tire, you will need to drive the vehicle a short distance (about 4 miles [6 kilometers]) to distribute the sealant in the tire.
- In the second stage, check the tire pressure and adjust, if necessary, to the vehicle's specified tire inflation pressure.

First Stage: Inflating the Tire with Sealing Compound and Air

WARNINGS

Do not stand directly over the kit while inflating the tire. If you notice any unusual bulges or deformations in the tire's sidewall during inflation, stop and call roadside assistance.

If the tire does not inflate to the recommended tire pressure within 15 minutes, stop and call roadside assistance.

Do not run the engine during kit operation unless the vehicle is outdoors or in a well-ventilated area.

Preparation: Park the vehicle in a safe, level and secure area, away from moving traffic.

Switch the hazard lights on. Apply the parking brake and switch the engine off. Inspect the flat tire for visible damage.

Sealant compound contains latex. Use appropriate precautions to avoid any allergic reactions.

Do not remove any foreign object that has pierced the tire. If a puncture is located in the tire sidewall, stop and call roadside assistance.

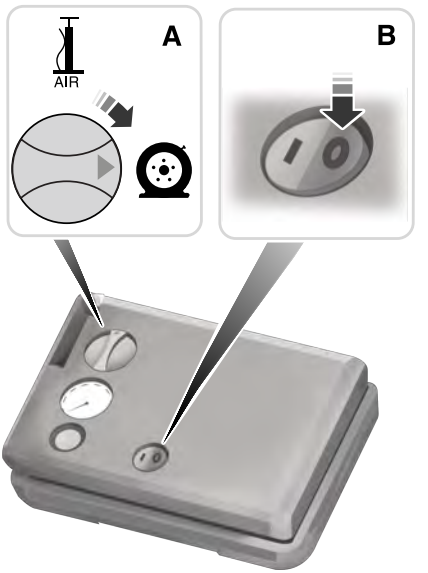
1. Remove the valve cap from the tire valve.
2. Unwrap the dual purpose hose (black tube) from the back of the compressor housing.
3. Fasten the hose to the tire valve by turning the connector clockwise. Tighten the connection securely.

E200523

4. Plug the power cable into the 12-volt power point in the vehicle.

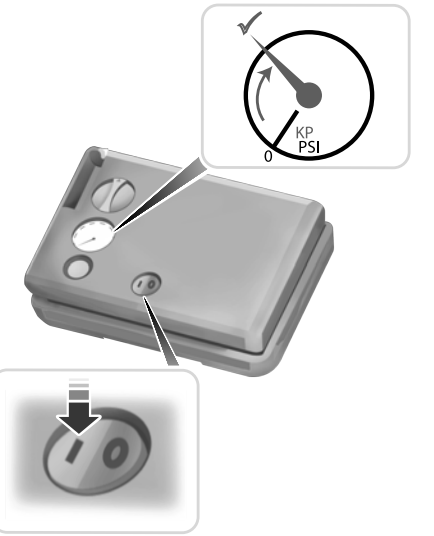
DEP DEALER E-PROCESS

5. Remove the warning sticker found on the casing/housing and place it on the top of the instrument panel or the center of the dash.
6. Start the vehicle and leave the engine running so the compressor does not drain the vehicle's battery.



E175981

7. Turn dial (A) clockwise to the sealant position. Switch the kit on by pressing the on/off button (B).
8. Inflate the tire to the pressure listed on the tire label located on the driver's door or the door jamb area. The initial air pressure gauge reading may indicate a value higher than the label pressure while you pump the sealing compound into the tire. This is normal and should be no reason for concern. The pressure gauge reading will indicate the tire inflation pressure after about 30 seconds of operation. You should check the final tire pressure with the compressor turned OFF in order to get an accurate pressure reading.



E175982

9. When the tire reaches the recommended tire pressure, switch off the kit, unplug the power cable, and disconnect the hose from the tire valve. Re-install the valve cap on the tire valve and return the kit to the stowage area.
10. Immediately and cautiously, drive the vehicle 4 miles (6 kilometers) to distribute the sealant evenly inside the tire. Do not exceed 50 mph (80 km/h).

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

11. After 4 miles (6 kilometers), stop and check the tire pressure. See Second Stage: Checking Tire Pressure.

Note: *If you experience any unusual vibration, ride disturbance or noise while driving, reduce your speed until you can safely pull off to the side of the road to call for roadside assistance. Note: Do not proceed to the second stage of this operation.*

Second Stage: Checking Tire Pressure

WARNINGS

If you are proceeding from the First Stage: Re-inflating the Tire with Sealing Compound and Air section and have injected sealant in the tire and the pressure is below 20 psi (1.4 bar), continue to the next step.

The power plug may get hot after use and should be handled carefully while unplugging.

Check the air pressure of your tires as follows:

E175983

1. Remove the valve cap from the tire valve.
2. Firmly screw the air compressor hose onto the valve stem by turning clockwise.
3. Push and turn the dial clockwise to the air position.
4. If required, switch on the compressor and adjust the tire to the recommended inflation pressure shown on the tire label located on the driver's door or door jamb area. You should check the tire pressure with the compressor turned OFF in order to get an accurate pressure reading.
5. Unplug the hoses, re-install the valve cap on the tire and return the kit to the stowage area.

What to Do After the Tire has Been Sealed

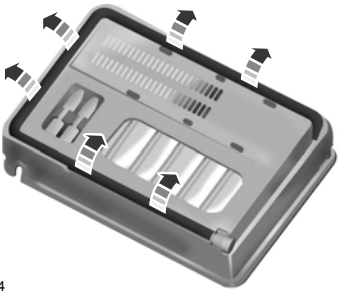
After using the kit to seal your tire, you will need to replace the sealant canister. You can obtain sealant canisters and spare parts at an authorized Ford dealer. You can dispose of empty sealant canisters at home. However, you should dispose of canisters still containing liquid sealant through your local authorized Ford dealer or tire dealer, or in accordance with local waste disposal regulation.

Note: *After you use the sealing compound, the maximum vehicle speed is 50 mph (80 km/h) and the maximum driving distance is 120 mi (200 km). You should inspect the sealed tire immediately.*

You can check the tire pressure any time within the 120 mi (200 km) by performing the steps listed previously in the Second Stage: Checking Tire Pressure procedure.

DEP DEALER E-PROCESS

Removal of the sealant canister from the kit



E175984

1. Unwrap the dual purpose hose (black tube) from the compressor housing.

E175985

2. Unwrap the power cord.

E175986

3. Remove the back cover.

E175987

4. Rotate the sealant canister up 90 degrees and pull away from casing/housing to remove.

Installation of the sealant canister to the kit

1. With the canister held perpendicular to the housing, insert the canister nozzle into the connector and push until seated.
2. Rotate the canister 90 degrees down into the housing/casing.

E175988

3. Snap the back cover back into place.

DEP AUTOMOTIVE-PROCESS

E175989

4. Wrap the dual purpose hose (black tube) around the channel on the bottom of the housing/casing.

E175990

5. Wrap the power cord around the housing and stow the accessory power plug into its storage area.

Note: *If you experience any difficulties with the removal or installation of the sealant canister, consult an authorized Ford dealer for assistance.*

Make sure you check the sealant compound's use-by date regularly. The use-by date is on a label located on the sealant canister, which you can see through the rectangular viewing window on the bottom of the kit. You should replace the sealant canister after four years of non-use.

TIRE CARE

Important Information About Low-Profile Tires

If your vehicle is equipped with 265/40R21 tires, they are low-profile tires. These tires and wheels are designed to give your vehicle a sport appearance. With low-profile tires, you may notice an increase in road noise and faster tire wear, depending on road conditions and driving styles. Due to their design, low-profile tires and wheels are more prone to road damage from potholes, rough or unpaved roads, car wash rails and curb contact than standard tires and wheels.

Note: *Your vehicle's warranty does not cover these types of damages. Extra caution should be taken when operating on rough roads to avoid impacts that could cause wheel and tire damage.*

Important Information About Sport Tires and Wheels

Vehicles equipped with the optional 265/40R21 tires are designed to enhance performance. To continue providing this performance, extra care must be taken when operating and maintaining your vehicle.

DEP DEALER E-PROCESS

These low-profile high-performance tires are designed to optimize the driving dynamics you expect in a sport vehicle in both dry and wet conditions. These tires are not optimized for off-road or winter (snow or cold weather) performance; and their ride, noise, and wear characteristics are different than non-performance tires. With low-profile tires, you may notice an increase in road noise and faster wear, depending on road conditions and driving habits. Also, because of their lower profile, the tires are more susceptible to road damage from potholes, rough or unpaved roads, car wash rails, and curb contact than standard tires and wheels.

Note: *Your vehicle's warranty does not cover these types of damages. Extra caution should be taken when operating on rough roads to avoid impacts that could cause wheel and tire damage.*

The optional 265/40R21 tires were designed for track use and may exhibit significantly reduced tread life and increased tire noise compared to the standard equipment tires under normal driving conditions. Increasing the front camber settings beyond the factory settings may further accelerate tread wear and induce tire noise.

Note: *Do not use tire chains on your vehicle's optional 265/40R21 tires and wheels. The use of any type of tire chain on these tires may damage your vehicle. See* ***Using Snow Chains*** *(page 315).*

Notice to Crossover Vehicle Owners

E200792

Crossover vehicles handle differently than passenger cars in the various driving conditions that are encountered on streets, highways and off-road. Crossover vehicles are not designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Crossover vehicles have a significantly higher rollover rate than other types of vehicles. To reduce this risk of serious injury or death from a rollover or other crash you must:

- Avoid sharp turns and abrupt maneuvers.
- Drive at safe speeds for the conditions.
- Keep tires properly inflated.
- Never overload or improperly load your vehicle.
- Make sure every passenger is properly restrained.

WARNING

In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seat belt. All occupants must wear seat belts. Children and infants must use appropriate restraints to minimize the risk of injury or ejection.

Information About Uniform Tire Quality Grading

E142542

Tire Quality Grades apply to new pneumatic passenger car tires. The Tire Quality Grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example: **Treadwear 200 Traction AA Temperature A**.

These Tire Quality Grades are determined by standards that the United States Department of Transportation has set.

Tire Quality Grades apply to new pneumatic passenger car tires. They do not apply to deep tread, winter-type snow tires, space-saver or temporary use spare tires, light truck or LT type tires, tires with nominal rim diameters of 10 to 12 inches or limited production tires as defined in Title 49 Code of Federal Regulations Part 575.104 (c)(2).

U.S. Department of Transportation Tire quality grades: The U.S. Department of Transportation requires Ford Motor Company to give you the following information about tire grades exactly as the government has written it.

Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear 1 ½ times as well on

DEP DEALER E-PROCESS

the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices, and differences in road characteristics and climate.

Traction AA A B C

WARNING

The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning or peak traction characteristics.

The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

Temperature A B C

WARNING

The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 139. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

Glossary of Tire Terminology

*__Tire label:__ A label showing the original equipment tire sizes, recommended inflation pressure and the maximum weight the vehicle can carry.

DEP AUTOMOTIVE PROCESS

***Tire Identification Number (TIN):** A number on the sidewall of each tire providing information about the tire brand and manufacturing plant, tire size and date of manufacture. Also referred to as DOT code.

***Inflation pressure:** A measure of the amount of air in a tire.

***Standard load:** A class of P-metric or Metric tires designed to carry a maximum load at set pressure. For example: for P-metric tires 35 psi (2.4 bar) or 36 psi (2.5 bar) depending on tire size and for Metric tires 36 psi (2.5 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load-carrying capability.

***Extra load:** A class of P-metric or Metric tires designed to carry a heavier maximum load at 42 psi (2.9 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load-carrying capability.

***kPa:** Kilopascal, a metric unit of air pressure.

***PSI:** Pounds per square inch, a standard unit of air pressure.

***Cold tire pressure:** The tire pressure when the vehicle has been stationary and out of direct sunlight for an hour or more and prior to the vehicle being driven for 1 mile (1.6 kilometers).

***Recommended inflation pressure:** The cold inflation pressure found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position) or Tire Label located on the B-Pillar or the edge of the driver's door.

* **B-pillar:** The structural member at the side of the vehicle behind the front door.

***Bead area of the tire:** Area of the tire next to the rim.

* **Sidewall of the tire:** Area between the bead area and the tread.

***Tread area of the tire:** Area of the perimeter of the tire that contacts the road when mounted on the vehicle.

***Rim:** The metal support (wheel) for a tire or a tire and tube assembly upon which the tire beads are seated.

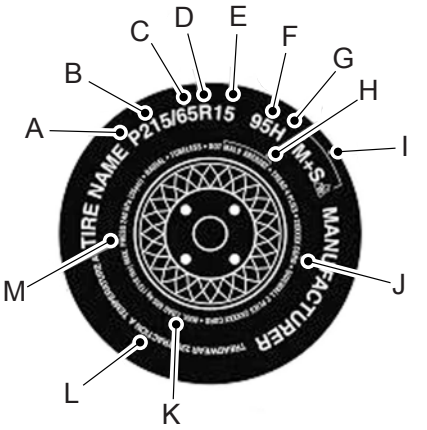
Information Contained on the Tire Sidewall

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and

DEP DEALER E-PROCESS

describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

Information on P Type Tires



E142543

P215/65R15 95H is an example of a tire size, load index and speed rating. The definitions of these items are listed below. (Note that the tire size, load index and speed rating for your vehicle may be different from this example.)

A. **P:** Indicates a tire, designated by the Tire and Rim Association, that may be used for service on cars, sport utility vehicles, minivans and light trucks. **Note:** If your tire size does not begin with a letter this may mean it is designated by either the European Tire and Rim Technical Organization or the Japan Tire Manufacturing Association.

B. **215:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. **65:** Indicates the aspect ratio which gives the tire's ratio of height to width.

D. **R:** Indicates a radial type tire.

E. **15:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

F. **95:** Indicates the tire's load index. It is an index that relates to how much weight a tire can carry. You may find this information in your owner's manual. If not, contact a local tire dealer.

Note: *You may not find this information on all tires because it is not required by federal law.*

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

G. **H:** Indicates the tire's speed rating. The speed rating denotes the speed at which a tire is designed to be driven for extended periods of time under a standard condition of load and inflation pressure. The tires on your vehicle may operate at different conditions for load and inflation pressure. These speed ratings may need to be adjusted for the difference in conditions. The ratings range from 81 mph (130 km/h) to 186 mph (299 km/h). These ratings are listed in the following chart.

Note: *You may not find this information on all tires because it is not required by federal law.*

Letter rating	Speed rating
M	81 mph (130 km/h)
N	87 mph (140 km/h)
Q	99 mph (159 km/h)
R	106 mph (171 km/h)
S	112 mph (180 km/h)
T	118 mph (190 km/h)
U	124 mph (200 km/h)
H	130 mph (210 km/h)
V	149 mph (240 km/h)
W	168 mph (270 km/h)
Y	186 mph (299 km/h)

Note: *For tires with a maximum speed capability over 149 mph (240 km/h), tire manufacturers sometimes use the letters ZR. For those with a maximum speed capability over 186 mph (299 km/h), tire manufacturers always use the letters ZR.*

H. **U.S. DOT Tire Identification Number (TIN):** This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000 the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

I. **M+S or M/S:** Mud and Snow, or

AT: All Terrain, or

AS: All Season.

DEP DEARBORN E-PROCESS

J. **Tire Ply Composition and Material Used:** Indicates the number of plies or the number of layers of rubber-coated fabric in the tire tread and sidewall. Tire manufacturers also must indicate the ply materials in the tire and the sidewall, which include steel, nylon, polyester, and others.

K. **Maximum Load:** Indicates the maximum load in kilograms and pounds that can be carried by the tire. See the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), for the correct tire pressure for your vehicle.

L. **Treadwear, Traction and Temperature Grades:**

***Treadwear** The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half times as well on the government course as a tire graded 100.

***Traction:** The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

***Temperature:** The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel.

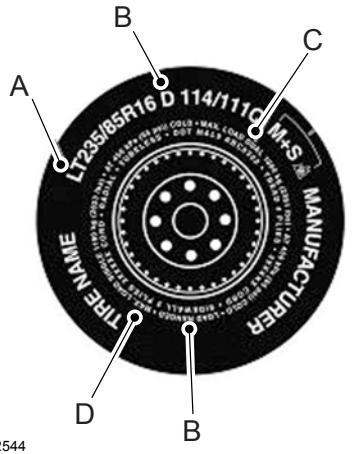
M. **Maximum Inflation Pressure:** Indicates the tire manufacturer's maximum permissible pressure, or the pressure at which the maximum load can be carried by the tire. This pressure is normally higher than the vehicle manufacturer's recommended cold inflation pressure, which can be found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label which is located on the B-Pillar or the edge of the driver’s door. The cold inflation pressure should never be set lower than the recommended pressure on the vehicle label.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

The tire suppliers may have additional markings, notes or warnings such as standard load or radial tubeless.

Additional Information Contained on the Tire Sidewall for LT Type Tires

Note: *Tire Quality Grades do not apply to this type of tire.*



E142544

LT type tires have some additional information beyond those of P type tires. These differences are described below.

A. **LT:** Indicates a tire, designated by the Tire and Rim Association, that is intended for service on light trucks.

B. **Load Range and Load Inflation Limits:** Indicates the tire's load-carrying capabilities and its inflation limits.

C. **Maximum Load Dual lb (kg) at psi (kPa) cold:** Indicates the maximum load and tire pressure when the tire is used as a dual, defined as four tires on the rear axle (a total of six or more tires on the vehicle).

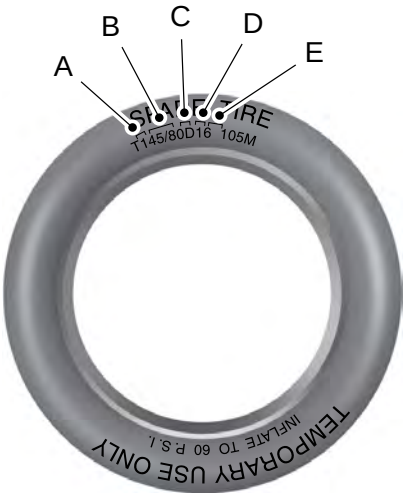
D. **Maximum Load Single lb (kg) at psi (kPa) cold:** Indicates the maximum load and tire pressure when the tire is used as a single, defined as two tires (total) on the rear axle.

Information on T Type Tires

T145/80D16 is an example of a tire size.

Note: *The temporary tire size for your vehicle may be different from this example. Tire Quality Grades do not apply to this type of tire.*

Edge/Galaxy/S-MAX (CDQ) Canada/United States of America, enUSA, First Printing



E142545

T type tires have some additional information beyond those of P type tires. These differences are described below.

A. **T:** Indicates a type of tire, designated by the Tire and Rim Association, that is intended for temporary service on cars, sport-utility vehicles, minivans and light trucks.

B. **145:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. **80:** Indicates the aspect ratio, which gives the tire's ratio of height to width. Numbers of 70 or lower indicate a short sidewall.

D. **D:** Indicates a diagonal type tire.

R: Indicates a radial type tire.

E. **16:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

Location of the Tire Label

You will find a Tire Label containing tire inflation pressure by tire size and other important information located on the B-Pillar or the edge of the driver's door.

Inflating Your Tires

Safe operation of your vehicle requires that your tires are properly inflated. Remember that a tire can lose up to half of its air pressure without appearing flat.

Every day before you drive, check your tires. If one looks lower than the others, use a tire gauge to check pressure of all tires and adjust if required.

At least once a month and before long trips, inspect each tire and check the tire pressure with a tire gauge (including spare, if equipped). Inflate all tires to the inflation pressure recommended by Ford Motor Company.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

You are strongly urged to buy a reliable tire pressure gauge, as automatic service station gauges may be inaccurate. Ford recommends the use of a digital or dial-type tire pressure gauge rather than a stick-type tire pressure gauge.

Use the recommended cold inflation pressure for optimum tire performance and wear. Under-inflation or over-inflation may cause uneven treadwear patterns.

WARNING

Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!

Always inflate your tires to the Ford recommended inflation pressure even if it is less than the maximum inflation pressure information found on the tire. The Ford recommended tire inflation pressure is found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label which is located on the B-Pillar or the edge of the driver's door. Failure to follow the tire pressure recommendations can cause uneven treadwear patterns and adversely affect the way your vehicle handles.

Maximum Inflation Pressure is the tire manufacturer's maximum permissible pressure and the pressure at which the maximum load can be carried by the tire. This pressure is normally higher than the manufacturer's recommended cold inflation pressure, which can be found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label which is located on the B-Pillar or the edge of the driver's door. The cold inflation pressure should never be set lower than the recommended pressure on the Safety Compliance Certification Label or Tire Label.

DEP DEALER E-PROCESS

When weather temperature changes occur, tire inflation pressures also change. A 10ºF (6ºC) temperature drop can cause a corresponding drop of 1 psi (7 kPa) in inflation pressure. Check your tire pressures frequently and adjust them to the proper pressure which can be found on the Safety Compliance Certification Label or Tire Label.

To check the pressure in your tire(s):

1. Make sure the tires are cool, meaning they are not hot from driving even a mile.

Note: *If you are checking tire pressure when the tire is hot, (for example, driven more than 1 mile [1.6 kilometers], never bleed or reduce air pressure. The tires are hot from driving and it is normal for pressures to increase above recommended cold pressures. A hot tire at or below recommended cold inflation pressure could be significantly under-inflated.*

Note: *If you have to drive a distance to get air for your tire(s), check and record the tire pressure first and add the appropriate air pressure when you get to the pump. It is normal for tires to heat up and the air pressure inside to go up as you drive.*

2. Remove the cap from the valve on one tire, then firmly press the tire gauge onto the valve and measure the pressure.

3. Add enough air to reach the recommended air pressure.

Note: *If you overfill the tire, release air by pressing on the metal stem in the center of the valve. Then recheck the pressure with your tire gauge.*

4. Replace the valve cap.

5. Repeat this procedure for each tire, including the spare.

Note: *Some spare tires operate at a higher inflation pressure than the other tires. For T type mini-spare tires, see the Dissimilar Spare Wheel and Tire Assembly section. Store and maintain at 60 psi (4.15 bar). For full-size and dissimilar spare tires, see the Dissimilar Spare Wheel and Tire Assembly Information section. Store and maintain at the higher of the front and rear inflation pressure as shown on the Tire Label.*

6. Visually inspect the tires to make sure there are no nails or other objects embedded that could poke a hole in the tire and cause an air leak.

7. Check the sidewalls to make sure there are no gouges, cuts or bulges.

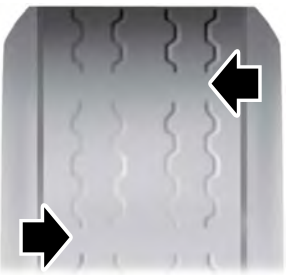
DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Inspecting Your Tires and Wheel Valve Stems

Periodically inspect the tire treads for uneven or excessive wear and remove objects such as stones, nails or glass that may be wedged in the tread grooves. Check the tire and valve stems for holes, cracks, or cuts that may permit air leakage and repair or replace the tire and replace the valve stem. Inspect the tire sidewalls for cracking, cuts, bruises and other signs of damage or excessive wear. If internal damage to the tire is suspected, have the tire demounted and inspected in case it needs to be repaired or replaced. For your safety, tires that are damaged or show signs of excessive wear should not be used because they are more likely to blow out or fail.

Improper or inadequate vehicle maintenance can cause tires to wear abnormally. Inspect all your tires, including the spare, frequently, and replace them if one or more of the following conditions exist:

Tire Wear



E142546

When the tread is worn down to one sixteenth of an inch (2 millimeters), tires must be replaced to help prevent your vehicle from skidding and hydroplaning. Built-in treadwear indicators, or wear bars, which look like narrow strips of smooth rubber across the tread will appear on the tire when the tread is worn down to one sixteenth of an inch (2 millimeters).

When the tire tread wears down to the same height as these wear bars, the tire is worn out and must be replaced.

Damage

Periodically inspect the tire treads and sidewalls for damage (such as bulges in the tread or sidewalls, cracks in the tread groove and separation in the tread or sidewall). If damage is observed

DEP DEALER E-PROCESS

or suspected have the tire inspected by a tire professional. Tires can be damaged during off-road use, so inspection after off-road use is also recommended.

Age

WARNING

Tires degrade over time depending on many factors such as weather, storage conditions, and conditions of use (such as load, speed, inflation pressure) the tires experience throughout their lives.

In general, tires should be replaced after six years regardless of tread wear. However, heat caused by hot climates or frequent high loading conditions can accelerate the aging process and may require tires to be replaced more frequently.

You should replace your spare tire when you replace the road tires or after six years due to aging even if it has not been used.

U.S. DOT Tire Identification Number

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000 the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

Tire Replacement Requirements

Your vehicle is equipped with tires designed to provide a safe ride and handling capability.

WARNINGS

Only use replacement tires and wheels that are the same size, load index, speed rating and type (such as P-metric versus LT-metric or all-season versus all-terrain) as those originally provided by Ford. The recommended tire and wheel size

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

WARNINGS

may be found on either the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or the Tire Label which is located on the B-Pillar or edge of the driver's door. If this information is not found on these labels then you should contact your authorized dealer as soon as possible. Use of any tire or wheel not recommended by Ford can affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death. Additionally the use of non-recommended tires and wheels could cause steering, suspension, axle, transfer case or power transfer unit failure. If you have questions regarding tire replacement, contact your authorized dealer as soon as possible.

To reduce the risk of serious injury, when mounting replacement tires and wheels, you should not exceed the maximum pressure indicated on the sidewall of the tire to set the beads without additional precautions listed below. If the beads do not seat at the maximum pressure indicated, re-lubricate and try again.

WARNINGS

When inflating the tire for mounting pressures up to 20 psi (1.38 bar) greater than the maximum pressure on the tire sidewall, the following precautions must be taken to protect the person mounting the tire:

1. Make sure that you have the correct tire and wheel size.

2. Lubricate the tire bead and wheel bead seat area again.

3. Stand at a minimum of 12 feet (3.66 meters) away from the wheel and tire assembly.

4. Use both eye and ear protection.

For a mounting pressure more than 20 psi (1.38 bar) greater than the maximum pressure, an authorized dealer or other tire service professional should do the mounting.

Always inflate steel carcass tires with a remote air fill with the person inflating standing at a minimum of 12 feet (3.66 meters) away from the wheel and tire assembly.

Important: Remember to replace the wheel valve stems when the road tires are replaced on your vehicle.

DEP DEALER E-PROCESS

The two front tires or two rear tires should generally be replaced as a pair.

The tire pressure sensors mounted in the wheels (originally installed on your vehicle) are not designed to be used in aftermarket wheels.

The use of wheels or tires not recommended by Ford Motor Company may affect the operation of your tire pressure monitoring system.

If the tire pressure monitoring system indicator is flashing, the system is malfunctioning. Your replacement tire might be incompatible with your tire pressure monitoring system, or some component of the system may be damaged.

Safety Practices

WARNINGS

If your vehicle is stuck in snow, mud or sand, do not rapidly spin the tires. Spinning the tires can tear the tire and cause an explosion. A tire can explode in as little as three to five seconds.

Do not spin the wheels at over 35 mph (56 km/h). The tires may fail and injure a passenger or bystander.

Driving habits have a great deal to do with your tire mileage and safety.

*Observe posted speed limits

*Avoid fast starts, stops and turns

*Avoid potholes and objects on the road

*Do not run over curbs or hit the tire against a curb when parking

Highway Hazards

No matter how carefully you drive there's always the possibility that you may eventually have a flat tire on the highway. Drive slowly to the closest safe area out of traffic. This may further damage the flat tire, but your safety is more important.

If you feel a sudden vibration or ride disturbance while driving, or you suspect your tire or vehicle has been damaged, immediately reduce your speed. Drive with caution until you can safely pull off the road. Stop and inspect the tires for damage. If you cannot detect a cause, have the vehicle towed to the nearest repair facility or tire dealer to have the vehicle inspected.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Tire and Wheel Alignment

A bad jolt from hitting a curb or pothole can cause the front end of your vehicle to become misaligned or cause damage to your tires. If your vehicle seems to pull to one side when you're driving, the wheels may be out of alignment. Have an authorized dealer check the wheel alignment periodically.

Wheel misalignment in the front or the rear can cause uneven and rapid treadwear of your tires and should be corrected by an authorized dealer. Front-wheel drive vehicles and those with an independent rear suspension may require alignment of all four wheels.

The tires should also be balanced periodically. An unbalanced tire and wheel assembly may result in irregular tire wear.

Tire Rotation

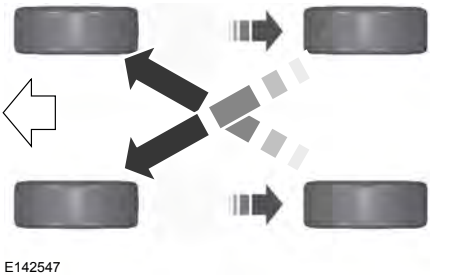
Note: *If your tires show uneven wear ask an authorized dealer to check for and correct any wheel misalignment, tire imbalance or mechanical problem involved before tire rotation.*

Note: *Your vehicle may be equipped with a dissimilar spare wheel and tire assembly. A dissimilar spare wheel and tire assembly is defined as a spare wheel and tire assembly that is different in brand, size or appearance from the road tires and wheels. If you have a dissimilar spare wheel and tire assembly it is intended for temporary use only and should not be used in a tire rotation.*

Note: *After having your tires rotated, inflation pressure must be checked and adjusted to the vehicle requirements.*

Rotating your tires at the recommended interval (as indicated in the scheduled maintenance information) will help your tires wear more evenly, providing better tire performance and longer tire life. Sometime irregular tire wear can be corrected by rotating the tires.

Front-wheel drive and All-wheel drive vehicles (front tires on the left side of the diagram).



E142547

DEP DEALER E-PROCESS

USING SUMMER TIRES

Summer tires provide superior performance on wet and dry roads. Summer tires do not have the Mud and Snow (M+S or M/S) tire traction rating on the tire side wall. Since summer tires do not have the same traction performance as All-season or Snow tires, we do not recommend using summer tires when temperatures drop to about 45ºF (7ºC) or below (depending on tire wear and environmental conditions) or in snow and ice conditions. Like any tire, summer tire performance is affected by tire wear and environmental conditions. If you must drive in those conditions, we recommend using Mud and Snow (M+S, M/S), All-season or Snow tires.

Always store your summer tires indoors at temperatures above 19ºF (-7ºC). The rubber compounds used in these tires lose flexibility and may develop surface cracks in the tread area at temperatures below 19ºF (-7ºC). If the tires have been subjected to 19ºF (-7ºC) or less, warm them in a heated space to at least 41ºF (5ºC) for at least 24 hours before installing them on a vehicle, or moving the vehicle with the tires installed, or checking tire inflation. Do not place tires near heaters or heating devices used to warm the room where the tires are stored. Do not apply heat or blow heated air directly on the tires. Always inspect the tires after storage periods and before use.

USING SNOW CHAINS

WARNING

Snow tires must be the same size, load index, speed rating as those originally provided by Ford. Use of any tire or wheel not recommended by Ford can affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death. Additionally, the use of non-recommended tires and wheels could cause steering, suspension, axle, transfer case or power transfer unit failure.

The tires on your vehicle may have all-weather treads to provide traction in rain and snow. However, in some climates, you may need to use snow tires and cables. Your vehicle may not be compatible with snow chain or cable usage with the factory-fitted wheels and tires.

Follow these guidelines when using snow tires and traction device:

- If possible, avoid fully loading your vehicle.
- Purchase chains or cables from a manufacturer that clearly labels body to tire dimension restrictions.
- Use no larger than 10 mm cables or chains ONLY on the front axle with 235/60R18 tires. Do not use chains or cables on any other size tires.
- The snow chains or cables must be mounted in pairs on the front axle.
- When driving with tire cables, do not exceed 30 mph (48 km/h) or the maximum speed recommended by the chain manufacturer, whichever is less.

DEP
DEARBORN E-PROCESS

- Drive cautiously. If you hear the cables rub or bang against the vehicle, stop and re-tighten them. If this does not work, remove the cables to prevent vehicle damage.
- Remove the cables when you no longer need them. Do not use cables on dry roads.
- If a temporary spare tire is mounted on your vehicle, do not use snow chains on the axle with the temporary spare tire.

If you have any questions regarding snow chains or cables, please contact an authorized dealer.

TIRE PRESSURE MONITORING SYSTEM

WARNING

The tire pressure monitoring system is not a substitute for manually checking tire pressure. The tire pressure should be checked periodically (at least monthly) using a tire gauge, see Inflating your tires in this chapter. Failure to properly maintain your tire pressure could increase the risk of tire failure, loss of control, vehicle rollover and personal injury.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated. Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

DEP DEALER E-PROCESS

The tire pressure monitoring system complies with part 15 of the FCC rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Changing Tires With a Tire Pressure Monitoring System

E142549

Note: *Each road tire is equipped with a tire pressure sensor located inside the wheel and tire assembly cavity. The pressure sensor is attached to the valve stem. The pressure sensor is covered by the tire and is not visible unless the tire is removed. Take care when changing the tire to avoid damaging the sensor*

You should always have your tires serviced by an authorized dealer.

Check the tire pressure periodically (at least monthly) using an accurate tire gauge. See Inflating Your Tires in this chapter.

Understanding Your Tire Pressure Monitoring System

The tire pressure monitoring system measures pressure in your four road tires and sends the tire pressure readings to your vehicle. The low tire pressure warning light will turn on if the tire pressure is significantly low. Once the light is illuminated, your tires are under-inflated and need to be inflated to the manufacturer's recommended tire pressure. Even if the light turns on and a short time later turns off, your tire pressure still needs to be checked.

When Your Temporary Spare Tire is Installed

When one of your road tires needs to be replaced with the temporary spare, the system will continue to identify an issue to remind you that the damaged road wheel and tire assembly needs to be repaired and put back on your vehicle.

To restore the full function of the tire pressure monitoring system, have the damaged road wheel and tire assembly repaired and remounted on your vehicle.

When You Believe Your System is Not Operating Properly

The main function of the tire pressure monitoring system is to warn you when your tires need air. It can also warn you in the event the system is no longer capable of functioning as intended. See the following chart for information concerning your tire pressure monitoring system:

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Low tire pressure warning light	Possible cause	Customer action required
Solid warning light	Tire(s) under-inflated	Make sure tires are at the proper pressure. See Inflating your tires in this chapter. After inflating your tires to the manufacturer's recommended pressure as shown on the Tire Label (located on the edge of driver's door or the B-Pillar), the vehicle must be driven for at least two minutes over 20 mph (32 km/h) before the light turns off.
	Spare tire in use	Repair the damaged road wheel and tire assembly and reinstall it on the vehicle to restore system function. For a description on how the system functions, see **When your temporary spare tire is installed** in this section.
	TPMS malfunction	If the tires are properly inflated and the spare tire is not in use but the light remains on, contact your authorized dealer as soon as possible.
Flashing warning light	Spare tire in use	Repair the damaged road wheel and tire assembly and reinstall it on the vehicle to restore system function. For a description on how the system functions, see **When your temporary spare tire is installed** in this section.
	TPMS malfunction	If the tires are properly inflated and the spare tire is not in use but the light remains on, contact your authorized dealer as soon as possible.

When Inflating Your Tires

When putting air into your tires (such as at a gas station or in your garage), the tire pressure monitoring system may not respond immediately to the air added to your tires.

It may take up to two minutes of driving over 20 mph (32 km/h) for the light to turn off after you have filled your tires to the recommended inflation pressure

DEP DEALER E-PROCESS

How Temperature Affects Your Tire Pressure

The tire pressure monitoring system monitors tire pressure in each pneumatic tire. While driving in a normal manner, a typical passenger tire inflation pressure may increase about 2 to 4 psi (14 to 28 kPa) from a cold start situation. If the vehicle is stationary overnight with the outside temperature significantly lower than the daytime temperature, the tire pressure may decrease about 3 psi (21 kPa) for a drop of 30ºF (17ºC) in ambient temperature. This lower pressure value may be detected by the tire pressure monitoring system as being significantly lower than the recommended inflation pressure and activate the system warning light for low tire pressure. If the low tire pressure warning light is on, visually check each tire to verify that no tire is flat. If one or more tires are flat, repair as necessary. Check the air pressure in the road tires. If any tire is under-inflated, carefully drive the vehicle to the nearest location where air can be added to the tires. Inflate all the tires to the recommended inflation pressure.

CHANGING A ROAD WHEEL

WARNINGS

The use of tire sealant may damage your tire pressure monitoring system and should only be used in roadside emergencies. If you must use a sealant, the Ford Tire Mobility Kit sealant should be used. The tire pressure monitoring system sensor and valve stem on the wheel must be replaced by an authorized dealer after use of the sealant.

If the tire pressure monitor sensor becomes damaged, it will no longer function. See **Tire Pressure Monitoring System** (page 316).

Note: *The tire pressure monitoring system indicator light will illuminate when the spare tire is in use. To restore the full function of the monitoring system, all road wheels equipped with tire pressure monitoring sensors must be mounted on the vehicle.*

If you get a flat tire while driving, do not apply the brake heavily. Instead, gradually decrease your speed. Hold the steering wheel firmly and slowly move to a safe place on the side of the road.

Have a flat serviced by an authorized dealer in order to prevent damage to the tire pressure monitoring system sensors. See **Tire Pressure Monitoring System** (page 316). Replace the spare tire with a road tire as soon as possible. During repairing or replacing of the flat tire, have an authorized dealer inspect the tire pressure monitoring system sensor for damage.

Dissimilar Spare Wheel and Tire Assembly Information

WARNING

Failure to follow these guidelines could result in an increased risk of loss of vehicle control, injury or death.

If you have a dissimilar spare wheel and tire, then it is intended for temporary use only. This means that if you need to use it, you should replace it as soon as possible with a road wheel and tire assembly that is the same size and type as the road tires and wheels that were originally provided by Ford. If the dissimilar spare tire or wheel is damaged, it should be replaced rather than repaired.

A dissimilar spare wheel and tire assembly is defined as a spare wheel and tire assembly that is different in brand, size or appearance from the road tires and wheels and can be one of three types:

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

1. **T-type mini-spare:** This spare tire begins with the letter T for tire size and may have Temporary Use Only molded in the sidewall.

2. **Full-size dissimilar spare with label on wheel:** This spare tire has a label on the wheel that states: THIS WHEEL AND TIRE ASSEMBLY FOR TEMPORARY USE ONLY.

When driving with one of the dissimilar spare tires listed above, do not:

- Exceed 50 mph (80 km/h).
- Load the vehicle beyond maximum vehicle load rating listed on the Safety Compliance Label.
- Tow a trailer.
- Use snow chains on the end of the vehicle with the dissimilar spare tire.
- Use more than one dissimilar spare tire at a time.
- Use commercial car washing equipment.
- Try to repair the dissimilar spare tire.

Use of one of the dissimilar spare tires listed above at any one wheel location can lead to impairment of the following:

- Handling, stability and braking performance.
- Comfort and noise.
- Ground clearance and parking at curbs.
- Winter weather driving capability.
- Wet weather driving capability.
- All-wheel driving capability (if applicable).

3. **Full-size dissimilar spare without label on wheel**

When driving with the full-size dissimilar spare wheel and tire assembly, do not:

- Exceed 70 mph (113 km/h).
- Use more than one dissimilar spare wheel and tire assembly at a time.
- Use commercial car washing equipment.
- Use snow chains on the end of the vehicle with the dissimilar spare wheel and tire assembly.

The usage of a full-size dissimilar spare wheel and tire assembly can lead to impairment of the following:

- Handling, stability and braking performance.
- Comfort and noise.
- Ground clearance and parking at curbs.
- Winter weather driving capability.
- Wet weather driving capability.
- All-wheel driving capability.

When driving with the full-size dissimilar spare wheel and tire assembly additional caution should be given to:

- Towing a trailer.
- Driving vehicles equipped with a camper body.
- Driving vehicles with a load on the cargo rack.

Drive cautiously when using a full-size dissimilar spare wheel and tire assembly and seek service as soon as possible.

Tire Change Procedure (If Equipped)

WARNINGS

When one of the front wheels is off the ground, the transmission alone will not prevent the vehicle from moving or slipping off the jack, even if the transmission is in park (P).

To help prevent your vehicle from moving when you change a tire, be sure to place the transmission in park (P), set the parking brake and block (in both directions) the wheel that is diagonally opposite (other side and end of the vehicle) to the tire being changed.

DEP DEALER E-PROCESS

WARNINGS

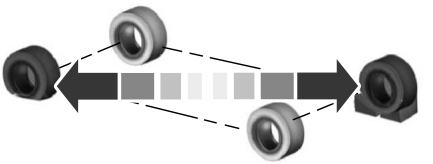
Never get underneath a vehicle that is supported only by a jack. If your vehicle slips off the jack, you or someone else could be seriously injured.

Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to avoid the danger of being hit when operating the jack or changing the wheel.

Always use the jack provided as original equipment with your vehicle. If using a jack other than the one provided as original equipment with your vehicle, make sure the jack capacity is adequate for the vehicle weight, including any vehicle cargo or modifications.

Note: *Passengers should not remain in your vehicle when the vehicle is being jacked.*

1. Park on a level surface, set the parking brake and activate the hazard flashers.
2. Place the transmission in park (P) and turn the engine off.



E175447

3. Block both the front and rear of the wheel diagonally opposite the flat tire. For example, if the left front tire is flat, block the right rear wheel.
4. Lift the carpeted load floor panel and secure in the up position with the hanger clip.
5. Remove the steel winged washer nut securing the spare tire by turning it counterclockwise.
6. Remove the spare tire from the spare tire compartment.
7. Remove plastic wing nut and jack and lug wrench assembly. Detach lug wrench from jack by turning the jack hex nut drive screw counterclockwise.
8. Loosen each wheel lug nut one-half turn counterclockwise, but do not remove them until the wheel is raised off the ground.

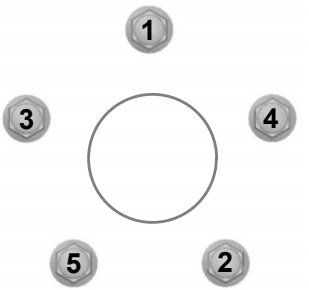
E145908

9. The vehicle jacking points are shown above, and are depicted on the yellow warning label on the jack.

E201100

DEP AUTOMOTIVE-PROCESS

10. Position the jack so that the vehicle downward flange rests in the jack saddle flange as shown above. Raise the vehicle by using the lug wrench to turn the jack nut clockwise. Once the flat tire is raised above the ground, remove the lug nuts with the lug wrench.
11. Replace the flat tire with the spare tire, making sure the valve stem is facing outward. Reinstall the lug nuts until the wheel is snug against the hub. Do not fully tighten the lug nuts until the wheel has been lowered.
12. Lower the wheel by turning the jack handle counterclockwise.



E75442

13. Remove the jack and fully tighten the lug nuts in the order shown. See **Technical Specifications** (page 323).
14. Fold up the wrench/jack handle and re-attach to the jack. Re-position jack/wrench assembly into the original vehicle position and secure with the plastic wing nut. Make sure the jack is fastened securely before you drive.
15. Unblock the wheel.

Stowing the flat tire

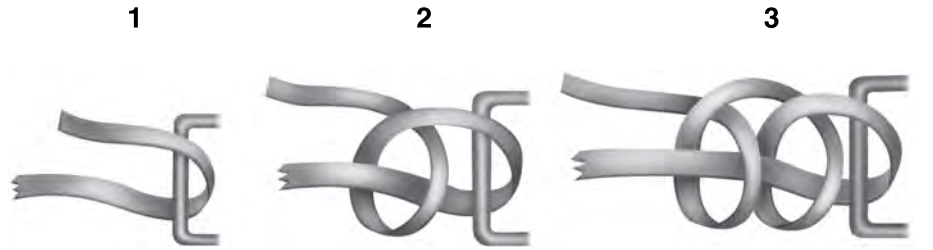
You cannot store the full-sized road wheel in the temporary spare tire well.

1. Find the flat tire retainer strap tucked inside the jack channel. Lower the carpeted load floor.
2. Stow the flat tire in the cargo area on the load floor with the wheel facing up. Secure the flat tire with the retainer strap by following the next steps.

E142906

3. Locate the rear left side and right side cargo tie-down rings. Push the loop end of the retainer strap through one cargo tie-down ring. Thread the non-loop end through the loop.
4. Weave the retainer strap through the wheel openings.
5. Locate the cargo tie-down in the opposite rear corner of the cargo area. Thread the retainer strap though the tie-down and pull tight.

DEP
DEALER E-PROCESS



6. Secure the flat tire by tying a 2-half hitch knot.

TECHNICAL SPECIFICATIONS

Wheel Lug Nut Torque Specifications

WARNING

When a wheel is installed, always remove any corrosion, dirt or foreign materials present on the mounting surfaces of the wheel or the surface of the wheel hub, brake drum or brake disc that contacts the wheel. Make sure that any fasteners that attach the rotor to the hub are secured so they do not interfere with the mounting surfaces of the wheel. Installing wheels without correct metal-to-metal contact at the wheel mounting surfaces can cause the wheel nuts to loosen and the wheel to come off while your vehicle is in motion, resulting in loss of control.

Bolt size	lb.ft (Nm)*
M14 x 1.5	162 lb.ft (220 Nm)

*Torque specifications are for nut and bolt threads free of dirt and rust. Use only Ford recommended replacement fasteners.

Retighten the lug nuts to the specified torque within 100 miles (160 kilometers) after any wheel disturbance (such as tire rotation, changing a flat tire, wheel removal).

DEP
A SELECTIVE E-PROCESS

E145950

A Wheel pilot bore

Inspect the wheel pilot hole and mounting surface prior to installation. Remove any visible corrosion or loose particles.

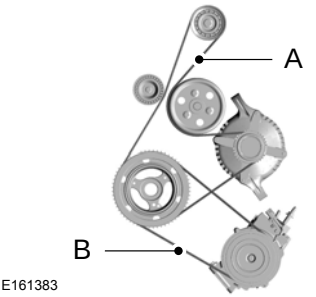
DEP DEALER E-PROCESS

ENGINE SPECIFICATIONS - 2.0L ECOBOOST™

Engine	2.0L EcoBoost Engine
Cubic inches	122
Required fuel	Minimum 87 octane
Compression ratio	9.7:1
Spark plug gap	0.027-0.031 in. (0.70-0.80 mm)

Drivebelt Routing

2.0L Ecoboost engine



A. Long drivebelt is on first pulley groove closest to engine.
B. Short drivebelt is on second pulley groove farthest from engine.

ENGINE SPECIFICATIONS - 2.7L ECOBOOST™

Engine	2.7L EcoBoost engine
Cubic inches	164
Required fuel	Minimum 87 octane
Firing order	1-4-2-5-3-6
Compression ratio	10.0:1
Spark plug gap	0.028-0.031 in. (0.7 - 0.8 mm)

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Drivebelt Routing

2.7L EcoBoost engine

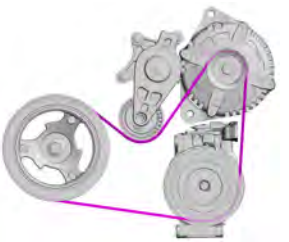
E191903

ENGINE SPECIFICATIONS - 3.5L

Engine	3.5L engine
Cubic inches	214
Required fuel	Minimum 87 octane
Compression ratio	10.8:1
Spark plug gap	.049-.053 in. (1.25 - 1.35 mm)

Drivebelt Routing

3.5L engine



E191904

DEP DEARBORN E-PROCESS

MOTORCRAFT PARTS - 2.0L ECOBOOST™

Component	2.0L EcoBoost Engine
Air filter element	FA-1912
Oil filter	FL-910-S
Battery	BXT-90T5-590
	BAGM-48H6-760[1]
Spark plugs	SP-537
Cabin air filter	FP-71
Windshield wiper blade	WW-2755 (driver side) WW-2760 (passenger side) WW-1413 (rear window)

[1] This motorcraft part is designed for vehicles with Automatic-Start-Stop.

We recommend Motorcraft replacement parts available at your Ford dealer or at fordparts.com for scheduled maintenance. These parts meet or exceed Ford Motor Company's specifications and are engineered for your vehicle. Use of other parts may impact vehicle performance, emissions and durability. Your warranty may be void for any damage related to use of other parts.

If a Motorcraft oil filter is not available, use an oil filter that meets industry performance specification SAE/USCAR-36.

For spark plug replacement, contact an authorized dealer. Replace the spark plugs at the appropriate intervals. See **Normal Scheduled Maintenance** (page 402).

DEP
CERTIFIED E-PROCESS

MOTORCRAFT PARTS - 2.7L ECOBOOST™

Component	2.7L EcoBoost
Air filter element	FA-1912
Oil filter	FL-2062
Battery	BXT-90T5-590
Spark plugs	SP-542
Cabin air filter	FP-71
Windshield wiper blade	WW-2755 (driver side) WW-2760 (passenger side) WW-1413 (rear window)

We recommend Motorcraft replacement parts available at your Ford dealer or at fordparts.com for scheduled maintenance. These parts meet or exceed Ford Motor Company's specifications and are engineered for your vehicle. Use of other parts may impact vehicle performance, emissions and durability. Your warranty may be void for any damage related to use of other parts.

For spark plug replacement, contact an authorized dealer. Replace the spark plugs at the appropriate intervals. See **Normal Scheduled Maintenance** (page 402).

DEP DEALER E-PROCESS

MOTORCRAFT PARTS - 3.5L

Component	3.5L V6 TiVCT
Air filter element	FA-1912
Oil filter	FL-500-S
Battery	BXT-90T5-590
Spark plugs	SP-520
Cabin air filter	FP-71
Windshield wiper blade	WW-2755 (driver side) WW-2760 (passenger side) WW-1413 (rear window)

We recommend Motorcraft replacement parts available at your Ford dealer or at fordparts.com for scheduled maintenance. These parts meet or exceed Ford Motor Company's specifications and are engineered for your vehicle. Use of other parts may impact vehicle performance, emissions and durability. Your warranty may be void for any damage related to use of other parts.

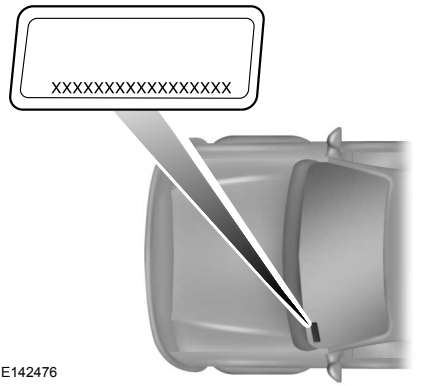
If a Motorcraft oil filter is not available, use an oil filter that meets industry performance specification SAE/USCAR-36.

For spark plug replacement, contact an authorized dealer. Replace the spark plugs at the appropriate intervals. See **Normal Scheduled Maintenance** (page 402).

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

VEHICLE IDENTIFICATION NUMBER

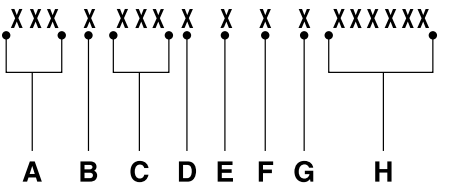
The vehicle identification number is located on the left-hand side of the instrument panel.



E142476

Please note that in the graphic, XXXX is representative of your vehicle identification number.

The Vehicle Identification Number contains the following information:

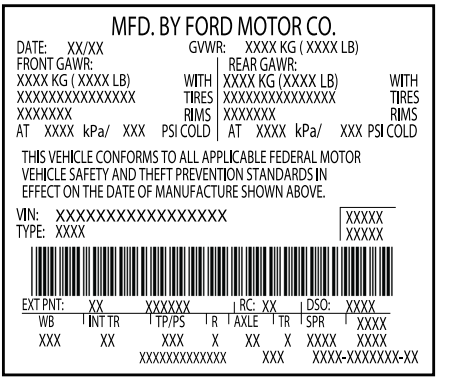


E142477

A	World manufacturer identifier
B	Brake system, Gross Vehicle Weight Rating, Restraint Devices and their locations
C	Make, vehicle line, series, body type
D	Engine type
E	Check digit
F	Model year
G	Assembly plant
H	Production sequence number

DEP DEALER E-PROCESS

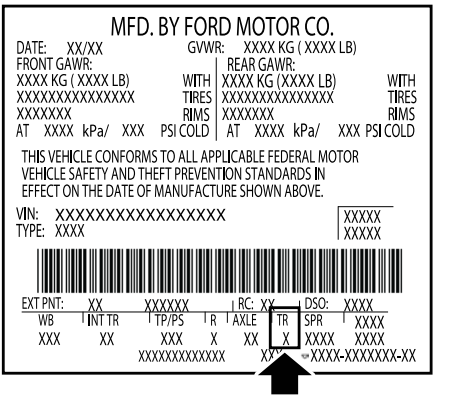
VEHICLE CERTIFICATION LABEL



E167469

The National Highway Traffic Safety Administration Regulations require that a Safety Compliance Certification Label be affixed to a vehicle and prescribe where the Safety Compliance Certification Label may be located. The Safety Compliance Certification Label shall be affixed to either the door hinge pillar, the door latch post, or the edge of the door near the door latch, next to the driver's seating position.

TRANSMISSION CODE DESIGNATION



E167814

The transmission code is on the Safety Compliance Certification Label. The following table shows the transmission code along with the transmission description.

Description	Code
Six-speed automatic transmission 6F35	6
Six-speed automatic transmission 6F55	C
Six-speed automatic transmission 6F50	J

DEP AUTOMOTIVE-PROCESS

CAPACITIES AND SPECIFICATIONS - 2.0L ECOBOOST™

Capacities

WARNING

The air conditioning refrigerant system contains refrigerant R-134a under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Item	Capacity
Engine oil	5.7 qt (5.4 L)
Engine coolant	8.2 qt (7.8 L)
Brake fluid	Between MIN/MAX on brake fluid reservoir
Rear differential (All Wheel Drive) fluid	2.4 pt (1.15L)
Power Transfer Unit (PTU) fluid (All Wheel Drive)	11.8 fl oz (0.35 L)
Automatic transmission fluid[1]	9.0 qt (8.5 L)
Windshield washer fluid	Fill as required
Fuel tank (Front Wheel Drive)	18.4 gal (69.5 L)
Fuel tank (All Wheel Drive)	18.5 gal (70 L)
A/C refrigerant	24 oz (0.68 kg)
A/C refrigerant compressor oil	5.2 fl oz (155 ml)

[1]Approximate dry fill capacity. Actual amount may vary during fluid changes.

DEP DEALER E-PROCESS

Specifications

Materials

Name	Specification
Recommended motor oil (U.S.): Motorcraft SAE 5W-30 Premium Synthetic Blend Motor Oil XO-5W30-QSP	WSS-M2C946-A
Recommended motor oil (Canada): Motorcraft SAE 5W-30 Super Premium Motor Oil CXO-5W30-LSP12	WSS-M2C946-A
Recommended motor oil (Mexico): Motorcraft SAE 5W-30 Synthetic Motor Oil MXO-5W30-QSP	WSS-M2C946-A
Optional motor oil (U.S. and Mexico): Motorcraft SAE 5W-30 Full Synthetic Motor Oil XO-5W30-QFS	WSS-M2C946-A
Optional motor oil (Canada): Motorcraft SAE 5W-30 Synthetic Motor Oil CXO-5W30-LFS12	WSS-M2C946-A
Engine coolant (U.S. and Mexico): Motorcraft Orange Antifreeze/Coolant Prediluted VC-3DIL-B	WSS-M97B44-D2
Engine coolant (Canada): Motorcraft Orange Antifreeze/Coolant Prediluted CVC-3DIL-B	WSS-M97B44-D2
Brake fluid: Motorcraft DOT 4 Low Viscosity (LV) High Performance Motor Vehicle Brake Fluid PM-20	WSS-M6C65-A2
Rear differential (All Wheel Drive) fluid: Motorcraft SAE 80W-90 Premium Rear Axle Lubricant XY-80W90-QL	WSP-M2C197-A
Power Transfer Unit (PTU) fluid (All Wheel Drive): Motorcraft SAE 75W-140 Synthetic Rear Axle Lubricant XY-75W140-QL	WSL-M2C192-A
Automatic transmission fluid (U.S. and Mexico): Motorcraft MERCON LV Automatic Transmission Fluid XT-10-QLVC	WSS-M2C938-A MERCON LV

DEP
A DEARBORN E-PROCESS

Name	Specification
Automatic transmission fluid (Canada): Motorcraft MERCON LV Automatic Transmission Fluid CXT-10-LV12	WSS-M2C938-A MERCON LV
Windshield washer fluid (U.S. and Mexico): Motorcraft Premium Windshield Wash Concentrate with Bitterant ZC-32-B2	WSS-M14P19-A
Windshield washer fluid (Canada): Motorcraft Premium Quality Windshield Washer Fluid CXC-37-(A, B, D, F)	WSS-M14P19-A
A/C refrigerant (U.S.): Motorcraft R-134a Refrigerant YN-19	WSH-M17B19-A
A/C refrigerant (Canada): Motorcraft R-134a Refrigerant CYN-16-R	WSH-M17B19-A
A/C refrigerant (Mexico): Motorcraft R-134a Refrigerant MYN-19	WSH-M17B19-A
A/C refrigerant compressor oil: Motorcraft PAG Refrigerant Compressor Oil YN-12-D	WSH-M1C231-B
Multi-purpose grease: Motorcraft Multi-Purpose Grease Spray XL-5	ESB-M1C93-B
Lock cylinders (U.S.): Penetrating and Lock Lubricant XL-1	--
Lock cylinders (Canada): Penetrating Fluid CXC-51-A	--
Lock cylinders (Mexico): Penetrating and Lock Lubricant MXL-1	--

DEP DESIGNER E-PROCESS

If you use oil and fluids that do not meet the defined specification and viscosity grade, this may lead to:

- Component damage which is not covered by the vehicle warranty.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced engine performance.
- Reduced fuel economy.
- Degraded brake performance.

We recommend Motorcraft motor oil for your vehicle. If Motorcraft oil is not available, use motor oils of the recommended viscosity grade that meet API SN requirements and display the API Certification Mark for gasoline engines. Do not use oil labeled with API SN service category unless the label also displays the API certification mark.

E142732

An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of the International Lubricants Specification Advisory Council (ILSAC).

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that may not be covered by your vehicle warranty.

Note: *Ford recommends using DOT 4 Low Viscosity (LV) High Performance Brake Fluid or equivalent meeting WSS-M6C65-A2. Use of any fluid other than the recommended fluid may cause degraded brake performance and not meet the Ford performance standards. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials may result in brake system damage and possible failure.*

Note: *Automatic transmissions that require MERCON LV transmission fluid should only use MERCON LV transmission fluid. The use of any other fluid may cause transmission damage.*

CAPACITIES AND SPECIFICATIONS - 2.7L ECOBOOST™

Capacities

WARNING

The air conditioning refrigerant system contains refrigerant R-134a under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

DEP
A DELTA-PROCESS

Item	Capacity
Engine oil	6.0 qt (5.7 L)
Engine coolant	10.6 qt (10 L)
Brake fluid	Between MIN/MAX on brake fluid reservoir
Rear differential (All Wheel Drive) fluid	2.4 pt (1.15L)
Power Transfer Unit (PTU) fluid (All Wheel Drive)	11.8 fl oz (0.35 L)
Automatic transmission fluid[1]	11.0 qt (10.4 L)
Windshield washer fluid	Fill as required
Fuel tank (Front Wheel Drive)	18.4 gal (69.5 L)
Fuel tank (All Wheel Drive)	18.5 gal (70 L)
A/C refrigerant	21 oz (0.6 kg)
A/C refrigerant compressor oil	5.2 fl oz (155 ml)

[1]Approximate dry fill capacity. Actual amount may vary during fluid changes.

Specifications

Materials

Name	Specification
Recommended motor oil (U.S.): Motorcraft SAE 5W-30 Premium Synthetic Blend Motor Oil XO-5W30-QSP	WSS-M2C946-A
Recommended motor oil (Canada): Motorcraft SAE 5W-30 Super Premium Motor Oil CXO-5W30-LSP12	WSS-M2C946-A
Recommended motor oil (Mexico): Motorcraft SAE 5W-30 Synthetic Motor Oil MXO-5W30-QSP	WSS-M2C946-A
Optional motor oil (U.S. and Mexico): Motorcraft SAE 5W-30 Full Synthetic Motor Oil XO-5W30-QFS	WSS-M2C946-A
Optional motor oil (Canada):	WSS-M2C946-A

DEP DEALER E-PROCESS

Name	Specification
Motorcraft SAE 5W-30 Synthetic Motor Oil CXO-5W30-LFS12	
Engine coolant (U.S. and Mexico): Motorcraft Orange Antifreeze/Coolant Prediluted VC-3DIL-B	WSS-M97B44-D2
Engine coolant (Canada): Motorcraft Orange Antifreeze/Coolant Prediluted CVC-3DIL-B	WSS-M97B44-D2
Brake fluid: Motorcraft DOT 4 Low Viscosity (LV) High Performance Motor Vehicle Brake Fluid PM-20	WSS-M6C65-A2
Rear differential (All Wheel Drive) fluid: Motorcraft SAE 80W-90 Premium Rear Axle Lubricant XY-80W90-QL	WSP-M2C197-A
Power Transfer Unit (PTU) fluid (All Wheel Drive): Motorcraft SAE 75W-140 Synthetic Rear Axle Lubricant XY-75W140-QL	WSL-M2C192-A
Automatic transmission fluid (U.S. and Mexico): Motorcraft MERCON LV Automatic Transmission Fluid XT-10-QLVC	WSS-M2C938-A MERCON LV
Automatic transmission fluid (Canada): Motorcraft MERCON LV Automatic Transmission Fluid CXT-10-LV12	WSS-M2C938-A MERCON LV
Windshield washer fluid (U.S. and Mexico): Motorcraft Premium Windshield Wash Concentrate with Bitterant ZC-32-B2	WSS-M14P19-A
Windshield washer fluid (Canada): Motorcraft Premium Quality Windshield Washer Fluid CXC-37-(A, B, D, F)	WSS-M14P19-A
A/C refrigerant (U.S.): Motorcraft R-134a Refrigerant YN-19	WSH-M17B19-A
A/C refrigerant (Canada): Motorcraft R-134a Refrigerant CYN-16-R	WSH-M17B19-A

DEP
A DELTA-E-PROCESS

Name	Specification
A/C refrigerant (Mexico): Motorcraft R-134a Refrigerant MYN-19	WSH-M17B19-A
A/C refrigerant compressor oil: Motorcraft PAG Refrigerant Compressor Oil YN-12-D	WSH-M1C231-B
Multi-purpose grease: Motorcraft Multi-Purpose Grease Spray XL-5	ESB-M1C93-B
Lock cylinders (U.S.): Penetrating and Lock Lubricant XL-1	--
Lock cylinders (Canada): Penetrating Fluid CXC-51-A	--
Lock cylinders (Mexico): Penetrating and Lock Lubricant MXL-1	--

If you use oil and fluids that do not meet the defined specification and viscosity grade, this may lead to:

- Component damage which is not covered by the vehicle warranty.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced engine performance.
- Reduced fuel economy.
- Degraded brake performance.

We recommend Motorcraft motor oil for your vehicle. If Motorcraft oil is not available, use motor oils of the recommended viscosity grade that meet API SN requirements and display the API Certification Mark for gasoline engines. Do not use oil labeled with API SN service category unless the label also displays the API certification mark.

E142732

An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of the International Lubricants Specification Advisory Council (ILSAC).

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that may not be covered by your vehicle warranty.

DEP
DEALER E-PROCESS

Note: *Ford recommends using DOT 4 Low Viscosity (LV) High Performance Brake Fluid or equivalent meeting WSS-M6C65-A2. Use of any fluid other than the recommended fluid may cause degraded brake performance and not meet the Ford performance standards. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials may result in brake system damage and possible failure.*

Note: *Automatic transmissions that require MERCON LV transmission fluid should only use MERCON LV transmission fluid. The use of any other fluid may cause transmission damage.*

CAPACITIES AND SPECIFICATIONS - 3.5L

Capacities

WARNING

The air conditioning refrigerant system contains refrigerant R-134a under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Item	Capacity
Engine oil	6.0 qt (5.7 L)
Engine coolant	11.7 qt (11.1 L)
Brake fluid	Between MIN/MAX on brake fluid reservoir
Rear differential (All Wheel Drive) fluid	2.4 pt (1.15L)
Power Transfer Unit (PTU) fluid (All Wheel Drive)	11.8 fl oz (0.35 L)
Automatic transmission fluid[1]	11.0 qt (10.4 L)
Windshield washer fluid	Fill as required
Fuel tank (Front Wheel Drive)	18.4 gal (69.5 L)
Fuel tank (All Wheel Drive)	18.5 gal (70 L)
A/C refrigerant	24.0 oz (0.68 kg)
A/C refrigerant compressor oil	5.2 fl oz (155 ml)

[1]Approximate dry fill capacity. Actual amount may vary during fluid changes.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Specifications

Materials

Name	Specification
Recommended motor oil (U.S.): Motorcraft SAE 5W-20 Premium Synthetic Blend Motor Oil XO-5W20-QSP	WSS-M2C945-A
Recommended motor oil (Canada): Motorcraft SAE 5W-20 Super Premium Motor Oil CXO-5W20-LSP12	WSS-M2C945-A
Recommended motor oil (Mexico): Motorcraft SAE 5W-20 Synthetic Motor Oil MXO-5W20-QSP	WSS-M2C945-A
Optional motor oil (U.S. and Mexico): Motorcraft SAE 5W-20 Full Synthetic Motor Oil XO-5W20-QFS	WSS-M2C945-A
Optional motor oil (Canada): Motorcraft SAE 5W-20 Synthetic Motor Oil CXO-5W20-LFS12	WSS-M2C945-A
Engine coolant (U.S. and Mexico): Motorcraft Orange Antifreeze/Coolant Prediluted VC-3DIL-B	WSS-M97B44-D2
Engine coolant (Canada): Motorcraft Orange Antifreeze/Coolant Prediluted CVC-3DIL-B	WSS-M97B44-D2
Brake fluid: Motorcraft DOT 4 Low Viscosity (LV) High Performance Motor Vehicle Brake Fluid PM-20	WSS-M6C65-A2
Rear differential (All Wheel Drive) fluid: Motorcraft SAE 80W-90 Premium Rear Axle Lubricant XY-80W90-QL	WSP-M2C197-A
Power Transfer Unit (PTU) fluid (All Wheel Drive): Motorcraft SAE 75W-140 Synthetic Rear Axle Lubricant XY-75W140-QL	WSL-M2C192-A
Automatic transmission fluid (U.S. and Mexico): Motorcraft MERCON LV Automatic Transmission Fluid XT-10-QLVC	WSS-M2C938-A MERCON LV

DEP DEARBORN E-PROCESS

Name	Specification
Automatic transmission fluid (Canada): Motorcraft MERCON LV Automatic Transmission Fluid CXT-10-LV12	WSS-M2C938-A MERCON LV
Windshield washer fluid (U.S. and Mexico): Motorcraft Premium Windshield Wash Concentrate with Bitterant ZC-32-B2	WSS-M14P19-A
Windshield washer fluid (Canada): Motorcraft Premium Quality Windshield Washer Fluid CXC-37-(A, B, D, F)	WSS-M14P19-A
A/C refrigerant (U.S.): Motorcraft R-134a Refrigerant YN-19	WSH-M17B19-A
A/C refrigerant (Canada): Motorcraft R-134a Refrigerant CYN-16-R	WSH-M17B19-A
A/C refrigerant (Mexico): Motorcraft R-134a Refrigerant MYN-19	WSH-M17B19-A
A/C refrigerant compressor oil: Motorcraft PAG Refrigerant Compressor Oil YN-12-D	WSH-M1C231-B
Multi-purpose grease: Motorcraft Multi-Purpose Grease Spray XL-5	ESB-M1C93-B
Lock cylinders (U.S.): Penetrating and Lock Lubricant XL-1	--
Lock cylinders (Canada): Penetrating Fluid CXC-51-A	--
Lock cylinders (Mexico): Penetrating and Lock Lubricant MXL-1	--

DEP
DIGITAL EXPERIENCE PROCESS

If you use oil and fluids that do not meet the defined specification and viscosity grade, this may lead to:

- Component damage which is not covered by the vehicle warranty.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced engine performance.
- Reduced fuel economy.
- Degraded brake performance.

We recommend Motorcraft motor oil for your vehicle. If Motorcraft oil is not available, use motor oils of the recommended viscosity grade that meet API SN requirements and display the API Certification Mark for gasoline engines. Do not use oil labeled with API SN service category unless the label also displays the API certification mark.

E142732

An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of the International Lubricants Specification Advisory Council (ILSAC).

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that may not be covered by your vehicle warranty.

Note: *Ford recommends using DOT 4 Low Viscosity (LV) High Performance Brake Fluid or equivalent meeting WSS-M6C65-A2. Use of any fluid other than the recommended fluid may cause degraded brake performance and not meet the Ford performance standards. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials may result in brake system damage and possible failure.*

Note: *Automatic transmissions that require MERCON LV transmission fluid should only use MERCON LV transmission fluid. The use of any other fluid may cause transmission damage.*

DEP
DESIGNER E-PROCESS

GENERAL INFORMATION

Radio Frequencies and Reception Factors

AM and FM frequencies are established by the Federal Communications Commission (FCC) and the Canadian Radio and Telecommunications Commission (CRTC). Those frequencies are:

- AM: 530, 540-1700, 1710 kHz
- FM: 87.9-107.7, 107.9 MHz

Radio Reception Factors	
Distance and strength	The further you travel from an AM or FM station, the weaker the signal and the weaker the reception.
Terrain	Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with the reception.
Station overload	When you pass a ground-based broadcast repeating tower, a stronger signal may overtake a weaker one and result in the audio system muting.

CD and CD Player Information

Note: *CD units play commercially pressed 4.75-inch (12 centimeter) audio compact discs only. Due to technical incompatibility, certain recordable and re-recordable compact discs may not function correctly when used in Ford CD players.*

Note: *Do not insert CDs with homemade paper (adhesive) labels into the CD player as the label may peel and cause the CD to become jammed. You should use a permanent felt tip marker rather than adhesive labels on your homemade CDs. Ballpoint pens may damage CDs. Please contact an authorized dealer for further information.*

Note: *Do not use any irregularly shaped discs or discs with a scratch protection film attached.*

Always handle discs by their edges only. Clean the disc with an approved CD cleaner only. Wipe it from the center of the disc toward the edge. Do not clean in a circular motion.

Do not expose discs to direct sunlight or heat sources for extended periods.

MP3 and WMA Track and Folder Structure

Audio systems capable of recognizing and playing MP3 and WMA individual tracks and folder structures work as follows:

- There are two different modes for MP3 and WMA disc playback: MP3 and WMA track mode (system default) and MP3 and WMA folder mode.
- MP3 and WMA track mode ignores any folder structure on the MP3 and WMA disc. The player numbers each MP3 and WMA track on the disc (noted by the MP3 or WMA file extension) from T001 to a maximum of T255. The maximum number of playable MP3 and WMA files may be less depending on the structure of the CD and exact model of radio present.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

- MP3 and WMA folder mode represents a folder structure consisting of one level of folders. The CD player numbers all MP3 and WMA tracks on the disc (noted by the MP3 or WMA file extension) and all folders containing MP3 and WMA files, from F001 (folder) T001 (track) to F253 T255.
- Creating discs with only one level of folders helps with navigation through the disc files.

If you are burning your own MP3 and WMA discs, it is important to understand how the system reads the structures you create. While various files may be present (files with extensions other than MP3 and WMA), only files with the MP3 and WMA extension are played; other files are ignored by the system. This enables you to use the same MP3 and WMA disc for a variety of tasks on your work computer, home computer and your in-vehicle system.

In track mode, the system displays and plays the structure as if it were only one level deep (all MP3 and WMA files play, regardless of being in a specific folder). In folder mode, the system only plays the MP3 and WMA files in the current folder.

AUDIO UNIT - VEHICLES WITH: AM/FM/CD/SYNC

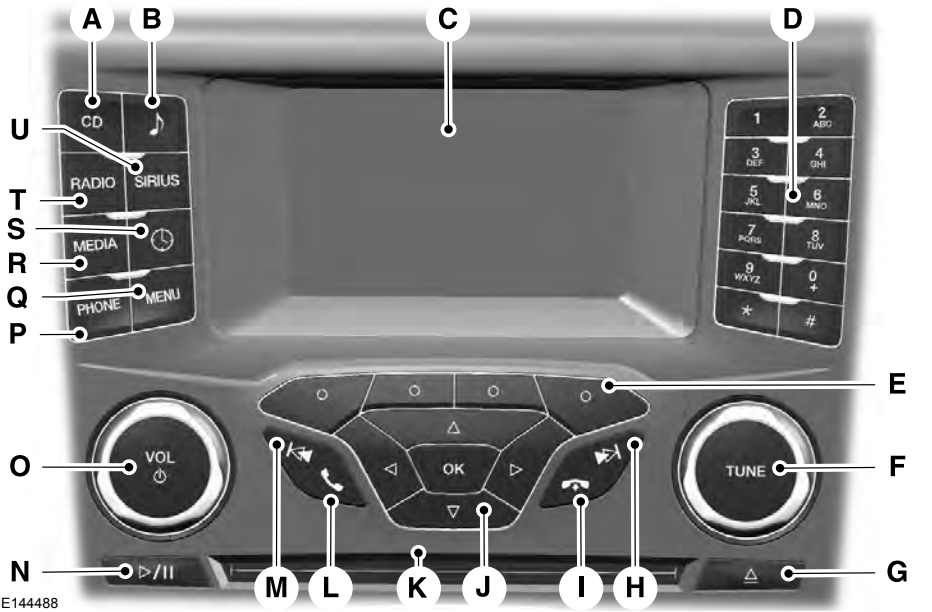
WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Note: *Depending on your vehicle option package, your system may look different from what you see here.*

Note: *Some features, such as Sirius satellite radio, may not be available in your location. Check with an authorized dealer.*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing



A **CD:** Press this button to listen to a CD. Press the function buttons below the radio screen to select on-screen options of Repeat or Shuffle.

B **SOUND:** Press this button to access settings for Treble, Midrange, Bass, Fade and Balance. Use the up and down arrow buttons to select the various settings. When you make your selection, press the left and right arrow buttons to change the settings. Press **OK** to set or press **MENU** to exit. Sound settings can be set for each audio source independently.

C **Display screen:** Shows audio and SYNC information.

D **Number block:** In radio mode, store your favorite stations for later access. When tuned to any station, press and hold a preset button until sound returns. In CD mode, press a button to select a track. In phone mode, press the buttons to enter a phone number.

E **Function buttons:** Select different functions of the audio system depending on which mode you are in (such as Radio mode or CD mode).

F **TUNE:** Turn to search the frequency band in individual increments.

G **Eject:** Press this button to eject a CD.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

H **Seek:** In radio mode, select a frequency band and press this button. The system stops at the first station up the band. Press and hold the button to move quickly to the next strong radio station or memory preset. In CD mode, press this button to select the next track. Press and hold the button to move quickly forward through the current track.

I **End phone call:** Press this button to end a phone call.

J **Cursor arrows and OK:** Use the up and down arrow buttons to select the various settings. When you make your selection, press the left and right arrow buttons to change the settings. Press **OK** to set or press **MENU** to exit.

K **CD slot:** Insert a CD.

L **Pick-up or Make phone call:** Press this button to either pick-up an incoming phone call or to make a phone call.

M **Seek:** In radio mode, select a frequency band and press this button. The system stops at the first station down the band. Press and hold the button to move quickly to the previous strong radio station or memory preset. In CD mode, press this button to select the previous track. Press and hold the button to move quickly backward through the current track.

N **Play/Pause:** Press to either play or pause a track when listening to a CD.

O **VOL and Power:** Press this button to turn the system off and on. Turn it to adjust the volume.

P **PHONE:** Press this button to access the phone features of the SYNC® system. See **SYNC™** (page 357).

Q **MENU:** Press this button to access different audio system features. See **Menu Structure** later in this section.

R **MEDIA:** Press this button to access your auxiliary input jack or switch between devices you plug into the input jack or USB port.

S **Clock:** Press this button to access the clock setting. Use the center arrow controls to change the hours and minutes. You can also set the clock by pressing the **MENU** button and scrolling to Clock Settings.

T **RADIO:** Press this button to listen to the radio or change radio frequencies bands. Press the function buttons below the radio screen to select different radio functions.

U **SIRIUS** or **MUTE:** If your vehicle is equipped with Sirius satellite radio, press this button to listen to Sirius satellite radio. If your vehicle is not equipped with Sirius satellite radio, press the button to mute the playing media.

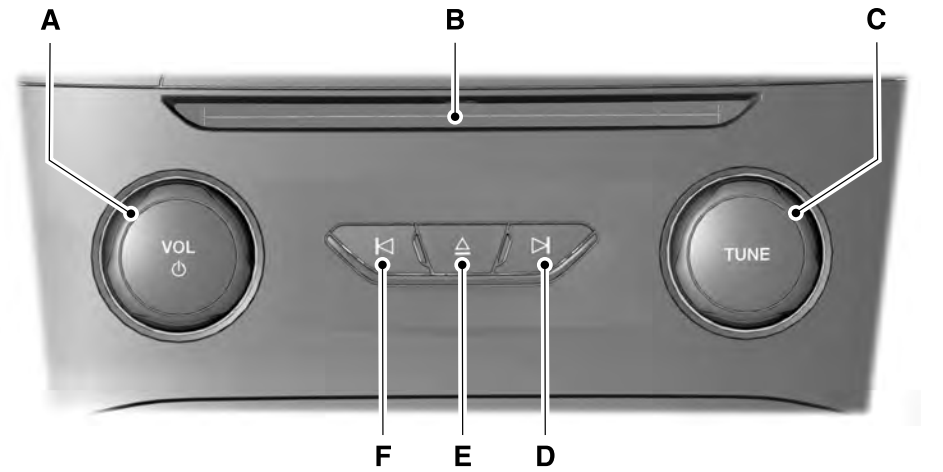
DEP DESIGNER E-PROCESS

AUDIO UNIT - VEHICLES WITH: PREMIUM AM/FM/CD

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Note: *Depending on your vehicle option package, your system may look different from what you see here.*



E188891

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

A **VOL and Power:** Press this button to switch the system off and on. Turn it to adjust the volume.

B **CD slot:** Insert a CD.

C **TUNE:** Turn to search the frequency in individual increments.

D **Seek:** In radio mode, select a frequency and press this button. The system stops at the first station up the band. Press and hold the button to move quickly to the next strong radio station. In CD mode, press this button to select the next track. Press and hold the button to move quickly forward through the current track.

E **Eject:** Press this button to eject a CD.

F **Seek:** In radio mode, select a frequency and press this button. The system stops at the first station down the band. Press and hold the button to move quickly to the previous strong radio station. In CD mode, press this button to select the previous track. Press and hold the button to move quickly backward through the current track.

AUDIO UNIT - VEHICLES WITH: SONY AM/FM/CD

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Note: *The touchscreen system controls most of the audio features. See your SYNC information.*

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

A **MEDIA:** Press to open the media source menu. You can press this multiple times to change to CD or to a SYNC-Media device or scroll through the media sources using the arrow buttons.

B **CD slot:** Insert a CD.

C **Eject:** Press to eject a CD.

D **TUNE:** In radio mode, adjust to manually search through the radio frequency band.

E **VOL and Power:** Press to switch the system on and off. Turn to adjust the volume.

F **Seek, Fast Forward and Reverse:** In radio mode, select a frequency band and press either button. The system stops at the first station it finds in that direction. In CD mode, press to select the next or previous track. Press and hold to move quickly forward or backward through the current track.

DEP
DIGITAL EXPERIENCE PROCESS

Menu Structure

Note: *Depending on your system, some options may appear slightly different.*

Press **MENU**.

Press the up and down arrow buttons to scroll through the options.

Press the right arrow to enter a menu. Press the left arrow to exit a menu.

Press **OK** to confirm a selection.

Radio	
Scan	Select for a brief sampling of all available channels.
AST	Select to store the six strongest local stations on the AM-AST and FM-AST frequency bands.
Radio Text*	Select to display extra information such as artist name.

*Extra information may not always be available.

Audio Settings	
Speed Compensated Volume	Automatically adjusts the volume to compensate for speed and wind noise. You can set the system between 0 and +7.
Sound	Select to adjust settings for Treble, Midrange, Bass, Fade or Balance.
Occupancy Mode	Select to optimize sound quality for the chosen seating position.
DSP	Choose between the stereo modes. Only with the external sound systems.

CD Settings	
Scan All	Select to scan all disc selections.
Scan Folder	Select to scan all music in the current MP3 folder.

DEP DEALER E-PROCESS

Clock Settings	
Set Time	Select to set the time.
Set Date	Select to set the calendar date.
24h Mode	Select to view clock time in a 12-hour mode or 24-hour mode.

Display Settings	
Dimming	Select to change display brightness.
Language	Select to display the language in English, French or Spanish.
Temp. setting	Select to display the outside temperature in Fahrenheit or Celsius.

DIGITAL RADIO (If Equipped)

Note: *HD Radio broadcasts are not available in all markets.*

HD Radio technology is the digital evolution of analog AM/FM radio. Your system has a special receiver that allows it to receive digital broadcasts (where available) in addition to the analog broadcasts, it already receives. Digital broadcasts provide a better sound quality than analog broadcasts with free, crystal-clear audio and no static or distortion. For more information, and a guide to available stations and programming, please visit www.hdradio.com.

When HD Radio is on and you tune to a station broadcasting HD Radio technology, you may notice the HD Radio logo on your screen. When this logo is available, you may also see Title and Artist fields on-screen.

The multicast indicator appears in FM mode (only) if the current station is broadcasting multiple digital broadcasts. The highlighted numbers signify available digital channels where new or different content is available. HD1 signifies the main programming status and is available in analog and digital broadcasts. Other multicast stations (HD2 through HD7) are only available digitally.

DEP
DEALER E-PROCESS

When HD Radio broadcasts are active, you can access the following functions:

- **Scan** allows you to hear a brief sampling of all available stations. This feature still works when HD Radio reception is on, although it does not scan for HD2-HD7 channels. You may see the HD logo appear if the station has a digital broadcast.
- **Memory presets** allow you to save an active channel as a memory preset. Touch and hold a memory preset slot until the sound returns. There is a brief mute while the radio saves the station. Sound returns when finished. When switching to an HD2 or HD3 memory preset, the sound mutes before the digital audio plays, because the system has to reacquire the digital signal.

Note: *As with any saved radio station, you cannot access the saved station if your vehicle is outside the station's reception area.*

HD Radio Reception and Station Troubleshooting

Potential reception issues	
Reception area	If you are listening to a multicast station and you are on the fringe of the reception area, the station may mute due to weak signal strength.
	If you are listening to HD1, the system switches back to the analog broadcast until the digital broadcast is available again. However, if you are listening to any of the possible HD2-HD7 multicast channels, the station mutes and stays muted unless it is able to connect to the digital signal again.
Station blending	When the system first receives a station (aside from HD2-HD7 multicast stations), it first plays the station in the analog version. Once the receiver verifies the station is an HD Radio station, it shifts to the digital version. Depending on the station quality, you may hear a slight sound change when the station changes from analog to digital. Blending is the shift from analog to digital sound or digital back to analog sound.

In order to provide the best possible experience, use the contact form to report any station issues found while listening to a station broadcasting with HD Radio technology. Independent entities own and operate each station. These stations are responsible for ensuring all audio streams and data fields are accurate.

DEP DESIGNER E-PROCESS

Potential station issues		
Issues	**Cause**	**Action**
Echo, stutter, skip or repeat in audio. Increase or decrease in audio volume.	This is poor time alignment by the radio broadcaster.	No action required. This is a broadcast issue.
Sound fading or blending in and out.	The radio is shifting between analog and digital audio.	No action required. The reception issue may clear up as you continue to drive.
There is an audio mute delay when selecting HD2 or HD3, multicast preset or **Direct Tune**.	The digital multicast is not available until the HD Radio broadcast is decoded. Once decoded, the audio is available.	No action required. This is normal behavior. Wait until the audio is available.
Cannot access HD2 or HD3 multicast channel when recalling a preset or from a direct tune.	The previously stored multicast preset or direct tune is not available in your current reception area.	No action required. The station is not available in your current location.
Text information does not match currently playing audio.	Data service issue by the radio broadcaster.	Fill out the station issue form at website listed below.*
There is no text information shown for currently selected frequency.	Data service issue by the radio broadcaster.	Fill out the station issue form at website listed below.*
HD2-HD7 stations not found when **Scan** is pressed.	Pressing **Scan** disables HD2-HD7 channel search.	No action required. This is normal behavior.

* http://www.ibiquity.com/automotive/report_radio_station_experiences

HD Radio Technology manufactured under license from iBiquity Digital Corp. U.S. and foreign patents. HD Radio and the HD and HD Radio logos are proprietary trademarks of iBiquity Digital Corp. Ford Motor Company and iBiquity Digital Corp. are not responsible for the content sent using HD Radio technology. Content may be changed, added or deleted at any time at the station owner's discretion.

SATELLITE RADIO (If Equipped)

SIRIUS® broadcasts a variety of music, news, sports, weather, traffic and entertainment satellite radio channels. For more information and a complete list of SIRIUS satellite radio channels, visit www.siriusxm.com in the United States, www.siriusxm.ca in Canada, or call SIRIUS at 1-888-539-7474.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Note: *This receiver includes the eCos real-time operating system. eCos is published under the eCos License.*

Satellite Radio Reception Factors

Potential satellite radio reception issues	
Antenna obstructions	For optimal reception performance, keep the antenna clear of snow and ice build-up and keep luggage and other material as far away from the antenna as possible.
Terrain	Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with your reception.
Station overload	When you pass a ground-based broadcast-repeating tower, a stronger signal may overtake a weaker one and the audio system may mute.
Satellite radio signal interference	Your display may show ACQUIRING . . . to indicate the interference and the audio system may mute.

SIRIUS® Satellite Radio Service

Note: *SIRIUS reserves the unrestricted right to change, rearrange, add or delete programming including canceling, moving or adding particular channels, and its prices, at any time, with or without notice to you. Ford Motor Company shall not be responsible for any such programming changes.*

E142593

SIRIUS satellite radio is a subscription-based satellite radio service that broadcasts a variety of music, sports, news, weather, traffic and entertainment programming. Your factory-installed SIRIUS satellite radio system includes hardware and a limited subscription term, which begins on the date of sale or lease of your vehicle. See an authorized dealer for availability.

For more information on extended subscription terms (a service fee is required), the online media player and a complete list of SIRIUS satellite radio channels, and other features, please visit www.siriusxm.com in the United States, www.siriusxm.ca in Canada, or call SIRIUS at 1-888-539-7474.

Satellite Radio Electronic Serial Number (ESN)

You need your ESN to activate, modify or track your satellite radio account. When in satellite radio mode, tune to channel 0.

DEP DEALER E-PROCESS

Troubleshooting

Message	Condition	Action
Acquiring...	Radio requires more than two seconds to produce audio for the selected channel.	No action required. This message should disappear shortly.
Satellite antenna fault SIRIUS system failure	There is an internal module or system failure present.	If this message does not clear shortly, or with an ignition key cycle, your receiver may have a fault. See an authorized dealer for service.
Invalid Channel	The channel is no longer available.	Tune to another channel or choose another preset.
Unsubscribed Channel	Your subscription does not include this channel.	Contact SIRIUS at 1-888-539-7474 to subscribe to the channel, or tune to another channel.
No Signal	The signal is lost from the SIRIUS satellite or SIRIUS tower to your vehicle antenna.	The signal is blocked. When you move into an open area, the signal should return.
Updating...	Update of channel programming in progress.	No action required. The process may take up to three minutes.
Questions? Call 1-888-539-7474	Your satellite service is no longer available.	Contact SIRIUS at 1-888-539-7474 to resolve subscription issues.
None found Check Channel Guide	All the channels in the selected category are either skipped or locked.	Use the channel guide to turn off the Lock or Skip function on that station.
Subscription Updated	SIRIUS has updated the channels available for your vehicle.	No action required.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

USB PORT (If Equipped)

WARNING

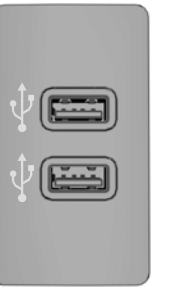
Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

E205592

The USB port allows you to plug in media playing devices, memory sticks and charge devices (if supported). See your SYNC information.

MEDIA HUB (If Equipped)

You can locate the media hub inside the center console or on the instrument panel.

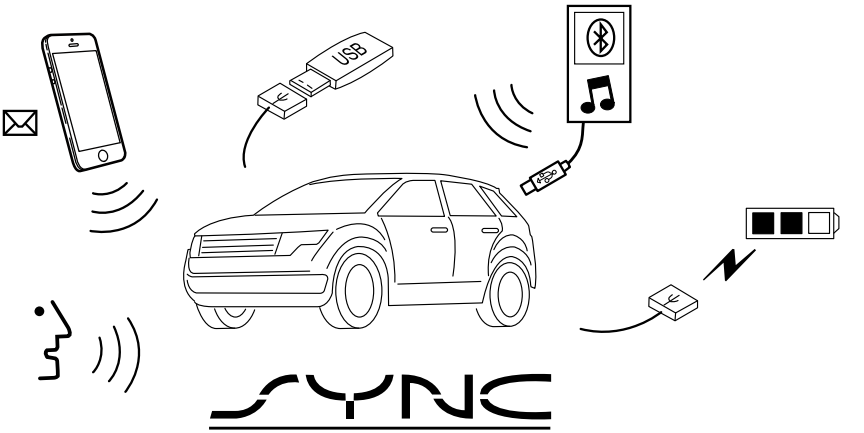


E211463

See your SYNC information.

DEP DEARBORN E-PROCESS

GENERAL INFORMATION



E198355

SYNC is an in-vehicle communications system that works with your Bluetooth-enabled cellular phone and portable media player. This allows you to:

- Make and receive calls.
- Access and play music from your portable music player.
- Use 911 Assist and applications, such as Spotify and Glympse, via SYNC AppLink.*
- Access phonebook contacts and music using voice commands.
- Stream music from your connected phone.
- Text message.
- Use the advanced voice recognition system.
- Charge your USB device (if your device supports this).

*These features are not available in all markets and may require activation. Available AppLink enabled apps vary by market.

Make sure that you review your device's manual before using it with SYNC.

Support

The SYNC support team is available to help you with any questions you cannot answer on your own.

Monday-Saturday, 8:30am-9:00pm EST.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Sunday, 10:30am-7:30pm EST.

In the United States, call 1-800-392-3673.

In Canada, call 1-800-565-3673.

Times are subject to change due to holidays.

SYNC Owner Account

Why do I need a SYNC owner account?

- Essential for keeping up with the latest software downloads available for SYNC.
- Access to customer support for any questions you may have.

Driving Restrictions

For your safety, certain features are speed-dependent and restricted when your vehicle is traveling over 3 mi (5 km).

Safety Information

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

When using SYNC:

- Do not operate playing devices if the power cords or cables are broken, split or damaged. Place cords and cables out of the way, so they do not interfere with the operation of pedals, seats, compartments or safe driving abilities.
- Do not leave playing devices in your vehicle during extreme conditions as it could cause them damage. See your device's manual for further information.
- Do not attempt to service or repair the system. See an authorized dealer.

Privacy Information

When a cellular phone is connected to SYNC, the system creates a profile within your vehicle that is linked to that cellular phone. This profile is created in order to offer you more cellular features and to operate more efficiently. Among other things, this profile may contain data about your cellular phone book, text messages (read and unread), and call history, including history of calls when your cellular phone was not connected to the system. In addition, if you connect a media device, the system creates and retains an index of supported media content. The system also records a short development log of approximately 10 minutes of all recent system activity. The log profile and other system data may be used to improve the system and help diagnose any problems that may occur.

The cellular profile, media device index, and development log will remain in the vehicle unless you delete them and are generally accessible only in the vehicle when the cellular phone or media player is connected. If you no longer plan to use the system or the vehicle, we recommend you perform a Master Reset to erase all stored information.

DEP DESIGNER E-PROCESS

System data cannot be accessed without special equipment and access to the vehicle's SYNC module. Ford Motor Company and Ford of Canada will not access the system data for any purpose other than as described absent consent, a court order, or where required by law enforcement, other government authorities, or other third parties acting with lawful authority. Other parties may seek to access the information independently of Ford Motor Company and Ford of Canada. For further privacy information, see the section on 911 Assist. See **SYNC™ Applications and Services** (page 373).

USING VOICE RECOGNITION

This system helps you control many features using voice commands. This allows you to keep your hands on the wheel and focus on what is around you.

Initiating a Voice Session

Press the voice button. A list of available voice commands appears in the display.

Global Voice Commands

These voice commands are always available. You can say them at any time.

Global voice commands	
(cancel | exit)	This command ends the voice session. You can also cancel a session by holding the voice button for two or more seconds.
help	This command provides you with hints, examples and instructions.
(main menu | start again)	This command restarts the voice session from the initial starting point.

You can say any of the voice commands that appear within open and close brackets that are separated by |. For example, where; (cancel | exit) appears you say; cancel or exit.

Helpful Hints

- Make sure the interior of your vehicle is as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing spoken commands.
- Before giving a voice command, wait for the system announcement to finish, followed by a single tone. Any command spoken before this does not register with the system.
- Speak naturally, without long pauses between words.
- You can interrupt the system at any time while it is speaking by pressing the voice button. You can cancel a voice session by pressing and holding the voice button.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

System Interaction and Feedback

The system provides feedback through audible tones, prompts, questions and spoken confirmations depending on the situation and the chosen level of interaction. You can customize the voice recognition system to provide more or less instruction and feedback.

The default setting is to a higher level of interaction in order to help you learn to use the system. You can change these settings at any time.

Adjusting the Interaction Level

Press the voice button. When prompted, say:

Voice Command	Action and Description
voice settings	
Then either of the following:	
interaction mode novice	Provides more detailed interaction and guidance. (Recommended for first time users.)
interaction mode advanced	Provides less audible interaction and guidance.

Confirmation Prompts

Confirmation prompts are short questions the system asks when it is not sure of your request or when there is more than one possible response to your request.

To adjust this setting press the voice button, when prompted say:

Voice Command	Action and Description
voice settings	
Then either of the following:	
confirmation prompts off	Make a best guess from the command; you may still occasionally be asked to confirm settings.
confirmation prompts on	Clarify your voice command with a short question.

Phone Confirmation

Using phone confirmations the system asks you to verify before placing any calls.

DEP DEALER E-PROCESS

To adjust this setting press the voice button, when prompted say:

Voice Command	Action and Description
voice settings	
Then any of the following:	
phone confirmation on	When enabled, this feature will prompt you to confirm any voice initiated call command prior to the call being placed.
phone confirmation off	The system will make a best guess; you may still occasionally be asked to confirm settings.

Changing the Voice Settings

In addition to using voice commands to change the voice settings, you can also use the menu in the audio display.

To change the voice settings press the Menu button then select:

Menu Item
SYNC-Settings
Voice settings

USING SYNC™ WITH YOUR PHONE

Hands-free calling is one of the main features of SYNC. While the system supports a variety of features, many are dependent on your cellular phone's functionality. At a minimum, most cellular phones with Bluetooth wireless technology support the following functions:

- Answering an incoming call.
- Ending a call.
- Using privacy mode.
- Dialing a number.
- Redialing.
- Call waiting notification.
- Caller ID.

Other features, such as text messaging using Bluetooth and automatic phonebook download, are phone-dependent features. To check your phone's compatibility, see your phone's manual and visit www.SYNCMyRide.com, www.SYNCMyRide.ca or www.syncmaroute.ca.

Pairing a Phone for the First Time

Wirelessly pairing your phone with SYNC allows you to make and receive hands-free calls.

Note: *SYNC can support downloading up to approximately 4000 entries per Bluetooth-enabled cellular phone.*

Note: *Make sure to switch on the ignition and the radio. Shift the transmission into park (P) for automatic transmission or first gear for manual transmission.*

Using the Audio System

Note: *To scroll through the menus, press the up and down arrows on your audio system.*

DEP DRIVE-PROCESS

1. Make sure to switch on your phone's Bluetooth feature before starting the search. See your device's manual if necessary.
2. Press the **PHONE** button. When the audio display indicates there is no paired phone, select the option to add.
3. When a message to begin pairing appears in the audio display, search for SYNC on your phone to start the pairing process.
4. When prompted on your cell phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cell phone. Your phone is now paired and the display indicates that the pairing was successful. If you are prompted to enter a PIN on your device, enter the PIN displayed on the screen. The display indicates when the pairing is successful.

Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone (the phone SYNC automatically tries to connect with first upon vehicle start-up) and downloading your phonebook.

Using Voice Commands

Make sure to switch on your phone's Bluetooth feature before starting the search. See your device's manual if necessary.

Press the voice and when prompted say:

Voice Command	Action and Description
(pair ([Bluetooth] device | phone | Bluetooth audio) | add phone)	Follow the instructions on the audio display.

You can say any of the voice commands that appear within open and close brackets that are separated by |. For example, where; (what's | what is) appears you say; what's or what is.

The commands that have [ ] around the word means that the word is optional.

Depending on your phone's capability and your market, the system may prompt you with questions, such as setting the current phone as the primary phone (the phone SYNC automatically tries to connect with first upon vehicle start-up) and downloading your phonebook.

Pairing Subsequent Phones

Note: *Make sure to switch on the ignition and the radio. Shift the transmission into park (P) for automatic transmission or first gear for manual transmission.*

Note: *To scroll through the menus, press the up and down arrows on your audio system.*

1. Make sure to switch on your phone's Bluetooth feature before starting the search. See your device's manual if necessary.
2. Press the **PHONE** button.
3. Select the option for Bluetooth Devices.
4. Press the **OK** button.

DEP DEARBORN E-PROCESS

5. Select the option to add. This starts the pairing process.
6. When a message to begin pairing appears in the audio display, search for SYNC on your device.
7. When prompted on your cell phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cell phone. Your phone is now paired and the display indicates that the pairing was successful. If you are prompted to enter a PIN on your device, enter the PIN displayed on the screen. The display indicates when the pairing is successful.

SYNC may prompt you with more cell phone options. Your cell phone may also prompt you to give SYNC permission to access information. For more information on your cell phone's capability, see your cell phone's manual and visit the website.

Phone Voice Commands

Press the voice button. When prompted, say any of the following:

Voice Command	
(phone | Blackberry | iPhone)	
Then say any of the following:	
call (___)	
call ___ at home	
call ___ ((in|at) [the] office | at work)	
call ___ on (cell | mobile)	
call ___ on other	
dial [[a] number]	1
([go to] privacy | transfer to phone | privacy on)	2
(hold call [on] | place call on hold)	2
join (calls | call)	2
mute call [on]	2
(mute call off | un-mute call)	2
(turn ringer on | silent mode off)	
(turn ringer off | silent mode [on])	
[text] (messages | message)	3
help	

___ is a dynamic listing that should be the name of a contact in your phonebook. For example you could say "Call Home".

[1] See **Dial** table below.

[2] These commands are only valid while in a phone call.

[3] See the text message table below.

Dial Commands

Press the voice button and when prompted say any of the following commands:

Voice Commands
411 (four-one-one), 911 (nine-one-one)
700 (seven hundred)
800 (eight hundred)
900 (nine hundred)
Clear (deletes all entered digits)
Delete (deletes last set of digits entered)
Number <0-9>

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Voice Commands
Plus
Pound (#)
Star (*)

Note: *To exit dial mode, press and hold the phone button or press any button on the audio system.*

To access text messages say:

Voice Command
[text] (messages | message)
Then say any of the following:
(listen to | read) ([text] message)
forward (text | [text] message)
reply to (text | [text] message)
call [sender]

Phonebook Hints

To hear how the SYNC system speaks a name browse phonebook, select a contact and press:

Menu Item
Hear it

Changing Devices Using Voice Commands

Using SYNC, you can easily access multiple phones, ipods, or USB devices. to switch devices say:

Voice Command	
(connect | device) ___	You can state the name of the desired device, such as "My iPhone","My Galaxy" or"My iPod". SYNC may ask you to confirm the type of device (Phone, USB, or Bluetooth Audio).

Making Calls

Press the voice button. When prompted, say:

Voice Command	
call [[a] name]	
dial [[a] number]	SYNC prompts you to say the numbers that you wish to dial. After you say the numbers, the system confirms it. You can then say:

When the system has stated the number, you say any of the following:

Voice Command	
(dial | send)	This initiates the call.
(delete | correct)	This erases the spoken digits.

To end the call, press the end call button on the steering wheel or select the end call option in the audio display.

DEP DESIGNER E-PROCESS

Receiving Calls

Accepting calls

When receiving a call, you can answer the call by pressing the accept call button on the steering wheel or use the screen.

To use the screen to accept a call select:

Menu Item
Accept

Rejecting Calls

When receiving a call, you can reject the call by pressing the reject call button on the steering wheel or use the screen.

To use the screen to reject a call select:

Menu Item
Reject

Ignore the call by doing nothing.

Phone Options during an Active Call

During an active call, you have more menu features that become available, such as putting a call on hold or joining calls.

To access this menu, choose one of the options available at the bottom of the audio display or select **More** to choose from the following options:

Menu Item	Description and action
Mic. off	Switch your vehicle's microphone off. To switch the microphone on, select the option again.
Privacy	Switch a call from an active hands-free environment to your cellular phone for a more private conversation. When selected, the audio display indicates the call is private.
Hold	Put an active call on hold. When selected, the audio display indicates the call is on hold.
Dial a number	Enter numbers using the audio system's numeric keypad (for example, numbers for passwords).
Join calls	Join two separate calls. The system supports a maximum of three callers on a multiparty or conference call. 1. Select the **More** option. 2. Access the desired contact through the system or use voice commands to place the second call. Once actively in the second call, select the **More** option. 3. Scroll to the option to join calls and press the **OK** button.
Phonebook	Access your phonebook contacts. 1. Select the **More** option. 2. Scroll to the option for phonebook and press the **OK** button. 3. Scroll through your phonebook contacts.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Menu Item	Description and action
	4. Press the **OK** button again when the desired contact appears in the audio display. 5. Press the **OK** button or dial button to call the selection.
Call History	Access your call history log. 1. Select the **More** option. 2. Scroll to the option for call history and press the **OK** button. 3. Scroll through your call history options (incoming, outgoing or missed). 4. Press the **OK** button again when the desired selection appears in the audio display. 5. Press the **OK** button or dial button to call the selection.

Accessing Features through the Phone Menu

You can access your call history, phonebook, sent text messages, as well as access phone and system settings.

1. Press the **PHONE** button to enter the phone menu.
2. Select one of the options available.

Display	Description and action
Dial a number	Enter numbers using the audio system's numeric keypad.
Phonebook	Access your downloaded phonebook. 1. Press the **OK** button to confirm and enter. You can use the options at the bottom of the screen to access an alphabetical category quickly. You can also use the letters on the audio system's numeric keypad to jump in the list. 2. Scroll through your phonebook contacts. 3. Press the **OK** button again when the desired selection appears in the audio display. 4. Press the **OK** button or dial button to call the selection.
Call History	Access any previously dialed, received or missed calls. 1. Press the **OK** button to select. 2. Scroll to select incoming, outgoing or missed calls. Press the **OK** button to make your selection. 3. Press the **OK** button or dial button to call the selection.
Speed Dial	Select 1 of 10 speed dial entries. To set a speed dial entry, go to the phonebook and then press and hold one of the numbers on the audio system's numeric keypad.

DEP DESIGNER E-PROCESS

Display	Description and action
Text messaging	Send, download and delete text messages.
BT Devices	Access the option for Bluetooth Device menu listings (add, connect, set as primary, on or off, delete).
Phone settings	View various settings and features on your phone.

Text Messaging

Note: *This is a phone-dependent feature.*

SYNC allows you to receive, send, download and delete text messages. The system can also read incoming text messages to you so that you do not have to take your eyes off the road.

Receiving a Text Message

Note: *This is a phone-dependent feature. Your phone must support downloading text messages using Bluetooth to receive incoming text messages.*

Note: *This is a speed-dependent feature and is only available when your vehicle is traveling at 3.1 mph (5 km/h) or less.*

When a new message arrives, an audible tone sounds and the audio display indicates you have a new message.

To hear the message you can say:

Voice command	Description and action
(listen to | read) ([text] message)	Select this option to have the system read the message to you.

Using the screen you also have the following options:

Menu Item	Description and action	
Ignore	Select this option, or do nothing, and the message goes into your text message inbox.	
View	Select the view option to open the text message. Once selected, you have the ability to have the message read to you, to view other messages. For additional options select:	
	More...	If you select this option, use the arrow button to scroll through the following options:

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Menu Item	Description and action		
		Reply to sender	Press the **OK** button to access, and then scroll through a list of pre-defined messages to send.
		Call sender	Press the **OK** button to call the sender of the message.
		Forward msg.	Press the **OK** button to forward the message to anyone in your phonebook or call history. You can also choose to enter a number.

Sending, Downloading and Deleting Your Text Messages

1. Press the **PHONE** button.
2. Select the text messaging option, and then press the **OK** button.

Choose from the following options:

Menu Item	Description and action
New	Allows you to send a new text message based on a pre-defined set of 15 messages.
View	Allows you to read the full message and, in addition, provides the option to have the system read the message to you. To go to the next message, select the **More** option. This allows you to reply to the sender, call the sender or forward the message.
Delete	Allows you to delete current text messages from the system (not your cellular phone). The audio display indicates when the system has deleted all your text messages.
More...	Allows you to delete all messages or manually trigger a download of all unread messages from your cellular phone.

Sending a Text Message

Note: *You can only send a text message to one recipient at a time.*

1. Select the send option when the desired selection highlights in the audio display.
2. Select the confirmation option when the contact appears.
3. Press the OK button again to confirm when the system asks if you want to send the message. A pre-defined signature appears on each text message.

Note: *You can send text messages either by choosing a contact from the phonebook and selecting the text option from the audio display or by replying to a received message in the inbox.*

DEP DEALER E-PROCESS

Accessing Your Phone Settings

These are phone-dependent features. Your phone settings allow you to access and adjust features such as your ring tone and text message notification, modify your phonebook, and set up automatic download.

1. Press the **PHONE** button.
2. Scroll until the phone settings option appears, and then press the **OK** button.

Scroll to select from the following options:

Menu Item	Description and action
Set as master	If this option is checked, the system uses the cellular phone as the master when there is more than one cellular phone paired to the system. This option can be changed for all cellular phones (not only the active phone) using the Bluetooth Devices menu.
Phone status	See the cellular phone name, provider name, cellular phone number, and signal level. When done, press the left arrow buttons to return to the phone status menu.
Set ringtone	Select which ringtone sounds during an incoming call (one of the system's tones or your cellular phone's). If your phone supports in-band ringing, your phone's ringtone sounds when you choose the cellular phone ringtone option. 1. Press the **OK** button to select and scroll to hear each ringtone. 2. Press the **OK** button to select a ringtone.
Text msg notify	Have the option of hearing an audible tone to notify you when a text message arrives. Press the **OK** button to switch the audible tone off or on.
Phonebook pref.	Modify the contents of your phonebook (such as add, delete or download). Press the **OK** button to select and scroll between the choices in the phonebook preferences table below.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Menu Item	Phonebook preferences	
Add contacts	Push the desired contacts on your cellular phone. See your device's manual on how to push contacts. Press the **OK** button to add more contacts from your phonebook.	
Delete	When a message asking you to delete appears, select the option to confirm. Press the **OK** button to delete the current phonebook and call history. The system takes you back to the menu for phone settings.	
Download now	Press the OK button to select and download your phonebook to the system.	
Auto-download	When automatic download is on, the system deletes any changes (additions or deletions) saved in the system since your last download.	
	When automatic download is off, the system does not download your phonebook when your cellular phone connects to SYNC.	
	You can only access your phonebook, call history and text messages when your paired cellular phone connects to the system. Check or uncheck this option to download your phonebook automatically each time your phone connects to the system. Download times are phone-dependent and quantity-dependent.	
Sorting Pref.	Enabling this feature allows you to select how your contacts are displayed. You can select:	
	First/Last name	Last/First name

Bluetooth Devices

The Bluetooth Devices menu allows you to add, connect and delete devices as well as set a phone as primary.

1. Press the **PHONE** button.
2. Scroll until Bluetooth Devices appears, and then press the **OK** button.

Select from the following options:

Menu Item	Description and action
Add	Pair additional phones to the system. 1. Select the option to add to start the pairing process.

DEP DEALER E-PROCESS

Menu Item	Description and action
	2. When a message to begin pairing appears in the audio display, search for SYNC on your phone. See your phone's manual if necessary. 3. When prompted on your cell phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cell phone. Skip the next step. If you are prompted to enter a PIN on your device, it does not support Secure Simple Pairing. To pair, enter the PIN displayed on the screen. The display indicates when the pairing is successful. 4. When the option to set the phone as primary appears, select either yes or no. 5. SYNC may prompt you with more cell phone options. Your cell phone may also prompt you to give SYNC permission to access information. For more information on your cell phone's capability, see your cell phone's manual and visit the website.
Delete	Select the delete option and confirm when the system asks to delete the selected device. After deleting a phone from the list, you have to repeat the pairing process to pair it again.
Master	The system attempts to connect with the primary cellular phone each time you switch on the ignition. When you select a cellular phone as primary, it appears first in the list, marked with an asterisk. Set a previously paired phone as master by selecting the master option and confirming it as the primary.
Conn.	Connect a previously connected phone. You can only have one phone connected at a time to use the phone's functionality. When you connect another phone, the previous phone disconnects from the telephone services. The system allows you to use different Bluetooth devices for the cellular phone functionality and the Bluetooth audio music playback feature at the same time.
Discon.	Disconnects the selected cellular phone. Select this option and confirm when asked. After disconnecting a phone, you can reconnect it again without repeating the full pairing process.

System Settings

1. Press the **MENU** button.
2. Select the SYNC settings option, and then press the **OK** button.

DEP
DEALER E-PROCESS

Scroll to select from the following options:

Display	Description and action
Bluetooth on	Check or uncheck this option to switch the system's Bluetooth interface off or on. Select this option, and then press the **OK** button to change the option's status.
Set defaults	Return to the factory default settings without erasing your indexed information (such as phonebook, call history, text messages and paired devices). Select this option and confirm when prompted in the audio display.
Master reset	Completely erase all information stored in the system (such as phonebook, call history, text messages and paired devices) and return to factory default settings.
Install on SYNC	Install downloaded applications or software updates. Select this option and confirm when prompted in the audio display. There must be a valid SYNC application or update available on the USB drive in order to finish an installation successfully.
System info	Display the system's version numbers as well as its serial number. Press the **OK** button to select.
Voice settings	The voice settings submenu contains various options. See **Using Voice Recognition** (page 359).
Browse USB	Browse the actual menu structure of the connected USB device. Press the **OK** button and use the up and down arrow buttons to scroll through the folders and files. Use the left or right arrow buttons to enter or leave a folder. You can select media content for playback from this menu.

DEP DESIGNER E-PROCESS

SYNC™ APPLICATIONS AND SERVICES (If Equipped)

In order for the following features to work, your cellular phone must be compatible with SYNC. To check your phone's compatibility, visit www.SYNCMyRide.com, www.SYNCMyRide.ca or www.syncmaroute.ca.

- 911 Assist: Can alert 911 in the event of an emergency.
- SYNC AppLink: Allows you to connect to and use certain applications such as Spotify and Glympse (if your phone is compatible).

These features may require activation. Available AppLink enabled apps vary by market.

911 Assist

WARNINGS

Unless the 911 Assist setting is set on before a crash, the system will not dial for help which could delay response time, potentially increasing the risk of serious injury or death after a crash.

Do not wait for 911 Assist to make an emergency call if you can do it yourself. Dial emergency services immediately to avoid delayed response time which could increase the risk of serious injury or death after a crash. If you do not hear 911 Assist within five seconds of the crash, the system or phone may be damaged or non-functional.

Always place your phone in a secure location in your vehicle so it does not become a projectile or get damaged in a crash. Failure to do so may cause serious injury to someone or damage the phone which could prevent 911 Assist from working properly.

Note: *The SYNC 911 Assist feature must be set on before the incident.*

Note: *The SYNC 911 Assist feature only operates in the U.S., Canada or in a territory in which 911 is the emergency number.*

Note: *Before setting this feature on, make sure that you read the 911 Assist Privacy Notice later in this section for important information.*

Note: *If any user switches 911 Assist to on or off, that setting applies for all paired phones. If 911 Assist is switched off, either a voice message plays or a display message or an icon comes on when your vehicle is started and after a previously paired phone connects.*

Note: *Every phone operates differently. While SYNC 911 Assist works with most cellular phones, some may have trouble using this feature.*

If a crash deploys an airbag (excluding knee airbags and rear inflatable safety belts [if equipped]) or activates the fuel pump shut-off, your SYNC-equipped vehicle may be able to contact emergency services by dialing 911 through a paired and connected Bluetooth-enabled phone. You can learn more about the 911 Assist feature, visit www.SYNCMyRide.com, www.SYNCMyRide.ca or www.syncmaroute.ca.

See **Supplementary Restraints System** (page 38). Important information about airbag deployment is in this chapter.

See **Roadside Emergencies** (page 238). Important information about the fuel pump shut-off is in this chapter.

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Setting 911 Assist On or Off

Press menu then select:

Menu Item	Action and Description
SYNC-Applications	
911 Assist	Select desired option, on or off.

If you choose not to activate this feature you will have the following options:

Menu Item	Action and Description
Voice Reminder ON	Provides a display and voice reminder at phone connection at vehicle start.
Voice Reminder OFF	Provides a display reminder only without a voice reminder at phone connection.

To make sure that 911 Assist works properly:

- SYNC must be powered and working properly at the time of the incident and throughout feature activation and use.
- The 911 Assist feature must be set on before the incident.
- You must pair and connect a Bluetooth-enabled and compatible cell phone to SYNC.
- A connected Bluetooth-enabled phone must have the ability to make and maintain an outgoing call at the time of the incident.
- A connected Bluetooth-enabled phone must have adequate network coverage, battery power and signal strength.
- The vehicle must have battery power and be located in the U.S., Canada or in a territory in which 911 is the emergency number.

In the Event of a Crash

Not all crashes deploy an airbag or activate the fuel pump shut-off (the triggers for 911 Assist). If a connected cell phone sustains damage or loses its connection to SYNC during a crash, SYNC searches for and tries to connect to a previously paired cell phone; SYNC then attempts to call the emergency services.

Before making the call:

- SYNC provides a short window of time (about 10 seconds) to cancel the call. If you fail to cancel the call, SYNC attempts to dial 911.
- SYNC says the following, or a similar message: "SYNC will attempt to call 911, to cancel the call, press Cancel on your screen or press and hold the phone button on your steering wheel".

If you do not cancel the call, and SYNC makes a successful call, a pre-recorded message plays for the 911 operator, and then the occupant(s) in your vehicle is able to talk with the operator. Be prepared to provide your name, phone number and location immediately, because not all 911 systems are capable of receiving this information electronically.

911 Assist May Not Work If

- Your cellular phone or 911 Assist hardware sustains damage in a crash.
- The vehicle's battery or the SYNC system has no power.
- The phone(s) thrown from your vehicle are the ones paired and connected to the system.

DEP DEARBORN E-PROCESS

911 Assist Privacy Notice

When you switch on 911 Assist, it may disclose to emergency services that your vehicle has been in a crash involving the deployment of an airbag or activation of the fuel pump shut-off. Certain versions or updates to 911 Assist may also be capable of electronically or verbally disclosing to 911 operators your vehicle location or other details about your vehicle or crash to assist 911 operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not switch the feature on.

SYNC Mobile Apps

The system enables voice and steering wheel control of SYNC AppLink enabled smartphone apps. When an app is running through AppLink, you can control main features of the app through voice commands and steering wheel controls.

Note: *You must pair and connect your smartphone to SYNC to access AppLink.*

Note: *iPhone users need to connect the phone to the USB port.*

Note: *Android users need to connect the phone to SYNC using Bluetooth.*

Note: *For information on available apps, supported smartphone devices and troubleshooting tips please visit the Ford website.*

Availability of SYNC AppLink enabled Apps will vary by region.

Note: *Make sure you have an active account for the app that you have downloaded. Some apps work automatically with no setup. Other apps want you to configure your personal settings and personalize your experience by creating stations or favorites. We recommend you do this at home or outside of your vehicle.*

Note: *AppLink is not available if your vehicle is equipped with the MyFordTouch system.*

To Access Using the SYNC Menu

Press the MENU button to access the menu on-screen. Then select:

Menu Item	Action and Description
SYNC-Apps	
Mobile Apps	Scroll through the list of available applications and select a particular app or select:
	Find New Apps

Note: *If you cannot find a compatible SYNC AppLink app, make sure the required app is running on the mobile device.*

Accessing an App's Menu

When an app is running through SYNC, press the right arrow button on the steering wheel control to access the app menu.

You can access various app features from here, for example thumbs up and thumbs down.

Press the left arrow button on the steering wheel control to exit the app menu.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

To Access Using Voice Commands

Press the voice button then when prompted say:

Menu Item	Action and Description
mobile (apps | applications)	Say the name of the application after the tone. The app should start. When an app is running through SYNC, you can press the voice button and speak commands specific to the app, for example "Play Playlist Road Trip".
help	Use this command to discover the available voice commands.

SYNC Mobile App Voice Commands

The following voice commands are always available:

Menu Item	Action and Description
mobile (apps | applications)	SYNC prompts you to say the name of an app to start it on SYNC.
list [mobile] (apps | applications)	SYNC lists all of the currently available mobile apps.
find [new] [mobile] (apps | applications)	Searches your connected mobile device for SYNC-compatible mobile apps.
help	
You can say the name of a mobile app at any time to start the mobile app on SYNC.	

App Permissions

App permissions are organized by groups. You can grant these group permissions individually. You can change a permission group status any time when not driving, by using the settings menu.

When you launch an app using SYNC, the system may ask you to grant certain permissions, for example:

- To allow your vehicle to provide vehicle information to the app such as, but not limited to: Fuel level, fuel economy, fuel consumption, engine speed, rain sensor, odometer, VIN, external temperature, gear position, tire pressure, and head lamp status.
- To allow your vehicle to provide driving characteristic information such as, but not limited to: MyKey, seat belt status, engine revolutions per minute, gear position, braking events, steering wheel angle, and accelerator pedal position.

DEP DESIGNER E-PROCESS

- To allow your vehicle to provide location information, including: GPS and speed.
- To allow the app to send push notifications using the vehicle display and voice capabilities while running in a background state. Push notifications may be particularly useful for news or location based apps.

Note: *You only need to grant permissions the first time you use an app with SYNC.*

Note: *Ford is not responsible or liable for any damages or loss of privacy relating to usage of an app, or dissemination of any vehicle data that you approve Ford to provide to an app.*

Enabling and Disabling App Permissions Using the SYNC Menu

Press the MENU button to access the SYNC menu then select:

Menu Item	Action and Description
SYNC-Apps	
Mobile Apps	
All Apps	You can also select a specific app. If the app supports push notifications, this setting is listed. Select to enable or disable the feature as required.

Enabling SYNC Mobile Apps

In order to enable mobile apps, SYNC requires user consent to send and receive app authorization information and updates using the data plan associated with the connected device.

Data is sent to Ford in the United States through the connected device. The information is encrypted and includes your VIN, SYNC module number, anonymous usage statistics and debugging information. Updates may take place automatically.

Note: *You must enable mobile apps for each connected device the first time you select a mobile app using the system.*

Note: *Standard data rates apply. Ford is not responsible for any additional charges you may receive from your service provider, when your vehicle sends or receives data through the connected device. This includes any additional charges incurred due to driving in areas when roaming out of a home network.*

App Status

You can view the current status of an app in the settings menu.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

There are three possible statuses:

Menu Item	Action and Description
Update Needed	The system has detected a new app requiring authorization or a general permissions update is required.
Up-To-Date	No update is required.
Updating...	The system is trying to receive an update.

Update settings

Menu Item	Action and Description
Request Update	Select this option from the settings menu to manually preform a needed update.
Disable Updates	Select this option from the settings menu to disable automatic updates. Doing so also disables the use of Mobile Apps on SYNC.

USING SYNC™ WITH YOUR MEDIA PLAYER

You can access and play music from your digital music player over your vehicle's speaker system using the system's media menu or voice commands. You can also sort and play your music by specific categories, such as artist and album.

Note: *The system is capable of indexing up to 15,000 songs.*

SYNC is capable of hosting nearly any digital media player including: iPod, Zune, plays from device players, and most USB drives. SYNC also supports audio formats, such as MP3, WMA, WAV and ACC.

Confirm that the USB device has been formatted correctly and has the following specifications:

- USB 2.0.
- File format must be FAT16/32.

The format of the audio files on the USB device must be:

- MP3.
- Non DRM protected WMA.
- WAV.
- AAC.

Connecting Your Digital Media Player to the USB Port

Note: *If your digital media player has a power switch, make sure you switch it on before plugging it in.*

DEP DEARBORN E-PROCESS

To Connect Using Voice Commands

Plug the device into one of the vehicle's USB ports.

Press the voice button and when prompted, say:

Voice Command	Action and Description
(USB [stick] | iPod | MP3 [player])	You can now play music by saying any of the appropriate voice commands. See the media voice commands.

Words in brackets [ ] are optional and do not have to be spoken for the system to understand the command. For example, for where (USB [stick] | iPOD | MP3 [player]) appears, you can say USB or USB stick.

To Connect Using the System Menu

1. Plug the device into one of the vehicle's USB ports.
2. Press the **MEDIA** button and select either USB 1 or USB 2 from the media source list in the audio display.

To view USB content select:

Message	Description and Action
Browse USB	Depending on how many media files are on your connected device, an indexing message may appear in the display. When indexing is complete, the selected source starts to playback audio automatically.

You can browse the files on the USB device in categories. Select BROWSE from the buttons at the bottom of the audio display and choose from the following:

Message
Play all
Playlists
Songs
Artists

Message
Albums
Genres
Browse USB
Reset USB

Media Voice Commands

Press the voice button and when prompted say:

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Voice Command	Description and Action
(USB [stick] | iPod | MP3 [player])	You can now play music by saying any of the appropriate voice commands.

You can say any of the voice commands that appear within open and close brackets that are separated by |. For example, where; (what's | what is) appears you say; what's or what is.

You must say any of the voice commands that appear outside of open and close brackets. For example, where; (what's | what is) playing, you must say either "what's playing" or "what is playing".

Command	Description and Action
pause	Pauses device playback.
play	Resumes device playback.
play [album] ___	
play all	Play all media on the device from the first track to the last.
play [artist] ___	
play [genre] ___	
play [playlist] ___	
next [track | title | song | file | podcast | chapter | episode]	Plays the next track on the current media.
previous [track | title | song | file | podcast | chapter | episode]	Plays the previous track on current media.
[play] (similar music | more like this)	Creates a playlist with a similar genre to the one currently playing.
play [song | track | title | file] ___	
repeat off	
repeat (one | track) [on]	Repeats the current track.

DEP DESIGNER E-PROCESS

Command	Description and Action
shuffle [all] [on]	Plays the current playlist in a random order. (Not all devices support this command.)
shuffle off	
((who's | who is) this | who plays this | (what's | what is) playing [now] | (what | which) (song | track | artist) is this | (who's | who is) playing | (what's | what is) this)	At any time during playback, you can press the voice button and ask the system what is playing. The system reads the metadata tags (if populated) of the current track.

___ is a dynamic listing, meaning that it could be the name of anything, such as a group, artist or song. For example you could say "Play artist The Beatles".

Examples of USB Commands

SYNC provides the user with many intuitive ways to find and play a song using voice. For example, if we have a song called "Penny Lane" from the album "Magical Mystery Tour" we can say the following to play this song:

- Play song "Penny Lane".
- Play "Penny Lane".

If we wanted to play the entire album, we can say:

- Play album "Magical Mystery Tour".
- Play "Magical Mystery Tour".

Bluetooth Audio

The system is also capable of playing music from your cellular phone through Bluetooth.

To switch the Bluetooth audio on, use the **MEDIA** button (next to the audio display) or **Source** button, or press the voice button and when prompted say:

Voice Command
Bluetooth audio

Then any of the following:

Voice Command
pause
play
next [track | title | song | file | podcast | chapter | episode]
previous [track | title | song | file | podcast | chapter | episode]

DEP AUTOMOTIVE PROCESS

Media Menu Features

The media menu allows you to select how to play your music (such as by artist, genre, shuffle or repeat), find similar music or reset the index of your USB devices.

Press the **MEDIA** button and select either USB 1 or USB 2 from the media source list in the audio display to start USB playback.

Message	Description and Action
Options	This will enter the media menu.

Then any of the following:

Message	Description and Action
Shuffle	Choose to shuffle or repeat your music. Once you make your choice, it remains on until you switch it off.
Repeat track	Choose to shuffle or repeat your music. Once you make your choice, it remains on until you switch it off.
Similar music	You can play similar types of music to the current playlist from the USB port. The system uses the metadata information of each track to compile a playlist. The system then creates a new list of similar tracks and then begins playing. Each track must have the metadata tags populated for this feature. With certain playing devices, if your metadata tags are not populated, the tracks will not be available in voice recognition, the play menu or this option. However, if you place these tracks onto your playing device in mass storage device mode they are available in voice recognition, the play menu or this option. The system places unknowns into any unpopulated metadata tag.
Reset USB	Resets the USB index. After the new indexing is complete you can choose what to play from the USB song library.

Accessing Your USB Song Library

1. Plug the device into your vehicle's USB port.
2. Press the **MEDIA** button (next to the audio display) to select USB playback.

Message	Description and Action
Browse USB	This menu allows you to select and play your media files by artist, album, genre, playlist or track.

DEP DEARBORN E-PROCESS

If there are no media files to access, the display indicates there is no media.

If there are media files, you have the following options:

Display	Description and Action
Play all	Play all indexed media files from your device one at a time in numerical order.* Press the **OK** button to select. The first track title appears in the display.
Playlists	Access your playlists (from formats like ASX, M3U, WPL, or MTP).* 1. Press the **OK** button to select. 2. Scroll to select the desired playlist, and then press the **OK** button.
Songs	Search for and play a specific indexed track.* 1. Press the **OK** button to select. 2. Scroll to select the desired track, and then press the **OK** button.
Artists	Sort all indexed media files by artist. The system then lists and plays all artists and tracks alphabetically.* 1. Press the **OK** button to select. 2. Scroll to select the desired artist, and then press the **OK** button.
Albums	Sort all indexed media files by album.* 1. Press the **OK** button to select. 2. Scroll to select the desired album, and then press the **OK** button.
Genres	Sort all indexed media files by genre (category) type.* 1. Press the **OK** button to select. 2. Scroll to select the desired genre, and then press the **OK** button.
Browse USB	Browse all supported media files on your media player connected to the USB port. You can only view media files that are compatible with SYNC. (Other files are not visible.) 1. Press the **OK** button to select.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Display	Description and Action
	2. Scroll to browse indexed media files on the device, and then press the **OK** button.
Reset USB	Resets the USB index. After the new indexing is complete, you can choose what to play from the USB song library.

*You can use the buttons at the bottom of the audio display to jump to a certain alphabetical category quickly. You can also use the letters on the audio system's numeric keypad to jump in the list.

Using Voice Commands

You can access and view your USB songs using voice commands.

Plug the device into your vehicle's USB port.

Press the voice button and when prompted, say any of the following commands:

Accessing and Viewing USB Media
(browse | search | show) all (album | albums)
(browse | search | show) all (artist | artists)
(browse | search | show) all (genre | genres)
(browse | search | show) all (playlist | playlists)
(browse | search | show) all (song | songs | title | titles | file | files | track | tracks)
(browse | search | show) album ___
(browse | search | show) artist ___
(browse | search | show) genre ___
(browse | search | show) playlist ___

USB 2 (If Equipped)

Your vehicle may come equipped with an additional USB port. If so, USB 1 is located at the front of the vehicle at the bottom of the instrument panel. USB 2 is located inside the storage compartment of the vehicle's center console.

You can plug in an additional USB device into the second USB port.

You can access both USB devices by using voice commands.

To access a USB device press the voice button and when prompted say:

Voice command
USB 1
USB 2

Note: *SYNC only supports one connected iOS (Apple) devices at a time (whichever one you plug in first). When you connect a second iOS device, the systems charges it, but does not support playback from it.*

Bluetooth Devices and System Settings

You can access these menus using the audio display. See **Using SYNC™ With Your Phone** (page 361).

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Voice Commands for Audio Sources

Your voice system allows you to change audio sources with a simple voice command.

Press the voice button and when prompted say:

Voice Command
(music | audio | entertainment) [system]
Below are a few examples of voice commands you can use.
[tune [to]] AM
[tune [to]] AM1
[tune [to]] AM (autostore | AST | autoset)
[tune [to]] AM 2
Bluetooth (audio | stereo)
(disc | CD [player]) play
[tune [to]] FM
[tune [to]] FM1
[tune [to]] FM (autostore | AST | autoset)
[tune [to]] FM 2
Radio
tune [to] SAT *
Sirius *
(USB [stick] | iPod | MP3 [player])
((who's | who is) this | who plays this | (what's | what is) playing [now] | (what | which) (song | track | artist) is this | (who's | who is) playing | (what's | what is) this)
help

* If equipped.

Radio Voice Commands

If you are listening to the radio, press the voice button, and then say any of the commands in the following table.

If you are not listening to the radio, press the voice button and, after the tone, say:

Voice Command
Radio
You can then say any of the following commands.
[tune [to]] AM
[tune [to]] AM1
[tune [to]] AM (autostore | AST | autoset)
[tune [to]] AM 2
[tune [to]] (AM ___ | ___ [AM])
[tune [to]] AM preset ___
[tune [to]] AM1 preset ___
[tune [to]] FM
[tune [to]] FM1
[tune [to]] FM (autostore | AST | autoset) preset ___

DEP DIGITAL EXPERIENCE PROCESS

Voice Command
[tune [to]] FM 2
[tune [to]] (FM ___ | ___ [FM])
[tune [to]] FM preset ___
FM ___ HD ___ *
[tune [to]] FM 2 preset ___
HD ___ *
[tune [to]] preset ___
Tune
help

* If equipped.

Sirius Satellite Radio Voice Commands (If equipped)

To listen to Sirius satellite radio, press the voice button and, after the tone, say:

Voice Commands
Sirius

When you are listening to Sirius satellite radio, you can press the voice button, and say any of the commands in the following table.

Voice Commands
tune [to] SAT
[tune [to]] SAT 1
[tune [to]] SAT 2
[tune [to]] SAT 3
[tune [to]] preset ___
[tune [to]] SAT 1 preset ___
[tune [to]] SAT 2 preset ___
[tune [to]] SAT 3 preset ___
tune [to] [Sirius]
Help
[tune [to]] Sirius [channel] ___ — You can say the channel number (0-233) to listen to that Sirius station.

CD Voice Commands

If you are listening to a CD, press the voice button, and then say any of the commands in the following table.

If you are not listening to a CD, press the voice button and, after the tone, say:

Voice Command
(disc | CD [player]) play
You can then say any of the following commands.
pause
play
[play] next track
[play] previous track
[play | change to] track [number] ___
repeat (track | song) [on]
repeat folder [on]
repeat off
(shuffle | random | mix) [on | (tracks | songs) [on]]

DEP DEARBORN E-PROCESS

Voice Command
(shuffle | random | mix) (CD [player] | disc) [on]
(shuffle | random | mix) folder [on]
shuffle off

Use the website at any time to check your phone's compatibility, register your account and set preferences as well as access a customer representative via an online chat (during certain hours). Visit www.SYNCMyRide.com, www.SYNCMyRide.ca or www.syncmaroute.ca for more information.

SYNC™ TROUBLESHOOTING

Your SYNC system is easy to use. However, should questions arise, see the tables below.

Phone issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
There is excessive background noise during a phone call.	The audio control settings on your phone may be affecting SYNC performance.	Review your phone's manual about audio adjustments.
During a call, I can hear the other person but they cannot hear me.	This may be a possible phone malfunction.	Try turning off the device, resetting the device, removing the device's battery, then trying again.
SYNC is not able to download my phonebook.	This is a phone-dependent feature.	Go to the website to review your phone's compatibility. Try turning off the device, resetting the device or removing the device's battery, then trying again. Try pushing your phonebook contacts to SYNC by using the Add Contacts feature.
	This may be a possible phone malfunction.	Use the SYNCmyphone feature available on the website.
The system says Phonebook Downloaded but the phonebook in SYNC is empty or missing contacts.	This may be a limitation on your phone's capability.	Try pushing your phonebook contacts to SYNC by using the Add Contacts feature.

DEP AUTOMOTIVE PROCESS

Phone issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
		If the missing contacts are stored on your SIM card, try moving them to the device memory. Remove any pictures or special ring tones associated with the missing contact. Depending upon your phone, you may have to grant SYNC permission to access your phonebook contacts. Make sure to confirm when prompted by your phone during the phonebook download.
I am having trouble connecting my phone to SYNC.	This is a phone-dependent feature. This may be a possible phone malfunction.	Go to the website to review your phone's compatibility. Try turning off the device, resetting the device or removing the device's battery, then trying again. Try deleting your device from SYNC, deleting SYNC from your device and trying again. Check the security and auto accept and prompt always settings relative to the SYNC Bluetooth connection on your phone. Update your device's firmware.

DEP DESIGNER E-PROCESS

Phone issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
		Turn off the Auto phone-book download setting.
Text messaging is not working on SYNC.	This is a phone-dependent feature. This may be a possible phone malfunction.	Go to the website to review your phone's compatibility. Try turning off the device, resetting the device or removing the device's battery, then trying again.

USB and media issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
I am having trouble connecting my device.	This may be a possible device malfunction.	Try turning off the device, resetting the device, removing the device's battery, then trying again. Make sure you are using the manufacturer's cable. Make sure you insert the USB cable correctly into the device and the USB port. Make sure that the device does not have an auto-install program or active security settings.
SYNC does not recognize my device when I turn on the car.	This is a device limitation.	Make sure you are not leaving the device in your vehicle during very hot or cold temperatures.
Bluetooth audio does not stream.	This is a phone-dependent feature.	Review the device compatibility chart on the SYNC website to confirm your phone supports the Bluetooth audio streaming function.

DEP
DEARBORN E-PROCESS

USB and media issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
	The device is not connected.	Make sure you correctly connect the device to SYNC, and that you have pressed play on your device.
SYNC does not recognize music that is on my device.	Your music files may not contain the correct artist, song title, album or genre information. The file may be corrupted. The song may have copy-right protection, which does not allow it to play.	Make sure that all song details are populated. Some devices require you to change the USB settings from mass storage to MTP class.

Voice command issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
SYNC does not understand what I am saying.	You may be using the wrong voice commands. You may be speaking too soon or at the wrong time.	Review the phone voice commands and the media voice commands at the beginning of their respective sections. After pressing the voice icon, wait until after the tone sounds and Listening appears before saying a command. Any command spoken before this does not register with the system.
SYNC does not understand the name of a song or artist.	You may be using the wrong voice commands.	Review the media voice commands at the beginning of the media section.

DEP DEALER E-PROCESS

Voice command issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
	You may be saying the name differently than the way you saved it.	Say the song or artist exactly as listed. If you say "Play Artist Prince", the system does not play music by Prince and the Revolution or Prince and the New Power Generation. Make sure you are saying the complete title, such as "California remix featuring Jennifer Nettles".
	The system may not be reading the name the same way you are saying it.	If the song titles are in all CAPS, you have to spell them. LOLA requires you to say "L-O-L-A". Do not use special characters in the title. The system does not recognize them.
SYNC does not understand or is calling the wrong contact when I want to make a call.	You may be using the wrong voice commands.	Review the Phone voice commands at the beginning of the phone section. Make sure you are saying the contacts exactly as they are listed. For example, if you save a contact as Joe Wilson, say "Call Joe Wilson".
	You may be saying the name differently than the way you saved it.	Using the SYNC phone menu, open the phonebook and scroll to the name SYNC is having trouble understanding. SYNC will read the name to you, giving you some idea of the pronunciation SYNC is expecting.

DEP AUTOMOTIVE PROCESS

Voice command issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
	The system may not be reading the name the same way you are saying it.	The system works better if you list full names, such as "Joe Wilson" rather than "Joe".
	Contacts in your phonebook may be very short and similar, or they may contain special characters.	Do not use special characters, such as 123 or ICE, as the system does not recognize them.
	Your phonebook contacts may be in CAPS.	If a contact is in CAPS, you have to spell it. JAKE requires you to say "Call J-A-K-E".

AppLink issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
AppLink Mobile Applications: When I select "Find New Apps," SYNC does not find any applications.	An AppLink capable phone is not connected to SYNC.	Ensure you have a compatible smartphone; an Android with OS 2.3 or higher or an iPhone 3GS or newer with iOS 5.0 or higher. Additionally, ensure your phone is paired and connected to SYNC in order to find AppLink-capable apps on your device. iPhone users must also connect to SYNC's USB port with an Apple USB cable.
My phone is connected, but I still cannot find any apps.	AppLink-enabled apps are not installed and running on your mobile device.	Ensure you have downloaded and installed the latest version of the app from your phone's app store. Ensure the app is running on your phone. Some apps require you to register or

DEP DEALER E-PROCESS

AppLink issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
		login on the app on the phone before using them with AppLink. Also, some may have a "Ford SYNC" setting, so check the app's settings menu on the phone.
My phone is connected, my app(s) are running, but I still cannot find any apps.	Sometime apps do not properly close and re-open their connection to SYNC, over ignition cycles, for example.	Closing and restarting apps may help SYNC find the application if you cannot discover it inside the vehicle. On an Android device, if apps have an "Exit' or 'Quit' option, select that then restart the app. If the app does not have that option, you can also manually "Force Close" the app by going to the phone's settings menu, selecting 'Apps.' then finding the particular app and choosing 'Force stop.' Don't forget to restart the app afterwards, then select "Find New Apps" on SYNC. On an iPhone with iOS7+, to force close an app, double tab the home button then swipe up on the app to close it. Tab the home button again, then select the app again to restart it. After a few seconds, the app should then appear in SYNC's Mobile App's Menu.
My Android phone is connected, my app(s) are running, I restarted them, but I still cannot find any apps.	There is a Bluetooth bug on some order versions of the Android operating system that may cause apps that were found on your previous vehicle drive to not be found again if you have not turned off Bluetooth.	Reset the Bluetooth on your phone by turning it off and then turning Bluetooth back on. If you are in your vehicle, SYNC should be able to automatically re-connect to your phone if you press the "Phone" button.

DEP AUTOMOTIVE PROCESS

AppLink issues		
Issue	**Possible cause(s)**	**Possible solution(s)**
My iPhone phone is connected, my app is running, I restarted the app but I still cannot find it on SYNC.	The USB connection to SYNC may need to be reset.	Unplug the USB cable from the phone, wait a moment, and plug the USB cable back in to the phone. After a few seconds, the app should appear in SYNC's Mobile Apps Menu. If not, "Force Close" the application and restart it.
I have an Android phone. I found and started my media app on SYNC, but there is no sound or the sound is very low.	The bluetooth volume on the phone may be low.	Try increasing the Bluetooth volume of the device by using the device's volume control buttons which are most often found on the side of the device.
I can only see some of the AppLink apps running on my phone listed in SYNC's Mobile Apps Menu.	Some Android devices have a limited number of bluetooth ports apps can use to connect. If you have more AppLink apps on your phone than the number of available Bluetooth ports, you will not see all of your apps listed in SYNC's mobile apps menu.	Force close or uninstall the apps you do not want SYNC to find. If the app has a "Ford SYNC" setting, disable that setting in the app's settings menu on the phone.

SYNC System Reset
The SYNC system in your vehicle has System Reset feature that can be performed if the function of a SYNC feature is lost. This reset is intended to restore functionality and will not erase any information previously stored in the system (Such as paired devices, phonebook, call history, text messages, or user settings). To perform a System Reset, press and hold the Seek Up (>>) button while pressing and holding the Radio Power button. Release both buttons after 2-3 seconds. Please allow a few minutes for the reset to complete. After a few minutes has passed you can resume using the SYNC system.

DEP DESIGNER E-PROCESS

For a complete listing of the accessories that are available for your vehicle, please contact your authorized dealer or visit the online store web site:

Web Address (United States)
www.Accessories.Ford.com

Web Address (Canada)
www.Accessories.Ford.ca

Ford Motor Company will repair or replace any properly authorized dealer-installed Ford Original Accessory found to be defective in factory-supplied materials or workmanship during the warranty period, as well as any component damaged by the defective accessories.

Ford Motor Company warrants your vehicle's accessory through the warranty that provides the greatest benefit:

- 24 months, unlimited mileage.
- The remainder of your new vehicle limited warranty.

Contact an authorized dealer for details and a copy of the warranty.

Exterior Style

- Side window deflectors.
- Splash guards.

Interior Style

- Ambient lighting.
- Electrochromic compass and temperature interior mirrors.
- Floor mats.
- Rear seat entertainment system*.

Lifestyle

- Ash cup or coin holder.
- Cargo organization and management.
- Cross bars*.
- Roof rack and carriers*.
- Roof rails.
- SUV camping tent*.
- Trailer hitches, wiring harnesses and accessories.

Peace of Mind

- Bumper protector.
- Car cover*.
- Cargo area protector.
- Cargo security shade.
- Keyless entry keypad.
- Remote start.
- Vehicle security.
- Wheel locks.

*Ford Licensed Accessory. The accessory manufacturer designs, develops and therefore warrants Ford Licensed Accessories, and does not design or test these accessories to Ford Motor Company engineering requirements. Contact an authorized Ford dealer for the accessory manufacturer's limited warranty details and request a copy of the Ford Licensed Accessories product limited warranty from the accessory manufacturer.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

For maximum vehicle performance, keep the following information in mind when adding accessories or equipment to your vehicle:

- When adding accessories, equipment, passengers and luggage to your vehicle, do not exceed the total weight capacity of the vehicle or of the front or rear axle (GVWR or GAWR as indicated on the Safety Compliance Certification label). Ask an authorized dealer for specific weight information.
- The Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulate the use of mobile communications systems that are equipped with radio transmitters, for example, two-way radios, telephones and theft alarms. Any such equipment installed in your vehicle should comply with Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulations and should be installed only by an authorized dealer.
- Mobile communications systems may harm the operation of your vehicle, particularly if their manufacturer did not design them specifically for automotive use.
- If you or an authorized Ford dealer add any non-Ford electrical or electronic accessories or components to your vehicle, you may adversely affect battery performance and durability. In addition, you may also adversely affect the performance of other electrical systems in the vehicle.

DEP DEALER E-PROCESS

PROTECT YOURSELF FROM THE RISING COST OF VEHICLE REPAIRS WITH A FORD EXTENDED SERVICE PLAN.

EXTENDED SERVICE PLAN (U.S. Only)

More than 32 million Ford owners have discovered the powerful protection of Ford Extended Service Plan. It is the extended service plan backed by Ford Motor Company, and provides peace of mind protection beyond the New Vehicle Limited Warranty coverage.

Ford ESP Can Quickly Pay for Itself

One service bill – the cost of parts and labor – can easily exceed the price of your Ford Extended Service Plan. With Ford ESP you minimize your risk for unexpected repair bills and rising repair costs.

Up to 1,000+ Covered Vehicle Components

There are four core Extended Service Plans with different levels of coverage. Ask your authorized dealer for details.

1. PremiumCARE - Our most comprehensive coverage. With over 1,000 covered components, this plan is so complete that we generally only discuss what's not covered.
2. ExtraCARE - Covers 113 components, and includes many high-tech items.
3. BaseCARE - Covers 84 components.
4. PowertrainCARE - Covers 29 critical components.

Ford Extended Service Plan is honored by all authorized Ford dealers in the U.S., Canada and Mexico. It is the extended service plan authorized and backed by Ford Motor Company.

That means you get:

- Reliable, quality service at any Ford or Lincoln dealership
- Repairs performed by factory trained technicians, using genuine parts

Rental Car Reimbursement

1st day Rental Benefit

You take advantage of replacement transportation if your vehicle is at your authorized dealer for same day covered repairs.

Extended Rental Benefits

If your vehicle is kept overnight for covered repairs, you are eligible for rental car coverage, including bumper to bumper warranty repairs, and Field Service Actions.

Roadside Assistance

Exclusive 24/7 roadside assistance, including:

- Towing, flat-tire change and battery jump starts
- Out of fuel and lock-out assistance.
- Travel expense reimbursement for lodging, meals and rental car.
- Destination assistance for taxi, shuttle, rental car coverage and emergency transportation.

Transferable Coverage

If you sell your vehicle before your Ford Extended Service Plan coverage expires, you can transfer any remaining coverage to the new owner. Whenever you sell your vehicle, prospective buyers may have a higher degree of confidence that vehicle was properly maintained with Ford ESP, thereby improving resale value.

DEP
DEARBORN E-PROCESS

Avoid the Rising Cost of Properly Maintaining Your Vehicle!

Ford Extended Service Plan also offers a Premium Maintenance Plan that covers all scheduled maintenance, and selected wear items. The coverage is prepaid, so you never have to worry about affording your vehicle's maintenance. It covers regular checkups, routine inspections, preventive care and replacement of select items that require periodic attention for normal wear:

- Windshield wiper blades.
- Spark plugs.
- The clutch disc.
- Brake pads and linings.
- Shock absorbers.
- Struts.
- Engine Belts.
- Engine coolant hoses, clamps and o-rings.
- Diesel exhaust fluid replenishment.

Interest Free Finance Options Available

Take advantage of our interest free installment payment plan. Just a 10% down payment will provide you with an affordable, no interest, no fee payment program allowing you all the security and benefits Ford ESP has to offer while paying over time. You are pre-approved with no credit checks, no hassles! To learn more, call our Ford ESP specialists at 800-367-3377.

Ford ESP
P.O. Box 321067
Detroit, MI 48232

EXTENDED SERVICE PLAN (CANADA ONLY)

You can get more protection for your vehicle by purchasing a Ford Extended Service Plan. Ford Extended Service Plan is the only service contract backed by Ford Motor Company of Canada, Limited. Depending on the plan you purchase, Ford Extended Service Plan provides benefits such as:

- Rental reimbursement.
- Coverage for certain maintenance and wear items.
- Protection against repair costs after your New Vehicle Limited Warranty Coverage expires.
- Roadside Assistance benefits.

There are several Ford Extended Service Plans available in various time, distance and deductible combinations. Each plan is tailored to fit your own driving needs, including reimbursement for towing and rental. When you purchase Ford Extended Service Plan, you receive added peace-of-mind protection throughout Canada, the United States and Mexico, provided by a network of participating authorized Ford Motor Company dealers.

Note: *Repairs performed outside of Canada, the United States and Mexico are not eligible for Ford Extended Service Plan coverage.*

This information is subject to change. For more information, visit your local Ford of Canada dealer or www.ford.ca to find the Ford Extended Service Plan that is right for you.

DEP DESIGNER E-PROCESS

GENERAL MAINTENANCE INFORMATION

Why Maintain Your Vehicle?

Carefully following the maintenance schedule helps protect against major repair expenses resulting from neglect or inadequate maintenance and may help to increase the value of your vehicle when you sell or trade it. Keep all receipts for completed maintenance with your vehicle.

We have established regular maintenance intervals for your vehicle based upon rigorous testing. It is important that you have your vehicle serviced at the proper times. These intervals serve two purposes; one is to maintain the reliability of your vehicle and the second is to keep your cost of owning your vehicle down.

It is your responsibility to have all scheduled maintenance performed and to make sure that the materials used meet the specifications identified in this owner's manual. See **Capacities and Specifications** (page 325).

Failure to perform scheduled maintenance invalidates warranty coverage on parts affected by the lack of maintenance.

Why Maintain Your Vehicle at Your Dealership?

Factory-Trained Technicians

Service technicians participate in extensive factory-sponsored certification training to help them become experts on the operation of your vehicle. Ask your dealership about the training and certification their technicians have received.

Genuine Ford and Motorcraft® Replacement Parts

Dealerships stock Ford, Motorcraft and Ford-authorized branded re-manufactured replacement parts. These parts meet or exceed our specifications. Parts installed at your dealership carry a nationwide 24-month or unlimited mile (kilometer) parts and labor limited warranty.

If you do not use Ford authorized parts they may not meet our specifications and depending on the part, it could affect emissions compliance.

Convenience

Many dealerships have extended evening and Saturday hours to make your service visit more convenient and they offer one stop shopping. They can perform any services that are required on your vehicle, from general maintenance to collision repairs.

Note: *Not all dealers have extended hours or body shops. Please contact your dealer for details.*

Protecting Your Investment

Maintenance is an investment that pays dividends in the form of improved reliability, durability and resale value. To maintain the proper performance of your vehicle and its emission control systems, make sure you have scheduled maintenance performed at the designated intervals.

Your vehicle is equipped with the Intelligent Oil-Life Monitor system, which displays a message in the information display at the proper oil change interval. This interval may be up to one year or 10000 miles (16000 kilometers).

DEP SELECTIVE-PROCESS

When the oil change message appears in the information display, it is time for an oil change. Make sure you perform the oil change within two weeks or 500 miles (800 kilometers) of the message appearing. Make sure you reset the Intelligent Oil-Life Monitor after each oil change. See **Oil Change Indicator Reset** (page 267).

If your information display resets prematurely or becomes inoperative, you should perform the oil change interval at six months or 5000 miles (8000 kilometers) from your last oil change. Never exceed one year or 10000 miles (16000 kilometers) between oil change intervals.

Your vehicle is very sophisticated and built with multiple, complex, performance systems. Every manufacturer develops these systems using different specifications and performance features. That is why it is important to rely upon your dealership to properly diagnose and repair your vehicle.

Ford Motor Company has recommended maintenance intervals for various parts and component systems based upon engineering testing. Ford Motor Company relies upon this testing to determine the most appropriate mileage for replacement of oils and fluids to protect your vehicle at the lowest overall cost to you and recommends against maintenance schedules that deviate from the scheduled maintenance information.

We strongly recommend the use of only genuine Ford, Motorcraft or Ford-authorized re-manufactured replacement parts engineered for your vehicle.

Additives and Chemicals

This owner's manual and the Ford Workshop Manual list the recommended additives and chemicals for your vehicle. We do not recommend using chemicals or additives not approved by us as part of your vehicle's normal maintenance. Please consult your warranty information.

Oils, Fluids and Flushing

In many cases, fluid discoloration is a normal operating characteristic and, by itself, does not necessarily indicate a concern or that the fluid needs to be changed. However, a qualified expert, such as the factory-trained technicians at your dealership, should inspect discolored fluids that also show signs of overheating or foreign material contamination immediately.

Make sure to change your vehicle's oils and fluids at the specified intervals or in conjunction with a repair. Flushing is a viable way to change fluid for many vehicle sub-systems during scheduled maintenance. It is critical that systems are flushed only with new fluid that is the same as that required to fill and operate the system or using a Ford-approved flushing chemical.

Owner Checks and Services

Make sure you perform the following basic maintenance checks and inspections every month or at six-month intervals.

DEP DEALER E-PROCESS

Check every month
Engine oil level.
Function of all interior and exterior lights.
Tires (including spare) for wear and proper pressure.
Windshield washer fluid level.

Check every six months
Battery connections. Clean if necessary.
Body and door drain holes for obstructions. Clean if necessary.
Cooling system fluid level and coolant strength.
Door weatherstrips for wear. Lubricate if necessary.
Hinges, latches and outside locks for proper operation. Lubricate if necessary.
Parking brake for proper operation.
Safety belts and seat latches for wear and function.
Safety warning lamps (brake, ABS, airbag and safety belt) for operation.
Washer spray and wiper operation. Clean or replace blades as necessary.

Multi-Point Inspection

In order to keep your vehicle running right, it is important to have the systems on your vehicle checked regularly. This can help identify potential issues and prevent major problems. We recommend having the following multi-point inspection performed at every scheduled maintenance interval to help make sure your vehicle keeps running great.

DEP AUTOMOTIVE PROCESS

Multi-Point inspection	
Accessory drive belt(s)	Hazard warning system operation
Battery performance	Horn operation
Engine air filter	Radiator, cooler, heater and air conditioning hoses
Exhaust system	Suspension components for leaks or damage
Exterior lamps operation	Steering and linkage
Fluid levels*; fill if necessary	Tires (including spare) for wear and proper pressure**
For oil and fluid leaks	Windshield for cracks, chips or pits
Half-shaft dust boots	Washer spray and wiper operation

* Brake, coolant recovery reservoir, automatic transmission and window washer

**If your vehicle is equipped with a temporary mobility kit, check the tire sealant expiration Use By date on the canister. Replace as needed.

Be sure to ask your dealership service advisor or technician about the multi-point vehicle inspection. It is a comprehensive way to perform a thorough inspection of your vehicle. Your checklist gives you immediate feedback on the overall condition of your vehicle.

NORMAL SCHEDULED MAINTENANCE

Intelligent Oil-Life Monitor™

Your vehicle is equipped with an Intelligent Oil-Life Monitor that determines when you should change the engine oil based on how you use your vehicle. By using several important factors in its calculations, the monitor helps reduce the cost of owning your vehicle and reduces environmental waste at the same time.

This means you do not have to remember to change the oil on a mileage-based schedule. Your vehicle lets you know when an oil change is due by displaying a message in the information display.

The following table provides examples of vehicle use and its impact on oil change intervals. It is a guideline only. Actual oil change intervals depend on several factors and generally decrease with severity of use.

DEP DEARBORN E-PROCESS

When to expect the message prompting you to change your oil	
Interval	**Vehicle use and example**
7500-10000 miles (12000-16000 km)	**Normal**
	Normal commuting with highway driving No, or moderate, load or towing Flat to moderately hilly roads No extended idling
5000-7499 miles (8000-11999 km)	**Severe**
	Moderate to heavy load or towing Mountainous or off-road conditions Extended idling Extended hot or cold operation
3000-4999 miles (4800-7999 km)	**Extreme**
	Maximum load or towing Extreme hot or cold operation

Normal Maintenance Intervals

At every oil change interval as indicated by the information display*
Change engine oil and filter.**
Rotate the tires.
Perform a multi-point inspection (recommended).
Inspect the automatic transmission fluid level (if equipped with a dipstick). Consult your dealer for requirements.
Inspect the brake pads, rotors, hoses and parking brake.
Inspect the engine cooling system strength and hoses.
Inspect the exhaust system and heat shields.
Inspect the rear axle.
Inspect the half-shaft boots.
Inspect the steering linkage, ball joints, suspension, tie-rod ends, driveshaft and U-joints.

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

At every oil change interval as indicated by the information display*
Inspect the tires, tire wear and measure the tread depth.
Inspect the wheels and related components for abnormal noise, wear, looseness or drag.

* Do not exceed one year or 10000 miles (16000 kilometers) between service intervals.

** Reset the Intelligent Oil-Life Monitor after engine oil and filter changes. See **Engine Oil Check** (page 266).

Other maintenance items[1]	
Every 20000 miles (32000 km)	Replace cabin air filter.
Every 30000 miles (48000 km)	Replace engine air filter.
At 100000 miles (160000 km)	Change engine coolant.[2]
Every 100000 miles (160000 km)	Replace spark plugs.
	Inspect accessory drive belt(s).[3]
Every 150000 miles (240000 km)	Change automatic transmission fluid.
	Replace accessory drive belt(s).[4]

[1] Perform these maintenance items within 3000 miles (4800 kilometers) of the last engine oil and filter change. Do not exceed the designated distance for the interval.

[2] Initial replacement at six years or 100000 miles (160000 kilometers), then every three years or 50000 miles (80000 kilometers).

[3] After initial inspection, inspect every other oil change until replaced.

[4] If not replaced within the last 100000 miles (160000 kilometers).

DEP DESIGNER E-PROCESS

SPECIAL OPERATING CONDITIONS SCHEDULED MAINTENANCE

If you operate your vehicle **primarily** in any of the following conditions, you need to perform extra maintenance as indicated. If you operate your vehicle **occasionally** under any of these conditions, it is not necessary to perform the extra maintenance. For specific recommendations, see your dealership service advisor or technician.

Perform the services shown in the following tables when specified or within 3000 miles (4800 kilometers) of the **OIL CHANGE REQUIRED** message appearing in the information display.

- **Example 1**: The **OIL CHANGE REQUIRED** message comes on at 28751 miles (46270 kilometers). Perform the 30000-mile (48000-kilometer) automatic transmission fluid replacement.
- **Example 2**: The **OIL CHANGE REQUIRED** message has **not** come on, but the odometer reads 30000 miles (48000 kilometers) (for example, the Intelligent Oil-Life Monitor was reset at 25000 miles [40000 kilometers]). Perform the engine air filter replacement.

Towing a trailer or using a car-top carrier	
As required	Change engine oil and filter as indicated by the information display and perform services listed in the Normal Scheduled Maintenance chart.
Inspect frequently, service as required	Inspect and lubricate U-joints.
Every 30000 miles (48000 km)	Change automatic transmission fluid.
Every 60000 miles (96000 km)	Replace spark plugs.

DEP CAR-SERVICE-PROCESS

Extensive idling or low-speed driving for long distances, as in heavy commercial use (such as delivery, taxi, patrol car or livery)	
As required	Change engine oil and filter as indicated by the information display and perform services listed in the Normal Scheduled Maintenance chart.
Inspect frequently, service as required	Replace cabin air filter.
	Replace engine air filter.
Every 30000 miles (48000 km)	Change automatic transmission fluid.
Every 60000 miles (96000 km)	Replace spark plugs.

Operating in dusty or sandy conditions (such as unpaved or dusty roads)	
Inspect frequently, service as required	Replace cabin air filter.
	Replace engine air filter.
Every 5000 miles (8000 km)	Inspect the wheels and related components for abnormal noise, wear, looseness or drag.
	Rotate tires, inspect tires for wear and measure tread depth.
Every 5000 miles (8000 km) or six months	Change engine oil and filter.*
	Perform multi-point inspection.
Every 30000 miles (48000 km)	Change automatic transmission fluid.

*Reset your Intelligent Oil-Life Monitor after engine oil and filter changes. See **Engine Oil Check** (page 266).

Exclusive use of E85 (flex fuel vehicles only)	
Every oil change	If ran exclusively on E85, fill the fuel tank full with regular unleaded fuel.

DEP DESIGNER E-PROCESS

Exceptions

There are several exceptions to the Normal Schedule:

Axle Maintenance

Change the axle fluid anytime an axle is submerged in water.

California Fuel Filter Replacement

If you register your vehicle in California, the California Air Resources Board has determined that the failure to perform this maintenance item does not nullify the emission warranty or limit recall liability before the completion of your vehicle's useful life. Ford Motor Company, however, urges you to have all recommended maintenance services performed at the specified intervals and to record all vehicle service.

Hot Climate Oil Change Intervals

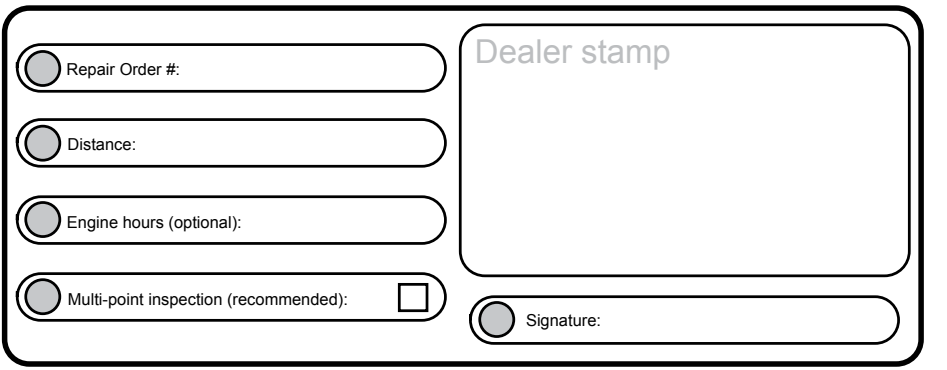
Vehicles operating in the Middle East, North Africa, Sub-Saharan Africa or locations with similar climates using an American Petroleum Institute (API) Certified for Gasoline Engines (Certification mark) oil of SM or SN quality, the normal oil change interval is 3000 miles (5000 kilometers).

If the available API SM or SN oils are not available, then the oil change interval is 1800 miles (3000 kilometers).

Engine Air Filter and Cabin Air Filter Replacement

The life of the engine air filter and cabin air filter is dependent on exposure to dusty and dirty conditions. Vehicles operated in these conditions require frequent inspection and replacement of the engine air filter and cabin air filter.

SCHEDULED MAINTENANCE RECORD



DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

DEP DEALER E-PROCESS

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

DEP
CERTIFIED E-PROCESS

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

DEP DEALER E-PROCESS

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

DEP AUTOMOTIVE PROCESS

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

DEP DEALER E-PROCESS

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

DEP AUTOMOTIVE PROCESS

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

DEP DEALER E-PROCESS

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

DEP AUTOMOTIVE PROCESS

Repair Order #:

Distance:

Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

Repair Order #:

Distance:

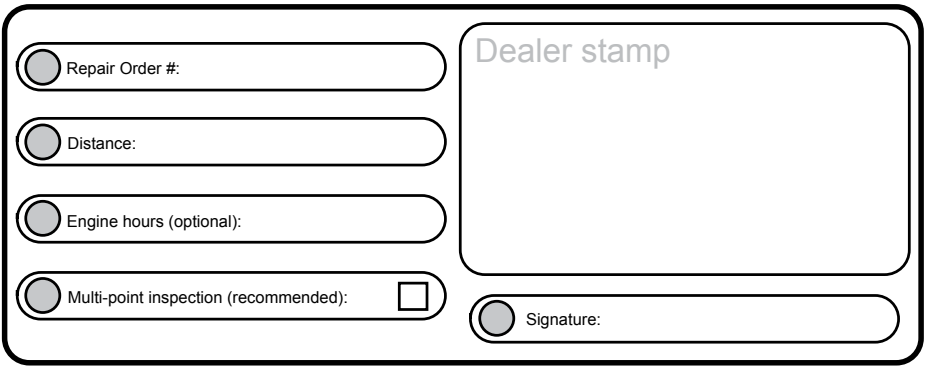
Engine hours (optional):

Multi-point inspection (recommended):

Dealer stamp

Signature:

DEP DEALER E-PROCESS



DEP
CERTIFIED PROCESS

END USER LICENSE AGREEMENT

VEHICLE SOFTWARE END USER LICENSE AGREEMENT (EULA)

- You (“You” or “Your” as applicable) have acquired a vehicle having several devices, including SYNC ® and various control modules, ("DEVICES") that include software licensed or owned by Ford Motor Company and its affiliates ("FORD MOTOR COMPANY"). Those software products of FORD MOTOR COMPANY origin, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.
- The SOFTWARE may interface with and/or communicate with, or may be later upgraded to interface with and/or communicate with additional software and/or systems provided by FORD MOTOR COMPANY.

IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA") DO NOT USE THE DEVICES OR COPY THE SOFTWARE. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICES, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).

GRANT OF SOFTWARE LICENSE: This EULA grants you the following license:

- You may use the SOFTWARE as installed on the DEVICES and as otherwise interfacing with systems and/or services provide by or through FORD MOTOR COMPANY or its third party software and service providers.

Description of Other Rights and Limitations

- **Speech Recognition:** If the SOFTWARE includes speech recognition component(s), you should understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither FORD MOTOR COMPANY nor its suppliers shall be liable for any damages arising out of errors in the speech recognition process. It is your responsibility to monitor any speech recognition functions included in the system.
- **Limitations on Reverse Engineering, Decompilation and Disassembly:** You may not reverse engineer, decompile, translate, disassemble or attempt to discover any source code or underlying ideas or algorithms of the SOFTWARE nor permit others to reverse engineer, decompile or disassemble the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.
- **Limitations on Distributing, Copying, Modifying and Creating Derivative Works:** You may not distribute, copy, make modifications to or create derivative works based on the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.

DEP DELPHER E-PROCESS

- **Single EULA:** The end user documentation for the DEVICES and related systems and services may contain multiple EULAs, such as multiple translations and/or multiple media versions (e.g., in the user documentation and in the software). Even if you receive multiple EULAs, you are licensed to use only one (1) copy of the SOFTWARE.
- **SOFTWARE Transfer:** You may permanently transfer your rights under this EULA only as part of a sale or transfer of the DEVICES, provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials, any upgrades, and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.
- **Termination:** Without prejudice to any other rights, FORD MOTOR COMPANY may terminate this EULA if you fail to comply with the terms and conditions of this EULA.
- **Internet-Based Services Components:** The SOFTWARE may contain components that enable and facilitate the use of certain Internet-based services. You acknowledge and agree that FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent may automatically check the version of the SOFTWARE and/or its components that you are utilizing and may provide upgrades or supplements to the SOFTWARE that may be automatically downloaded to your DEVICES.
- **Additional Software/Services:** The SOFTWARE may permit FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent to provide or make available to you SOFTWARE updates, supplements, add-on components, or Internet-based services components of the SOFTWARE after the date you obtain your initial copy of the SOFTWARE ("Supplemental Components".) SOFTWARE updates may cause you to incur additional charges from your wireless service provider. If FORD MOTOR COMPANY or third party software and services suppliers provide or make available to you Supplemental Components and no other EULA terms are provided along with the Supplemental Components, then the terms of this EULA shall apply. FORD MOTOR COMPANY, its affiliates and/or its designated agent reserve the right to discontinue without liability any Internet-based services provided to you or made available to you through the use of the SOFTWARE.

DEP AUTOMOTIVE PROCESS

- **Links to Third Party Sites:** The SOFTWARE may provide you with the ability to link to third party sites. The third party sites are not under the control of FORD MOTOR COMPANY, its affiliates and/or its designated agent. Neither FORD MOTOR COMPANY nor its affiliates nor its designated agent are responsible for (i) the contents of any third party sites, any links contained in third party sites, or any changes or updates to third party sites, or (ii) webcasting or any other form of transmission received from any third party sites. If the SOFTWARE provides links to third party sites, those links are provided to you only as a convenience, and the inclusion of any link does not imply an endorsement of the third party site by FORD MOTOR COMPANY, its affiliates and/or its designated agent.
- **Obligation to Drive Responsibly:** You recognize your obligation to drive responsibly and keep attention on the road. You will read and abide with the DEVICES operating instructions particularly as they pertain to safety and you agree to assume any risk associated with the use of the DEVICES.

UPGRADES AND RECOVERY MEDIA: If the SOFTWARE is provided by FORD MOTOR COMPANY separate from the DEVICES on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labeled "For Upgrade Purposes Only" or "For Recovery Purposes Only" you may install one (1) copy of such SOFTWARE onto the DEVICES as a replacement copy for the existing SOFTWARE, and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade SOFTWARE.

INTELLECTUAL PROPERTY RIGHTS: All title and intellectual property rights in and to the SOFTWARE (including but not limited to any images, photographs, animations, video, audio, music, text and "applets" incorporated into the SOFTWARE), the accompanying printed materials, and any copies of the SOFTWARE, are owned by FORD MOTOR COMPANY, or its affiliates or suppliers. The SOFTWARE is licensed, not sold. You may not copy the printed materials accompanying the SOFTWARE. All title and intellectual property rights in and to the content which may be accessed through use of the SOFTWARE is the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants you no rights to use such content outside its intended use. All rights not specifically granted under this EULA are reserved by FORD MOTOR COMPANY, its affiliates, and third party software and service providers and suppliers. Use of any on-line services which may be accessed through the SOFTWARE may be governed by the respective terms of use relating to such services. If this SOFTWARE contains documentation that is provided only in electronic form, you may print one copy of such electronic documentation.

EXPORT RESTRICTIONS: You acknowledge that the SOFTWARE is subject to U.S. and European Union export jurisdiction. You agree to comply with all applicable international and national laws that apply to the SOFTWARE, including the U.S. Export Administration Regulations, as well as end-user, end-use and destination restrictions issued by U.S. and other governments.

DEP DEARBORN E-PROCESS

TRADEMARKS: This EULA does not grant you any rights in connection with any trademarks or service marks of FORD MOTOR COMPANY, its affiliates, and third party software and service providers.

PRODUCT SUPPORT: Please refer to FORD MOTOR COMPANY instructions provided in the documentation for the DEVICES product support, such as the vehicle owner guide.

Should you have any questions concerning this EULA, or if you desire to contact FORD MOTOR COMPANY for any other reason, please refer to the address provided in the documentation for the DEVICES.

No Liability for Certain Damages: EXCEPT AS PROHIBITED BY LAW, FORD MOTOR COMPANY, ANY THIRD PARTY SOFTWARE OR SERVICES SUPPLIERS, AND THEIR AFFILIATES SHALL HAVE NO LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SOFTWARE. THIS LIMITATION SHALL APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. THERE ARE NO WARRANTIES OTHER THAN THOSE THAT MAY BE EXPRESSLY PROVIDED FOR YOUR NEW VEHICLE.

SYNC® Automotive Important Safety Information Read and follow instructions:

- Before using your SYNC® system, read and follow all instructions and safety information provided in this end user manual ("Owner Guide".) Not following precautions found in the Owner Guide can lead to an accident or other serious injuries.

General Operation

- **Voice Command Control**: Certain functions within the SYNC® system may be accomplished using voice commands. Using voice commands while driving helps you to operate the system without removing your hands from the wheel or eyes from the road.
- **Prolonged Views of Screen:** Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention.
- **Volume Setting:** Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.
- **Navigation Features:** Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.
- **Distraction Hazard:** Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can distract your attention and could cause an accident or other serious injury. Stop the vehicle in a safe and legal manner before attempting these operations.
- **Let Your Judgment Prevail:** Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a

DEP SELECTIVE-PROCESS

substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

- **Route Safety:** Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.
- **Potential Map Inaccuracy:** Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.
- **Emergency Services:** Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

Your Responsibilities and Assumptions of Risk

- You agree to each of the following:(a) Any use of the SOFTWARE while driving an automobile or other vehicle in violation of applicable law or otherwise driving in an unsafe manner presents a significant risk of distracted driving and should not be attempted under any circumstances;(b) Use of the SOFTWARE at excessive volume poses a significant risk of hearing damage and should not be attempted under any circumstances;(c) The SOFTWARE may not be compatible with new or different versions of an operating system, third party software, or third party services, and the SOFTWARE may potentially cause a critical failure of an operating system, third party software, or third party service.(d) Any third party service accessed by or third party software used with the SOFTWARE (i) may charge an additional fee for access, (ii) may not work correctly, on an uninterrupted basis, or error free, (iii) may change streaming formats or discontinue operation, (iv) may contain adult, profane or offensive content; and (v) may contain inaccurate, false or misleading traffic, weather, financial or safety information or other content; and (e) Use of the SOFTWARE may cause you to incur additional charges from your wireless service provider (WSP) and any data or minute calculators that may be included in the software program are for reference only, are not warranted in any way and should not be relied upon in anyway.
- When using the SOFTWARE, you agree to be responsible for and assume the entire risk to the items set forth in Section (a) – (e) above.

DEP DESIGNER E-PROCESS

Disclaimer of Warranty

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF THE DEVICES AND SOFTWARE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, COMPATIBILITY, ACCURACY AND EFFORT IS WITH YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SOFTWARE AND ANY THIRD PARTY SOFTWARE OR THIRD-PARTY SERVICES ARE PROVIDED "AS IS" AND “AS AVAILABLE”, WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND FORD MOTOR COMPANY HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE SOFTWARE, THIRD PARTY SOFTWARE, AND THIRD-PARTY SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, OF SATISFACTORY QUALITY, OF FITNESS FOR AN ARTICULAR PURPOSE, OF ACCURACY, OF QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. FORD MOTOR COMPANY DOES NOT WARRANT (a) AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES, (b) THAT THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL MEET YOUR REQUIREMENTS, (c) THAT THE OPERATION OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, (d) OR THAT DEFECTS IN THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE CORRECTED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY FORD MOTOR COMPANY OR ITS AUTHORIZED REPRESENTATIVE SHALL CREATE A WARRANTY. SHOULD THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE DISCLAIMER MAY NOT FULLY APPLY TO YOU. THE SOLE WARRANTY PROVIDED BY FORD MOTOR COMPANY SHALL BE FOUND IN THE WARRANTY INFORMATION INCLUDING WITH YOUR OWNER GUIDE. TO THE EXTENT THAT THERE IS ANY CONFLICT BETWEEN THE TERMS OF THIS SECTION AND THE WARRANTY BOOKLET, THE WARRANTY BOOKLET SHALL CONTROL.

Applicable Law, Venue, Jurisdiction

- The laws of the State of Michigan govern this EULA and Your use of the SOFTWARE. Your use of the SOFTWARE may also be subject to other local, state, national, or international laws. Any litigation arising out of or related to this EULA shall be brought and maintained exclusively in a court of the State of Michigan located in Wayne County or in the United States District Court for the Eastern District of Michigan. You hereby consent to submit to the personal jurisdiction of a court in the State of Michigan located in Wayne County and the United States District Court for the Eastern District of Michigan for any dispute arising out of or relating to this EULA.

DEP
DEARBORN E-PROCESS

Binding Arbitration and Class Action Waiver

(a) Application. This Section applies to any dispute EXCEPT IT DOES NOT INCLUDE A DISPUTE RELATING TO COPYRIGHT INFRINGEMENT, OR TO THE ENFORCEMENT OR VALIDITY OF YOUR, FORD MOTOR COMPANY, OR ANY OF FORD MOTOR COMPANY'S LICENSORS' INTELLECTUAL PROPERTY RIGHTS. Dispute means any dispute, action, or other controversy between You and FORD MOTOR COMPANY, other than the exceptions listed above, concerning the SOFTWARE (including its price) or this EULA, whether in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable basis.

(b) Notice of Dispute. In the event of a Dispute, You or FORD MOTOR COMPANY must give the other a "Notice of Dispute", which is a written statement of the name, address, and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You and FORD MOTOR COMPANY will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, You or FORD MOTOR COMPANY may commence arbitration.

(c) Small claims court. You may also litigate any dispute in small claims court in your county of residence or FORD MOTOR COMPANY'S principal place of business, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not You negotiated informally first.

(d) Binding arbitration. If You and FORD MOTOR COMPANY, do not resolve any dispute by informal negotiation or in small claims court, any other effort to resolve the dispute will be conducted exclusively by binding arbitration. You are giving up the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

(e) Class action waiver. Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor FORD MOTOR COMPANY, will seek to have any dispute heard as a class action, as a private attorney general action, or in any other proceeding in which any party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

(f) Arbitration procedure. Any arbitration will be conducted by the American Arbitration Association (the "AAA"), under its Commercial Arbitration Rules. If You are an individual and use the SOFTWARE for personal or vehicle use, or if the value of the dispute is $75,000 or less whether or not You are an individual or how You use the SOFTWARE, the AAA Supplementary Procedures for Consumer-Related Disputes will also apply. To commence arbitration, submit a Commercial Arbitration Rules Demand for Arbitration form to the AAA. You may request a telephonic or in-person hearing by following the AAA rules. In a dispute involving $10,000 or less, any hearing will be telephonic unless the arbitrator finds good cause to hold an in-person hearing instead. For more information, see adr.org or call 1-800-778-7879. You agree to commence arbitration only in your county of residence or FORD MOTOR COMPANY'S principal place of business. The arbitrator

DEP DEALER E-PROCESS

may award the same damages to You individually as a court could. The arbitrator may award declaratory or injunctive relief only to You individually, and only to the extent required to satisfy Your individual claim. **Arbitration fees and incentives.**

- i. Disputes involving $75,000 or less. FORD MOTOR COMPANY will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees and expenses. If you reject FORD MOTOR COMPANY'S last written settlement offer made before the arbitrator was appointed ("last written offer"), your dispute goes all the way to an arbitrator's decision (called an "award"), and the arbitrator awards you more than the last written offer, FORD MOTOR COMPANY will give you three incentives: (1) pay the greater of the award or $1,000; (2) pay twice your reasonable attorney's fees, if any; and (3) reimburse any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing your claim in arbitration. The arbitrator will determine the amounts.
- ii. Disputes involving more than $75,000. The AAA rules will govern payment of filing fees and the AAA's and arbitrator's fees and expenses.
- iii. Disputes involving any amount. In any arbitration you commence, FORD MOTOR COMPANY will seek its AAA or arbitrator's fees and expenses, or Your filing fees it reimbursed, only if the arbitrator finds the arbitration frivolous or brought for an improper purpose. In any arbitration FORD MOTOR COMPANY commences, it will pay all filing, AAA, and arbitrator's fees and expenses. It will not seek its attorney's fees or expenses from you in any arbitration. Fees and expenses are not counted in determining how much a dispute involves.

(h) Claims or disputes must be filed within one year. To the extent permitted by law, any claim or dispute under this EULA to which this Section applies must be filed within one year in small claims court (Section c) or in arbitration (Section d). The one-year period begins when the claim or dispute first could be filed. If such a claim or dispute is not filed within one year, it is permanently barred.

(i) Severability. If the class action waiver (Section e) is found to be illegal or unenforceable as to all or some parts of a dispute, then that portion of Section e will not apply to those parts. Instead, those parts will be severed and proceed in a court of law, with the remaining parts proceeding in arbitration. If any other provision of that portion Section e is found to be illegal or unenforceable, that provision will be severed with the remainder of Section e remaining in full force and effect.

Telenav Software End User License Agreement

Please read these terms and conditions carefully before you use the TeleNav Software. Your use of the TeleNav Software indicates that you accept these terms and conditions. If you do not accept these terms and conditions, do not break the seal of the package, launch, or otherwise use the TeleNav Software. TeleNav may revise this Agreement and the privacy policy at any time, with or http://www.telenav.com from time to time to review the then current version of this Agreement and of the privacy policy.

1. Safe and Lawful Use

You acknowledge that devoting attention to the TeleNav Software may pose a risk of injury or death to you and others in situations that otherwise require your undivided attention, and you therefore agree to comply with the following when using the TeleNav Software:

DEP SELECTIVE E-PROCESS

(a) observe all traffic laws and otherwise drive safely;

(b) use your own personal judgment while driving. If you feel that a route suggested by the TeleNav Software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or directs you into an area that you consider to be unsafe, do not follow such instructions;

(c) do not input destinations, or otherwise manipulate the TeleNav Software, unless your vehicle is stationary and parked;

(d) do not use the TeleNav Software for any illegal, unauthorized, unintended, unsafe, hazardous, or unlawful purposes, or in any manner inconsistent with this Agreement;

(e) arrange all GPS and wireless devices and cables necessary for use of the TeleNav Software in a secure manner in your vehicle so that they will not interfere with your driving and will not prevent the operation of any safety device (such as an airbag).

You agree to indemnify and hold TeleNav harmless against all claims resulting from any dangerous or otherwise inappropriate use of the TeleNav Software in any moving vehicle, including as a result of your failure to comply with the directions above.

2. Account Information

You agree: (a) when registering the TeleNav Software, to provide TeleNav with true, accurate, current, and complete information about yourself, and (b) to inform TeleNav promptly of any changes to such information, and to keep it true, accurate, current and complete.

3. Software License

- Subject to your compliance with the terms of this Agreement, TeleNav hereby grants to you a personal, non-exclusive, non-transferable license (except as expressly permitted below in connection with your permanent transfer of the TeleNav Software license), without the right to sublicense, to use the TeleNav Software (in object code form only) in order to access and use the TeleNav Software. This license shall terminate upon any termination or expiration of this Agreement. You agree that you will use the TeleNav Software only for your personal business or leisure purposes, and not to provide commercial navigation services to other parties.

3.1 License Limitations

- **(a)** reverse engineer, decompile, disassemble, translate, modify, alter or otherwise change the TeleNav Software or any part thereof; **(b)** attempt to derive the source code, audio library or structure of the TeleNav Software without the prior express written consent of TeleNav; **(c)** remove from the TeleNav Software, or alter, any of TeleNav's or its suppliers' trademarks, trade names, logos, patent or copyright notices, or other notices or markings; **(d)** distribute, sublicense or otherwise transfer the TeleNav Software to others, except as part of your permanent transfer of the TeleNav Software; or **(e)** use the TeleNav Software in any manner that

i. infringes the intellectual property or proprietary rights, rights of publicity or privacy or other rights of any party,

DEP DEALER E-PROCESS

ii. violates any law, statute, ordinance or regulation, including but not limited to laws and regulations related to spamming, privacy, consumer and child protection, obscenity or defamation, or

iii. is harmful, threatening, abusive, harassing, tortuous, defamatory, vulgar, obscene, libelous, or otherwise objectionable; and (f) lease, rent out, or otherwise permit unauthorized access by third parties to the TeleNav Software without advanced written permission of TeleNav.

4. Disclaimers

- To the fullest extent permissible pursuant to applicable law, in no event will TeleNav, its licensors and suppliers, or agents or employees of any of the foregoing, be liable for any decision made or action taken by you or anyone else in reliance on the information provided by the TeleNav Software. TeleNav also does not warrant the accuracy of the map or other data used for the TeleNav Software. Such data may not always reflect reality due to, among other things, road closures, construction, weather, new roads and other changing conditions. You are responsible for the entire risk arising out of your use of the TeleNav Software. For example but without limitation, you agree not to rely on the TeleNav Software for critical navigation in areas where the well-being or survival of you or others is dependent on the accuracy of navigation, as the maps or functionality of the TeleNav Software are not intended to support such high risk applications, especially in more remote geographical areas.
- TELENAV EXPRESSLY DISCLAIMS AND EXCLUDES ALL WARRANTIES IN CONNECTION WITH THE TELENAV SOFTWARE, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES WHICH MAY ARISE FROM COURSE OF DEALING, CUSTOM OR TRADE AND INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS WITH RESPECT TO THE TELENAV SOFTWARE.
- Certain jurisdictions do not permit the disclaimer of certain warranties, so this limitation may not apply to you.

5. Limitation of Liability

- TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL TELENAV OR ITS LICENSORS AND SUPPLIERS BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES (INCLUDING IN EACH CASE, BUT NOT LIMITED TO, DAMAGES FOR THE INABILITY TO USE THE EQUIPMENT OR ACCESS DATA, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION OR THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE TELENAV SOFTWARE, EVEN IF TELENAV HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE), THE ENTIRE LIABILITY OF TELENAV AND OF ALL OF TELENAV'S SUPPLIERS SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE TELENAV SOFTWARE. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

6. Arbitration and Governing Law

- You agree that any dispute, claim or controversy arising out of or relating to this Agreement or the TeleNav Software shall be settled by independent arbitration involving a neutral arbitrator and administered by the American Arbitration Association in the County of Santa Clara, California. The arbitrator shall apply the Commercial Arbitration Rules of the American Arbitration Association, and the judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction. Note that there is no judge or jury in an arbitration proceeding and the decision of the arbitrator shall be binding upon both parties. You expressly agree to waive your right to a jury trial. This Agreement and performance hereunder will be governed by and construed in accordance with the laws of the State of California, without giving effect to its conflict of law provisions. To the extent judicial action is necessary in connection with the binding arbitration, both TeleNav and you agree to submit to the exclusive jurisdiction of the courts of the County of Santa Clara, California. The United Nations Convention on Contracts for the International Sale of Goods shall not apply.

7. Assignment

- You may not resell, assign, or transfer this Agreement or any of your rights or obligations, except in totality, in connection with your permanent transfer of the TeleNav Software, and expressly conditioned upon the new user of the TeleNav Software agreeing to be bound by the terms and conditions of this Agreement. Any such sale, assignment or transfer that is not expressly permitted under this paragraph will result in immediate termination of this Agreement, without liability to TeleNav, in which case you and all other parties shall immediately cease all use of the TeleNav Software. Notwithstanding the foregoing, TeleNav may assign this Agreement to any other party at any time without notice, provided the assignee remains bound by this Agreement.

8. Miscellaneous

8.1

This Agreement constitutes the entire agreement between TeleNav and you with respect to the subject matter hereof.

8.2

Except for the limited licenses expressly granted in this Agreement, TeleNav retains all right, title and interest in and to the TeleNav Software, including without limitation all related intellectual property rights. No licenses or other rights which are not expressly granted in this Agreement are intended to, or shall be, granted or

DEP DEALER E-PROCESS

conferred by implication, statute, inducement, estoppel or otherwise, and TeleNav and its suppliers and licensors hereby reserve all of their respective rights other than the licenses explicitly granted in this Agreement.

8.3

By using the TeleNav Software, you consent to receive from TeleNav all communications, including notices, agreements, legally required disclosures or other information in connection with the TeleNav Software (collectively, "Notices") electronically. TeleNav may provide such Notices by posting them on TeleNav's Website or by downloading such Notices to your wireless device. If you desire to withdraw your consent to receive Notices electronically, you must discontinue your use of the TeleNav Software.

8.4

TeleNav's or your failure to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

8.5

If any provision herein is held unenforceable, then such provision will be modified to reflect the intention of the parties, and the remaining provisions of this Agreement will remain in full force and effect.

8.6

The headings in this Agreement are for convenience of reference only, will not be deemed to be a part of this Agreement, and will not be referred to in connection with the construction or interpretation of this Agreement. As used in this Agreement, the words "include" and "including" and variations thereof, will not be deemed to be terms of limitation, but rather will be deemed to be followed by the words "without limitation".

9. Other Vendors Terms and Conditions

- The Telenav Software utilizes map and other data licensed to Telenav by third party vendors for the benefit of you and other end users. This Agreement includes end-user terms applicable to these companies (included at the end of this Agreement), and thus your use of the Telenav Software is also subject to such terms. You agree to comply with the following additional terms and conditions, which are applicable to Telenav's third party vendor licensors::

9.1 End User Terms Required by HERE North America, LLC

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and Telenav ("Telenav") and its licensors (including their licensors and suppliers) on the other hand.

© 2013 HERE. All rights reserved.

The Data for areas of Canada includes information taken with permission from Canadian authorities, including: © Her Majesty the Queen in Right of Canada, © Queen's Printer for Ontario, © Canada Post Corporation, GeoBase®, © Department of Natural Resources Canada.

DEP
DEALER E-PROCESS

HERE holds a non-exclusive license from the United States Postal Service® to publish and sell ZIP+4® information.

©United States Postal Service® 2014. Prices are not established, controlled or approved by the United States Postal Service®. The following trademarks and registrations are owned by the USPS: United States Postal Service, USPS, and ZIP+4

The Data for Mexico includes certain data from Instituto Nacional de Estadística y Geografía.

Terms and Conditions

Permitted Use. You agree to use this Data together with the Telenav Software solely for the internal business and personal purposes for which you were licensed, and not for service bureau, time-sharing or other similar purposes. Accordingly, but subject to the restrictions set forth in the following paragraphs, you agree not to otherwise reproduce, copy, modify, decompile, disassemble, create any derivative works of, or reverse engineer any portion of this Data, and may not transfer or distribute it in any form, for any purpose, except to the extent permitted by mandatory laws.

Restrictions. Except where you have been specifically licensed to do so by Telenav, and without limiting the preceding paragraph, you may not use this Data (a) with any products, systems, or applications installed or otherwise connected to or in communication with vehicles, capable of vehicle navigation, positioning, dispatch, real time route guidance, fleet management or similar applications; or (b) with or in communication with any positioning devices or any mobile or wireless-connected electronic or computer devices, including without limitation cellular phones, palmtop and handheld computers, pagers, and personal digital assistants or PDAs.

Warning. The Data may contain inaccurate or incomplete information due to the passage of time, changing circumstances, sources used and the nature of collecting comprehensive geographic data, any of which may lead to incorrect results.

No Warranty. This Data is provided to you "as is," and you agree to use it at your own risk. Telenav and its licensors (and their licensors and suppliers) make no guarantees, representations or warranties of any kind, express or implied, arising by law or otherwise, including but not limited to, content, quality, accuracy, completeness, effectiveness, reliability, fitness for a particular purpose, usefulness, use or results to be obtained from this Data, or that the Data or server will be uninterrupted or error-free.

Disclaimer of Warranty: TELENAV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) DISCLAIM ANY WARRANTIES, EXPRESS OR IMPLIED, OF QUALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. Some States, Territories and Countries do not allow certain warranty exclusions, so to that extent the above exclusion may not apply to you.

Disclaimer of Liability: TELENAV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) SHALL NOT BE LIABLE TO YOU: IN RESPECT OF ANY CLAIM, DEMAND OR ACTION, IRRESPECTIVE OF THE NATURE OF THE CAUSE OF THE CLAIM, DEMAND OR ACTION ALLEGING ANY LOSS, INJURY OR

DEP
DEARBORN E-PROCESS

DAMAGES, DIRECT OR INDIRECT, WHICH MAY RESULT FROM THE USE OR POSSESSION OF THE INFORMATION; OR FOR ANY LOSS OF PROFIT, REVENUE, CONTRACTS OR SAVINGS, OR ANY OTHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF OR INABILITY TO USE THIS INFORMATION, ANY DEFECT IN THE INFORMATION, OR THE BREACH OF THESE TERMS OR CONDITIONS, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, EVEN IF TELENAV OR ITS LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some States, Territories and Countries do not allow certain liability exclusions or damages limitations, so to that extent the above may not apply to you.

Export Control. You shall not export from anywhere any part of the Data or any direct product thereof except in compliance with, and with all licenses and approvals required under, applicable export laws, rules and regulations, including but not limited to the laws, rules and regulations administered by the Office of Foreign Assets Control of the U.S. Department of Commerce and the Bureau of Industry and Security of the U.S. Department of Commerce. To the extent that any such export laws, rules or regulations prohibit HERE from complying with any of its obligations hereunder to deliver or distribute Data, such failure shall be excused and shall not constitute a breach of this Agreement.

Entire Agreement. These terms and conditions constitute the entire agreement between Telenav (and its licensors, including their licensors and suppliers) and you pertaining to the subject matter hereof, and supersedes in their entirety any and all written or oral agreements previously existing between us with respect to such subject matter.

Governing Law. The above terms and conditions shall be governed by the laws of the State of Illinois [insert "Netherlands" where European HERE Data is used], without giving effect to (i) its conflict of laws provisions, or (ii) the United Nations Convention for Contracts for the International Sale of Goods, which is explicitly excluded. You agree to submit to the jurisdiction of the State of Illinois [insert "The Netherlands" where European HERE Data is used] for any and all disputes, claims and actions arising from or in connection with the Data provided to you hereunder.

Government End Users. If the Data is being acquired by or on behalf of the United States government or any other entity seeking or applying rights similar to those customarily claimed by the United States government, this Data is a "commercial item" as that term is defined at 48 C.F.R. ("FAR") 2.101, is licensed in accordance with these End-User Terms, and each copy of Data delivered or otherwise furnished shall be marked and embedded as appropriate with the following "Notice of Use," and shall be treated in accordance with such Notice:

NOTICE OF USE
CONTRACTOR (MANUFACTURER/ SUPPLIER) NAME: HERE
CONTRACTOR (MANUFACTURER/ SUPPLIER) ADDRESS: c/o Nokia, 425 West Randolph Street, Chicago, Illinois 60606
This Data is a commercial item as defined in FAR 2.101 and is subject to these End-User Terms under which this Data was provided.
© 1987 – 2014 HERE – All rights reserved.

DEP AUTOMOTIVE PROCESS

If the Contracting Officer, federal government agency, or any federal official refuses to use the legend provided herein, the Contracting Officer, federal government agency, or any federal official must notify HERE prior to seeking additional or alternative rights in the Data.

Gracenote® Copyright

CD and music-related data from Gracenote, Inc., copyright©

2000-2007 Gracenote. Gracenote Software, copyright © 2000-2007 Gracenote. This product and service may practice one or more of the following U.S. Patents 5,987,525; 6,061,680; 6,154,773; 6,161,132; 6,230,192; 6,230,207; 6.240,459; 6,330,593 and other patents issued or pending. Some services supplied under license from Open Globe, Inc. for U.S. Patent 6,304,523.

Gracenote and CDDB are registered trademarks of Gracenote. The Gracenote logo and logotype, and the "Powered by Gracenote™" logo are trademarks of Gracenote.

Gracenote® End User License Agreement (EULA)

This device contains software from Gracenote, Inc. of 2000 Powell Street Emeryville, California 94608 ("Gracenote").

The software from Gracenote (the "Gracenote Software") enables this device to do disc and music file identification and obtain music-related information, including name, artist, track, and title information ("Gracenote Data") from online servers ("Gracenote Servers"), and to perform other functions. You may use Gracenote Data only by means of the intended End User functions of this device. This device may contain content belonging to Gracenote's providers. If so, all of the restrictions set forth herein with respect to Gracenote Data shall also apply to such content and such content providers shall be entitled to all of the benefits and protections set forth herein that are available to Gracenote. You agree that you will use the content from Gracenote ("Gracenote Content") , Gracenote Data, the Gracenote Software, and Gracenote Servers for your own personal, non-commercial use only. You agree not to assign, copy, transfer or transmit the Gracenote Content, Gracenote Software or any Gracenote Data (except in a Tag associated with a music file) to any third party. YOU AGREE NOT TO USE OR EXPLOIT GRACENOTE CONTENT, GRACENOTE DATA, THE GRACENOTE SOFTWARE, OR GRACENOTE SERVERS, EXCEPT AS EXPRESSLY PERMITTED HEREIN.

You agree that your non-exclusive licenses to use the Gracenote Content, Gracenote Data, the Gracenote Software, and Gracenote Servers will terminate if you violate these restrictions. If your licenses terminate, you agree to cease any and all use of the Gracenote Content, Gracenote Data, the Gracenote Software, and Gracenote Servers.

Gracenote, respectively, reserve all rights in Gracenote Data, the Gracenote Software, and the Gracenote Servers and Gracenote Content, including all ownership rights. Under no circumstances will either Gracenote become liable for any payment to you for any information that you provide, including any copyrighted material or music file information. You agree that Gracenote may enforce its respective rights, collectively or separately, under this agreement against you, directly in each company's own name.

DEP
DEALER E-PROCESS

Gracenote uses a unique identifier to track queries for statistical purposes. The purpose of a randomly assigned numeric identifier is to allow Gracenote to count queries without knowing anything about who you are. For more information, see the web page at www.gracenote.com for the Gracenote Privacy Policy.

THE GRACENOTE SOFTWARE, EACH ITEM OF GRACENOTE DATA AND THE GRACENOTE CONTENT ARE LICENSED TO YOU "AS IS". NEITHER GRACENOTE MAKES ANY REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE ACCURACY OF ANY GRACENOTE DATA FROM THE GRACENOTE SERVERS OR GRACENOTE CONTENT. GRACENOTE COLLECTIVELY AND SEPARATELY RESERVE THE RIGHT TO DELETE DATA AND/OR CONTENT FROM THE COMPANIES' RESPECTIVE SERVERS OR, IN THE CASE OF GRACENOTE, CHANGE DATA CATEGORIES FOR ANY CAUSE THAT GRACENOTE DEEMS SUFFICIENT. NO WARRANTY IS MADE THAT EITHER GRACENOTE CONTENT OR THE GRACENOTE SOFTWARE OR GRACENOTE SERVERS ARE ERROR-FREE OR THAT THE FUNCTIONING OF THE GRACENOTE SOFTWARE OR GRACENOTE SERVERS WILL BE UNINTERRUPTED. GRACENOTE IS NOT OBLIGATED TO PROVIDE YOU WITH ANY ENHANCED OR ADDITIONAL DATA TYPES THAT GRACENOTE MAY CHOOSE TO PROVIDE IN THE FUTURE AND IS FREE TO DISCONTINUE ITS ONLINE SERVICES AT ANY TIME. GRACENOTE DISCLAIM ALL WARRANTIES EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT. NEITHER GRACENOTE WARRANTS THE RESULTS THAT WILL BE OBTAINED BY YOUR USE OF THE GRACENOTE SOFTWARE OR ANY GRACENOTE SERVER. IN NO CASE WILL GRACENOTE BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OR FOR ANY LOST PROFITS OR LOST REVENUES FOR ANY REASON WHATSOEVER. © Gracenote 2007.

FCC ID: ACJ-SYNCG3-L

IC: 216B-SYNCG3-L

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING

Changes or modifications not expressively approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC" before the radio certification number only signifies that Industry Canada technical specifications were met.

The antenna used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

DEP
DEARBORN E-PROCESS

TYPE APPROVALS

RF Certification Logos for Tire Pressure Monitoring Sensor(s)

E207816

Argentina

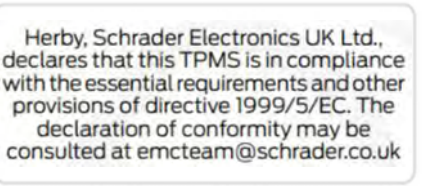
E207817

Abu Dhabi, Dubai

E197509

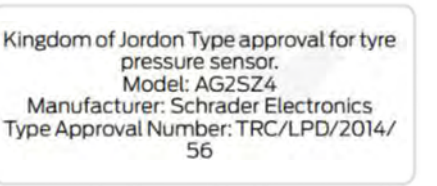
E202555

Brazil



E207818

European Union EU



E207819

Jordan

E207820

Malaysia

Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

E197811

Moldova

E207822

Singapore

E207821

Morocco

E198002

South Africa

E198001

Philippines

E203899

E197844

Serbia

DEP
AUTOMOTIVE-PROCESS

CCAM14LP0090T3

E203679

Taiwan

Schrader Electronics цім стверджує, що
обладнання Радіопередавач моделі AG2SZ4
системи контролю тиску в шині
автомобіла відповідає вимогам Технічного
регламенту радіообладнання і
телекомунікаційного кінцевого
(термінального) обладнання (Постанова КМУ
№ 679 від 24 червня 2009 р.) Декларація
відповідності знаходиться на сайті Schrader
Electronics та надається за запитом на електрону адресу doc.request@schrader.co.uk

E198009

Ukraine

DEP DESIGNER E-PROCESS

1

180 Degree Camera....195
Camera Views....196
Using the 180 degree camera system....196

A

A/C
See: Climate Control....123
About This Manual....7
ABS
See: Brakes....175
ABS driving hints
See: Hints on Driving With Anti-Lock Brakes....175
Accessories....395
Exterior Style....395
Interior Style....395
Lifestyle....395
Peace of Mind....395
Accessories
See: Replacement Parts Recommendation....11
ACC
See: Using Adaptive Cruise Control....198
Active Park Assist....187
Deactivating the Active Park Assist Feature....191
Parallel Parking, Perpendicular Parking, Park Out Assist....187
Troubleshooting the System....191
Adjusting the Headlamps....276
Vertical Aim Adjustment....276
Adjusting the Steering Wheel - Vehicles With: Manual Adjustable Steering Column....72
Adjusting the Steering Wheel - Vehicles With: Power Adjustable Steering Column....72
Easy Entry and Exit Feature....73
End of Travel Position....73
Memory Feature....73
Airbag Disposal....46
Air Conditioning
See: Climate Control....123
Air Filter
See: Changing the Engine Air Filter....282
Alarm
See: Anti-Theft Alarm....70
All-Wheel Drive....170
Ambient Lighting....85
Anti-Theft Alarm....70
Arming the Alarm....70
Disarming the Alarm....70
Appendices....418
Audible Warnings and Indicators....97
Headlamps On Warning Chime....97
Key in Ignition Warning Chime....97
Keyless Warning Alert....97
Parking Brake On Warning Chime....97
Audio Control - Vehicles With: Voice Control....74
Seek, Next or Previous....74
Audio Control - Vehicles Without: Voice Control....73
MEDIA....73
Seek, Next or Previous....73
Audio System....343
General Information....343
Audio Unit - Vehicles With: AM/FM/CD/SYNC....344
Audio Unit - Vehicles With: Premium AM/FM/CD....347
Audio Unit - Vehicles With: Sony AM/FM/CD....348
Menu Structure....350
Autolamps....80
Windshield Wiper Activated Headlamps....80
Automatic Climate Control - Vehicles With: Dual Automatic Temperature Control (DATC)/Premium AM/FM/CD....125
Automatic Climate Control - Vehicles With: Dual Automatic Temperature Control (DATC)/Sony Audio System....126
Automatic High Beam Control....82
Activating the System....82
Manually Overriding the System....83

DEP
Edge/Galaxy/S-MAX (CDO) Canada/United States of America, enUSA, First Printing

Automatic Transmission.....166
Automatic Transmission Adaptive Learning.....168
Brake-Shift Interlock.....167
If Your Vehicle Gets Stuck In Mud or Snow.....168
SelectShift Automatic™ Transmission.....166
Understanding the Positions of Your Automatic Transmission.....166
Automatic Transmission Fluid Check - 2.0L EcoBoost™.....270
Automatic Transmission Fluid Check - 2.7L EcoBoost™/3.5L.....271
Adding Transmission Fluid.....272
Checking the Transmission Fluid Level.....271
Auto-Start-Stop.....156
Disabling Auto StartStop.....157
Enabling Auto StartStop.....156
Autowipers.....76
Auxiliary Power Points.....147
110 Volt AC Power Point.....147
12 Volt DC Power Point.....147
Locations.....147
AWD
See: All-Wheel Drive.....170

B

Battery
See: Changing the 12V Battery.....274
Blind Spot Information System.....209
Switching the System Off and On.....211
System Errors.....211
Using the System.....209
Bonnet Lock
See: Opening and Closing the Hood.....261
Booster Seats.....24
Types of Booster Seats.....25
Brake Fluid Check.....272
Brakes.....175
General Information.....175
Breaking-In.....235
Bulb Specification Chart.....280

C

Cabin Air Filter.....130
California Proposition 65.....11
Capacities and Specifications - 2.0L EcoBoost™.....332
Specifications.....333
Capacities and Specifications - 2.7L EcoBoost™.....335
Specifications.....336
Capacities and Specifications - 3.5L.....339
Specifications.....340
Capacities and Specifications.....325
Cargo Nets.....219
Car Wash
See: Cleaning the Exterior.....283
Center Console.....149
Changing a Bulb.....278
Headlamp.....279
LED Lamps.....279
License Plate Lamp.....280
Changing a Fuse.....260
Fuses.....260
Changing a Road Wheel.....319
Dissimilar Spare Wheel and Tire Assembly Information.....319
Stowing the flat tire.....322
Tire Change Procedure.....320
Changing the 12V Battery.....274
Changing the Engine Air Filter.....282
Changing the Wiper Blades.....275
Service Position.....275
Checking MyKey System Status.....55
Checking the Wiper Blades.....275
Child Restraint and Seatbelt Maintenance.....36
Child Restraint Positioning.....26
Child Safety.....15
General Information.....15
Child Safety Locks.....27
Left-Hand Side.....28
Right-Hand Side.....28
Cleaning Leather Seats.....287
Cleaning Products.....283
Cleaning the Alloy Wheels.....287
Cleaning the Engine.....285

DEP DEALER E-PROCESS

Cleaning the Exterior....283
Exterior Chrome Parts....284
Exterior Plastic Parts....284
Stripes or Graphics....284
Underbody....284
Cleaning the Instrument Panel and Instrument Cluster Lens....286
Cleaning the Interior....286
Cleaning the Windows and Wiper Blades....285
Clearing All MyKeys....54
Climate Control....123
Climate Controlled Seats....140
Cooled Seats....141
Cold Weather Precautions....235
Collision Warning System....216
PRINCIPLE OF OPERATION....216
Coolant Check
See: Engine Coolant Check....267
Crash Sensors and Airbag Indicator....45
Creating a MyKey....53
Programming/Changing Configurable Settings....53
Cross Traffic Alert....211
False Alerts....214
Switching the System Off and On....214
System Errors....214
System Lights, Messages and Audible Alerts....213
System Limitations....213
Using the System....211
Cruise Control....74
Principle of Operation....197
Type 1....74
Type 2....75
Cruise control
See: Using Cruise Control....197
Customer Assistance....243

D

Data Recording....9
Event Data Recording....9
Service Data Recording....9
Daytime Running Lamps....81
Type 1 - Conventional (Non-Configurable)....81
Type 2 - Configurable....81
Digital Radio....351
HD Radio Reception and Station Troubleshooting....352
Direction Indicators....83
Drive Control....218
Adaptive Steering....218
Driver Alert....204
PRINCIPLE OF OPERATION....204
USING DRIVER ALERT....204
Driver and Passenger Airbags....39
Children and Airbags....39
Proper Driver and Front Passenger Seating Adjustment....39
Driver and Passenger Knee Airbags....43
Driving Aids....204
Driving Hints....235
Driving Through Water....235
DRL
See: Daytime Running Lamps....81

E

Economical Driving....235
Electric Parking Brake....176
Applying the Electric Parking brake....176
Battery With No Charge....178
Parking On a Hill (Vehicles With a Manual Transmission) 176
Releasing the Electric Parking Brake....177
Emission Control System....163
On-Board Diagnostics (OBD-II)....164
Readiness for Inspection/Maintenance (I/M) Testing....164
End User License Agreement....418
VEHICLE SOFTWARE END USER LICENSE AGREEMENT (EULA) 418
Engine Block Heater....154
Using the Engine Block Heater....154
Engine Coolant Check....267
Adding Engine Coolant....268
Checking the Engine Coolant....268
Recycled Engine Coolant....269
Severe Climates....269
What You Should Know About Fail-Safe Cooling....269
Engine Immobilizer
See: Passive Anti-Theft System....69

DEP
DEALER E-PROCESS

Engine Oil Check....266
Adding Engine Oil....266
Engine Oil Dipstick - 2.0L EcoBoost™....266
Engine Oil Dipstick - 2.7L EcoBoost™/ 3.5L....266
Engine Specifications - 2.0L EcoBoost™....325
Drivebelt Routing....325
Engine Specifications - 2.7L EcoBoost™....325
Drivebelt Routing....326
Engine Specifications - 3.5L....326
Drivebelt Routing....326
Environment....14
EPB
See: Electric Parking Brake....176
Essential Towing Checks....230
Before Towing a Trailer....230
Hitches....230
Launching or Retrieving a Boat or Personal Watercraft (PWC)....231
Safety Chains....230
Trailer Brakes....230
Trailer Lamps....230
When Towing a Trailer....231
Event Data Recording
See: Data Recording....9
Export Unique Options....13
Extended Service Plan (ESP)....397
EXTENDED SERVICE PLAN (CANADA ONLY)....398
EXTENDED SERVICE PLAN (U.S. Only)....397
Exterior Mirrors....87
Auto-dimming Feature....88
Blind Spot Information System....88
Direction Indicator Mirrors....88
Fold-Away Exterior Mirrors....87
Heated Exterior Mirrors....87
Integrated Blind Spot Mirror....88
Memory Mirrors....87
Power Exterior Mirrors....87
Puddle Lamps....88

F

Fastening the Seatbelts....30
Rear Inflatable Safety Belt....32
Safety Belt Extension Assembly....33
Safety Belt Locking Modes....31
Using Safety Belts During Pregnancy....31
Using the Sliding Clip....30
Flat Tire Inflation
See: Tire Sealant and Inflator Kit....292
Floor Mats....236
Ford Credit....11
(U.S. Only)....11
Front Parking Aid....184
Obstacle Distance Indicator....185
Front Passenger Sensing System....40
Fuel and Refueling....158
Fuel Consumption....162
Calculating Fuel Economy....163
Filling the Tank....162
Fuel Filler Funnel Location....159
Fuel Filter....273
Fuel Quality....159
Choosing the Right Fuel....159
Fuel Shutoff....239
Fuses....250
Fuse Specification Chart....250
Passenger Compartment Fuse Panel....256
Power Distribution Box....250

G

Garage Door Opener
See: Universal Garage Door Opener....142
Gauges....91
Engine Coolant Temperature Gauge....92
Fuel Gauge....92
Information Display....91
Left Information Display....93
Type 1....91
Type 2....93
General Information on Radio Frequencies....47
Intelligent Access....47

DEP DEALER E-PROCESS

General Maintenance Information.....399
Multi-Point Inspection.....401
Owner Checks and Services.....400
Protecting Your Investment.....399
Why Maintain Your Vehicle?.....399
Why Maintain Your Vehicle at Your Dealership?.....399
Getting Assistance Outside the U.S. and Canada.....246
Getting the Services You Need.....243
Away From Home.....243
Global Opening.....87
Opening the Windows.....87

H

Hazard Warning Flashers.....239
Headlamp Adjusting
See: Adjusting the Headlamps.....276
Headlamp Exit Delay.....81
Headlamp Removal
See: Removing a Headlamp.....278
Head Restraints.....132
Adjusting the Head Restraint.....133
Tilting Head Restraints.....133
Heated Seats.....139
Front Seats.....139
Rear Seats.....139
Heated Steering Wheel.....75
Heated Windows and Mirrors.....130
Heated Exterior Mirror.....130
Heated Rear Window.....130
Heating
See: Climate Control.....123
Hill Start Assist.....178
Switching the System On and Off.....179
Using Hill Start Assist.....178
Hints on Controlling the Interior Climate.....128
Cooling the Interior Quickly.....129
General Hints.....128
Heating the Interior Quickly.....129
Recommended Settings for Cooling.....129
Recommended Settings for Heating.....129
Side Window Defogging in Cold Weather.....129
Hints on Driving With Anti-Lock Brakes.....175
Hood Lock
See: Opening and Closing the Hood.....261

I

In California (U.S. Only).....244
Information Display Control.....75
Information Display Control Features.....75
Information Displays.....98
General Information.....98
Information Messages.....108
Active Park.....108
Adaptive Cruise Control.....109
Adaptive Steering.....110
Airbag.....110
Alarm.....110
All-Wheel Drive.....111
Automatic Engine Shutdown.....111
Automatic High Beam Control.....111
Auto Start-Stop.....112
Battery and Charging System.....112
Blind Spot Information and Cross Traffic Alert System.....113
Doors and Locks.....113
Driver Alert.....114
Electronic Stability Control.....114
Engine.....114
Fuel.....115
Hill Start Assist.....115
Keys and Keyless Entry.....115
Lane Keeping System.....116
Maintenance.....116
MyKey.....117
Park Aid.....118
Park Brake.....118
Power Steering.....119
Pre-Collision Warning System.....119
Remote Start.....120
Seats.....120
Starting System.....120
Tire Pressure Monitoring System.....120
Towing.....121
Traction Control.....121
Transmission.....121

DEP
DEALER E-PROCESS

Installing Child Restraints....16
Child Seats....16
Using Lap and Shoulder Belts....17
Using Lower Anchors and Tethers for CHildren (LATCH)....21
Using Tether Straps....23
Instrument Cluster....91
Instrument Lighting Dimmer....81
Interior Lamps....83
Front Interior Lamp....83
Rear Interior Lamp....84
Interior Mirror....89
Auto-Dimming Mirror....89
Introduction....7

J

Jump Starting the Vehicle....240
Connecting the Jumper Cables....240
Jump Starting....241
Preparing Your Vehicle....240
Removing the Jumper Cables....241

K

Keyless Entry....66
SECURICODE™ KEYLESS ENTRY KEYPAD....66
Keyless Starting - Vehicles With: Push Button Start....150
Starting Your Vehicle....151
Switching the Ignition On....150
Keys and Remote Controls....47

L

Lane Keeping System....205
Switching the System On and Off....206
Lighting Control....79
Headlamp Flasher....80
High Beams....79
Lighting....79
General Information....79
Load Carriers
See: Roof Racks and Load Carriers....219
Load Carrying....219
Load Limit....220
Special Loading Instructions for Owners of Pick-up Trucks and Utility-type Vehicles....226
Vehicle Loading - with and without a Trailer....220
Locking and Unlocking....58
Activating Intelligent Access....60
Autolock....61
Auto Relock....60
Autounlock....61
Battery Saver....61
Illuminated Entry....61
Illuminated Exit....61
Locking and Unlocking the Doors with the Key Blade....59
Power Door Locks....58
Remote Control....58
Smart Unlocks for Intelligent Access Keys....60
Locks....58
Lug Nuts
See: Changing a Road Wheel....319

M

Maintenance....261
General Information....261
Manual Climate Control - Vehicles With: Electronic Manual Temperature Control (EMTC)....123
Manual Liftgate....62
Closing the Liftgate....62
Opening the Liftgate....62
Manual Seats....134
Media Hub....356
Memory Function....136
Easy Entry and Exit Feature....138
Linking a PreSet Position to your Remote Control or Intelligent Access Key Fob....137
Saving a PreSet Position....137
Message Center
See: Information Displays....98
Mirrors
See: Heated Windows and Mirrors....130
See: Windows and Mirrors....86
Mobile Communications Equipment....12

DEP
DEARBORN E-PROCESS

Moonroof....89
Opening and Closing the Moonroof....90
Motorcraft Parts - 2.0L EcoBoost™....327
Motorcraft Parts - 2.7L EcoBoost™....328
Motorcraft Parts - 3.5L....329
MyKey Troubleshooting....56
MyKey™....52
Principle of Operation....52

N

Normal Scheduled Maintenance....402
Intelligent Oil-Life Monitor™....402
Normal Maintenance Intervals....403

O

Oil Change Indicator Reset....267
Oil Check
See: Engine Oil Check....266
Opening and Closing the Hood....261
Closing the Hood....262
Opening the Hood....261
Ordering Additional Owner's Literature....247
Obtaining a French Owner's Manual....248
Overhead Console....149

P

Parking Aids....183
Principle of Operation....183
Passive Anti-Theft System....69
SecuriLock®....69
PATS
See: Passive Anti-Theft System....69
Perchlorate....11
Personal Safety System™....37
How Does the Personal Safety System Work?....37
Post-Crash Alert System....242
Power Door Locks
See: Locking and Unlocking....58
Power Liftgate....63
Hands-Free Feature....65
Obstacle Detection....65
Opening and Closing the Liftgate....63
Setting the Liftgate Open Height....64
Stopping the Liftgate Movement....64
Power Seats....134
10-way power seat....136
6-way power seat....135
Power Lumbar....136
Power Steering Fluid Check....273
Power Windows....86
Accessory Delay....87
Bounce-Back....86
One-Touch Down....86
One-Touch Up....86
Window Lock....86
Protecting the Environment....14

R

Rear Parking Aid....183
Obstacle Distance Indicator....184
Rear Seat Armrest....141
Rear Seats....138
Adjusting the Rear Seats....138
Rear Under Floor Storage....219
Cargo Management System....219
Rear View Camera....192
Using the Rear View Camera System....193
Rear View Camera
See: Rear View Camera....192
Rear Window Wiper and Washers....78
Rear Window Washer....78
Rear Window Wiper....78
Recommended Towing Weights....228
Refueling....160
Easy Fuel™ Capless Fuel System....161
Remote Control....47
Car Finder....49
Intelligent Access Key....47
Memory Feature....51
Remote Start....50
Replacing the Battery....49
Sounding a Panic Alarm....50
Using the Key Blade....48
Remote Start....130
Automatic Settings....131

DEP
DEARBORN ENGINEERING PROCESS

Removing a Headlamp....278
Repairing Minor Paint Damage....287
Replacement Parts Recommendation....11
Collision Repairs....11
Scheduled Maintenance and Mechanical Repairs....11
Warranty on Replacement Parts....12
Replacing a Lost Key or Remote Control....51
Reporting Safety Defects (Canada Only)....248
Reporting Safety Defects (U.S. Only)....248
Roadside Assistance....238
Vehicles Sold in Canada: Getting Roadside Assistance....238
Vehicles Sold in Canada: Roadside Assistance Program Coverage....239
Vehicles Sold in Canada: Using Roadside Assistance....239
Vehicles Sold in the United States: Getting Roadside Assistance....238
Vehicles Sold in the United States: Using Roadside Assistance....238
Roadside Emergencies....238
Roof Racks and Load Carriers....219
Running-In
See: Breaking-In....235
Running Out of Fuel....159
Adding Fuel From a Portable Fuel Container....160
Filling a Portable Fuel Container....160

S

Safety Canopy™....44
Safety Precautions....158
Satellite Radio....353
Satellite Radio Electronic Serial Number (ESN)....354
Satellite Radio Reception Factors....354
SIRIUS® Satellite Radio Service....354
Troubleshooting....355
Scheduled Maintenance Record....407
Scheduled Maintenance....399
Seatbelt Height Adjustment....34
Seatbelt Reminder....35
Belt-Minder™....35
Seatbelts....29
Principle of Operation....29
Seatbelt Warning Lamp and Indicator Chime....34
Conditions of operation....34
Seats....132
Security....69
Side Airbags....42
Side Sensing System....185
Obstacle Distance Indicator....186
Sitting in the Correct Position....132
Snow Chains
See: Using Snow Chains....315
Special Notices....12
New Vehicle Limited Warranty....12
On-board Diagnostics (OBD-II)....12
Special Instructions....12
Special Operating Conditions Scheduled Maintenance....405
Exceptions....407
Speed Control
See: Cruise Control....197
Stability Control....181
Principle of Operation....181
Starting a Gasoline Engine....151
Automatic Engine Shutdown....152
Failure to Start....152
Guarding Against Exhaust Fumes....153
Important Ventilating Information....154
Stopping the Engine When Your Vehicle is Moving....153
Stopping the Engine When Your Vehicle is Stationary....153
Starting and Stopping the Engine....150
General Information....150
Steering....214
Adaptive Steering....215
Electric Power Steering....214
Steering Wheel....72
Storage Compartments....149
Sunroof
See: Moonroof....89
Sun Visors....89
Illuminated Vanity Mirror....89
Supplementary Restraints System....38
Principle of Operation....38

DEP DEARBORN E-PROCESS

Symbols Glossary.....7
SYNC™ Applications and Services.....373
911 Assist.....373
SYNC Mobile Apps.....375
SYNC™.....357
General Information.....357
SYNC™ Troubleshooting.....387

T

Tailgate
See: Manual Liftgate.....62
See: Power Liftgate.....63
Technical Specifications
See: Capacities and Specifications.....325
The Better Business Bureau (BBB) Auto Line Program (U.S. Only).....245
Tire Care.....298
Glossary of Tire Terminology.....301
Important Information About Low-Profile Tires.....298
Important Information About Sport Tires and Wheels.....298
Information About Uniform Tire Quality Grading.....300
Information Contained on the Tire Sidewall.....302
Notice to Crossover Vehicle Owners.....299
Temperature A B C.....301
Tire Rotation.....314
Traction AA A B C.....301
Treadwear.....300
Tire Inflation When Punctured
See: Tire Sealant and Inflator Kit.....292
Tire Pressure Monitoring System.....316
Changing Tires With a Tire Pressure Monitoring System.....317
Understanding Your Tire Pressure Monitoring System.....317
Tire Repair Kit
See: Tire Sealant and Inflator Kit.....292
Tire Sealant and Inflator Kit.....292
First Stage: Inflating the Tire with Sealing Compound and Air.....294
General Information.....293
Second Stage: Checking Tire Pressure.....296
Tips for Use of the Kit.....293
What to Do After the Tire has Been Sealed.....296
What to do When a Tire Is Punctured.....294
Tires
See: Wheels and Tires.....290
Towing a Trailer.....227
Load Placement.....227
Towing the Vehicle on Four Wheels - 6-Speed Automatic Transmission - 6F35.....232
Emergency Towing.....232
Recreational Towing.....233
Towing the Vehicle on Four Wheels - 6-Speed Automatic Transmission - 6F50/6F55.....233
Emergency Towing.....233
Recreational Towing.....233
Towing.....227
Traction Control.....180
Principle of Operation.....180
Trailer Sway Control.....228
Transmission Code Designation.....331
Transmission.....166
Transmission
See: Transmission.....166
Transporting the Vehicle.....232
Type Approvals.....434
RF Certification Logos for Tire Pressure Monitoring Sensor(s).....434

U

Under Hood Overview - 2.0L EcoBoost™.....263
Under Hood Overview - 2.7L EcoBoost™.....264
Under Hood Overview - 3.5L.....265
Unique Driving Characteristics.....156
Universal Garage Door Opener.....142
HomeLink Wireless Control System.....142

DEP
DEALERSHIP E-PROCESS

USB Port....356
Using Adaptive Cruise Control....198
Automatic Cancellation....201
Blocked Sensor....202
Canceling the Set Speed....200
Changing the Set Speed....201
Detection Issues....201
Following a Vehicle....199
Hilly Condition Usage....201
Overriding the System....200
Resuming the Set Speed....201
Setting the Adaptive Cruise Speed....199
Setting the Gap Distance....200
Switching Adaptive Cruise Control Off....201
Switching Adaptive Cruise Control On....198
Switching to Normal Cruise Control....203
System Not Available....202
Using All-Wheel Drive....170
Driving In Special Conditions With All-Wheel Drive (AWD)....170
Using Cruise Control....197
Switching Cruise Control Off....198
Switching Cruise Control On....197
Using MyKey With Remote Start Systems....56
Using Snow Chains....315
Using Stability Control....182
Using Summer Tires....315
Using SYNC™ With Your Media Player....378
Accessing Your USB Song Library....382
Bluetooth Devices and System Settings....384
Connecting Your Digital Media Player to the USB Port....378
Media Menu Features....382
Media Voice Commands....379
USB 2....384
Voice Commands for Audio Sources....385
Using SYNC™ With Your Phone....361
Accessing Features through the Phone Menu....366
Accessing Your Phone Settings....369
Bluetooth Devices....370
Making Calls....364
Pairing a Phone for the First Time....361
Pairing Subsequent Phones....362
Phone Options during an Active Call....365
Phone Voice Commands....363
Receiving Calls....365
System Settings....371
Text Messaging....367
Using Traction Control....180
Switching the System Off....180
System Indicator Lights and Messages....180
Using a Switch....180
Using the Information Display Controls....180
Using Voice Recognition....359
Initiating a Voice Session....359
System Interaction and Feedback....360
Utilizing the Mediation/Arbitration Program (Canada Only)....246

V

Vehicle Care....283
General Information....283
Vehicle Certification Label....331
Vehicle Identification Number....330
Vehicle Storage....288
Battery....289
Body....288
Brakes....289
Cooling system....289
Engine....288
Fuel system....289
General....288
Miscellaneous....289
Removing Vehicle From Storage....289
Tires....289
Ventilation
See: Climate Control....123
VIN
See: Vehicle Identification Number....330
Voice Control....74

DEP
DEARBORN E-PROCESS

W

Warning Lamps and Indicators.....94
Adaptive Cruise Control.....94
Adaptive Steering.....94
Anti-Lock Braking System.....94
Battery.....94
Blind Spot Monitor.....94
Brake System.....95
Cruise Control.....95
Direction Indicator.....95
Door Ajar.....95
Electric Park Brake.....95
Engine Coolant Temperature.....95
Engine Oil.....95
Fasten Seatbelt.....95
Front Airbag.....95
Heads Up Display.....96
High Beam.....96
Hood Ajar.....96
Low Fuel Level.....96
Low Tire Pressure Warning.....96
Low Washer Fluid.....96
Parking Lamps.....96
Powertrain Fault.....96
Service Engine Soon.....96
Stability Control.....97
Stability Control Off.....97
Washer Fluid Check.....273
Washers
See: Cleaning the Exterior.....283
See: Wipers and Washers.....76
Waxing.....284
Wheel Nuts
See: Changing a Road Wheel.....319
Wheels and Tires.....290
General Information.....290
Technical Specifications.....323
Windows and Mirrors.....86
Windshield Washers.....77
Front Camera Washer.....78
Windshield Wipers.....76
Intermittent Wipe.....76
Speed Dependent Wipers.....76
Wiper Blades
See: Checking the Wiper Blades.....275
Wipers and Washers.....76
Wrecker Towing
See: Transporting the Vehicle.....232

DEP AUTOMOTIVE PROCESS

DEP DEALER E-PROCESS